



**REPUBLIC OF GABON**  
(Unity-Work-Justice)



**MINISTRY OF ECONOMY ET DE LA RECOVERY**

**NATIONAL COMMISSION OF TIPPEE**

**PERMANENT SECRETARIAT**

# **COVID-19 STRATEGIC PREPARADNESS AND RESPONSE PROJECT (SPRP)**

*Loan Agreement N°9124-GA*

## **ENVIRONMENTAL and SOCIAL COMMITMENT PLAN (ESCP)**

**REVISED DOCUMENT**

**August 20 , 2021**

## ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

1. Gabon (hereinafter the Borrower) is implementing the COVID-19 Strategic Preparedness and Response Project in Gabon (the Project) with the participation of the Ministry of Health. The International Bank for Reconstruction and Development (hereinafter the Bank) has agreed to provide financing for the Project.
2. The Government of Gabon has requested an additional financing from the World Bank for the COVID-19 Strategic Preparedness and Response Project (SRPP). This US \$10 million additional financing will further support the Government of Gabon's efforts in the COVID-19 response, including vaccine procurement, cold chain, data collection tools, pharmacovigilance, and waste management.
3. A summary ESCP prepared for the parent project was published nation-wide in the daily newspaper, *The Union*, from May 22 to 25, 2020.
4. The emergency SPRP context, in addition to restriction measures imposed by the Government to fight the COVID-19 pandemic such as mandatory limitation of physical movement and public gatherings did not allow for an effective execution of the ESCP. In addition, staff turn-over in technical management teams has hindered appropriate ESCP requirements by the latter.
5. To improve SPRP's environmental and social performance and to effectively translate commitments made by the Government of Gabon to the implementation of the SPRP, an environmental and social audit was undertaken.
6. In addition to the dual information management and reporting functions held concurrently between military health services and technical managers at the Ministry of Health (MoH), in addition to communication problems, poor reporting by COPIL of various sub-committee activities to technical managers at the MoH, poor or lack of involvement from PIU environmental and social specialists in project monitoring activities under COPIL, the E&S audit revealed the omission of E&S aspects in main contracts/agreements signed under the SPRP, and difficulties in biomedical waste management as it is now an integrated part of the national COVID-19 response.
7. The SPRP is part of the national COVID-19 response program. However, its implementation follows the World Bank's environmental and social framework, which became effective in October 2018.
8. Therefore, the Borrower shall implement measures and material actions to ensure that the Project is implemented in accordance with the Environmental and Social Standards (ESS). The present Environmental and Social Commitment Plan (ESCP) updated on June 30, 2021 defines the measures, material actions, specific document and/or plan, as well as the timeframe for each of those measures. It considers activities under the additional financing and recommendations from the audit.
9. The Borrower shall be responsible for compliance with all ESCP requirements, even when the implementation of specific measures and actions is conducted by the Ministry mentioned here above in paragraph 1. The Borrower shall monitor and report to the Bank the implementation status of material measures and actions presented in this ESCP, as stipulated in the terms of the ESCP and in the Legal Agreement. The Bank shall monitor and evaluate progress and completion of material measures and actions throughout project implementation.

As agreed by the Bank and the Borrower, this ESCP may be revised at any time during project implementation to allow for adaptive management in response to changes in the Project and unforeseen circumstances, or in response to the project performance evaluation carried out under the ESCP itself. In such circumstances, the Borrower and the Bank shall agree on the modifications and update the ESCP to reflect the modifications. All modifications to the ESCP by both parties shall further be supported by an

exchange of letters signed between the Bank and the Borrower. The Borrower shall promptly make public the updated ESCP.

10. When changes, unforeseen circumstances, or the project performance result in changes in risks and impacts during Project implementation, the Borrower shall provide additional funds, if necessary, to implement actions and measures in response to such risks and impacts.

