# Social Protection for Temporary Migrant Workers: Conceptual Framework, Country Inventory, Assessment and Guidance\*

A Study prepared for the Global Forum of Migration and Development by Robert Holzmann and Yann Pouget

World Bank and Marseille Center for Mediterranean Integration Marseille, October 27, 2010

#### **Abstract**

A critical dimension of temporary labor migration is the access to and scope of social protection benefits for migrant workers and their families in the receiving and/or sending countries. The study aims to identify good practices and to provide guidance on the design and composition of such benefit packages, and proceeds in three main sections: Section 1 provides a conceptual framework of social protection benefits for temporary migrants, and suggests differentiating between 3 key types of migrant workers related to length of contracts/levels of skills. Section 2 presents an inventory of such benefits offered by 9 OECD countries plus Singapore, and 6 GCC countries based on a framework-derived template. Section 3 assesses these benefits against the conceptual framework, presents lessons learned from case studies, and offers ideas on how to adjust end-of-service pay schemes to the need of temporary migrants.

<sup>\*</sup> Preliminary drafts of the paper have profited from valuable comments and suggestions by Gustavo Demarco (World Bank), Jean Fares (Ministry of Labor, UAE), Alvaro Forteza (University of Uruguay), and Klaus Kapuy (University of Leuven). The case studies received crucial inputs and guidance by Luc Lapointe (Canada) and Leitumai Malaulau (New Zealand). We want also to acknowledge the research assistance by Aouatef Khemiri (consultant) who prepared the inventory for the GGC/MNA countries under our supervision. But all remaining errors are our own.

The paper presents the views of the authors and does not necessarily reflect the opinions of the World Bank and its executive board nor of other institutions they are involved with.

# **Background**

The Global Forum on Migration and Development provides a space for governments to discuss the links between migration and development in informal, comprehensive and cooperative way. It enables policy makers and experts to debate and exchange ideas, best practices and experiences that support governments in designing effective and coherent policies. Central to these discussions are series of round tables that focus on different themes.

Round Table (RT 2.1) on "Labor mobility - strategies for human development" at the GFMD meeting in Mexico in December 2010 will focus on key strategies to maximize the human development of migrants and to expand their opportunities and capabilities. One important strategic area is the availability and access of temporary migrant workers to social protection benefits in host countries, the extent of the portability of different benefits, and how can this facilitate circular migration and increase labor mobility.

# **TOR for Study**

To inform this discussion, the Ministry of Labor of the United Arabic Emirates (UAE) as co-chair of the RT2.1 panel commissioned a study on social protection schemes for short-term/temporary migrant workers. The latter are understood as foreign workers with a fix-term labor contract and commitment to return to the sending country after expiration. To properly assess social protection benefits and services for such workers and to identify good practices, the study was asked to include the following items:

- A brief conceptual framework on the type of risks and the instruments temporary migrants need to access to order to manage these risks. This framework would draw on the social risk management approach and benchmark the result against normative proposals in international conventions.
- Stock taking of existing and currently operated social protection programs available for temporary migrants in the (i) receiving country that often include work injury, health care benefits and end-of service benefits (with special attention on the latter); and (ii) sending country which at times include the access to health insurance for family remaining in sending country or emergency funds.
- Assessing qualitatively the effectiveness of existing instruments and identifying good practices based on available and accessible information complemented by phone interviews with key stakeholders in both sending and receiving countries for a selective set of countries.

#### Deliverables

Two main deliverables are expected:

- 1. An executive summary outlining issues and available good practices
- 2. Full report

# **List of Content (annotated)**

### Background

### **Executive Summary**

**Introduction: Migration and Social Protection** 

### I. Conceptual Framework

- 1. Economic and Social Policy Objectives: Identifying motivations and specifying objectives of the key stakeholders in Temporary Labor Migration from a development/labor market point of view and probing the social protection objectives.
- **2. Typology of Temporary Labor Migration Schemes:** Identifying 3 main types of temporary labor migration schemes related to length of contract/level of skills
- **3. Policy Issues:** Discussing the relevant set of social protection policy issues by (i) reviewing relevant ILO and UN conventions setting international standards for social protection coverage for (temporary) migrants; (ii) reviewing briefly general proposals for social protection of migrants in the development literature; and (iii) reviewing specific policy issues and instruments for social protection of temporary labor migrants.
- **4. Policy Framework:** A proposal that maps the information and considerations reported in the previous sections into a policy framework of social protection for temporary migrants including benchmark proposals of relevant benefit packages for each type of contract.

