



Integration of Social Accountability into National and Subnational Systems (P173527)

EAST ASIA AND PACIFIC | Cambodia | Social Sustainability and Inclusion Global Practice |
 Recipient Executed Activities | Investment Project Financing | FY 2020 | Seq No: 3 | ARCHIVED on 23-Jun-2022 | ISR51108 |

Implementing Agencies: Kingdom of Cambodia, National Committee for Subnational Democratic Development Secretariat (NCDDS)

Key Dates**Key Project Dates**

Bank Approval Date: 18-Feb-2020

Effectiveness Date: 17-Mar-2020

Original Closing Date: 30-Jun-2024

Revised Closing Date: 30-Jun-2024

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

To improve the performance of public service providers through the development and institutionalization of national and sub-national government systems for improved transparency, strengthened citizen engagement and responsive action.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Moderately Satisfactory

Implementation Status and Key Decisions

The project has been implemented for more than two years in the midst of Covid-19 which posed several challenges and some activities delayed. However, National Committee for Sub- National Democratic Development Secretariat - NCDDS managed to use alternative approaches to carry out ISAF activities. NCDDS made good progress on improving the public services of more than 2,000 primary schools, 372 health centres, and 465 communes/sangkats administration. In addition, there is now 2,750 Community Accountability Facilitators (65% are women) supporting the entire ISAF cycle.

Risks**Overall Risk Rating**

Risk Category	Rating at Approval	Previous Rating	Current Rating
Overall	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate

5. Results



Project Development Objective Indicators

▶% of service providers covered by this project that are meeting key national standards (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	46.00	46.00	59.00	75.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

▶% of JAAP actions completed or ongoing in target communes/sangkats (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	35.00	35.00	20.00	80.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

▶% of target communes/sangkats that have completed three full annual ISAF cycles (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15.00	15.00	15.00	90.00
Date	10-Feb-2020	09-Jul-2020	09-Jul-2020	30-Jun-2024

▶% of target communes/sangkats that allocate resources to support the implementation of the ISAF process (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	10.00	50.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

Intermediate Results Indicators

▶% of target service providers in urban areas (primary schools, health centers and sangkats) that enter ISAF data by themselves (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	43.00	70.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

▶% of target service providers (primary schools, health centers and communes/sangkats) that print I4C posters by themselves (without NCCDS support) (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	0.00	25.00
Date	10-Feb-2020	09-Jul-2020	09-Jul-2020	30-Jun-2024

►% of target service providers that are queried at least five times (cumulative) on the ISAF website or mobile app (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	25.00
Date	10-Feb-2020	09-Jul-2020	09-Jul-2020	30-Jun-2024

►% of target service providers that conduct self-assessments by themselves (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	26.00	80.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

►% of officials and service providers in target communes who agree that the JAAP satisfactorily captures priority actions to improve local service delivery (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	10-Feb-2020	09-Jul-2020	09-Jul-2020	30-Jun-2024

►% of JAAP committees that have met at least twice in the past 12 months (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	46.00	46.00	20.00	90.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

►% of JAAP committees that have presented aggregated JAAP actions to their district/municipal/khan working group at least once in the past 12 months (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	20.00	70.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

►% of JAAP actions requiring financial support that have been allocated government resources (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	10.00	30.00



Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024
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► % of service providers with an increased knowledge about quality standards that local services are supposed to meet (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30.00	30.00	40.00	80.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

► % of JAAPC members with an increased knowledge about JAAPC roles and responsibilities and functions (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	20.00	80.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

► Number of civil servants with ISAF training accreditation (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,601.00	1,184.00	844.00	2,898.00
Date	10-Feb-2020	30-Jun-2021	25-Feb-2022	30-Jun-2024

► An ISAF module is incorporated into NaSLA's core curriculum (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	10-Feb-2020	09-Jul-2020	09-Jul-2020	30-Jun-2024

► % of target communes/sangkats that have completed the full annual ISAF process in the previous calendar year (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15.00	15.00	65.00	90.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

