

## Initial Procurement Plan

Ref.No.	Description of Assignment	Component No.	Subcomponent No.	Category	Procurement method	Bank's Review (Prior/ Post)
1	Legal Advisory Services	1	1.4	CS (Firm)	CQS	Post
2	Interoperability (Procurement of Hardware & customized software)	1	1.1	Goods	RFB	Prior
3	eTrusted delivery (customized software solution)	1	1.1	Non Consulting -Services	RFB	Prior
4	Government Meta-Registry	1	1.2	Non Consulting -Services	RFB	Post
5	Digitalization of key registries	1	1.2	Non Consulting -Services	RFB	Post
6	Connectivity for E-Government	1	1.3	Goods	RFB	Prior
7	Data Center Equipment	1	1.3	Goods	RFB	Prior
8	Active-Active Data Center solution project	1	1.3	Goods	RFB	Prior
9	Network Operations Center	1	1.4	Goods	RFB	Post
10	Monitoring of application	1	1.3	Non Consulting -Services	RFB	Post
11	Computer Emergency Response Team (CERT), OITEG Security Operations Center (SOC)	1	1.4	Goods	RFB	Post
12	Central backup - Primary DC (hardware components with customized software solution)	1	1.3	Goods	RFB	Post
13	Data Center Security	1	1.3	Goods	RFB	Prior
14	Cybersecurity and Data Protection Laboratory	1	1.4	Goods	RFB	Post
15	Software solution for enabling mobile access to government services	1	1.1	Non Consulting -Services	RFB	Post
<b>Sub-total for Component 1:</b>						
16	Office Administration Management Application	2	2.1	Non Consulting -Services	RFP	Prior
17	Equipment for the Serbian Help Desk - Improving Citizens Communication and Satisfaction with E-Government	2	2.4	Goods	RFB	Post

18	BPM-DMS (Business Process Management and Document Management System)	2	2.1	Non Consulting -Services	RFB	Prior
19	Analysis of Transforming Services for Citizens	2	2.2 2.3	CS (Firm)	QCBS	Prior
20	Archiving software	2	2.1	Non Consulting -Services	RFB	Prior
21	Remote digital signature and identity	2	2.4	Non Consulting -Services	RFB	Post
22	Digitalization of 10 G2B services	2	2.4	Non Consulting -Services	RFB	Post
23	Digitalization of 18 G2C services	2	2.4	Non Consulting -Services	RFB	Prior
<b>Sub-total for Component 2:</b>						
24	Institutional Strengthening and Change Management	3	3.1 3.2	CS (Firm)	QCBS	Prior
25	GDPR and Cybersecurity training services	3	3.3	CS (Firm)	QCBS	Prior
26	Project Finance Audit	3	3.3	CS (Firm)	LCS	Post
27	ICT Software and Applications Associate	3	3.3	CS (IC)	DS	Post
28	PPID GDPR Specialist	1	3.3	CS (IC)	DS	Post
29	PPID Cybersecurity Specialist	1	3.3	CS (IC)	DS	Post
30	ICT Software and Applications Associate	3	3.3	CS (IC)	DS	Post
31	ICT Hardware Associate	3	3.3	CS (IC)	DS	Post
32	Outreach Associate	3	3.3	CS (IC)	DS	Post
33	Monitoring and Evaluation Associate	3	3.3	CS (IC)	DS	Post
34	Project Management Associate	3	3.3	CS (IC)	DS	Post
35	Project Manager	3	3.3	CS (IC)	DS	Post
36	Safeguard Consultant	3	3.3	CS (IC)	Open	Post
<b>Sub-total for Component 3:</b>						
37	Operating costs	1,2,3		NA	NA	NA
38	Training (for all components)	1,2,3		NA	NA	NA
<b>Grand Total for entire Project</b>						