# II. Inventory of Social Protection Provisions in Existing Temporary Labor Migration Schemes

- 1. Presentation of the inventories in receiving countries (full tables in annexes): reviewing legal social protection provisions in selected temporary labor migration schemes across migration-intensive countries that include 9 OECD countries, Singapore, and 6 GCC countries.
- 2. Main results derived from the inventories in receiving countries
- **3. Social protection provisions by sending countries:** reviewing the key provisions offered by the South Asian Migrant Welfare Funds

# III. Assessment of Existing Temporary Labor Migration Schemes

- **1. Qualitative assessment** (based on the information provided by the inventory) of the selected schemes against the suggested benefit packages for each type of temporary labor migration.
- **2.** Lessons learned from selective case studies.
- **3. Special focus end-of-service benefits:** Improving current provisions and/or adding voluntary DC-type provisions
- 4. Summary of the assessment and policy conclusions

#### References

#### Annex

- 1. Inventory of Social Protection Benefits in Selected Temporary Labor Migration Schemes 9 OECD countries and Singapore, 2009/2010
- 2. Inventory of Social Protection Benefits in Selected Temporary Labor Migration Schemes 6GCC countries, 2009/2010
- 3. Inventory of Termination Pay Schemes in 9 OECD countries, Singapore, and 6 GCC Countries, 2009/2010
- 4. Inventory of Termination Pay Schemes in 8 other countries of Middle East and Northern Africa (MENA), 2009/2010

# **Executive Summary**

Temporary, short-term or circular labor migration<sup>1</sup> is getting increasing attention in the development discourse as a means to contribute to the development of the (poorer and often but not always younger) sending countries while satisfying the labor force needs of the (richer and often but not always older) receiving countries. We understand and define as temporary migrants foreign workers with a fix-term labor contract and commitment to return to the sending country after expiration. For the sending countries and the migrants such an approach promises access to work opportunities, human capital formation and remittances without long-term brain drain. For the receiving countries it promises to fill certain seasonal, temporary or permanent labor market needs across the skills spectrum at the lowest economic and political costs in terms of integration of new residents.

A critical dimension of temporary labor migration is the access to and scope of social protection benefits for the migrant workers and their families in the receiving and/or sending countries. The purpose of this study is to identify good practices and to provide conceptual guidance on the design and composition of appropriate benefit packages. To this end the study proceeds in three main sections: Section 1 provides a conceptual framework for social protection benefits of temporary migrants, and suggests differentiating between 3 key types of migrant workers linked with the length of contract/level of skills. Section 2 presents an inventory of such benefits offered by 9 OECD countries, Singapore and 6 GCC countries based on a framework-derived template. Section 3 assesses these benefits against the conceptual framework, presents lessons learned from key case studies, and offers ideas on how to adjust end-of-service pay schemes to the need of temporary migrants. The annexes provide the full tables of inventory.

The key conclusions of the policy paper summarized around (i) conceptual framework; (ii) review of program inventories; (iii) case studies; (iv) end-of-service pay and pensions; and (v) next steps; are as follows:

- (i) The **conceptual framework offers 5 key considerations** to develop and assess social protection programs for temporary migrants:
  - A benefit package should take account of the special needs, preferences and circumstances for temporary migrants in sending and receiving country. Such "second best" considerations that take into account the special circumstances and constraints are crucial to deliver welfare-enhancing social protection provisions.
  - While the full access of temporary migrants to all social protection benefits of a receiving country may be a useful starting position, social risk management suggests both under- as well as over-provisioning in benefits and broader migration services to address specific risks and constraints.
  - Any benefit package will be a compromise between not fully consistent objectives of the key stakeholders, i.e. sending and receiving countries (and different policy actors within), and the migrants.

