



ID for Inclusive Service Delivery and Digital Transformation in Indonesia (P175218)

EAST ASIA AND PACIFIC | Indonesia | IBRD/IDA | Investment Project Financing (IPF) | FY 2023 | Seq No: 3 | Archived on 27-Sep-2024 | ISR01466

Implementing Agencies: General Directorate for Population and Civil Registration, Ministry of Home Affairs

1. OBJECTIVE**1.1 Development Objective**

Original Development Objective (Approved as part of Approval package on 11-May-2023)

The objectives of the Project are to strengthen population and civil registration and increase usage of digital identification to improve delivery and accessibility of select public and private sector services for all Indonesians.

Has the Development Objective been changed since Board Approval of the Project Objective?

No

2. COMPONENTS

Name

Population and civil registration:(Cost 75,240,000.00)

Identity verification, digital identification, and ICT infrastructure:(Cost 107,690,000.00)

Utilization and adoption:(Cost 41,680,000.00)

Institutional and human capacity:(Cost 15,330,000.00)

Project management and coordination:(Cost 10,060,000.00)

3. OVERALL RATINGS

Name

Previous

Current

Progress towards achievement of PDO

● Satisfactory

● Satisfactory

Overall Implementation Progress (IP)

● Satisfactory

● Moderately Satisfactory

Overall Risk Rating

● Moderate

● Moderate



4. KEY ISSUES & STATUS

4.1 Implementation Status and Key Decisions

The Project became effective on August 3, 2023. Early PDO-level results, particularly with respect to the *Identitas Kependudukan Digital* (IKD) application, are promising. IKD has more than 11.8 million users. Moreover, IKD has been integrated with the Wondr digital bank, SatuSehat digital health, and INA Ku public services and INA Gov civil servant portal applications for remote onboarding. 117,195 citizens have used IKD to verify their identity remotely, which is a PDO indicator. 788,039 citizens have received a NIK for the first time, another PDO indicator. Furthermore, Ditjen Dukcapil has enabled integration of nine transactional population and civil registration (PR/CR) services into INA Ku public services portal. Implementation is expected to improve substantially as key procurements complete in the coming months.

5. SYSTEMATIC OPERATIONS RISK-RATING TOOL

Risk Category	Rating at Approval Approval Package - 12 May 2023	Last Approved Rating ISR Seq. 02 - 25 Mar 2024	Proposed Rating
Political and Governance	● Low	● Low	● Low
Macroeconomic	● Moderate	● Moderate	● Moderate
Sector Strategies and Policies	● Low	● Low	● Moderate
Technical Design of Project or Program	● Moderate	● Moderate	● Moderate
Institutional Capacity for Implementation and Sustainability	● Substantial	● Substantial	● Substantial
Fiduciary	● Substantial	● Moderate	● Substantial
Environment and Social	● Moderate	● Moderate	● Moderate
Stakeholders	● Moderate	● Moderate	● Moderate
Overall	● Moderate	● Moderate	● Moderate



6. RESULTS

6.1 PDO Indicators by PDO Outcomes

Strengthen population and civil registration								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Number of Indonesians in 12 priority provinces who have been issued a NIK for the first time (Number)	0.00	Dec/2021	453,972	22-Feb-2024	788,039	25-Sep-2024	4,000,000.00	Dec/2027
	Comments on achieving targets		This indicator measures the number of newborns and previously excluded individuals (i.e., without NIK) in the 12 priority provinces who receive their first NIKs.					
Proportion of children aged 0-4 with a birth certificate (Percentage)	77.00	Mar/2021	83	22-Feb-2024	83	22-Feb-2024	90.00	Dec/2027
	Comments on achieving targets		This indicator measures the provision of proof of legal identity to children. It is also the official indicator for measuring SDG target 16.9. Numerator: the number of children under age five, who have a birth certificate, and Denominator: the total number of children under age five.					
Digital identification to facilitate better delivery of and access to select services								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Number of people who have used the identity verification and e-KYC platform for onboarding selective services including financial services (Number)	0.00	Dec/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	50,000,000.00	Dec/2027
	Comments on achieving targets		This indicator measures the provision of identity verification and e-KYC services to institutional users for onboarding new customers. The same person could be onboarded by different institutional users.					
Number of citizens who have	0.00	Jun/2022	5,469	22-Feb-2024	117,195	25-Sep-2024	25,000,000.00	Dec/2027



