



Economic Opportunities for Jordanians and Syrian Refugees PforR (P159522)

MIDDLE EAST AND NORTH AFRICA | Jordan | Finance, Competitiveness and Innovation Global Practice | Requesting Unit: MNC02 | Responsible Unit: EMNF2
IBRD/IDA | Program-for-Results Financing | FY 2017 | Team Leader(s): Meriem Ait Ali Slimane

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Program Development Objectives

Program Development Objective (from Program Appraisal Document)
PDO: " Improve Economic Opportunities for Jordanians and Syrian refugees in Jordan"

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Satisfactory

Implementation Status and Key Decisions

The project has been restructured and benefited from a US\$100 million additional financing from IDA (project approved on June 10, 2020). The restructuring of the Disbursement Linked Indicator for work permits will enable better formalization of Syrian labor. Additional results areas will cover social protection and decent work, digital financial inclusion, entrepreneurship, women economic empowerment and export development. The project has been extended by two years to January 2023.

In the new program, a substantial jump in digital financial inclusion has taken place during the COVID 19 crisis (only aggregate data available). In the parent program, the DLI#4 related to Customs Golden List++ has been achieved.

Only slight delays were induced by the COVID 19 crisis: the implementation of the predictability of business regulations reform has been paused because Jordan has been governed by Defense Orders during the confinement period (DLI#3.4) and the licensing law of Greater Amman Municipality has not yet been approved by Parliament and therefore not implemented (DLI#3.5).

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P159522	IBRD-86510	Effective	USD	149.00	149.00	0.00	143.47	5.53	96%
P159522	IDA-59090	Effective	USD	100.00	100.00	0.00	96.29	3.71	96%
P159522	IDA-66450	Not Effective	USD	100.00	100.00	0.00	0.00	100.00	0%
P159522	TF-A3648	Effective	USD	51.00	51.00	0.00	49.11	1.89	96%



Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P159522	IBRD-86510	Effective	27-Sep-2016	09-Oct-2016	24-Oct-2016	31-Jan-2021	31-Jan-2021
P159522	IDA-59090	Effective	27-Sep-2016	09-Oct-2016	24-Oct-2016	31-Jan-2021	31-Jan-2021
P159522	IDA-66450	Not Effective	10-Jun-2020	--	--	31-Jan-2023	31-Jan-2023
P159522	TF-A3648	Effective	27-Sep-2016	09-Oct-2016	24-Oct-2016	31-Jan-2021	31-Jan-2021

Program Action Plan

Action Description	Put in place a PMU within MOPIC to monitor the implementation of the Compact and PforR.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	26-Oct-2016	Completed
Completion Measurement	Compact PMU housed at MoPIC.				
Comments					

Action Description	Issue a Prime Minister decree appointing the AB as a third-party verifier.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Other		Client	Due Date	24-Oct-2016	Completed
Completion Measurement	.				
Comments					

Action Description	Develop an Operations Manual for the PforR 'Economic Opportunities for Jordanians and Syrian Refugees'.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	29-Dec-2017	Completed
Completion Measurement	The first draft of the Operations Manual was submitted to the World Bank and an amended version was completed in December 2017.				
Comments					

Action Description	Extend the period of free work permits and relaxed inspections targeting Syrian refugees for the next two years (target date: September 2016)				
Source	DLI#	Responsibility	Timing	Timing Value	Status



Other		Client	Due Date	09-Apr-2018	Completed
Completion Measurement	The period for free work permits and relaxed on Syrian refugees inspections (sometimes called the “grace period”) has been extended through December 2019				
Comments					

Action Description	Disseminate information regarding eligibility, administrative process, and service standards for obtaining work permits and Ministry of the Interior ID cards (target date: biannually starting September 2016)				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Recurrent	Semi-Annually	Completed
Completion Measurement	MOL has published the work permit procedures for Syrians in a clearer, more accessible format. MOI has published the MOI card procedures for Syrians refugees.				
Comments					

Action Description	Monitor and report quarterly: the number of work permits applied for and the number issued, disaggregated by new, renewal work permits, change of employer , as well as by gender, sector/occupation, Governorate/camp and nationality.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Recurrent	Quarterly	Completed
Completion Measurement	Work permit data for Syrian refugees in camps has been captured since January 2017. Rejected work permits are not being tracked due to technical limitations of IT systems. The number of work permits disaggregated by governorate, gender, sector.				
Comments					