1 There is no unique distinction between short-term, temporary and circular migration in the migration literature We will use short-term and temporary interchangeably and do not exclude circular migration as repeated return for some of the temporary migrants.

5

- In order to achieve the best compromise benefit package it is important that the
  objectives of temporary migrant programs with regard to economic development, labor
  market and social protection are fully articulated by and known to each of the key
  stakeholders.
- The benchmark benefit package may be differentiated by the length of contract that is broadly linked to the skills' level of the migrant. The paper proposed to differentiate between 3 types of temporary migrants: seasonal workers, with contracts below one year; low to middle skilled migrants with contracts up to a few years and limited expectations for renewal or residency; and middle to high skilled workers, with time-bound initial contracts as screening device and strong expectations for renewal/residency when successful.
- (ii) The assessment of social protection benefits under the reviewed programs against the established benchmark suggests, in general, broad compliance for most programs and migrant receiving countries. Increasingly migrant sending countries offer coverage for some basic and migration related risks. The assessment in some detail:
  - Short term benefits (work injury, basic health care, maternity leave) are always provided, mostly by public mandate and provisions and nominally at par with national workers. This applies for all 3 types of migrant workers which make these risk management instruments the core provision for the migrant workforce.
  - Work-related benefits and services (ranging from pre-departure training and non-discrimination legislation to unemployment and termination benefits) show significant variance across countries. While housing and transport is provided in most of the reviewed programs, departure training is hardly ever (except in Australia and New Zealand for seasonal workers). Unemployment benefits are available for non-seasonal workers in most reviewed OECD countries but only in one GGC country (Kingdom of Bahrain). And severance pay provisions for non-seasonal workers that compensate for dismissal before the end-of-contract are the rule for OECD countries but more an exception in GCC countries. The reverse is true of end-of-service pay provisions that grant lump-sum seniority benefits: they are universal in GCC countries but the exception in OECD countries. The unevenness of work-related benefits may be explained by local conditions that dictate them in one case (e.g. housing and transport) but not in others (e.g. facilitation of access to finance and remittances' transfers). But this is an area where more analysis is needed.
  - Migration-related risks for temporary migrants are increasing covered by sending countries in East and South Asia through national migration welfare funds copying and extending on that of the Philippines. The risk covered and benefits and services provided can range from regulation of recruitment, pre-departure training and information, repatriation and financing assistance, to support of family left behind. On paper this is a very encouraging approach to address risks that can and will not be well covered by the receiving country. Yet, none of these programs has yet undergone a thorough impact evaluation.
  - Family benefits (basic health care and family allowance), as far as provided at all to national workers, are inaccessible for temporary migrant workers unless their families reside with them. Family unification is typically excluded for seasonal workforce and often not permitted under non-seasonal temporary work permits. For health care this

puts the onus on the migrant sending country and the need to organize coverage there. For family benefits, the high level of inter- and intra generational redistribution they imply is apparently something that migrant receiving countries are not willing to extend unconditionally to their temporary workforce.