**PROCUREMENT PLAN Serbia : Enabling Digital Governance Project**

**General Information**

**Country:** Serbia **Bank's Approval Date of the Original Procurement Plan:** 2019-07-10  
**Revised Plan Date(s):** (comma delineated, leave blank) 2022-07-27  
**Project ID:** P164824 **GPN Date:** 2019-06-17  
**Project Name:** Enabling Digital Governance Project  
**Loan / Credit No:** IBRD / 89470  
**Executing Agency(i):** Central Fiduciary Unit

**WORKS**

Activity Reference No. / Description	Loan / Credit No.	Component	Review Type	Method	Market Approach	Procurement Process	Prequalification (Y/N)	High SEA/SH Risk	Procurement Document Type	Actual Amount (US\$)	Process Status	Draft Pre-qualification Documents		Prequalification Evaluation Report		Draft Bidding Document / Justification		Specific Procurement Notice / Invitation		Bidding Documents Issued		Proposal Submission / Opening / Minutes		Bid Evaluation Report and Recommendation for Award		Signed Contract		Contract Completion	
												Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual

**GOODS**

Activity Reference No. / Description	Loan / Credit No.	Component	Review Type	Method	Market Approach	Procurement Process	Prequalification (Y/N)	Actual Amount (US\$)	Process Status	Draft Pre-qualification Documents		Prequalification Evaluation Report		Draft Bidding Document / Justification		Specific Procurement Notice / Invitation		Bidding Documents Issued		Proposal Submission / Opening / Minutes		Bid Evaluation Report and Recommendation for Award		Signed Contract		Contract Completion	
										Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual
SER-EDGE-RFB-G-21-27 / Central backup - Primary DC (hardware components with customized software solution)	IBRD / 89470	Foundations for Digital Service Delivery	Post	Request for Bids	Open - International	Single Stage - One Envelope		746,424.31	Signed					2021-10-29	2021-10-13	2021-11-05	2021-10-13			2021-12-17	2021-12-01	2022-01-17	2021-12-13	2022-02-11	2022-01-24	2024-02-12	
SER-EDGE-RFB-G-21-28 / Network Operations Center	IBRD / 89470	Foundations for Digital Service Delivery	Post	Request for Bids	Open - International	Single Stage - One Envelope		1,305,204.99	Signed					2022-01-07	2021-12-15	2022-01-16	2021-12-16			2022-03-06	2022-01-31	2022-04-06	2022-02-25	2022-05-04	2022-05-04	2023-05-07	
SER-EDGE-RFB-G-21-29 / Data Center Equipment	IBRD / 89470	Foundations for Digital Service Delivery	Prior	Request for Bids	Open - International	Single Stage - One Envelope		4,028,816.11	Signed					2022-01-07	2021-01-18	2022-01-28	2022-01-21			2022-03-18	2022-03-02	2022-04-22	2022-05-26	2022-06-03	2022-06-29	2023-06-07	
SER-EDGE-RFB-G-22-31 / Computer Emergency Response Team (CERT), OTTEG Security Operations Center (SOC)	IBRD / 89470	Foundations for Digital Service Delivery	Post	Request for Bids	Open - International	Single Stage - One Envelope		0.00	Under Implementation					2022-03-31	2022-05-04	2022-04-07	2022-07-14			2022-05-19		2022-06-19		2022-07-14		2023-07-14	

