



## GH eTransform Ghana (P144140)

AFRICA | Ghana | Digital Development Global Practice |  
IBRD/IDA | Investment Project Financing | FY 2014 | Seq No: 11 | ARCHIVED on 29-Oct-2019 | ISR36457 |

Implementing Agencies: Ministry of Finance, Ministry of Communications

### Key Dates

#### Key Project Dates

Bank Approval Date: 24-Oct-2013

Effectiveness Date: 19-Sep-2014

Planned Mid Term Review Date: --

Actual Mid-Term Review Date: 26-Nov-2018

Original Closing Date:

Revised Closing Date: 31-Dec-2020

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective of the eTransform Project is to improve the efficiency and coverage of government service delivery using ICT.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

### Components

Name

Component One - Enabling Environment for Digital Ghana:(Cost \$18.72 M)

Component Two - Support for Digitization and Connectivity:(Cost \$11.58 M)

Component Three - Launch and scale up of priority digital services and applications:(Cost \$50.66 M)

Component Four - Project Management:(Cost \$7.50 M)

Contingency and provision for exchange rate losses:(Cost \$8.54 M)

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Satisfactory	● Satisfactory
Overall Implementation Progress (IP)	● Satisfactory	● Moderately Satisfactory
Overall Risk Rating	● Low	● Low

### Implementation Status and Key Decisions

This is an interim ISR reflecting recent developments, including the mission of 13-17 May 2019. Disbursement, as of October 9 2019 is at US\$49m (55%) with an increase of almost US\$18m since the mission of June 2018. However it may not rise much in the coming few months due to the cancellation of the US\$10m bandwidth contract by the selected vendor. A full ISR will be submitted following the mid November mission



## Risks

### Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	● Low	● Low
Macroeconomic	--	● Moderate	● Moderate
Sector Strategies and Policies	--	● Low	● Moderate
Technical Design of Project or Program	--	● Moderate	● Moderate
Institutional Capacity for Implementation and Sustainability	--	● Moderate	● Moderate
Fiduciary	--	● Moderate	● Moderate
Environment and Social	--	● Low	● Low
Stakeholders	--	● Low	● Low
Other	--	--	--
Overall	--	● Low	● Low

## Results

### PDO Indicators by Objectives / Outcomes

to improve the efficiency and coverage of government service delivery using ICT.				
▶Average days required to process a birth certificate (Days, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15.00	7.00	7.00	5.00
Date	03-Jun-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	There is the need to intensify publicity on eservices in collaboration with the beneficiary institutions to ensure mass utilization of online services by citizens.			
▶Average days required to process a company registration (Days, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	4.00	2.00	2.00	1.00
Date	03-Jun-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	There is the need to intensify publicity on eservices in collaboration with the beneficiary institutions to ensure mass utilization of online services by citizens.			



▶Number of teachers and students using education portals, including in rural areas, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5,000.00
Date	01-Jul-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	This target has been revised downwards as the number of schools to receive assistance under the program has been reduced from 200 to 55.			
▶Number of new e-Government applications providing service to the public, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3.00	4.00	6.00	7.00
Date	01-Oct-2014	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	<ul style="list-style-type: none"> <li>○ Three electronic applications (eJustice, eImmigration and eProcurement) have been rolled out. Additional one (1) electronic application (eParliament) is almost ready for roll-out by December 2019. This will bring the total number of e-applications to seven (7), which is the end of project target..</li> <li>○</li> <li>○ eImmigration system operational acceptance achieved in December 2017. Secure border is yet to management system (SBMS) has been rolled out at KIA where more than 15,000 passengers are processed at arrival and departure through the system per week. .</li> <li>○ eParliament system implementation started in November 2016. User Training has been done. De expected in December 2019</li> <li>○ eJustice system deployment started in July 2018. System is fully operational in 43 high courts.</li> <li>○ eProcurement has been fully rolled out in 6 pilot institutions as programmed.</li> </ul>			
▶Number of new e-Services available to the public online, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	8.00	15.00	15.00	16.00
Date	01-Jul-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	<p>Target has been exceeded. Seven (7) new e-services have been introduced, bringing the total number to fifteen (15), outstripping the year-ending target of fourteen (14). Additional eservices established are:</p> <ul style="list-style-type: none"> <li>○ Authentication of marriage certificate</li> <li>○ Certified true copy of marriage</li> <li>○ Marriage certificate search</li> <li>○ Authentication of birth certificate</li> </ul>			