installed digital ID application and authenticated themselves at least one time (Number)	Comments on achieving targets		This indicator measures the number of unique individuals who have installed Ditjen Dukcapil's digital ID application on their smartphone and successfully used it to verify their identity while accessing a service.					
Difference between the proportion of Indonesian men and women owning a bank account (Number)	4.70	Dec/2021	4.70	07-Sep-2023	4.70	07-Sep-2023	2.00	Dec/2027
	Comments on achieving targets		This indicator measures closing the gender gap in financial inclusion facilitated by the digital ID and identity verification and e-KYC platform and prioritization of institutional users serving women and specific outreach and training for women and civil society. It is calculated as the percentage point difference.					
Number of institutional users using the new identity verification and e-KYC platform for authentication (Number)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	25.00	Dec/2027
	Comments on achieving targets		This indicator measures the adoption of the identity verification and e-KYC platform by institutional users.					

6.2 Intermediate Results Indicators by Components

Population and civil registration								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Proportion of death certificates issued within 60 days of the event's occurrence (Percentage)	62.30	Jun/2022	62.30	07-Sep-2023	43.63	25-Sep-2024	75.00	Dec/2027
	Comments on achieving targets		This indicator measures the timeliness of provision of death certificates, including death registration. Numerator: the number of death certificates issued in the reference year within 60 days from the date of death, and Denominator: the total number of deaths registered in the reference year. September 2025: The team will work with Dukcapil to assess what the reasons are for the drop					



			in this target relative to the baseline over the reporting period.					
Proportion of birth certificates issued within 60 days of the event's occurrence (Percentage)	57.90	Dec/2021	57.00	07-Sep-2023	31.24	25-Sep-2024	75.00	Dec/2027
	Comments on achieving targets		This indicator measures the timeliness of provision of birth certificates, including birth registration. Numerator: the number of birth certificates issued in the reference year within 60 days from the date of birth, and Denominator: the total number of birth births registered in the reference year. September 2025: The team will work with Dukcapil to assess what the reasons are for the drop in this target relative to the baseline over the reporting period.					
Proportion of children aged 0-4 from woman-headed households having a birth certificate (Percentage)	73.31	Mar/2021	77	22-Feb-2024	77	22-Feb-2024	90.00	Mar/2027
	Comments on achieving targets		This indicator measures closing the gender gap in birth certificate ownership of children between households headed by women versus households headed by men. Numerator: the number of children under age five from woman-headed households who have birth certificates and Denominator: the total number of children under age five in woman-headed households.					
Identity verification, digital identification, and ICT infrastructure								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Number of Dukcapil Tier 3 Data Centers (Number)	1.00	Jun/2022	1.00	07-Sep-2023	1.00	07-Sep-2023	2.00	Dec/2027
	Comments on achieving targets		This indicator measures the number of data centers that Ditjen Dukcapil systems are operating on that meet the Uptime Institute's standard for Tier 3 rating.					
Proportion of Dinas Dukcapil in compliance with ISO 27001-2022 (Percentage)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	90.00	Dec/2027
	Comments on achieving targets		This indicator measures the compliance by Dinas Dukcapil to ISO 27001-2022. Numerator: the number of ISO 27001-2022 compliant Dinas Dukcapil, and Denominator: the total number of Dinas Dukcapil.					
Digital ID Trust Framework adopted (Yes/No)	No	Jun/2022	No	07-Sep-2023	No	07-Sep-2023	Yes	Dec/2027
	Comments on achieving targets		This indicator measures the existence of a framework of rules and standards to govern officially-recognized digital ID systems in Indonesia.					