**NON CONSULTING SERVICES**

Activity Reference No. / Description	Loan / Credit No.	Component	Review Type	Method	Market Approach	Procurement Process	Prequalification (Y/N)	Actual Amount (US\$)	Process Status	Draft Pre-qualification Documents		Prequalification Evaluation Report		Draft Bidding Document / Justification		Specific Procurement Notice / Invitation		Bidding Documents Issued		Proposal Submission / Opening / Minutes		Bid Evaluation Report and Recommendation for Award		Signed Contract		Contract Completion	
										Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual
SER-EDGE-RFB-NCS-19-06 / Office Administration Management Application	IBRD / 89470	Transforming Services for Citizens, Businesses, and Government	Prior	Request for Bids	Open - International	Single Stage - One Envelope		3,918,187.86	Terminated					2019-09-27	2020-04-23	2019-10-04	2020-04-28			2019-11-15	2020-06-19	2019-12-15	2020-07-27	2020-01-31	2020-08-25	2022-01-30	
SER-EDGE-RFB-NCS-20-16 / Interoperability (Procurement of Hardware & customized software) and Government Meta-Registry	IBRD / 89470	Foundations for Digital Service Delivery	Prior	Request for Bids	Open - International	Single Stage - One Envelope		0.00	Canceled					2020-03-13	2020-05-14	2020-03-30	2020-05-18			2020-05-29	2020-07-24	2020-06-28		2020-08-10		2023-02-22	
SER-EDGE-RFB-G-20-17 / Connectivity for E-Government	IBRD / 89470	Foundations for Digital Service Delivery	Prior	Request for Bids	Open - International	Single Stage - One Envelope		0.00	Canceled					2020-05-25	2020-05-20	2020-06-11	2020-05-22			2020-08-10	2020-07-17	2020-09-09		2020-10-22		2024-05-31	
SER-EDGE-RFB-NCS-20-20 / Archiving software	IBRD / 89470	Transforming Services for Citizens, Businesses, and Government	Post	Request for Bids	Open - International	Single Stage - One Envelope		0.00	Canceled					2020-10-16		2020-10-21				2020-12-02		2021-01-01		2021-02-12		2023-02-12	
SER-EDGE-RFB-NCS-20-21 / Software solution for enabling mobile access to government services	IBRD / 89470	Foundations for Digital Service Delivery	Post	Request for Bids	Open - National	Single Stage - One Envelope		0.00	Canceled					2020-12-04		2020-12-11				2021-01-22		2021-02-21		2021-03-28		2022-09-29	
SER-EDGE-RFB-NCS-21-25 / Interoperability (Procurement of Customized Software) and Government Meta-Registry	IBRD / 89470	Foundations for Digital Service Delivery	Prior	Request for Bids	Open - International	Single Stage - One Envelope		2,806,728.00	Signed					2021-07-14	2021-09-15	2021-07-31	2021-09-15			2021-09-29	2021-11-08	2021-10-29	2022-01-11	2021-12-11	2022-02-23	2023-12-11	
SER-EDGE-RFB-NCS-20-20-2 / Archiving Software	IBRD / 89470	Transforming Services for Citizens, Businesses, and Government	Prior	Request for Bids	Open - International	Single Stage - One Envelope		3,333,598.09	Signed					2021-08-27	2021-09-11	2021-09-03	2021-09-30			2021-10-22	2021-11-22	2021-11-21	2022-01-24	2021-12-26	2022-03-10	2023-06-30	
SER-EDGE-RFB-NCS-21-26 / Office Administration Management Application	IBRD / 89470	Transforming Services for Citizens, Businesses, and Government	Prior	Request for Bids	Open - International	Single Stage - One Envelope		3,548,959.39	Signed					2021-08-31	2021-11-01	2021-09-05	2021-11-02			2021-10-17	2021-12-17	2021-11-16	2022-03-08	2021-12-21	2022-05-18	2023-12-21	
SER-EDGE-RFB-G-20-17-2 / Connectivity for E-Government	IBRD / 89470	Foundations for Digital Service Delivery	Prior	Request for Bids	Open - International	Single Stage - One Envelope		3,520,409.50	Signed					2021-11-15	2021-11-15	2021-12-02	2021-11-17			2022-01-31	2021-12-28	2022-03-02	2022-03-07	2022-03-31	2022-04-21	2022-12-30	