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<b>MONITORING AND REPORTING</b>			
A	<p><b>PERIODIC REPORTING :</b> Prepare and submit to the Bank periodic environmental and social monitoring reports providing updates on the environmental, social, health and safety performance of the project including, but not limited to, stakeholders mobilization activities, incident reports and complaint register.</p>	<p>Starting from the date of effectiveness, every six months during project's implementation, in conjunction with the project reports.</p>	<p>Ministry of Health through the National Commission for Public Works for the Promotion of Enterprise and Employment (CNTIPPEE), acting as the Project Implementation Unit, hereinafter MINSAN-CNTIPPEE</p>
B	<p><b>ACCIDENTS AND INCIDENTS :</b></p> <p>The Government of Gabon undertakes to notify without delay any incident or accident related to the Project or having an impact on the Project that has or is likely to have serious consequences on the environment, affected communities, the public or staff [for guidance, serious Project-related accidents, or any allegations of gender-based violence in connection with the Project]. It undertakes to provide sufficient details on such incident or accident, indicating the measures taken without delay to address the situation and including any information made available by any supplier or service provider and by the supervising entity, if applicable (falls from height and vehicle accidents). An incident report must be submitted, detailing the summary findings.</p>	<p>As soon as possible after learning about the incident or accident. If applicable, within 24 hours afterwards.</p> <p>This communication process will be applied throughout the implementation of the Project.</p>	<p>Ministry of Health through the National Commission for Public Works for the Promotion of Enterprise and Employment (CNTIPPEE), acting as the Project Implementation Unit, hereinafter MINSAN-CNTIPPEE</p>

MATERIAL MEASURES AND ACTIONS	TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<b>ESS 1 : ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS</b>		
<p>1.1 <b>ORGANIZATIONAL STRUCTURE :</b></p> <p>The Gabonese Government will maintain the Project Implementation Unit (CNTIPPEE or Commission Nationale des Travaux d'Intérêt Public pour la Promotion de l'Entreprenariat et l'Emploi) and establish an organizational structure to meet Project's requirements and context to implement these activities. This structure will include:</p> <ul style="list-style-type: none"> <li>✓ A social specialist</li> <li>✓ An environmental specialist</li> <li>✓ A GBV specialist</li> </ul> <p>This structure will be maintained throughout Project's implementation and will be tasked with :</p> <ul style="list-style-type: none"> <li>• The E&amp;S staff will be primarily responsible for the implementation of ESMF and other plans developed under the project;</li> <li>• Ensuring the acquisition of Personal Protective Equipment (PPE) and establishing surveillance and rapid response teams in health facilities selected for the COVID-19 response;</li> <li>• Ensuring the acquisition of diagnostic kits for COVID-19 laboratory testing and computer kits (laptops, inverters, cables, etc.) ;</li> <li>• Ensuring that health workers are trained on COVID-19 clinical management, and laboratory diagnosis.</li> </ul> <p>For better effectiveness of their actions and to improve implementation and supervision of E&amp;S safeguards by project providers, the PIU specialists could join the national COVID 19 response committee.</p>	<p>The PIU shall be maintained throughout Project implementation.</p> <p>A social specialist and a GBV specialist will be recruited within 30 days of the AF Effectiveness, and will be subsequently maintained throughout Project implementation.</p> <p>Currently, the CNTIPPEE team has a social safeguard specialist. This specialist has been reinforced with the addition of an environmental specialist. Thus, the CNTIPPEE team includes two E&amp;S specialists for the SPRP who will handle E&amp;S risk management for the period following Project effectiveness.</p>	<p>MINSAN-CNTIPPEE</p>