Utilization and adoption								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Number of women using the identity verification and e-KYC platform to onboard for a financial service (Number)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	20,000,000.00	Dec/2027
	Comments on achieving targets		This indicator measures the number of women who have successfully completed an e-KYC transaction with a financial services provider.					
Number of women using the identity verification and e-KYC platform to onboard for a financial service (Number)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	20,000,000.00	Dec/2027
	Comments on achieving targets		This indicator measures the number of women who have successfully completed an e-KYC transaction with a financial services provider.					
Number of government agencies integrated with data exchange platform (Number)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	5.00	Dec/2027
	Comments on achieving targets		This indicator measures the number of government agencies integrated with the data exchange platform as either users or providers of data.					
Institutional and human capacity								
Indicator Name	Baseline		Actual (Previous)		Actual (Current)		Closing Period	
	Value	Month/Year	Value	Date	Value	Date	Value	Month/Year
Dinas Dukcapil performance monitoring system enhanced (Yes/No)	No	Dec/2022	No	07-Sep-2023	No	07-Sep-2023	Yes	Dec/2027
	Comments on achieving targets		This indicator measures improvements to the business process, technology, and the governance of the performance monitoring system which currently uses 14 criteria reflected in the MoHA Ministerial Decree No. 860-2627 Year 2022.					
Draft amended Population Administration law amendment submitted for joint discussion between the Executive Branch and Parliament (Yes/No)	No	Jun/2022	No	07-Sep-2023	No	07-Sep-2023	Yes	Dec/2027
	Comments on achieving targets		This indicator measures the development of a new or amended Population Administration law.					
A national regulation	No	Jun/2022	No	07-Sep-2023	No	07-Sep-2023	Yes	Dec/2023