- Coverage for pension benefits is provided in most OECD countries but in none of the GCC countries. In the latter countries, end-of-service pay constitutes a saving proxy for long-term benefits (retirement income and health care in retirement). In Singapore migrant workers are excluded from the pension scheme unless permanent residents. In OECD countries, however, eligibility to pension is typically conditioned on lengthily contribution periods or residency that is beyond the reach of the typical temporary migrant. And portability of acquired rights is conditioned on appropriate bi- or multilateral agreements which often do not (yet) exist, take years to develop, and which effectiveness is unknown. The exportability of eligible benefits depends only on national legislation and seems not compromised in these countries.
- The country programs reviewed exhibit some expected differentiation between seasonal and non-seasonal migrants at the level of work-related benefits and pension benefits. However, there is little differentiation between the level of skills (low-middle, and middle-high) i.e. between type 2 and 3 of temporary migrant workers. This suggests that if countries are interested in a certain group of labor the contract length but not the skill level matters.
- (iii) The **lessons from a few selected case studies** from receiving (Canada, New Zealand) and sending countries (Philippines and Barbados) provide useful real-life information beyond the review of legal provisions. Yet, and with the notable exception of New Zealand, the scope of review and the quality of the available information calls for caution as hardly any of the programs have been rigorously evaluated. The main conclusions are the following:
  - The common characteristics for the reviewed (and other skimmed) case studies are threefold: First, on paper and as presented they look like promising good practices to look at and, perhaps, replicate in other countries. Second, only very few of these examples have to our knowledge undergone a thorough ex-post impact evaluation and even less a rigorous evaluation has been build-in ex ante as part of system design and implementation. Third, the available information for some of the examples from other sources suggests that they quite likely have not (yet) fully delivered what was expected. This contrasts with the case of New Zealand's seasonal migration scheme with 5 Pacific Islands, which contains an M&E component that has allowed improvements in design and implementation of key policy features.
  - Canada's Seasonal Agricultural Worker Program (SAWP) is considered as example of good practice from the receiving side because it offers migrants the same rights to social protection as national workers, it involves employers in designing and implementing the program, and Canadian law gives migrants the same status as other expressly protected groups. Preliminary evaluations suggests that equal treatment may not necessarily benefit the temporary migrants as they do not gain eligibility to some of the benefits or exhibit low demand for while participating fully in their financing.
  - The Philippine Overseas Workers Welfare Administration was managing a fund of US\$172 million in 2005 and had over 1 million members in 2007. It is fully funded by a

mandatory membership fee of US\$25 per contract for temporary migrant workers. This membership fee is mostly paid by the migrant but can also be paid by its employer. OWWA provides a broad range of services from regulation of recruitment, predeparture training and information, repatriation and financing assistance, to support for family left behind. While exhibiting all elements of a good practice program, the available cursory evaluation suggests a low take-up of insurance benefits for which no substantiated empirical explanation is yet available.

- Barbados first extended social security to migrant workers with the Caribbean Community (CARICOM) Reciprocal Agreement in 1996, a totalization agreement involving 16 states and allowing legal migrant workers to qualify for the maximum pension benefits possible, but also to claim other safety-net allowances such as workers' compensation and unemployment benefit. A first assessment of the CARICOM agreement suggests that for the time being very few eligible workers have claimed their entitlements. While no official has been published (even less an evaluation undertaken) direct information by the social security authorities suggest that the number of applications submitted to benefit from the agreement has been small so far, potentially due to design inconsistencies and lack of public awareness.
- New Zealand's Recognized Seasonal Employers Scheme was introduced in 2006 through the coordination among ministries and development agencies in New Zealand and in collaboration with ministries of labor and community leaders in Pacific island countries involved in the selection of potential seasonal migrant workers. It aims to create a mutually beneficial circular migration scheme with access to secure labor supply for employers in the New Zealand horticulture and viticulture industries while selected Pacific Island workers can secure access to the New Zealand labor market and return with experience and remittances. A special feature is the thorough monitoring and evaluation component that was build ex-ante into the program design. It has helped to revise and improve so far the design and operation of departure training and to improve the below expectation savings rates of the migrants.
- (iv) A special concern for temporary migrants is their access to long-term benefits, in particular retirement income and health care benefits after retirement in view of their temporary and unknown migration cycle. The review of country inventories and special reflections on the end-of-service pay suggests the following conclusions:
  - The provisions in OECD countries (not Singapore) provide coverage of old age benefits but not necessary eligibility upon retirement or portability of accrued rights upon departure. In the absence of effective bi- or multilateral agreements this makes pension contributions a wage tax to the detriment of take-home wage of the temporary migrant and to the finical benefit of the receiving country.
  - Addressing these deficiencies is limited to a few options that require unilateral or bilateral actions ranging from reimbursement of contributions paid (own and employers share) on departure; effective agreements between social insurance institutions in receiving and sending countries, including totalization; change in benefit type toward (funded or notional) defined contribution schemes that allow easy/ier portability with and without bilateral agreements.
  - The GGC countries do not provide pension benefits for temporary migrants (expats) but all have end-of-service Benefits (EoSB) arrangements of about 1 month wage for each

