

Project ID	Project Name	Global Practice	Sector	CMU	Practice Manager
P163260	DR Resilient Agriculture and Integrated Water Resources Management	Agriculture	SD	LC2	Preeti S. Ahuja
P168385	Integrating Innovation for Rural Competitiveness in Honduras - COMRURAL II	Agriculture	SD	LC2	Preeti S. Ahuja
P166540	Additional Financing Dominica Disaster Vulnerability Reduction Project	Urban, Resilience and Land	SD	LC3	David Sislen
P165973	Saramacca Canal System Rehabilitation Project	Urban, Resilience and Land	SD	LC3	David Sislen
P162594	Multipurpose Cadaster Project	Urban, Resilience and Land	SD	LC4	David Sislen
P169125	El Salvador Local Economic Resilience Project	Urban, Resilience and Land	SD	LC2	David Sislen
P165870	Strengthening DRM and Climate Resilience Project	Urban, Resilience and Land	SD	LC3	David Sislen
P166935	Metropolitan Buenos Aires Urban Transformation Project Additional Financing	Urban, Resilience and Land	SD	LC7	David Sislen
P157043	Modernization of Water Supply and Sanitation Services	Water	SD	LC6	David Michaud
P165695	SABESP - Improving Water Service Access and Security in the Metropolitan Region of Sao Paulo Project.	Water	SD	LC5	David Michaud

P165683	Paraiba Improving Water Resources Management and Services Provision	Water	SD	LC5	David Michaud
P170469	TEGUCIGALPA: WATER SUPPLY STRENGTHENING PROJECT	Water	SD	LC2	David Michaud
P165300	Support to the Bogota Metro Line 1 Section 1 Project - (Series 1)	Transport & Digital Development	INFRA	LC4	Shomik Raj Mehndiratt
P162149	Dominica Geothermal Risk Mitigation Project	Energy & Extractives	INFRA	LC3	Antonio Alexandre Rodrigues Barbalho
P166730	Guyana Petroleum Resources Governance and Management Project	Energy & Extractives	INFRA	LC3	Christopher Gilbert She
P157715	OECS MSME Guarantee Facility Project	Finance, Competitiveness and Innovation	FCI	LC3	Zafer Mustafaoglu
P169156	Expanding Rural Finance Project	Finance, Competitiveness and Innovation	FCI	LC1	Zafer Mustafaoglu

P162833	Improving the Performance of Non-Criminal Justice Services	Governance	GOV	LC6	Robert R. Taliercio
P166783	Saint Lucia Health System Strengthening Project	HNP	HD	LC3	Daniel Dulitzky
P163255	Peru Integrated Health Networks	HNP	HD	LC6	Daniel Dulitzky
P167512	Strengthening Primary Health Care and Surveillance in Haiti	HNP	HD	LC3	Daniel Dulitzky
P167996	Paraguay Public Health Sector Strengthening	HNP	HD	LC7	Daniel Dulitzky

P167851	Additional Financing Children and Youth Protection Project	Social Protection & Labor	HD	LC7	Pablo Gottret
P167416	Social Safety Net Project	Social Protection & Labor	HD	LC6	Pablo Gottret
P152057	Social Protection Integration	Social Protection & Labor	HD	LC2	Pablo Gottret
P167815	Additional Financing - Support to the National Education Pact Project	Education	HD	LC2	Rita Kullberg Almeida
P165507	HT - AF to Providing an Education of Quality in Haiti	Education	HD	LC3	Rita Kullberg Almeida

TTL Name	Country	Approval FY	Monitoring Quarter
Barbara Cristina Noronha Farinelli	Dominican Republic	FY19 Q2	FY22 Q2
Augusto Garcia	Honduras	FY19 Q4	FY22 Q4
Yohannes Yemane Kesete	Dominica	FY19 Q1	FY22 Q1
Hadji Huseynov	Suriname	FY19 Q3	FY 22 Q3
Ivonne Astrid Moreno Horta	Colombia	FY19 Q3	FY 22 Q3
Hannah Kim	El Salvador	FY19 Q4	FY22 Q4
Naraya Carrasco	Haiti	FY19 Q4	FY22 Q4
Catherine Lynch	Argentina	FY19 Q4	FY22 Q4
Malva Baskovich	Peru	FY19 Q1	FY22 Q1
Juliana Menezes Garrido	Brazil	FY19 Q2	FY22 Q2

Luis Alfonso Alvestegui Justiniano	Brazil	FY19 Q3	FY22 Q3
Maria Eliette Gonzalez Perez	Honduras	FY19 Q4	FY22 Q4
Leonardo Canon Rubiano	Colombia	FY19 Q1	FY22 Q1
Anh Nguyet Pham	Dominica	FY19 Q3	FY22 Q3
Carlos Alberto Lopez Quiroga	Guyana	FY19 Q3	FY22 Q3
Fadwa Bennani	OECS Countries	FY19 Q1	FY22 Q1
Steen Byskov	Mexico	FY19 Q3	FY22 Q3