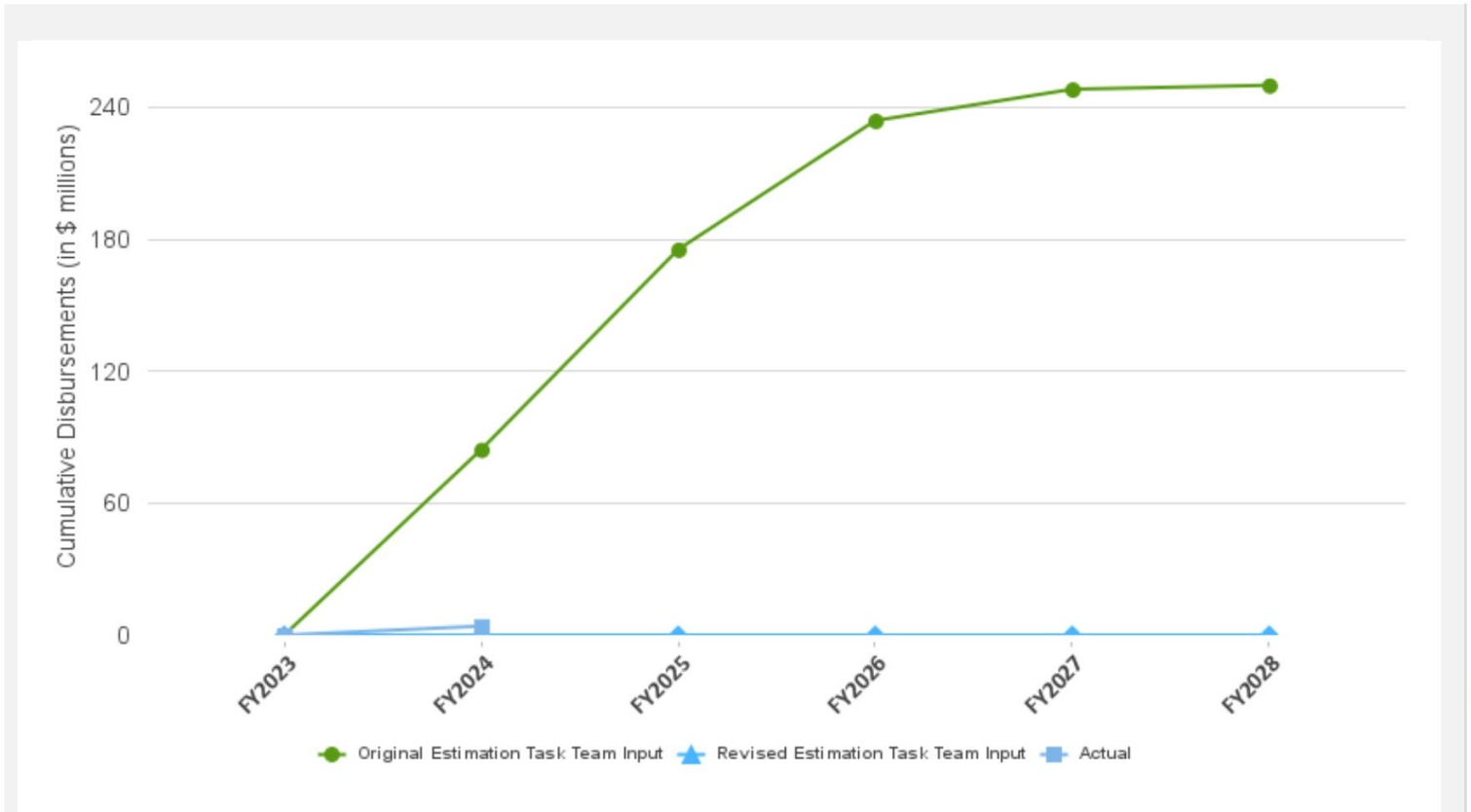


governing the usage of digital ID is submitted to the President (Yes/No)	Comments on achieving targets		This indicator measures the development of a regulatory framework (e.g., in the form of Perpres) for an official digital ID.					
Proportion of Dinas Dukcapil that are covered by an appointed Data Protection Officer (Percentage)	0.00	Jun/2022	0.00	07-Sep-2023	0.00	07-Sep-2023	100.00	Dec/2027
	Comments on achieving targets		This indicator measures the compliance the appointment of data protection officers in accordance with the Personal Data Protection law. Numerator: the number of Dinas Dukcapil that are covered by an appointed data protection officer, and Denominator: the total number of Dinas Dukcapil.					
Proportion of citizens satisfied with Dukcapil population and civil registration services (Percentage)	78.90	Dec/2020	78.90	07-Sep-2023	78.90	07-Sep-2023	90.00	Dec/2027
	Comments on achieving targets		This indicator measures improvement in Dukcapil services. Numerator: the number of citizens surveyed that rate Dukcapil services as “satisfied” and “very satisfied”, and Denominator: the total number of citizens surveyed through a representative national survey.					



7. DATA ON FINANCIAL PERFORMANCE

7.1 Cumulative Disbursements



7.2 Disbursements (by loan)

Loan/Credit/TF	Status	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed	Historical Disbursed
IBRD-95200	Effective	250.00	250.00	0.00	4.08	245.92	1.63%	250.00

7.3 Key Dates (by loan)

Loan/Credit/TF	Status	Approval	Signing	Effectiveness	Orig. Closing	Rev. Closing
IBRD-95200	Effective	12-May-2023	30-May-2023	03-Aug-2023	31-Dec-2027	31-Dec-2027

8. KEY DATES



Key Events	Planned	Actual
Approval	12-May-2023	12-May-2023
Effectiveness	03-Aug-2023	03-Aug-2023
Mid-Term Review No. 01	03-Apr-2025	
Operation Closing/Cancellation	31-Dec-2027	

9. RESTRUCTURING HISTORY

10. ASSOCIATED OPERATION(S)

There are no associated operations