Action Description	Develop and implement a system that allows residents of refugee camps to enjoy mobility to search for and attend work and put in place an advisory committee including members from the World Bank, ILO, UNHCR, and the International NGO (INGO) forum.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	30-Dec-2016	Completed
Completion Measurement	The Advisory Committee was formed and met for the first time in March 2017 and then in June 2017. MOL, UNHCR and ILO have constructed employment offices at Za’atari Camp, and at Azraq Camp.				
Comments					



Action Description	Monitor and report quarterly the number of leave permits applied for, the number received, and the frequency of use, disaggregated by camp, gender, and age (quarterly, starting January 2017).				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Recurrent	Quarterly	Completed
Completion Measurement	MOI tracking system is now capturing data with the necessary disaggregation beginning April 2017. Around 121,1884 leave permits from July - September 2019. The MOI has shared the data disaggregated by Camp, Month, and Gender.				
Comments					

Action Description	Include refugees and economic migrants in the Department of Statistics Employment and Unemployment Surveys (quarterly, starting January 2017).				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Recurrent	Quarterly	Completed
Completion Measurement	Labor Force Surveys were completed and preliminary results released for 2017 and 2018.				
Comments					

Action Description	Carry out an awareness-raising campaign regarding household enterprises to inform the public about the availability of this option and the reduced restrictions and incentives to foster the creation of such businesses.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	31-Dec-2020	Completed
Completion Measurement	The awareness campaign was launched in Oct 2017 with the cooperation with USAID LENS.				
Comments					

Action Description	Instruct the JIC to recruit 26 high caliber staff with relaxed salary constraints as recently allowed by the Cabinet (target date: June 2017)				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	30-Jun-2017	Completed
Completion Measurement	A Director for Investment Promotion has been appointed.				
Comments					

Action Description	Publish and publicize an 'investor's guide' for domestic and foreign investors with specific information for Syrian investors and other restricted nationalities.				
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Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	29-Dec-2017	Completed
Completion Measurement	The Investor's Guide and a separate "mini guide" dedicated specifically to Syrian investors are now published on JIC website.				
Comments					

Action Description	Set up a Client Relationship Management (CRM) information technology (IT) system and database for investor targeting and aftercare at the JIC.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	31-Dec-2018	Completed
Completion Measurement	The automated CRM system is in place and being used as the central information collection and tracking point for JIC.				
Comments					

Action Description	Strengthen the MOL's Inspectorate Unit's capacity to identify, track, The Online Grievance Redress (GRM) IT Platform of the Ministry of Labor becomes live, operational and used by at least 5 staff of the Ministry of Labor (Target date: December 2017)				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		Client	Due Date	29-Dec-2017	Completed
Completion Measurement	The system is now used in 4 directorates by 25 inspectors but cannot be expanded due to technology constraints.				
Comments					

Action Description	The Ministry of Planning and International Cooperation develops an addendum to the Program Operations Manual covering the additional financing of the PforR				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		The Ministry of Planning and IC	Due Date	30-Sep-2020	Not Yet Due
Completion Measurement	The Ministry of Planning and International Cooperation send the Program Operations Manual to the World Bank.				
Comments					

Action Description	The Department of Statistics communicates to the World Bank the full data from the Labor Force survey, for all nationalities, quarterly, one month after the end of the quarter and each, year by March 31.				
Source	DLI#	Responsibility	Timing	Timing Value	Status



Technical	DLI 1	The Department of Statistics	Recurrent	Quarterly	Not Yet Due
Completion Measurement	The Department of Statistics shall communicate to the World Bank the raw data from the Labor Force survey.				
Comments					

Action Description	The Ministry of Interior maintains the system granting leave permits and allowing residents of refugee camps to enjoy mobility to search for and attend work.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	The Ministry of Interior	Recurrent	Continuous	In Progress
Completion Measurement	The number of leave permits granted to Syrian Refugees in camps.				
Comments					

Action Description	The Ministry of Labor extends the period of free work permits and relaxed inspections targeting Syrian refugees until the project closure.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	The Ministry of Labor	Recurrent	Continuous	In Progress
Completion Measurement	The Ministry of Labor or the cabinet issues a Decision extending the grace period, including free work permits for Syrians and relaxed labor inspections.				
Comments					

