



JSDF: Community-based Social Service Delivery Project (P165346)

EUROPE AND CENTRAL ASIA | Ukraine | Social Protection & Jobs Global Practice |
 Recipient Executed Activities | Investment Project Financing | FY 2019 | Seq No: 4 | ARCHIVED on 25-Aug-2020 | ISR42999 |

Implementing Agencies: Ukrainian Social Investment Fund, Ministry of Social Policy, The Government of Ukraine

Key Dates**Key Project Dates**

Bank Approval Date: 27-Aug-2018

Effectiveness Date: 19-Oct-2018

Original Closing Date: 31-Oct-2022

Revised Closing Date: 31-Oct-2022

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

To improve access of the vulnerable people to social protection services in selected communities.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory

Implementation Status and Key Decisions

Overall, the implementation progress is satisfactory, and the project is on track to achieve its development objective. Given that the ten community-based social services microprojects to be financed by the project have been recently selected, the implementing agency (USIF) will proceed to technical design and implementation stages without delay. Thus, the project disbursements are projected to increase by USD\$1.1 million in the next twelve months.

The progress achieved under the project components is as follows:

COMPONENT 1. Development of Social Protection Services Delivery Capacity

- i. The Participatory Needs' Assessment was completed in 30 'amalgamated territorial communities' (ATCs). Two TA firms assisted the governments in amalgamated communities to complete needs' assessment to map existing services and beneficiary groups, identify access barriers and supply gaps, assess the institutional capacity of the communities to address these gaps, prioritize vulnerable groups and identify interventions to be implemented under the microprojects.
- ii. In addition, the Baseline Assessment Study was completed in 30 communities. The study enables three-stage cross-checking (baseline, mid-term and final) to capture the progress in achieving the project outcomes. These studies are interlinked with participatory needs' assessment conducted by communities and are intended to measure the progress in terms of expanding coverage, removing access barriers and beneficiaries' satisfaction with services developed under the project. The baseline study results were compared with the needs' assessment findings to establish baselines for the project indicators, confirm the number of existing social services and beneficiaries and refine the microproject proposals.
- iii. The technical capacity of the communities' social welfare units to administer social services was built up. The sets of computer and office equipment were delivered to communities. This equipment allows to: (a) streamline and automate the units' workflow, (b) launch the 'Social Community' Integrated Information System, operated by the Ministry of Social Policy (MoSP), which enables communities to



administer a variety of social assistance programs; and (c) avoid any delays of the scheduled activities (consultations, trainings, etc.), if the COVID-19 public health emergency situation continues or escalates, by using online channels of communication.

COMPONENT 2. Social Protection Services Microprojects

Participating communities, supported by two technical assistance firms, developed and submitted to the implementing agency (USIF) their microproject proposals. Two-stage selection of the microprojects proposals was successfully completed. The Selection Committee was comprised of the MoSP, World Bank, USIF and regional government experts. The Committee selected ten microproject proposals to be implemented under the project.

The project will finance the implementation of the following 10 microprojects:

- (1-2) Two social rehabilitation and early intervention units for children with disabilities;
- (3-4) Two social adaptation and home-based services units for the elderly and people with disabilities;
- (5) Daycare center to provide physical rehabilitation and social inclusion services to the elderly and people with disabilities;
- (6) Residential care facility for adults and children with different types of disabilities and home-based services unit;
- (7) Social center providing social services and support to vulnerable families with children (including, school feeding, social inclusion and adaptation social services, household services and hobby groups/leisure activities);
- (8) Network of 'Library Hubs' – easily transformable multi-purpose environments based on the community libraries to be used for psychological support, social inclusion, and physical rehabilitation activities;
- (9) 'Youth Innovation Center' (computer science, 3-d modeling, film and photography) in a format of after school programs aimed at social inclusion, social adaptation and academic support provided to children and youth from poor and vulnerable families, young offenders and at-risk youth;
- (10) 'University of the Third Age' - social adaptation, physical rehabilitation and cultural center for the elderly members of the community and household services center for vulnerable families.