MATERIAL MEASURES AND ACTIONS	TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<p>1.2 <b>ENVIRONMENTAL AND SOCIAL ASSESSMENT/MANAGEMENT PLANS, INSTRUMENTS AND CONTRACTORS</b></p> <p>a) Assess the environmental and social risks and impacts of activities in the proposed Project that should be in alignment with the Environmental and Social Management Framework (ESMF) recently updated to take into account Additional Financing activities.</p> <p>The ESMF that will be made public and will be adopted for the Project, to ensure that vulnerable individuals or groups whose particular circumstances may be a disadvantage, have access to development benefits resulting from the Project. The ESMF integrates among others: (i) the main risks and potential impacts of the project, (ii) the main mitigation measures of the project, (iii) the provisions for public consultations, (iv) the regulatory and institutional framework of the project. An Infection Control and Medical Waste Management Plan (ICMWMP) including WHO guidelines and other International Good Industry Practices (IGPs) will be incorporated into the ESMF. In doing so, the environmental and social assessment is guided by the principles of proportionality, IGPs, and applicable law related to mobilizing security forces, rules of conduct, training, equipment, and monitoring of security forces.</p> <p>b) Prepare, release, adopt, and implement any environmental and social management plan or other instrument required for each Project activity based on the assessment process, in compliance with the ESS, the ESMF, the World Bank Group's environmental, health, and safety (EHS) guidelines, and other relevant IGPs, including WHO guidelines on COVID-19 response (screening diagnosis and immunization), and in alignment with ESS requirements and in a manner acceptable to the Bank.</p> <p>c) Incorporate relevant aspects of this ESCP, including, but not limited to any environmental and social management plans or other instruments, ESS requirements and any other required EHS measures, into the EHS specifications of procurement documents and contracts with suppliers and contractors. Subsequently, ensure that contractors and service providers comply with EHS specifications in their respective contracts.</p> <p>d) Ensure that technical support provided by development partners in implementing certain activities takes into account World Bank's EHS requirements.</p>	<p>a. The parent project's ESMF has been updated to include AF activities and will be finalized and disclosed prior to appraisal. Also, the Project will strictly adhere to current WHO guidelines on COVID-19 consistent with the ESS. An assessment should be completed prior to the implementation of relevant Project activities.</p> <p>b. Once the ESMF is validated and finalized, SPRP activities will be implemented in compliance with the World Bank's ESS, environmental, health and safety (EHS) guidelines, and international good practices, including relevant WHO guidelines:</p> <ul style="list-style-type: none"> <li>- Before the implementation of relevant project activities, and subsequently throughout the implementation of these activities ;</li> <li>- Before starting the procurement process for relevant Project activities, and subsequently throughout the implementation of those activities ;</li> <li>- Before implementation of relevant project activities and, subsequently, throughout the implementation of these activities.</li> </ul>	<p>MINSAN-CNTIPPEE- WHO-UNICEF</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
1.3	<p><b>EXCLUSIONS :</b> Exclude the following types of activities as non- eligible for financing under the Project:</p> <ul style="list-style-type: none"> <li>• Activities likely to produce long-term, permanent and/or irreversible adverse effects (such as loss of major natural habitat);</li> <li>• Activities not related to the treatment of COVID-19 cases with serious adverse effects on human health and/or the environment ;</li> <li>• Activities with a high potential for causing serious adverse effects on human health and/or the environment ;</li> <li>• Activities likely to have significant negative social impacts and generate social conflicts ;</li> <li>• Activities that may involve not only permanent resettlement but also any other form of resettlement or restriction of land acquisition or use, economic displacement, or negative impact on cultural heritage.</li> <li>• Activities that would require free, prior and informed consent (FPIC) ;</li> <li>• Every other excluded activities under the Project's ESMF.</li> </ul>	During the evaluation process conducted under Action 1.2.a. above.	MINSAN-CNTIPPEE
1.4	<ul style="list-style-type: none"> <li>• Provide medical and emergency services and supplies based on the urgency of need, according to the latest case prevalence data</li> </ul>	Throughout Project implementation.	MINSAN-CNTIPPEE