**CONSULTING FIRMS**

Activity Reference No. / Description	Loan / Credit No.	Component	Review Type	Method	Market Approach	Contract Type	Actual Amount (US\$)	Process Status	Terms of Reference		Expression of Interest Notice		Short List and Draft Request for Proposals		Request for Proposals as Issued		Opening of Technical Proposals / Minutes		Evaluation of Technical Proposal		Combined Evaluation Report and Draft Negotiated Contract		Signed Contract		Contract Completion	
									Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual
SER-EDGE-CQ-CS-19-01 / Legal Advisory Services	IBRD / 89470	Foundations for Digital Service Delivery	Post	Consultant Qualification Selection	Open - National		234,378.24	Signed	2019-06-28	2019-07-10	2019-07-19		2019-08-18	2019-11-12							2019-09-09	2020-01-10	2019-10-07	2020-01-15	2024-01-08	
SER-EDGE-QCBS-CS-19-02 / Analysis of Transforming Services for Citizens	IBRD / 89470	Transforming Services for Citizens, Businesses, and Government	Prior	Quality And Cost-Based Selection	Open - International		2,312,191.50	Signed	2019-06-28	2019-08-13	2019-07-19	2019-10-24	2019-08-19	2020-02-13			2019-09-13	2020-04-29	2019-10-01	2020-11-12	2019-11-01	2020-12-16	2019-12-06	2021-01-20	2021-07-06	
SER-EDGE-QCBS-CS-19-03 / Strengthening Digital Skills and Knowledge Sharing in Governmental Institutions	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - International		1,141,975.00	Signed	2019-06-28	2019-08-07	2019-07-19	2019-10-24	2019-08-19	2020-02-13			2019-09-13	2020-05-04	2019-10-01	2020-10-15	2019-11-01	2020-11-23	2019-12-06	2020-12-16	2023-10-16	
SER-EDGE-QCBS-CS-19- / Communication and Citizen Feedback	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - International		0.00	Canceled	2019-06-28	2019-08-07	2019-07-19	2020-01-31	2019-08-19	2020-04-17			2019-09-13	2020-06-03	2019-10-01		2019-11-01		2019-12-06		2023-10-16	
SER-EDGE-QCBS-CS-19-04 / Change Management and Institutional Strengthening	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - International		529,400.00	Signed	2019-07-12	2019-08-07	2019-08-02	2019-10-24	2019-09-02	2020-02-10			2019-09-27	2020-04-21	2019-10-15	2020-10-18	2019-11-15	2020-11-23	2019-12-20	2020-12-16	2023-10-30	

SER-AUDIT-LCS-CS-19-06/EDGE / Audit of the "Enabling Digital Governance Project" (EDGE), for the years 2019 and 2020-first period, 2021-second period, 2022-third period, 2023-fourth period, 2024-fifth period and 2025 (Closing date October 31, 2024 plus four months)-sixth period	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Least Cost Selection	Open - National		0.00	Canceled	2019-12-27	2020-01-17	2020-03-01		2020-03-29	2020-04-28	2020-06-02	2020-07-07	2021-01-03						
SER-AUDIT-QCBS-CS-20-07/EDGE / Audit of the "Enabling Digital Governance Project" (EDGE), for the years 2019 and 2020-first period, 2021-second period, 2022-third period, 2023-fourth period, and 2024 (Closing date June 30, 2024 plus 4 months)-fifth period	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - National		85,049.36	Signed	2020-01-24	2020-01-31	2020-02-28	2020-04-17	2020-02-04	2020-05-15	2020-03-27	2020-06-14	2020-04-14	2020-07-05	2020-05-13	2020-07-19	2020-06-09	2024-12-31	
SER-EDGE-QCBS-CS-21-23 / Training Services for Data Protection Officer and raising awareness for civil servants in accordance with GDPR, Law on Personal Data Protection and Information Security Law of the Republic of Serbia	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - International		0.00	Under Implementation	2021-05-31	2021-06-17	2021-06-30	2021-07-26	2021-09-13	2021-09-15	2021-11-12	2021-11-01	2021-12-27	2021-12-13	2022-01-31	2022-02-01	2022-03-07	2023-08-29	
SER-EDGE-QCBS-CS-21-24 / Communication and Citizen Feedback	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Quality And Cost-Based Selection	Open - International		1,428,300.00	Signed	2021-06-28	2021-06-16	2021-07-19	2021-07-20	2021-08-19	2021-10-06	2021-09-13	2021-11-19	2021-10-01	2022-01-14	2021-11-01	2022-03-16	2021-12-06	2022-04-05	2024-05-24