COMPONENT 3. Project Management and Administration, Monitoring and Evaluation, and Knowledge Dissemination

- i. The lessons of the needs' assessment and microprojects preparation stage will be summarized and shared with 100 participants in the Conference *Quality Social Services for Families with Children: Space for Dialogue*, organized by the UNICEF, World Bank and Council of Europe for high-level policymakers and community governments (scheduled for September 2020, in Kyiv);
- ii. A cautious approach will be taken in stakeholder engagement activities (trainings, workshops, consultations and monitoring activities) to minimize the risk of COVID-19 transmission. The scheduled activities will not be deferred, but rather designed to ensure effective and meaningful engagement to meet project and stakeholders needs: means of communication would be diversified to rely more on online channels and social media; all engagement actions would take into account national restrictions, including appropriate social distancing precautions and usage of personal protective equipment; virtual meetings would be organized in situations where large meetings and workshops are essential.

Risks

Overall Risk Rating

Risk Category	Rating at Approval	Previous Rating	Current Rating
Overall	⚠ Substantial	⚠ Substantial	⚠ Substantial

5. Results

Project Development Objective Indicators

► Improved coverage of vulnerable families and individuals by community-based social protection services in selected communities (Number, Custom)	Baseline	Actual (Previous)	Actual (Current)	End Target
	Value	7,188.00	2,500.00	7,188.00
Date	30-Mar-2018	16-Jan-2020	04-Aug-2020	31-May-2022



Comments:

The baseline for the indicator has been revised based on the results of the participatory Need's Assessment. The target for the indicator will be revised by October 30, 2020 based on the results of the report of the Consultant for social services design, who would help the communities to set adequate (realistic) targets in terms of the number of beneficiaries to be covered by the services that will be developed under the project.

► Beneficiaries of social safety net programs (Number, Corporate)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5,000.00
Date	30-Mar-2018	01-Jul-2019	04-Aug-2020	02-May-2022

□ Beneficiaries of social safety net programs - Female (Number, Corporate Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	3,000.00

□ Beneficiaries of Safety Nets programs - Other social assistance programs (number) (Number, Corporate Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5,000.00
Date	30-Mar-2018	01-Jul-2019	04-Aug-2020	02-May-2022

► Increased number of service options available in selected communities (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15.00	17.00	17.00	24.00
Date	30-Mar-2018	16-Jan-2020	04-Aug-2020	02-May-2022

Overall Comments

Beneficiaries of social safety net programs

Beneficiaries of social safety net programs – Female

Beneficiaries of Safety Nets programs - Other social assistance programs

The Baseline/Current value for these indicators is “0”, as they measure the number of new beneficiaries covered by 10 microprojects. The data on the number of social services beneficiaries (microprojects’ direct beneficiaries) will be collected by the community social protection units from service providers and reported to USIF. The monitoring will be done continuously at the start of microprojects, during and after their implementation. The reporting will be done on a biannual basis.

Intermediate Results Indicators



► Microprojects completed (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	10.00
Date	30-Apr-2018	16-Jan-2020	16-Jan-2020	02-May-2022

► Non-public /private actors involved in provision of community-based social protection services (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2.00	5.00	8.00	10.00
Date	30-Apr-2018	16-Jan-2020	04-Aug-2020	02-May-2022

► Number of new staff positions created in communities to enhance the service delivery capacity (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	76.00	60.00
Date	30-Apr-2018	16-Jan-2020	04-Aug-2020	02-May-2022

► Representatives of community governments and other relevant stakeholders trained to manage service delivery (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	266.00	266.00	200.00
Date	30-Apr-2018	01-Nov-2019	04-Aug-2020	31-Jan-2020

► Grievances registered related to delivery of project benefits that are actually responded to (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	100.00	100.00	100.00
Date	30-Apr-2018	15-Jan-2020	04-Aug-2020	02-May-2022