► Specific examples can be identified of changes/improvements made to government policies, instructions or guidelines aimed at institutionalizing ISAF practices (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3.00	3.00	4.00	6.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024



► % of target districts where the ISAF working group has met at least twice in the last 12 months (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	25.00	90.00
Date	10-Feb-2020	09-Jul-2020	25-Feb-2022	30-Jun-2024

Data on Financial Performance

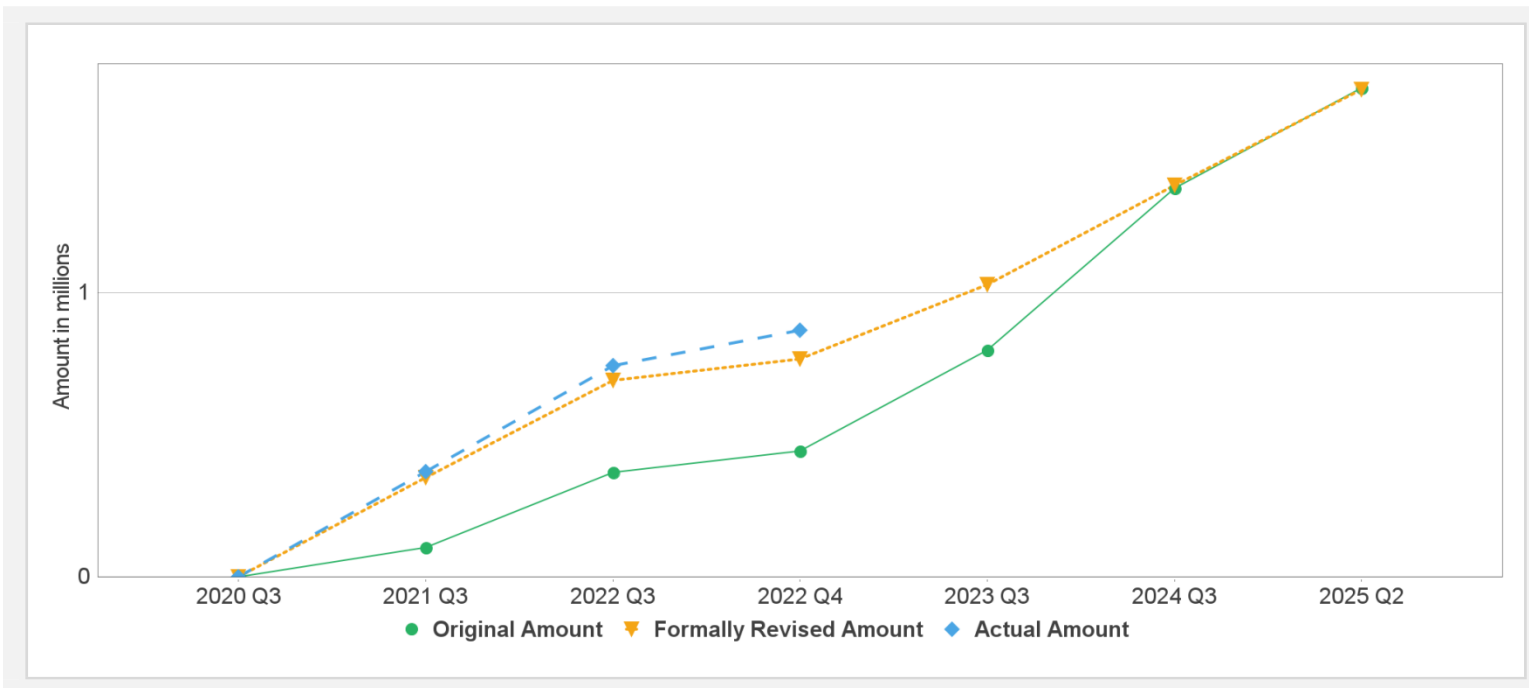
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P173527	TF-B2195	Effective	USD	1.72	1.72	0.00	0.87	0.85	50%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P173527	TF-B2195	Effective	19-Feb-2020	17-Mar-2020	17-Mar-2020	30-Jun-2024	30-Jun-2024

Cumulative Disbursements





Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.