**INDIVIDUAL CONSULTANTS**

Activity Reference No. / Description	Loan / Credit No.	Component	Review Type	Method	Market Approach	Contract Type	Actual Amount (US\$)	Process Status	Teams of Reference		Invitation to Identify/Selected Consultant		Draft Negotiated Contract		Signed Contract		Contract Completion	
									Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual	Planned	Actual
SER-EDGE-DS-CS-19-07 / Project Manager	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		147,695.23	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-09 / PPI D Cybersecurity Specialist	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		134,184.51	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-11 / ICT Software and Applications Associate 1	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		134,184.51	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-08 / ICT Software and Applications Associate 2	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		134,184.51	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-10 / ICT Hardware Associate	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		134,184.51	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-13 / Outreach Associate	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		49,160.63	Terminated	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-12 / Project Management Associate	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		83,898.27	Signed	2019-07-25	2019-07-29	2019-07-26	2019-07-30			2019-07-31	2019-07-31	2024-06-30	
SER-EDGE-DS-CS-19-14 / PPI D GDPR Specialist	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		134,184.51	Signed	2019-07-30	2019-07-31	2019-07-31	2019-07-31			2019-08-01	2019-07-31	2024-07-01	
SER-EDGE-IC-CS-20-15 / IT Consultant for Preparation of proposal for Technical and Functional Specification of the Disaster Recovery Data Centre (DRDC)-STC	IBRD / 89470	Foundations for Digital Service Delivery	Post	Individual Consultant Selection	Open		54,000.00	Completed	2020-02-07	2020-01-24	2020-03-20	2020-07-21	2020-03-31	2020-08-10	2020-04-21	2020-08-10	2020-09-18	2021-08-31
SER-EDGE-IC-CS-20-18 / Safeguard Consultant	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Individual Consultant Selection	Open		54,695.25	Signed	2020-05-08	2020-04-24	2020-06-26	2020-08-20	2020-07-07	2020-08-25	2020-07-28	2020-08-25	2024-06-28	
SER-EDGE-DS-CS-20-19 / Consultant for Monitoring and Evaluation	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Direct Selection	Direct		35,093.27	Signed	2020-09-18	2020-09-16	2020-09-28	2020-09-17			2020-10-23	2020-10-01	2021-11-17	
SER-EDGE-DS-CS-20-22 / Business Continuity Assessment for Governmental Institutions regarding the COVID-19 Outbreak	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Prior	Direct Selection	Direct		0.00	Canceled	2020-11-06	2020-11-03	2020-11-16	2020-11-05			2021-01-08		2021-09-05	
SER-EDGE-IC-CS-21-30 / Senior Advisor for Project Implementation and Integration of the EDGE Project	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Individual Consultant Selection	Limited		71,286.61	Signed	2021-12-17	2021-12-14	2021-12-22	2021-12-14	2022-01-05	2022-01-19	2022-01-10	2022-01-24	2024-06-29	
SER-EDGE-IC-CS-22-32 / Outreach Lead	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Individual Consultant Selection	Open		0.00	Canceled	2022-04-04	2022-04-06	2022-05-10		2022-05-24		2022-05-31		2024-06-30	
SER-EDGE-IC-CS-22-32 / Project Communication Associate	IBRD / 89470	Digital Skills Development, Institutional Strengthening and Change Management	Post	Individual Consultant Selection	Open - National		0.00	Pending Implementation	2022-08-05		2022-09-16		2022-09-26		2022-09-30		2024-06-30	