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1.5.	<p><b>MANAGING SUPPLIERS AND SERVICE PROVIDERS :</b>                      The Gabonese Government will establish and implement management procedures for suppliers, service providers and their subcontractors.</p> <p>The PIU will ensure that ToRs for suppliers and Project bidding documents include environmental and social requirements. Incorporating relevant ESCP aspects, including relevant E&amp;S documents and plans and labor management procedures (LMPs) into the ESHS specifications for Project procurement documents. Subsequently, ensure that contractors comply with the ESHS specifications in their respective contracts and are able to provide necessary equipment, including :</p> <ul style="list-style-type: none"> <li>❖ Personal Protective Equipment (PPE) for janitors and cleaning, waste collection and disposal service providers :                             <ul style="list-style-type: none"> <li>• Medical mask ;</li> <li>• Gloves ;</li> <li>• Eye protection glasses ;</li> <li>• Blouses;</li> <li>• Safetyshoes.</li> </ul> </li> <li>❖ Personal Protective Equipment (PPE) for surveillance and rapid response teams, laboratory personnel and health workers,                             <ul style="list-style-type: none"> <li>• Medical masks ;</li> <li>• N95/FFP2 Masks (respirators);</li> <li>• Gloves (examination, surgery and decontamination) ;</li> <li>• Eye protection glasses (glasses and facial screens) ;</li> <li>• Medical blouses;</li> <li>• Vaccines;</li> <li>• Cold chain (refrigerators, coolers, etc.)</li> <li>• Consumable Kits (PEV, cleaning supplies, etc.)</li> <li>• Data collection tools.</li> </ul> </li> <li>❖ COVID-19 screening kits for laboratories for designated labs (RNA extraction kit, amplification, primers and swabs specific to SARS-CoV-2) ;</li> <li>❖ Technology kits (computers, inverters, cables etc.).</li> </ul>	<p>Before preparing bidding documents.</p> <p>Maintain procedures throughout Project implementation.</p>	<p>PIU-WHO-UNICEF</p>



MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<b>ESS 2 : LABOR AND WORKING CONDITIONS</b>			
2.1	<p><b>LABOR MANAGEMENT:</b></p> <p>The Borrower will prepare a Labor Management Procedure (LMP) in accordance with NES 2 of the World Bank and the legislation in force in the Gabonese Republic. The LMP will describe workers’ management procedures.</p> <p>The principles of these procedures will also apply to potential contractors, their subcontractors, and primary suppliers. The key points of these procedures will be:</p> <ul style="list-style-type: none"> <li>• Information available to workers regarding their working conditions. This information will outline their rights under national labor and employment laws, including their rights related to working hours, wages, overtime, compensation and benefits.</li> <li>• Provide workers with adequate weekly rest periods, annual leave and sick leave as required by national legislation.</li> </ul> <p>The project will comply with all the ESS2 requirements: appropriate employment conditions, non-discrimination and equal opportunity (which includes a safe working environment free of violence and sexual harassment), worker organization, restrictions on child and forced labor, and occupational health and safety. Similarly, any technical consultants hired by the project will also be required to adhere to these standards. There will be primary suppliers of goods and services and their workers must be treated in accordance with the provisions of EHS2 paragraphs 39 to 42.</p>	<p>LMP covering both parent and AF activities will be adopted and disclosed prior to appraisal..</p> <p>These procedures will be implemented throughout project implementation and should be revised as more information becomes available</p>	<p>MINSAN-CNTIPPEE</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
2.2	<p><b>GRIEVANCE REDRESS MECHANISM FOR PROJECT WORKERS:</b></p> <p>The Government of Gabon undertakes to establish and maintain a grievance redress mechanism for Project workers. This mechanism will be well defined in the SEP. It will comply with the World Bank's ESS 2 as well as the regulatory provisions in force in the Republic of Gabon as set out in the Labor Code and in the Civil Code. The Grievance Redress Mechanism (GRM) will be available to all direct and contract workers and will address all issues related to the Project, including conditions of employment; non-discrimination and equal opportunities; workers' organizations/unions; child labor; forced labor; harassment (sexual or else) and other complaint relating behaviors.</p>	<p>The GRM will be operational before the recruitment of workers for the Project. The mechanism will be maintained throughout Project implementation.</p>	MINSAN-CNTIPPEE
<b>ESS 3 : RESOURCE EFFICIENCY AND POLLUTION PREVENTION MANAGEMENT</b>			
3.1.	<p><b>WASTE AND HAZARDOUS MATERIALS MANAGEMENT:</b></p> <p>The Gabonese government is committed to developing and implementing measures and actions to manage waste and hazardous materials. These measures must be clearly defined in environmental and social instruments such as: the environmental and social audit, the ESMF according to the World Bank's NES 3 and regulatory provisions described in the Gabonese environmental code.</p> <p>Particular attention will be paid to collection, packaging, transportation, disposal/destruction of sanitary and biomedical waste in in compliance with regulatory provisions.</p> <p>An Infection Control and Waste Management Plan (ICWMP) that includes WHO guidelines and other Good International Industry Practices (GIIP) will be integrated into the ESMF and will be finalized before appraisal and the actual disclosure dates will be inserted once this is done</p>	<p>The ICWMP will be finalized and disclosed before appraisal. These measures and actions will be maintained throughout implementation of the Project.</p>	<p>The PIU with the support of the DGEPN, the MoH and the laboratories and waste management companies approved and retained by the Project.</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
3.2.	<p><b>RATIONAL USE OF RESOURCES AND POLLUTION PREVENTION AND MANAGEMENT</b></p> <p>The Gabonese Government is committed to introduce measures for the rational use of resources and the prevention and management of pollution in Project's environmental and social instruments.</p>	<p>From the start of the Project. <i>(Same schedule as the one for E&amp;S audit preparation and implementation and ESMPs).</i></p> <p>These measures and actions will be maintained throughout Project implementation.</p>	<p>The PIU with the support of the DGEPN, the MoH and the Laboratories, and approved waste management companies recruited by the Project.</p>

