



MN: SMART Government (P130891)

EAST ASIA AND PACIFIC | Mongolia | Transport & ICT Global Practice |
IBRD/IDA | Investment Project Financing | FY 2014 | Seq No: 3 | ARCHIVED on 03-Dec-2015 | ISR19831 |

Implementing Agencies: Office of the Cabinet Secretariat

Key Dates

Key Project Dates

Bank Approval Date:06-Jun-2014

Effectiveness Date:17-Aug-2015

Planned Mid Term Review Date:04-Jun-2018

Actual Mid-Term Review Date:--

Original Closing Date:31-Dec-2019

Revised Closing Date:31-Dec-2020

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The development objective of the project is to use information and communication technologies to improve accessibility, transparency, and efficiency of public service in Mongolia.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components

Name

Component 1: Enhance Civic Engagement and Citizen Feedback Mechanisms:(Cost \$0.40 M)

Component 2: Enabling Foundations for SMART Government:(Cost \$12.60 M)

Component 3: Enabling Open Data:(Cost \$4.60 M)

Project Implementation Support:(Cost \$2.40 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	● Moderately Satisfactory	● Moderately Satisfactory
Overall Implementation Progress (IP)	● Moderately Satisfactory	● Moderately Satisfactory
Overall Risk Rating	--	● Substantial



Implementation Status and Key Decisions

The project was approved by the World Bank's Board of Directors on June 6, 2014. By law all new loans and credits in Mongolia are reviewed by cabinet and subject to parliamentary approval. Parliamentary approval for the project and signed financial agreement was granted on July 9, 2015 and the project was declared effective on August 17, 2015.

Project implementation has commenced. The Project Steering Committee (PSC) and Project Implementation Unit (PIU) has been established. The implementation agency, Office of the Cabinet Secretary and beneficiary agencies (ITPTA, GASR and NSO) have commenced procurement activities.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	--	--	● High
Macroeconomic	--	--	● High
Sector Strategies and Policies	--	--	● Moderate
Technical Design of Project or Program	--	--	● Moderate



Institutional Capacity for Implementation and Sustainability	--	--	● Moderate
Fiduciary	--	--	● Low
Environment and Social	--	--	● Low
Stakeholders	--	--	● Low
Other	--	--	--
Overall	--	--	● Substantial

Results

Project Development Objective Indicators

► Number of new 11-11 center users at the aimag level (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	300000.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▲ Number of new 11-11 at aimag level, of which are female (Percentage, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	30.00

► Customer satisfaction with the responses received through the integrated 11-11 platforms (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1.20	1.20	1.20	30.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▲ Customer satisfaction with the responses, from females, received through the integrated 11-11 platforms (Percentage, Custom Breakdown)



Value	0.00	0.00	0.00	30.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

► Volume of government data made publicly available as Open Data through central, searchable platform that are both updated and contain detailed data-related documentation (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	2.00	32.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

► Reduction in the average number of days to issue a property ownership certificate (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	14.00	14.00	14.00	7.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

Overall Comments

The Monitoring and Evaluation (M&E) specialist at the PIU is preparing the M&E framework and is updating current data. The next ISR will report updated results.

Intermediate Results Indicators

► Share of 11-11/1234/1200 queries resolved within three days (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	41.00	41.00	41.00	59.00
Date	15-Oct-2015	28-Nov-2014	25-Nov-2015	31-Dec-2019



▶ Number of contacts to the integrated 11-11 platforms (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	65000.00	65000.00	65000.00	1000000.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▲ Number of female contacts to the integrated 11-11 platforms (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	250000.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▶ Business analytics capacity established (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	N	N	N	Y
Date	15-Oct-2014	28-Nov-2014	28-Nov-2014	31-Dec-2019

▶ Number of Government ministries/agencies that adopt the National Enterprise Architecture (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	12.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019



▶ Number of agencies hosting databases at the National Data Center (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	28.00	28.00	28.00	45.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▶ Number of applications and services developed (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	25.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▲ Number of applications and services developed by women (Percentage, Custom Supplement)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	12.00

▶ Number of provinces and UB districts where the e-Property Registration System has been rolled-out (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	17.00	17.00	17.00	30.00
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019



▶ Number of datasets released (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	--	--	27.00
Date	15-Oct-2014	--	25-Nov-2015	31-Dec-2019

