



Integrated Single Window Office for Social Assistance and Employment Services (P155689)

EUROPE AND CENTRAL ASIA | Uzbekistan | Social Protection & Labor Global Practice | Recipient Executed Activities | Investment Project Financing | FY 2016 | Seq No: 1 | ARCHIVED on 31-May-2017 | ISR23144 |

Implementing Agencies: Ministry of Labor, Ministry of Economy, Ministry of Labor

Key Dates

Key Project Dates

Bank Approval Date:18-Aug-2015

Effectiveness Date:--

Original Closing Date:--

Revised Closing Date:--

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

Increase coordination among SPL programs and functions, strengthen capacity of MLSP in delivering services to the vulnerable and needy groups of the population and implementing complex reforms, and establish a solid foundation for implementation of a national social Registry.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	--	● Moderately Satisfactory
Overall Implementation Progress (IP)	--	● Moderately Satisfactory

Implementation Status and Key Decisions

- After an extended delay, due to restructuring within the Government, the Project is back on track and has made significant progress. Key vendor contracts have been signed and work initiated. The interim deliverables have been presented to the PIU and discussed with the Bank team. Overall, the Bank is pleased with quality of the deliverables.
- In line with recommendations of the previous missions, it has been agreed that the project would need to be extended. The Government submitted a request for extension of the closing date until June 30, 2018. This extension is to accommodate the changed institutional environment and revised implementation schedule of the project. It will also allow the Ministry to better coordinate with the preparation schedule



of *Jobs and Skills for the Modern Economy* Project (P154808), to which this pilot is providing contribution in form of a fiduciary and project management capacity within the Ministry (as a form of seed money from the Rapid Social Response (RSR) Trust Fund).

- While the social assistance function was moved from the Ministry of Labor (MoL) to the Ministry of Finance (MOF), the Bank is pleased to note collaboration between MOL and MOF in developing a joint approach to the information system for employment and social assistance services within the ISWO pilot, as was originally envisioned in the design and objectives of the pilot.

Risks

Overall Risk Rating

Risk Category	Rating at Approval	Previous Rating	Current Rating
Overall	--	--	● Substantial

Comments

The activities under the project have picked up and are now progressing well. In the past, there were some important impediments to the progress that delayed implementation of the project. The Ministry was restructured with shifting the responsibility over the social assistance function to the Ministry of Finance. The restructuring process was long and produced uncertainties over details of functional responsibilities. Despite these obstacles, the project managed to closely coordinate between MOL and MOF in design of a common framework for an MIS. The latest information available to the team suggests that the social assistance may be transferred back to the MOL soon. There are two risks therefore specific to this operation at the moment. One is the delayed deliverables, which will be mitigated by extending the closing date of the project. Second is potentially weak coordination between MOL and MOF on the agreed design of the MIS, which may be resolved by the anticipated moving of the social assistance function back to the MOL. Until these uncertainties are resolved, the risk will remain Substantial.

Results

Project Development Objective Indicators

▶ A roadmap and detailed blueprint national reform of administration of the social protection and employment programs (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No roadmap	--	A roadmap of Individual Single Window Office designed and adopted by MOL, including high level design of business processes, modular structure of MIS and registry of beneficiaries, outline of ICT infrastructure, and design of the office space.	The roadmap developed and approved my MLSP
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017



►Capacity of staff increased (staff trained) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	40.00
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017

Comments

Staff training plan will be designed and implemented as part of the new MIS rollout

►Management and fiduciary capacity established within MLSP (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No fiduciary framework to operate WB funded projects	--	PIU established and all consultants hired. Project governing structure within the Ministry adopted. Procurement plan approved and all FM procedures followed. Discussion of the forthcoming operation is on-going.	PIU established and framework exists for a large operation
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017

►Direct project beneficiaries (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	8,000.00
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017

Comments

Given the recent shift of the Social Assistance function from MOL to MOF, the number of direct beneficiaries of the project will be reassessed and will likely be smaller.



Female beneficiaries (Percentage, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	55.00

Overall Comments

The indicators reflect the latest status. Achieving the indicator end-targets will be feasible after the project is restructured and closing date extended.