MATERIAL MEASURES AND ACTIONS	TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<b>ESS 4 : COMMUNITY HEALTH AND SAFETY</b>		
<p>4.1. <b>HEALTH AND SAFETY OF POPULATIONS AND COMMUNITIES:</b></p> <p>The Government of Gabon will develop and implement measures and actions to assess and manage the risks and impacts that Project activities may have on local populations, including those related to Project workers and the influx of labor.</p> <p>In particular, measures and actions intended for people’s safety (like out patient treatment centers’ infrastructure and other laboratories).</p> <p>These measures will be specified in instruments developed under the project and will aim to :</p> <ul style="list-style-type: none"> <li>• Minimize the potential for population exposure to communicable diseases ;</li> <li>• Ensure that vulnerable individuals or groups whose particular circumstances may be a disadvantage, have access to development benefits resulting from the Project ;</li> <li>• mitigate risk that project-related impacts fall disproportionately on individuals or groups who, because of their particular circumstances, may be disadvantaged or vulnerable;</li> <li>• manage environmental and community health related risks from inadequate storage, transportation and disposal of infected medical waste;</li> <li>• mitigate risks related to COVID-19 spread and other risk related to Vaccin; Manage the risks associated with the use of security personnel (if necessary) ;</li> <li>• Prevent and respond to sexual exploitation, abuse and sexual harassment (SEA/SH).</li> </ul>	<p>During the launch of works.</p> <p>These measures and actions will be maintained throughout Project implementation cycle.</p> <p>An Infection Control and Waste Management Plan (ICWMP) that incorporates WHO guidelines and other Good International Industry Practices (GIIPs) has been prepared and updated to reflect the additional financing activities. The ICWMP, which is included as an annex to the updated ESMF of the SPRP, will be finalized appraisal and the actual disclosure dates will be inserted once this is done.</p>	<p>The PIU with the support of the DGEPN, the MoPH and the Ministry of the Interior.</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
4.2.	<p><b>RISKS OF GENDER-BASED VIOLENCE, SEXUAL EXPLOITATION AND SEXUAL ABUSE:</b></p> <p>The Gabonese Government is committed to develop and implement risk assessment and management measures and actions for gender-based violence, sexual exploitation and abuse. The risk of prejudice or discrimination toward individuals or groups in providing access to development resources and project benefits, particularly in the case of those who may be disadvantaged or vulnerable, including risks related to SEA and SH.</p> <p>A GBV action plan will be also prepared</p>	<p>At the start of the work.</p> <p>These measures and actions will be maintained throughout Project implementation. A GBV/SEA action plan will be prepared at the same time.</p>	<p>The PIU with DGEPN support and the MSP and the Ministry of the Interior.</p>
4.3.	<p><b>SECURITY PERSONNEL:</b></p> <p>Develop and implement measures and actions to assess and manage safety risks to Project-affected communities that may result from the use of security personnel and the increase of Project workers.</p> <p>The use of security forces by the Borrower will be guided by the principles of proportionality and Good International Industry Practice (GIIP), and by applicable law, in matters of recruitment, rules of conduct, training. If security forces are used (e.g., for e-ID and mass identification), the Borrower will assess the risks and be guided by the principles of proportionality and applicable law with respect to the use of security forces.</p> <p>The Borrower shall ensure that any security personnel engaged in construction or other relevant activities associated with the Project (i) have been screened to confirm that they have not engaged in illegal or abusive behavior in the past, including sexual exploitation, abuse and sexual harassment, or excessive use of force; (ii) receive regular and adequate instruction and training on the use of force and appropriate behavior and conduct (including SEA and HS); (iii) are deployed in a manner consistent with national law; and (iv) follow strict rules of engagement and a code of conduct to avoid escalation. The ESMF provides guidance on how these measures will be integrated.</p>	<p>Before hiring security personnel or before the start of work.</p> <p>These measures and actions are maintained throughout Project implementation.</p>	<p>PIU Project Coordination Team for security personnel.</p> <p>Contractors who hire security personnel who may come into contact with Project-affected persons and Project workers.</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
4.4.	<p><b>TRAINING FOR THE POPULATIONS:</b>                      Conduct training sessions for local populations to increase risk awareness and mitigate the effects described in this section (see 4.1 and 4.2 for these risks). These trainings will cover all populations located in the project influence area, including those receiving or not receiving the vaccine.</p>	<p>Before or during Project activities.</p> <p>Hold regular training/skill upgrading sessions.</p>	<p>The PIU with the support of all stakeholders involved in the Project.</p>
<b>ESS 5 : LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT</b>			
	Not relevant. This Project will not require land acquisition or economic displacement.		
<b>ESS 6 : BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES</b>			
	Not relevant.		
<b>ESS 7 : INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES (IP/SSAHUTLC)</b>			
7.1	<p><b>IP/SSAHUTLC:</b> The Project will be implemented according to applicable requirements of NES 7, in a manner acceptable to the Bank, including, inter alia, the implementation of adequate measures to ensure that IP/SSAHUTLC are adequately informed and able to obtain their share of Project benefits in an inclusive and culturally appropriate manner (i.e., prevention and treatment), with provisions included in the ESMF and the Stakeholder Engagement Plan (SEP)..</p>	<p>Throughout Project implementation.</p>	<p>MINSAN-COPIL-CNTIPPEE</p>

