



Citizen-Centric Judicial Modernization and Justice Service Delivery (P155759)

EASTERN AND SOUTHERN AFRICA | Tanzania | Governance Global Practice |
IBRD/IDA | Investment Project Financing | FY 2016 | Seq No: 10 | ARCHIVED on 21-Jun-2022 | ISR51993 |

Implementing Agencies: Judiciary of Tanzania, United Republic of Tanzania

Key Dates**Key Project Dates**

Bank Approval Date: 06-Apr-2016

Effectiveness Date: 24-Aug-2016

Planned Mid Term Review Date: 20-Jan-2020

Actual Mid-Term Review Date: 18-Feb-2020

Original Closing Date: 30-Jun-2021

Revised Closing Date: 30-Jun-2025

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is to improve the efficiency and transparency of, and access to, selected citizen-centric justice services.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

Name

Component 1: Governance, Organization and Systems Development:(Cost \$38.00 M)

Component 2: Skills Development, Inspection and Performance Management:(Cost \$22.00 M)

Component 3: Access to Justice and Public Trust:(Cost \$95.00 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Risk Rating	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate

Implementation Status and Key Decisions

Overall, the project continues to be rated Satisfactory on the achievement of the PDO and implementation progress. The project has already achieved 4 out of 5 PDO indicators. Project achievements include:

- Construction and operationalization of the 6 Integrated Justice Courts (IJs)**– All six (6) IJC buildings (in Mwanza, Arusha, Temeke, Kinondoni, Dodoma, and Morogoro) have been completed and are already operational.
- The Efficiency indicators (backlog reduction; time from filing to judgment) demonstrate that reforms have resulted in better case management with faster services for litigants. The average time from filing to determination has decreased across all levels of courts since 2015, most notably in the High Courts, Resident Magistrate and District Courts. Commercial cases have been reduced to 338 days (exceeding the end of project target of 350), and traffic cases have been reduced to 40 days (exceeding the end of project target of 90).
- Time to determination in family cases has sharply decreased from 367 days in 2019 to 191 days in 2020, approaching the end of project target of 150 days e. Access indicators (number of beneficiaries of mobile services; increased access to High Courts) also show that users



have reduced travel time to court and that mobile court services are reaching those with difficult access to primary courts in the pilot areas. Mobile courts in the Dar es Salaam and Mwanza regions have demonstrated a seven-fold increase in the number of beneficiaries from 1,488 in 2019 to about 10,872 in 2020.

- d. Transparency indicators show that the courts are increasingly publishing decisions online. The increasing number of courts with ICT access has enabled JoT to publish online 85% of High Court and Court of Appeal decisions (6605 out of 7760 decisions), far surpassing the target of 5% set for 2020. Number of hits on the Judiciary website (<https://www.judiciary.go.tz/web/>) has increased significantly from 76,674 in 2019 to 2,500,000 in 2020. The citizen engagement indicator shows that the Judiciary is responsive to user feedback. The JoT continues to publish the performance scorecard on the website as action taken for achieving and improving trend in citizen-centric services in selected urban and rural areas and other segments of the society.

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Macroeconomic	<input type="checkbox"/> Substantial	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Sector Strategies and Policies	<input type="checkbox"/> Substantial	<input type="checkbox"/> Low	<input type="checkbox"/> Low
Technical Design of Project or Program	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Institutional Capacity for Implementation and Sustainability	<input type="checkbox"/> Substantial	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Fiduciary	<input type="checkbox"/> Substantial	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Environment and Social	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Stakeholders	<input type="checkbox"/> High	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Other	--	<input type="checkbox"/> Low	<input type="checkbox"/> Moderate
Overall	<input type="checkbox"/> Substantial	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate

Results

PDO Indicators by Objectives / Outcomes

The project development objective is to improve the efficiency and transparency of, and access to, s

► Citizen Engagement: Publication of Judiciary scorecard on the web site (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Yes	Yes	Yes	Yes
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
Comments:	The Judiciary published the performance score card, based on the court user survey, on its website.			