- Authentication of death certificate
- Birth certificate search
- Authentication of Police Report

**Intermediate Results Indicators by Components**

Component One - Enabling Environment for Digital Ghana				
<b>▶Number of datasets available on the Government Data website / portal (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	100.00	147.00	147.00	500.00
Date	01-Aug-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	Even though the first figures for the datasets on the open data portal indicator will be registered in the course of the year, the targeted number of 400 is not likely to be achieved until 2019. This is because open data platform development is not expected to be completed until early December 2018, following contract commencement in July 2018.			
<b>▶Certification authorities operating in Ghana (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	1.00	3.00
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	Root Certification Authority (CA) has been established with the performing of the Key Ceremony in July 2019.			
<b>▶Tech Hubs in Ghana, supported by the project (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	3.00	3.00	3.00
Date	01-Jul-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	The targeted three (3) tech-hubs under the project have been established and operational.			
Component 2 - Support for digitization and connectivity				
<b>▶Number of pages of Government records digitized (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	17,500,000.00	18,500,000.00	19,724,000.00	40,000,000.00
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	The first numbers for the indicator Number of government records digitized are likely to be recorded in early 2019 given the fact that contract signature is likely to be done by mid December 2018.			
<b>▲Number of birth and deaths records digitized (Number, Custom Breakdown)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	6,000,000.00	6,000,000.00	7,000,000.00	14,000,000.00
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
<b>▲Number of pages of digitized records in the Registrar General's Department (Number, Custom Breakdown)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	9,000,000.00	9,000,000.00	9,000,000.00	16,000,000.00
Date	01-Jul-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
<b>▶Number of records digitized in beneficiary institutions for e-Applications (Judicial Service, Ghana Immigration Service, Ministry of Justice and Attorney Generals Department) under the project (Amount(USD), Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2,500,000.00	3,500,000.00	3,724,000.00	5,000,000.00
Date	03-Jun-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
<b>▶Number of Government employees and citizens benefitting from Improved online access, under the project (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	32,200.00	100,000.00
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	The first numbers for the indicator Number of Government employees and citizens benefitting from improved online access under the project are likely to be recorded by January 2019, given that the various e-applications under the project will become operational as from October 2018, and enhanced connectivity will be available by January 2019.			
<b>▶Schools and universities benefitting from high-speed connectivity, under the project (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	10.00	28.00	50.00
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	This target has been revised to include universities (covered by GARNET) but to exclude health centers as that activity has been dropped from the program. The overall target has been revised downwards.			

**Component Three - Launch and scale-up of priority digital services and applications**

▶Number of teachers completing training through computer/internet aided education, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	909.00	1,386.00	600.00
Date	01-Aug-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
▲Of which, teachers completing training who are female (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	109.00	203.00	200.00
Date	01-Aug-2013	30-Jun-2018	07-Oct-2019	31-Dec-2020
▶Number of people trained, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1,853.00	2,147.00	1,000.00
Date	01-Aug-2013	30-Jun-2018	07-Oct-2019	31-Dec-2020
▲Of which, number of people trained, under the project, who are female (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	613.00	929.00	300.00
Date	01-Aug-2013	30-Jun-2018	07-Oct-2019	31-Dec-2020
▶Teachers and students benefitting from improved online access to educational material, under the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	94,786.00	94,786.00	100,000.00
Date	01-May-2013	06-Dec-2018	06-Dec-2018	31-Dec-2020
Comments:	The achievement of the indicator -- Teachers and students benefitting from improved online access to educational materials under the project – has been exceeded. So far, 94,786 teachers and students as against a targeted 80,000 teachers have benefitted from improved online access through the campus network infrastructure established under the project.			
▶Strategic plan for an integrated eHealth System, developed under the project (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	Yes	Yes
Date	01-Jul-2013	06-Dec-2018	07-Oct-2019	31-Dec-2020
Comments:	Final document has been delivered to the Ministry of Health.			