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
7.2	<p>If IP/SSAHUTLC are subject to quarantine provisions/policies, site-specific Indigenous Peoples' Plans will be prepared, made public and adopted, and then implemented in accordance with the ESMF and SEP to ensure that their specific cultural needs are addressed in a form and fund satisfactory to the Bank.</p> <p>If IP/SSAHUTLC are affected by the national COVID vaccination program, the client will ensure that their specific cultural needs are considered in a form satisfactory to the Bank (respect of their culture and mobilization of sufficient funds). To ensure this, an Indigenous Peoples Plan will be prepared.</p>	<p>Throughout Project implementation.</p> <p>A summary IPP will be prepared and disclosed before deployment of vaccines in areas where IPs are located.</p>	MINSAN-CNTIPPEE
<b>NES 8 : CULTURAL HERITAGE</b>			
	Relevant aspects of this standard should be considered, as appropriate, under Action 1.2 above.		
<b>NES 9 : FINANCIAL INTERMEDIARIES</b>			
	Not relevant.		
<b>NES 10 : STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE</b>			
10.1	<p><b>STAKEHOLDER ENGAGEMENT PLAN</b></p> <p>Update, make public and implement the Stakeholder Engagement Plan (SEP) for the SPR Project (initial and additional financing) consistent with NES 10, in a form and substance satisfactory to the Bank. The procurement management plan (PMP) includes measures to address the special needs of indigenous peoples in accordance with the provisions included in the ESMF and the SEP. The documents made public also contain relevant public information on arrangements for the use of security forces to deliver Project supported services.</p> <p>The National Response Plan will be disclosed and made available to all project stakeholders. A communication and information plan on PPRS will also be put in place.</p>	<p>An updated Stakeholder Engagement Plan was prepared to reflect AF's activities, and will be disclosed prior to Appraisal.</p> <p>The SEP will be continuously updated as needed during project implementation.</p>	MINSAN-COPIL-CNTIPPEE