Data on Financial Performance

Disbursements (by loan)

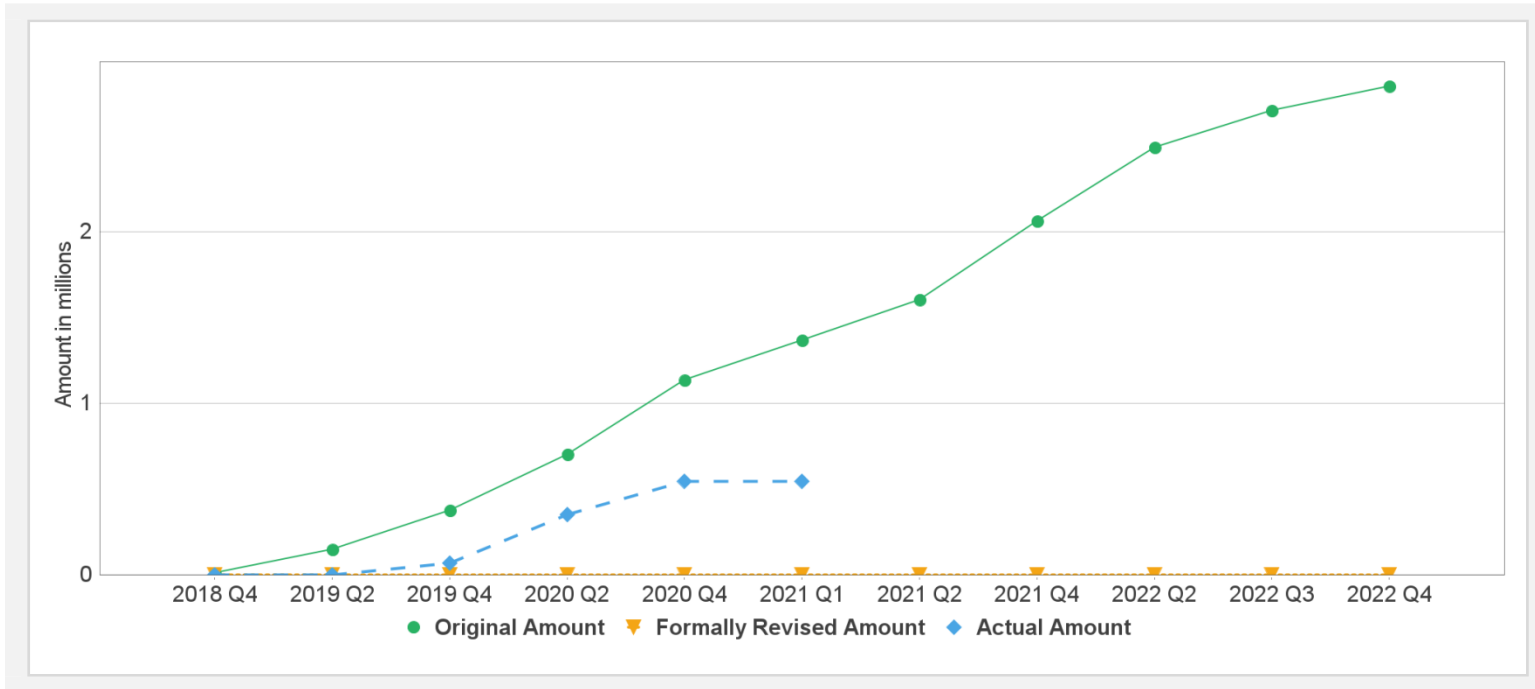
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P165346	TF-A8367	Effective	USD	2.85	2.85	0.00	0.55	2.31	19%



Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P165346	TF-A8367	Effective	27-Sep-2018	27-Sep-2018	19-Oct-2018	31-Oct-2022	31-Oct-2022

Cumulative Disbursements



Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.