Intermediate Results Indicators

ISWO concept designed, piloted, and evaluated (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	--	ISWO concept designed, baseline established (beneficiary survey completed), and pilot preparations completed (services of the MIS design as well as the design of the new office space contracted).	ISWO concept designed, piloted, and evaluated
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017

Assessment of the current MLSP systems (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	--	Assessment of MOL systems produced, including survey of institutional capacity, HR, ICT resources, and client services of the front offices at the two pilot locations.	Full assessment and recommendations produced and approved by MLSP
Date	29-Jul-2015	--	31-Jan-2017	30-Jun-2017



Overall Comments

The indicators reflect the latest status. Achieving the indicator end-targets will be feasible after the project is restructured and closing date extended.

Data on Financial Performance

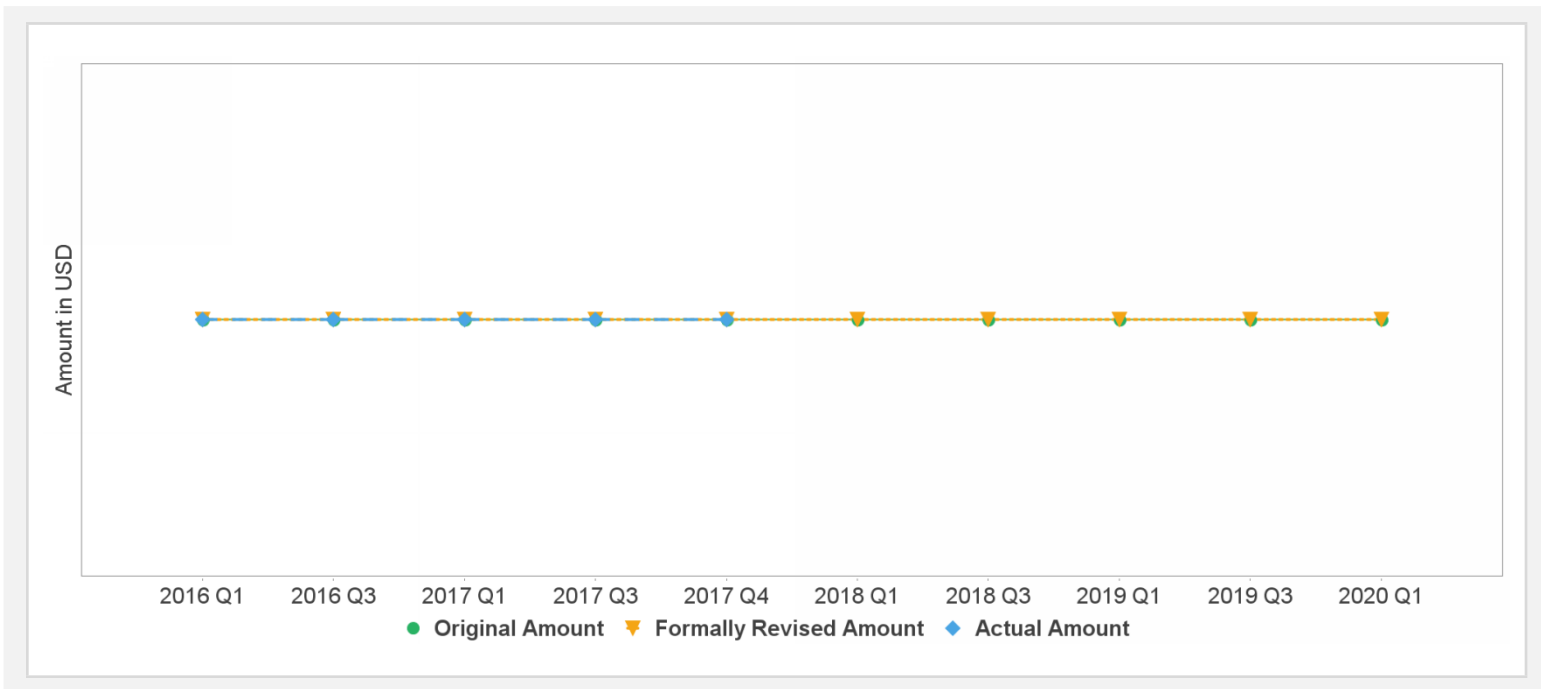
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
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Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
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Cumulative Disbursements



Restructuring History

There has been no restructuring to date.



Related Project(s)

There are no related projects.