Action Description	The Ministry of Labor introduces the ISCO Major Groups of the ISCO-08 classification of occupations and uses it to issue work permits				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	The Ministry of Labor	Due Date	01-Jul-2021	Not Yet Due
Completion Measurement	The Ministry of Labor introduces the ISCO Major Groups of the ISCO-08 classification of occupations and uses it to issue work permits to Syrians.				
Comments					

Action Description	The Ministry of Labor adopts the ISCO-08 classification of occupations and uses it to issue work permits				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	The Ministry of Labor	Due Date	31-Jan-2022	Not Yet Due



Completion Measurement	The Ministry of Labor will share with the World Bank documentation showing the adoption of the ISCO-08 classification of occupations in its procedures to issue work permits and its IT systems.				
Comments					

Action Description	The Ministry of Labor, in coordination with the World Bank, puts in place a feedback mechanism related to the new work permits regime for Syrians.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	The Ministry of Labor	Recurrent	Yearly	Not Yet Due
Completion Measurement	The feedback or survey results shall be communicated by the Ministry of Labor to the World Bank				
Comments					

Action Description	The Ministry of Labor implements the national Integrated Inspection Management System that has been developed in accordance with the Inspection and Monitoring Law of 2017				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 6	The Ministry of Labor	Due Date	31-Dec-2021	Not Yet Due
Completion Measurement	The Ministry of Labor sends World Bank the System Validation Report against design specifications.				
Comments					

Action Description	MOLA and GAM in coordination with MITS conduct yearly national communication campaigns informing the public, including Syrians, about the regulatory framework for home-based businesses and virtual offices.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 7	MOLA and GAM	Recurrent	Yearly	Not Yet Due
Completion Measurement	The Communication campaigns shall be made publicly available.				
Comments					

Action Description	The Ministry of Social Development conducts a country-wide, multimedia communication campaign publicizing the licensing modalities in the childcare sector.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 8	The Ministry of Social Development	Due Date	30-Dec-2021	Not Yet Due
Completion Measurement	The communication campaign shall be made publicly available.				
Comments					



Action Description	The Ministry of Labor produces an annual report on grievance-redress mechanisms, with a content to be specified in the POM including but not limited to the nature and origin of workers complaints, actions taken, and status of resolution.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 6	Ministry of Labor	Recurrent	Yearly	Not Yet Due
Completion Measurement	The annual inspection and GRM report is made public on the Ministry of Labors website.				
Comments					

Action Description	The Ministry of Labor maintains an ICT-based grievance and redress mechanisms (GRM) system for handling, tracking, and reporting on all public grievances and train the responsible staff to operate the system.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Environmental and Social Systems	DLI 6	The Ministry of Labor	Recurrent	Continuous	In Progress
Completion Measurement	The GRM system will be consulted during World Bank implementation support missions				
Comments					

Action Description	The Ministry of Labor issues instructions detailing the implementation modalities of the bylaw regulating work in agriculture and publish them in the official Gazette.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 6	The Ministry of Labor	Due Date	31-Mar-2021	Not Yet Due
Completion Measurement	The instructions will be published in the official Gazette.				
Comments					

Action Description	The Ministry of Labor issues inspection manuals providing inspection guidelines for labor inspectors in all sectors, including agriculture and trains 30% of inspectors on use.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 6	The Ministry of Labor	Due Date	31-Dec-2021	Not Yet Due
Completion Measurement	The Ministry of Labor shall communicate the manuals and training records to the World Bank				
Comments					

Action Description	The Central Bank of Jordan commissions annual satisfaction surveys towards individuals holding e-wallets and basic bank accounts				
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Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 6	The Central Bank of Jordan	Recurrent	Yearly	Not Yet Due
Completion Measurement	The Survey results shall be communicated by the Central Bank of Jordan to the World Bank				
Comments					

Action Description	Ministry of Agriculture prepares guidelines for the safe application of pesticides for different agriculture products and makes those guidelines available online on the MoA website and include them in in the extension services				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Environmental and Social Systems	DLI 11	Ministry of Agriculture	Due Date	30-Jun-2021	Not Yet Due
Completion Measurement	The Guidelines are disclosed in the website of MoA and included in the plans for extension services				
Comments					