► Efficiency: Court wide backlog as % of total pending cases (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	10.00	10.00	10.00	5.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
Comments:	<p>The efficiency indicator has two measures: The first measures the reduction in the % of backlogged cases. The baseline and targets have been revised to reflect the actual data which is now available. The baseline was revised from 5000 cases older than 3 years to 7,146 cases older than 2 years across all courts. This is equivalent to 12% backlog at baseline.</p> <p>The second measures reduction in average case disposal times for three kinds of cases. For commercial cases, the target of 400 days has been met (from a baseline of 515). For family cases the baseline and targets were revised to reflect a more accurate methodology. The target of 280 days was not met (from a baseline of target of 400) and the JoT is looking into the reasons for this. In 2018 the average was 207 days, but in 2019 it is 367 days. For traffic cases the target of 90 has been exceeded as the average in the current period is 55 days.</p> <p>At mission held Oct 25th 2021, it was recorded the target of 0.5 was not met (from a baseline of target of 0.15). The JoT is investigating into the reasons for this.</p>			
► Transparency/Access: % of all court decisions that are electronically published (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	3.00	3.00	3.00	80.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
Comments:	<p>540 out of 15,219 decisions issued in the report period have been uploaded. As the number of courts with requisite infrastructure increase, the number of decisions published online will increase significantly.</p>			
► Access: Number of beneficiaries of mobile courts services/sex-disaggregated (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2,020.00	10,872.00	10,872.00	6,000.00
Date	09-Dec-2021	29-Oct-2021	29-Oct-2021	30-Jun-2025
Comments:	<p>The Mobile Court in Mwanza and Dar Es Salaam have been operational since August 2019.</p>			
► Access: Percentage of citizens residing in regions with functional high courts (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	69.00	69.00	69.00	85.00
Date	09-Dec-2021	29-Oct-2021	29-Oct-2021	30-Jun-2025



Comments:	This indicator measures the percent of the population living in regions in which there is a functional High Court. With the construction of the two new High Courts in Kigoma and Mara the project has achieved the end line target of 65%.			
► Efficiency: Systematic collection and publication of time from filing enforcement application to full satisfaction in all courts (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
► Efficiency: average time from filing a case to decision (commercial cases in DC, RM, PC) (Days, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	333.00	333.00	333.00	240.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
<input type="checkbox"/> Average time from filing a case to decision (commercial cases High Courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	827.00	827.00	827.00	750.00
<input type="checkbox"/> Average time from filing to decision (family cases District Courts, Resident Magistrate Courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	158.00	158.00	158.00	90.00
<input type="checkbox"/> Average time from filing to decision (family cases, High Courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	317.00	317.00	317.00	150.00
<input type="checkbox"/> Average time from filing to decision (family cases, primary courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	120.00	120.00	120.00	60.00
<input type="checkbox"/> Average time from filing to decision (traffic cases RM and DC) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	40.00	40.00	40.00	30.00

Overall Comments



To be updated by the end of July after the mission.

Intermediate Results Indicators by Components

Component 1: Governance, Organization and Systems Development				
▶ Percentage of complaints resolved (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	90.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
▶ Case disposal rates (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	60.00	60.00	60.00	85.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
▶ Judiciary Situation room with gender justice dashboard is fully functional (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	There is no Judiciary Situation Room	There is no Judiciary Situation Room	There is no Judiciary Situation Room	Judiciary Situation Room is fully functional with gender justice dashboard and has informed at least 3 policy decisions
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
▶ Information on construction activities publicly available in real time through JMAP (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
Component 2: Skills Development, Inspection and Performance Management				
▶ Number of judicial, non-judicial, and stakeholder staff that are trained (sex disaggregated) (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	5,500.00	5,500.00	5,500.00	12,000.00
Date	09-Dec-2021	29-Oct-2021	29-Oct-2021	30-Jun-2025
► JOPRAS linked to JSDS 2.0 and situation room (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
► E-learning platforms and tools operational (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
► Time from filing of execution application to full satisfaction (High Courts) (Days, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	318.00	318.00	318.00	290.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
<input type="checkbox"/> Average time from filing application for execution to full satisfaction (Resident Magistrate and District Courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	300.00	300.00	300.00	265.00
<input type="checkbox"/> Average time from filing application for enforcement to full satisfaction (primary courts) (Days, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	200.00	200.00	200.00	120.00
► Adoption and implementation of Gender Justice Strategy Framework (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No GJSF	No GJSF	No GJSF	8.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025

Component 3: Access to Justice and Public Trust



▶ Number of IJCs in select locations constructed and operational (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2.00	5.00	5.00	18.00
Date	09-Dec-2021	29-Oct-2021	29-Oct-2021	30-Jun-2025
Comments:	Procurement for construction of 6 IJCs is well advanced.			
▶ Number of women beneficiaries of gender desks in IJCs (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	900.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025
▶ Number of subordinate court buildings constructed and made operational (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	16.00	16.00	16.00	76.00
Date	09-Dec-2021	09-Dec-2021	09-Dec-2021	30-Jun-2025

Overall Comments

To be updated by the end of July after the mission.