MATERIAL MEASURES AND ACTIONS		TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
10.2	<p><b>COMPLAINTS MANAGEMENT MECHANISM :</b></p> <p>Accessible grievance mechanisms are made available to receive and facilitate the resolution of Project-related concerns and complaints, in compliance with NES 10, in a manner acceptable to the Bank.</p> <ul style="list-style-type: none"> <li>a. This updated Grievance mechanism takes into account activities under the additional financing which has been finalized, made public along with the SEP in annex.</li> <li>b. Stakeholder consultations on the SPRS will continue with the support of the COVID-19 National Response Committee and with parties affected by the project throughout project implementation if necessary.</li> <li>c. The Parent Project grievance mechanism will be maintained to address complaints associated with parent project activities.</li> <li>d. The grievance mechanism should be able to receive, record, and address concerns and complaints related to sexual exploitation and abuse and sexual harassment in a safe and confidential manner, as well as complaints related to unintended health consequences resulting from immunization, particularly those resulting in adverse effects following immunization (AEFI).</li> </ul>	<p>The Project grievance mechanism will be operational and adequately resourced no later than 30 days after the date of Effectiveness and will be maintained throughout the life of the Project.</p>	<p>MINSAN-COPIL-CNTIPPEE</p>



MATERIAL MEASURES AND ACTIONS	TIMELINE	RESPONSIBLE ENTITY/AUTHORITY
<b>CAPACITY SUPPORT &amp; TRAINING</b>		
<p>An inventory of training different Project stakeholders, PIU, suppliers, contractors and workers needsshould be prepared. Based on inventory results, an action plan will be developed to meet identified needs. Based on inventory and other action plans, seminars or workshops, training courses, training sessions will be organized under the Project.</p> <p>Trainings providedshould include :</p> <ul style="list-style-type: none"> <li>• Health personnel Training on COVID-19clinical management, and laboratory diagnosis;</li> <li>• Training on the use of Personal Protective Equipment (PPE) for surveillance and rapid response teams, laboratory personnel and health workers (<i>medical masks, N95/FFP2 "respirators", "examination, surgery and decontamination" gloves, "eye protection" glasses and face shields, medical gowns</i>) ;</li> <li>• Training on sanitary and biomedical waste management ;</li> <li>• Training on GBV and SEA/SH prevention and child protection protocols awareness, sexually transmitted diseases (STDs) and other communicable diseases ;</li> <li>• Training on occupational health and safety.</li> </ul> <p>Other training topics for staff involved in Project implementation will include, but will not be limited to:</p> <ul style="list-style-type: none"> <li>– Risk management associated with vaccination for infection prevention and control;</li> <li>– Clinical Adverse Reaction Management ;</li> <li>– Management (storage, handling, etc.) of vaccines ;</li> <li>– Immunization Information and AwarenessTechniques;</li> <li>– Risk communication and community engagement; WHO guidelines on COVID-19 management, including vaccination.</li> </ul>	<p>A comprehensive training plan will be prepared no later than 30 days after the date of effectiveness. It will be implemented throughout Project implementation.</p>	<p>MINSAN-CNTIPPEE</p>