Action Description	MoSD produces and delivers training plan for childcare care givers covering all aspects of the bylaws, and including a specific module covering first aid, child well-being for babies and toddlers, identification of development delays and child abuse.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 9	The Ministry of Social Development	Due Date	30-Sep-2022	Not Yet Due
Completion Measurement	The Ministry of Social Development will share the training plan and delivery modalities on the ground with the World Bank.				
Comments					

Action Description	The Ministry of Social Development commissions annual satisfaction surveys towards parents using licensed childcare entities				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 9	The Ministry of Social Development	Recurrent	Yearly	Not Yet Due
Completion Measurement	The Survey results shall be communicated by the Ministry of Social Development to the World Bank				
Comments					

Risks

Systematic Operations Risk-rating Tool



Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	☐ Moderate	☐ Moderate	☐ Moderate
Macroeconomic	☐ Substantial	☐ Moderate	☐ Moderate
Sector Strategies and Policies	☐ High	☐ Moderate	☐ Moderate
Technical Design of Project or Program	☐ Moderate	☐ Moderate	☐ Moderate
Institutional Capacity for Implementation and Sustainability	☐ Substantial	☐ Moderate	☐ Moderate
Fiduciary	☐ Moderate	☐ Moderate	☐ Moderate
Environment and Social	☐ Substantial	☐ Moderate	☐ Moderate
Stakeholders	☐ High	☐ Moderate	☐ Moderate
Other	--	☐ Substantial	☐ Substantial
Overall	☐ High	☐ Moderate	☐ Moderate

Comments

The overall risk rating is moderate. Other risks: COVID-19-induced crisis and vulnerabilities. This risk is rated as substantial given the uncertainties brought by the health crisis and its potential future waves, possibly leading to further lockdowns and pauses in economic activities in Jordan and its trading partners.

The risks in this ISR have been adjusted according to the new risk framework, where residual risk is assessed after mitigation measures are accounted for.

Results

PDO Indicators by Objectives / Outcomes

Improving Labor Market				
▶ PDO Indicator 1: Number of work permits issued to Syrian refugees each calendar year (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	5,300.00	40,024.00	13,296.00	90,000.00
Date	08-Apr-2016	30-Nov-2019	31-May-2020	30-Dec-2022
Comments				
☐ of which issued to Syrian women (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	260.00	--	683.00	5,000.00
Date	08-Apr-2016	--	31-May-2020	30-Dec-2022
Improving Investment Climate				



► PDO Indicator 2: Share of business owners who have accessed more predictable and simplified business regulation (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	7.50	7.50	7.50	51.00
Date	30-Apr-2018	12-Dec-2019	30-Apr-2018	30-Dec-2022
Comments	A survey to update this number will take place in a year to give time for reforms to bear fruits and have impact. No measurement has taken place since the baseline. Hence, the constant number.			

Improving Investment Promotion

► PDO Indicator 3: Investment promotion agency capability score (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3.00	4.20	4.20	5.00
Date	08-Apr-2016	12-Dec-2019	12-Dec-2019	30-Dec-2022
Comments				

Improving Formality and Working Conditions

► PDO Indicator 4: Number of private sector workers registered in social security (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	775,058.00	--	775,058.00	1,000,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022
Comments				
☐ Number of female private sector workers registered in social security (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	240,742.00	--	240,742.00	300,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022
☐ Number of Syrian private sector workers registered in social security (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	12,854.00	--	12,854.00	50,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022

Improving Entrepreneurship



► PDO Indicator 5: Number of officially established home-based businesses (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,000.00	--	1,040.00	5,500.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				
□ of which owned by women (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	100.00	--	625.00	3,300.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
□ of which owned by Syrians (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	100.00	--	22.00	550.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Improving Digital Financial Inclusion				
► PDO Indicator 6: Number of e-wallets and Basic Bank Accounts (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	620,328.00	--	1,008,220.00	1,250,000.00
Date	31-Dec-2019	--	12-Jun-2020	30-Dec-2022
Comments				
□ of which women (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	202,036.00	--	202,036.00	450,000.00
Date	20-Feb-2020	--	31-Dec-2019	30-Dec-2022
□ of which Syrians (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	18,030.00	--	18,030.00	50,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022
Improving Women Economic Opportunities				