## Data on Financial Performance

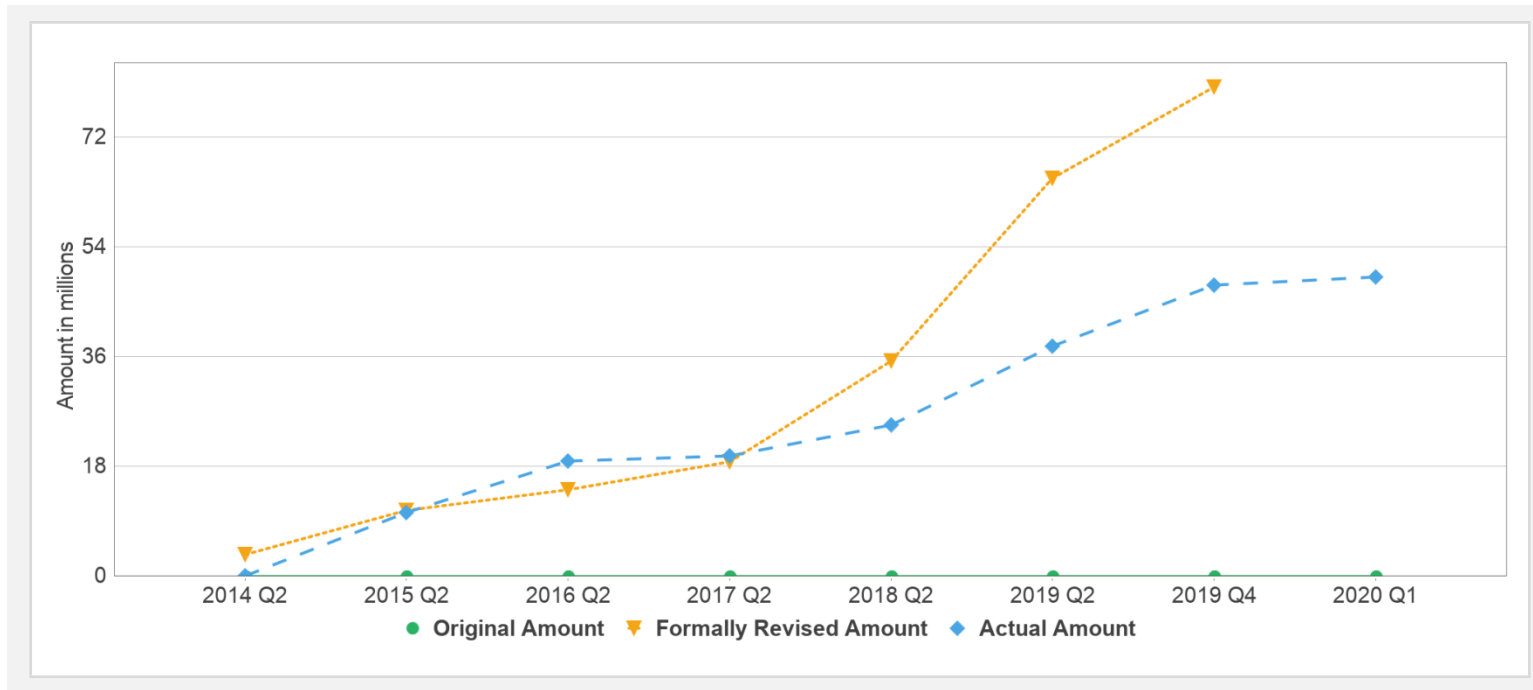
### Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P144140	IDA-53040	Effective	USD	97.00	97.00	0.00	49.00	40.53	55%

### Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P144140	IDA-53040	Effective	22-Oct-2013	30-Jul-2014	19-Sep-2014	30-Jun-2019	31-Dec-2020

### Cumulative Disbursements



### Restructuring History

Level 2 Approved on 17-Jan-2018

### Related Project(s)

P170910-Ghana eTransform Project - Additional Financing