Performance-Based Conditions

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P155759	IDA-57780	Effective	USD	65.00	65.00	0.00	60.94	4.76	93%
P172922	IDA-70580	Not Effective	USD	90.00	90.00	0.00	0.00	86.81	0%

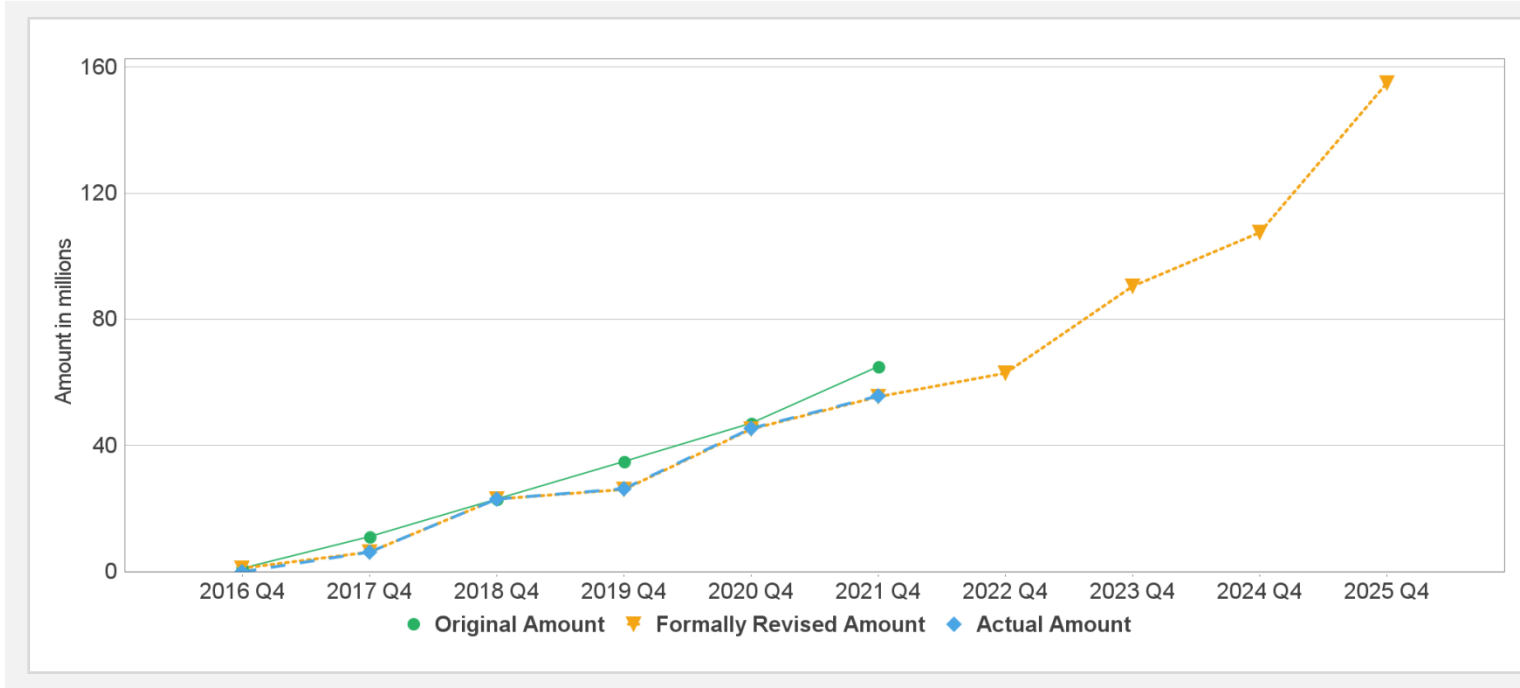
Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P155759	IDA-57780	Effective	06-Apr-2016	28-Jun-2016	24-Aug-2016	30-Jun-2021	30-Jun-2025



P172922	IDA-70580	Not Effective	18-Mar-2022	20-May-2022	--	30-Jun-2025	30-Jun-2025
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Cumulative Disbursements



Restructuring History

Level 2 Approved on 10-May-2021

Related Project(s)

P172922-Additional Financing to the Citizen-Centric Judicial Modernization and Justice Service Delivery Project