► PDO Indicator 7: Number of workers employed in the e-licensed childcare Facilities (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	10,000.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				
□ of which women (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	9,000.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Improving Export Competitiveness				
► PDO Indicator 8: Number of direct jobs created in post-harvest logistics for select exports of fresh produce (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	3,000.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				
□ of which for women (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	1,500.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
□ of which for Syrians (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	1,000.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022

Intermediate Results Indicators by Results Areas

Improving Labor Market				
► IR Indicator 1: Annual public disclosure by Better Work Jordan of factory-level compliance with a list of at least 29 social and environmental-related items (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	No	Yes	No	Yes
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	31-Dec-2020
Comments				

Improving Investment Climate

► IR Indicator 2.1: Identification and adoption of a predictability process for issuance of business regulations following an inclusive public-private dialogue and a measurement system (including baseli (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	Yes	Yes	Yes
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				

► IR Indicator 2.2: Share of business regulations mandatory to the private sector issued following the adopted predictability process (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				

► IR Indicator 2.3: Number of officially established household enterprises (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	50.00	806.00	1,040.00	1,000.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				

□ of which Syrian-owned (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	22.00	100.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022

□ of which women-owned (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	572.00	625.00	100.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022



► IR Indicator 2.4: Identification of one key business regulatory reform following an inclusive public-private dialogue and a measurement system (including baseline identification) (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	Yes	Yes	Yes
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				
► IR Indicator 2.5: Reduction of regulatory burden for the private sector following the implementation of the business regulatory reform (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	30.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				
► IR Indicator 2.6: Increase in the number of enterprises in the Customs Golden List (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	173.00	533.00	300.00
Date	08-Apr-2016	17-Jun-2019	12-Jun-2020	30-Dec-2022
Comments				

Improving Investment Promotion

► IR Indicator 3.1 Number of investments benefitting from investment facilitation by the JIC (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	305.00	455.00	530.00
Date	08-Apr-2016	17-Jun-2019	31-Mar-2020	30-Dec-2022
Comments				

Improving Formality and Working Conditions

► IR Indicator 4.1: MoL issues a bylaw specifying acceptable working conditions in the agriculture sector informed by the ILO Recommendations R204 and R133 (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	--	No	Yes
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				



► IR Indicator 4.2: The Ministry of Labor implements the national Integrated Inspection Management System that has been developed in accordance with the Inspection and Monitoring Law of 2017 (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	--	No	Yes
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				

Improving Digital Financial Inclusion				
► IR Indicator 5.1: Number of additional awareness and financial literacy campaigns to promote financial inclusion (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	3.00
Date	20-Feb-2020	--	20-Feb-2020	30-Dec-2022
Comments				
► IR Indicator 5.2: Number of e-wallets active in the last 30 days (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	67,000.00	--	67,000.00	200,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022
Comments				
□ Number of active e-wallets for women (Number, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	22,083.00	--	22,083.00	75,000.00
□ Number of active e-wallets for Syrians (Number, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,983.00	--	1,983.00	10,000.00
► IR Indicator 5.3: Number of Merchants accepting digital payments (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,000.00	--	1,000.00	10,000.00
Date	20-Feb-2020	--	20-Feb-2020	30-Dec-2022
Comments				



► IR Indicator 5.4. Number of digital transactions per month (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	235,559.00	--	235,559.00	500,000.00
Date	31-Dec-2019	--	31-Dec-2019	30-Dec-2022
Comments				

Improving Women Economic Opportunities				
► IR Indicator 6.1: Number of active childcare facilities e-licensed by the Ministry of Social Development (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	2,500.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				
► IR Indicator 6.2: Number of children benefiting from formal childcare services (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	25,000.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				
► IR Indicator 6.3: Number of communication campaigns addressing social norms impeding women economic opportunities (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	3.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				

Improving Export Competitiveness				
► IR Indicator 7.1. Increase in export value of Agricultural produce in select areas (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	40.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				



► IR Indicator 7.2. Reduction in time to export agricultural fresh produce to GCC and EU (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	0.00	50.00
Date	20-Feb-2020	--	12-Jun-2020	30-Dec-2022
Comments				

Disbursement Linked Indicators

► DLI 1 1: Number of Work Permits issued to to Syrians in calendar year 2020 (Output, 4,301,960.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	5,300.00	--	13,296.00	90,000.00
Date	08-Apr-2016	--	31-May-2020	--
Comments				

► DLI 2 2: Annual public disclosure by Better Work Jordan of report on factory-level compliance with a list of at least 29 social and environmental-related items (Process, 20.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	Yes	No	Yes
Date	08-Apr-2016	25-Nov-2019	12-Jun-2020	--
Comments In close coordination with MoL's inspection department, BWJ continues inspecting factories, a process which began in early January 2017.				