▶ A central, searchable National Open Data Portal established and data are available from across Government Ministries and Agencies, enabling data sharing between agencies and with the public (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	N	N	N	Y
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

▶ Data standards and a common framework are established to allow data to be used in combination with other government agencies (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	N	N	N	Y
Date	15-Oct-2014	28-Nov-2014	25-Nov-2015	31-Dec-2019

Overall Comments

Data on Financial Performance

Disbursements (by loan)

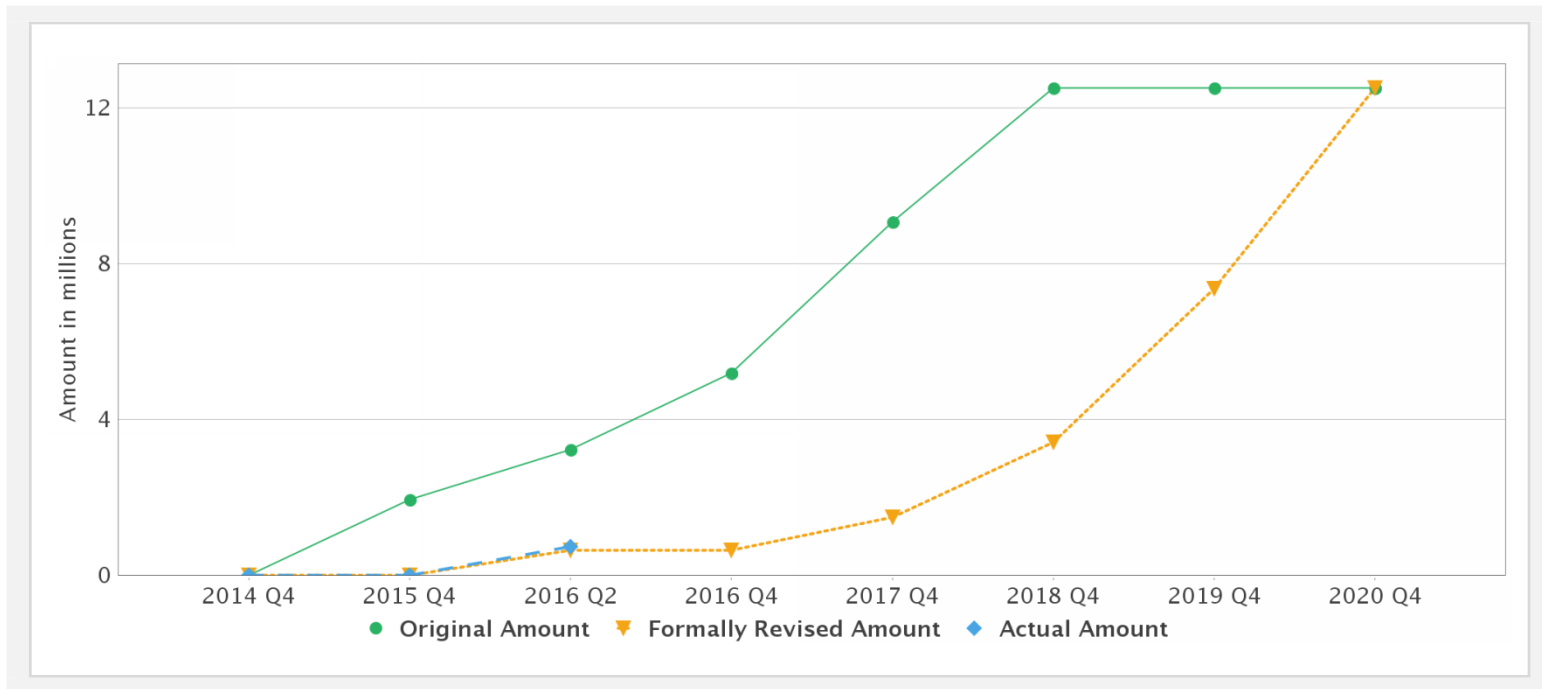
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	Disbursed
P130891	IDA-54830	Effective	XDR	12.60	12.60	0.00	0.72	11.88	6%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P130891	IDA-54830	Effective	06-Jun-2014	18-Jun-2015	17-Aug-2015	31-Dec-2019	31-Dec-2020



Cumulative Disbursements



Restructuring History

Level 2 Approved on 11-Jun-2015

Related Project(s)

There are no related projects.