Carolina Luisa Vaira	Peru	FY19 Q4	FY22 Q4
Edit V. Velenyi	St. Lucia	FY19 Q1	FY22 Q1
Carlos Marcelo Bortman	Peru	FY19 Q3	FY22 Q3
Nicolas Antoine Robert Collin Dit De Montesson	Haiti	FY19 Q4	FY22 Q4
Daniela Paula Romero	Paraguay	FY19 Q4	FY22 Q4

Juan Martin Moreno	Argentina	FY19 Q2	FY22 Q2
Nelson Gutierrez	Ecuador	FY19 Q4	FY22 Q4
Miriam Matilde Montenegro Lazo	Honduras	FY19 Q4	FY22 Q4
Melissa Ann Adelman	Dominican Republic	FY19 Q2	FY22 Q2
Yves Jantzem	Haiti	FY19 Q4	FY22 Q4



BF Indicator	Compliance Status/Pending Actions
Grievances registered related to project benefits that are addressed (%) (Percentage)	Compliant. No numerical data included, yet explanation is provided in the ISR dated 8/19/2021. Team to work towards reporting percentage data in the next ISRs.
Beneficiaries satisfied with technical and financial assistance received under the project (Percentage)	No progress in ISR dated on 12/22/2021.
No BF indicator included in Results Framework	The project missed compliance at PAD stage. Team is encouraged to add BF indicator during the next opportunity (restructuring or AF).
No BF indicator included in Results Framework	The project missed compliance at PAD stage. Team is encouraged to add BF indicator during the next opportunity (restructuring or AF).
Satisfaction of beneficiaries with the cadaster process (Text)	Yes, reported progress in its latest ISR archived Nov 11, 2021. (Text)
Grievances registered related to delivery of project benefits that are actually addressed (Percentage)	No progress reported in ISR dated 9/11/2021.
<p>1- Share of women participation in the shelter management committees for each "safe-haven" constructed/ rehabilitated by the project.</p> <p>2- Share of women leadership in the shelter management committees for each "safe-haven" constructed/ rehabilitated by the project.</p> <p>3. Percentage of grievances appropriately addressed as part of the Project (Percentage, Custom)</p>	<p>Progress reported for the 3rd BF indicator on grievances (12 grievances were received to date and all of them have been addressed) in the ISR dated 10/21/2021.</p> <p>Team to report on the remaining two indicators in the subsequent ISR (numerical data or explanation on credible progress)</p>
Percentage of subproject designs validated through citizen participation activities (Percentage)	Numerical progress reported in the parent project ISR dated 12/20/2021 (P159843)
Customer satisfaction increased in selected utilities	Numerical progress reported in the ISR dated 12/21/2021.
Beneficiaries that feel that water and sanitation services reflect their needs in the Água Legal areas of interventions supported by the Project (beneficiary survey informed disaggregated per gender) (Percentage)	Numerical progress reported in the ISR dated 10/28/2021.

Level of beneficiary satisfaction with project activities in the Transparaíba Water Supply System (Percentage)	No progress reported in the ISR dated 12/22/2021.
Communication strategy and water loss reduction campaigns implemented incentivizing citizen participation in domestic water loss reduction and rational water consumption (Text)	Compliant. No numerical data provided but Credible Progress (as text) is reported in ISR dated 12/25/2021.
Grievances responded and/or resolved within the stipulated service standards for response times (%)	Data provided in ISR dated June 16, 2021 includes numerical data (EMB received 346 queries to its GRM.) The TTL alerted CE team that they will include a progress report on the BF indicator in the next ISR.
No BF indicator included in Results Framework	The project missed compliance at PAD stage. Team is encouraged to add BF indicator during the next opportunity (restructuring or AF).
Stakeholder consultations conducted on new legislation for O&G sector (Number) - This indicator monitors the organization of consultations with relevant stakeholders on key pieces of legislation for the oil and gas sector, drafted with the support of the project	The comment in ISR dated 10/19/2021 indicated that "As of September 2021, no stakeholder consultations have been held as the new key pieces of legislation have not yet been finalized."
Yes	ISR dated December 15, 2021 stated that the Project is expected to report on the BF indicator as it approached its third year of implementation. Two citizen engagement surveys are developed for MSMEs and Financial Institutions to obtain feedback, which were reviewed and commented on by the Bank team. The finalization of surveys is planned to be completed in the first quarter of 2022. Once they are finalized, feedback collection will take place via an online survey application, the link of the surveys will be shared with stakeholders by email. Based on the survey result, the project indicator will be updated in the next ISR.
Number of PFIs registered to receive client feedback on CONDUSEF's website (in parent project)	The latest ISR is dated December 20, 2020 both for the AF and parent project. Numerical data provided.