► DLI 3 3: Establishment and implementation of selected simplified and predictable regulations for the private sector, including household businesses (Output, 70.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No reform implemented.	Reforms being implemented	Reforms being implemented	Reforms implemented
Date	08-Apr-2016	12-Dec-2019	12-Jun-2020	--
Comments				
□ DLI 3.1 DLR 3.1: A reform establishing a predictability process for issuance of business regulations has been identified and adopted following an inclusive public-private dialogue and a measurement system (in (Output, 15.00, 0%)				



Unit of Measure: Yes/No				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	Yes	Yes	Yes
Date	--	25-Nov-2019	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 3.2 DLR 3.2: One key business regulatory reform has been identified following an inclusive public-private dialogue, and a measurement system covering the time, cost, and complexity of the compliance proce (Output, 15.00, 0%) Unit of Measure: Yes/No Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	Yes	Yes	Yes
Date	--	25-Nov-2019	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 3.3 DLR 3.3: 1000 officially established household enterprises, of which 100 are Syrian refugee owned and 100 female owned. (Output, 20.00, 0%) Unit of Measure: Number Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	50.00	841.00	1,040.00	1,000.00
Date	--	25-Nov-2019	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 3.4 DLR 3.4: 70 percent of business regulations mandatory to the private sector have been issued following the predictability process adopted under DLR 3.1. (Output, 10.00, 0%) Unit of Measure: Yes/No Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	No	No	Yes
Date	--	25-Nov-2019	12-Jun-2020	--
Comments				



□ DLI 3.5 DLR 3.5: Regulatory burden on businesses has decreased by 30 percent following implementation of business regulatory reform adopted under DLR 3.2. (Output, 10.00, 0%)
Unit of Measure: Yes/No
Indicator Type:

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	No	No	Yes
Date	--	25-Nov-2019	12-Jun-2020	--
Comments				

► DLI 4 4: Increase in number of enterprises on the Customs Golden List (Output, 20.00, 0%)

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	0.00	179.00	533.00	300.00
Date	08-Apr-2016	25-Nov-2019	12-Jun-2020	--
Comments				

► DLI 5 5: Number of investments benefitting from investment facilitation by JIC (Output, 60.00, 0%)

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	0.00	392.00	455.00	530.00
Date	08-Apr-2016	25-Nov-2019	12-Jun-2020	--
Comments				

► DLI 6 Number of private sector workers registered in national social security system in 2021 (Outcome, 7,000,000.00, 0%)

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	775,058.00	--	775,058.00	1,000,000.00
Date	--	--	31-Dec-2019	--
Comments				

□ DLI 6.1 of which are women (Outcome, 1,000,000.00, 0%)
Unit of Measure: Number



Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	240,742.00	--	240,742.00	300,000.00
Date	--	--	31-Dec-2019	--
Comments				
<input type="checkbox"/> DLI 6.2 of which are Syrians (Outcome, 6,000,000.00, 0%) Unit of Measure: Number Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	12,854.00	--	12,854.00	50,000.00
Date	--	--	31-Dec-2019	--
Comments				
<input type="checkbox"/> DLI 6.3 Ministry of Labor issues a bylaw specifying acceptable working conditions in the agriculture sector informed by the ILO Recommendations R204 and R133 and publishes it in the Official Gazette (Output, 2,000,000.00, 0%) Unit of Measure: Yes/No Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 6.4 Number of labor inspections recorded in the national Integrated Inspection Management System, developed by the Ministry of Industry Trade and Supply (Intermediate Outcome, 3,000,000.00, 0%) Unit of Measure: Number Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	0.00	--	0.00	15,000.00
Date	--	--	12-Jun-2020	--
Comments				



► DLI 7 Number of officially established and registered home-based businesses (Outcome, 7,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	1,000.00	--	1,040.00	5,500.00
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 7.1 of which are owned by women (Outcome, 1,000,000.00, 0%) Unit of Measure: Number Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	100.00	--	625.00	3,300.00
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 7.2 of which are owned by Syrians (Outcome, 6,000,000.00, 0%) Unit of Measure: Number Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	100.00	--	22.00	550.00
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 7.3 MoI issues a circular, sends to GoJ entities and publishes it on MoI website, stating that MoI ID Card is valid for Syrians to register business, open e-wallets, buy SIMcards, obtain a driving license (Output, 3,000,000.00, 0%) Unit of Measure: Yes/No Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				



► DLI 8 Number of e-wallets or Basic Bank Accounts registered (Outcome, 10,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	620,328.00	--	1,008,220.00	1,250,000.00
Date	--	--	12-Jun-2020	--
Comments				
□ DLI 8.1 of which are owned by women (Intermediate Outcome, 1,000,000.00, 0%)				
Unit of Measure: Number				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	202,036.00	--	202,036.00	450,000.00
Date	--	--	31-Dec-2019	--
Comments				
□ DLI 8.2 of which are owned by Syrians (Outcome, 6,000,000.00, 0%)				
Unit of Measure: Number				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	18,030.00	--	18,030.00	50,000.00
Date	--	--	31-Dec-2019	--
Comments				
► DLI 9 Number of active childcare Facilities e-licensed by the Ministry of Social Development (Outcome, 10,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	0.00	--	0.00	2,500.00
Date	--	--	12-Jun-2020	--
Comments				
□ DLI 9.1 Following a structured public-private dialog, MOSD issues an instruction governing the licensing of home-based childcare and enacts such instruction through its publication in the Official Gazette (Output, 2,000,000.00, 0%)				



Unit of Measure: Yes/No				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 9.2 Following a structured public-private dialog, MOL issues an instruction implementing Article 72B of the Labor Law and enacts said instruction through its publication in the Official Gazette (Output, 1,500,000.00, 0%)				
Unit of Measure: Yes/No				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				

<p>► DLI 10 Jordan National Commission for Women (“JNCW”) conducts a nationwide, multimedia campaign spanning TV, print, online and social media, addressing social norms and gender roles related to women at work (Output, 500,000.00, 0%)</p>				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<input type="checkbox"/> DLI 10.1 JNCW conducts a nationwide, multimedia campaign spanning TV, print, online and social media, addressing benefits of childcare, digital financial services, entrepreneurship and waged employment (Output, 1,000,000.00, 0%)				
Unit of Measure: Yes/No				
Indicator Type:				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				



<p>□DLI 10.2 JNCW produces educational content targeting children and addressing social norms related to women at work (Output, 500,000.00, 0%) Unit of Measure: Yes/No Indicator Type:</p>				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<p>□DLI 10.3 JNCW conducts a targeted, multimedia and outreach campaign spanning print, online and social media targeting Syrian women addressing social norms related to women at work (Output, 2,000,000.00, 0%) Unit of Measure: Yes/No Indicator Type:</p>				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<p>□DLI 10.4 JNCW carries out an assessment of the four social norms campaigns and produces a report of its findings, including outreach and impact data (Output, 500,000.00, 0%) Unit of Measure: Yes/No Indicator Type:</p>				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--
Comments				
<p>►DLI 11 Following a structured public-private dialog, MoA issues and publishes standard operating procedures for the post-harvest and cold-chain logistics for three types of fresh agricultural produce (Intermediate Outcome, 7,000,000.00, 0%)</p>				
	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--



Comments

□DLI 11.1 Ministry of Agriculture conducts an assessment of the agricultural subsidies, support schemes, incl. water, and import tariffs related to agricultural products and presents it to Council of Ministers (Output, 1,000,000.00, 0%)

Unit of Measure: Yes/No

Indicator Type:

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--

Comments

□DLI 11.2 Ministry of Agriculture adopts a strategy, for each region, optimizing agricultural subsidies towards the most water-efficient crops (Output, 1,000,000.00, 0%)

Unit of Measure: Yes/No

Indicator Type:

	Baseline	Actual (Previous)	Actual (Current)	All new DLIs achieved by December 31, 2022
Value	No	--	No	Yes
Date	--	--	12-Jun-2020	--

Comments