<p>1- Strengthening of the GRM for BDH and BDH-V (Text)</p> <p>2- Percentage of users satisfied with the service provided in a representative sample of non-criminal courts (Text)</p> <p>3- Percentage of female users satisfied with the services provided at the ALEGRAs (Text)</p> <p>4- Creation of a portal where all the judgements are published and indexed in an easily searchable manner (Text)</p>	<p>No progress reported.</p> <p>CE Team Comments: Under the overall comments, the team remarks that no changes str recorded in the Result Framework as of October 2021. It is expected that changes in the targets will be recorded in the next ISR. The PIU of the Judiciary is launching the implementation of the baseline survey in November, 2021. The baseline values for PDO indicators 4 and 5 will be updated in the next ISR.</p>
<p>Percentage of Primary Health Care (PHC) facilities that have implemented exit surveys with service users in a one-year period and presenting results to the MOHW (Percentage)</p> <p>- This indicator will measure the number of public PHC facilities implementing exit surveys. The numerator will consist of the number of PHC facilities implementing exit surveys over the denominator which is the total number of PHC facilities. These exit surveys will be developed during the project. As such, the baseline is 0.</p>	<p>ISR dated December 16, 2021 indicates that: "There are no measurable results to this indicator. This is also a citizen engagement indicator, and there are ongoing activities for having the mechanism in place. Under the Health Standard Organization's "Development of the Continuous Quality Improvement" consultancy, Primary Health Care (PHC) facilities exit surveys was introduced through training on November 9th and 10th, 2021 for implementation. There is a Concept for Implementation that is currently being prepared. The Project seeks to have the activities for meeting this outcome to commence alongside the launching of the PBF scheme which is scheduled for early 2022."</p>
<p>MINSA has a system for measuring user satisfaction, disaggregated by women and men (WB corporate citizen engagement/beneficiary feedback indicator) (Text)</p>	<p>No data or explanation on the status of the indicator.</p>
<p>Citizen Engagement: percentage of facilities under RBF that developed an action plan(s) based on the results of community satisfaction surveys (Percentage)</p>	<p>ISR dated August 2021 indicates that "value for this indicator is not yet available. It will be reported during the next ISR, after finalization of verification activities."</p>
<p>Percentage of municipalities implementing social accountability actions</p>	<p>No data or progress reported. Only the definition of BF indicator is repeated.</p>
<p>Percentage of ANSES grievances responded in 20 days or less</p>	<p>ISR Reporting: The value of this indicator will be updated after the next supervision mission. The baseline was 20 days and then it was reported as 11 days.</p> <p>CE Team Comments: CEDB Site has the parent project ISRs and confirms that the data has been recorded as progress.</p>

<p>Digital mobile application to download and upload proof of compliance with corresponsibilities (Yes/No) // Digital mobile application developed by ANSES that is operative and can be downloaded by beneficiaries to improve citizen engagement and facilitate verification of compliance with co-responsibilities</p>	<p>The answer is reported as "Yes" in the latest ISR. (YES)</p>
<p>Average response time to AUH grievances.</p>	<p>Yes. The value of this indicator will be updated after the next supervision mission. The baseline was 20 days and then dropped to 10 days in the ISR dated 29-Oct-21. (Number)</p>
<p>Strengthening of the GRM for BDH and BDH-V (Text)</p>	<p>Yes, ISR dated May 2021 states: "GRM implementation started in December 2020. (30-Apr-2021)" And the latest ISR dated January 2022 indicates that "The client is incorporating adjustments based on WB comments. (30-Nov- 2021)" (Text)</p>
<p>1- Percentage of complaint/grievance filed in GRM responded within five business days of receipt (Percentage) 2- Percent of urban CCT beneficiaries who report that they received satisfactory/adequate response to their grievances reported through the GRM according to the beneficiary satisfaction survey (Percentage)</p>	<p>ISR dated July 26, 2021: For the GRM indicator; it says this indicator will be reported in the next ISR when the Project Progress Report is submitted and found acceptable to the Bank. Preliminary data showed that this indicator reached 40% in the 2020 payment cycle. (Percentage)  For the second indicator; it will be reported in the next ISR when the Project Progress Report is submitted and found acceptable to the Bank.</p>
<p>Beneficiary Feedback included in different levels</p>	<p>June 13, 2021 ISR states: SIGERD new parents' module capability currently being discussed. In comments section: "Reports of the data collected are published and analyzed. Details of the type and opportunities for beneficiary feedback will be included in the Operational Manual. (Credible Progress)</p>
<p>Stakeholder hotline to MENFP - proportion of calls responded to/resolved within stipulated service standards for response times (Percentage, Custom)</p>	<p>Yes- Numerical data provided in ISRs dated May 8, 2021: The Hotline is operational and during the past six months it received 90 calls from project beneficiaries, of which 87 calls were resolved and 3 remained currently open (they were received during this current week) (Percentage)</p>