year worked. These EoSB arrangements are akin but not fully equivalent to a defined contribution scheme as both provisions present different risk profiles and have different requirements on the financial sector. The proposed 2 key options for considerations are as follows:

- o transform the (unfunded) EoSB into a funded defined contribution (pension) scheme for all temporary workers. To achieve a reasonable replacement rate target, the equivalent contribution rate would need to be increased (through first-time contributions by the employee, and/or higher contributions by the employer).
- o supplement the (unfunded) EoSB for repeat migrants (e.g. returned, extended or renewed contracts) with voluntary funded defined contribution schemes in which contributions by the employee are matched by contributions by employers (with ceiling) and a default option in which the temporary migrant is automatically enrolled with a basic contribution (say 5 percent) unless he opts out.
- O Under both options it needs to be assured that the appropriate financial instruments for retirement savings are available, the financial institutions are well regulated and supervised, some safeguards for the investors/migrants are available, and the investors are provided with minimum financial capability to make basic choices.
- (v) This policy paper is the first of this kind to approach social protection for temporary migrants against the background of a conceptual framework and a review of a conceptand template-based inventory of social protection provisions and other migrationrelated services in selected migration-intensive receiving and sending countries. As a result, the approach and conclusions need to be subject to review and discussions in and outside the migration and development community and substantiated by further investigation. Proposed possible next steps include the following:
  - An extension of the inventory to other high- and a number of low-intensity migration receiving countries with and without special temporary migrant worker programs to increase the sample size and gain more confidence in the conclusions, or their need for adjustment.
  - A full review of legal provisions in sending country for which the information base has been limited due to issues of access and language.
  - A progression from the review of legal protection to an evaluation of effective protection. For existing programs this can be done to a limited extend with ex-post evaluation approaches and better with the inclusion of ex-ante monitoring and evaluations techniques. But to be truly effective requires the building of rigorous M&E into the program design.
  - The empirical information derived from rigorous M&E would provide a better understanding of the needs, preferences and limiting circumstances of social protection programs for temporary migrants. This in turn would allow to better hand-tailor the provisions and services for this increasingly important work force across the world.

# **Introduction: Migration and Social Protection**

Migration is quite likely the oldest, most widespread and most important (social) risk management instrument of mankind: To address risks pro-actively (e.g. migration in response to climatic change); to mitigate risks ex-ante (e.g. migration in response to expected unemployment or diversification of risks within the extended family); and to cope with risks once they are realized (e.g. migration in response to natural catastrophes or armed conflicts). The social risk management (SRM) framework proposes three risk management strategies (risk prevention, risk mitigation, and risk coping) and three broad types of risk management arrangements (informal, market-based and public) to address risks. Conceptualized as social risk management it defines "Social Protection as public interventions to (i) assist individuals, households, and communities better manage risk, and (ii) provide support to the critically poor." (Holzmann and Jørgensen, 2000).

While the emergence of formal social protection instruments (market-based and public) has reduced the importance of migration (as an informal risk management instrument) in the developed world it remains a crucial (informal and formal) risk management instrument for much of the developing world. And both formal and informal instruments are closely intertwined. With migration from poorer to richer countries individuals attempt to address specific risks (such as poverty, unemployment, diversification needs) but continue being exposed to conventional idiosyncratic risks (e.g. health risks, uncertainty of death) and systemic risks (e.g. crises), and are getting exposed to new risks while losing access to prior risk management instruments.

The new risks for migrants are related to the new employment for which they may have not been trained (e.g. work injury and professional diseases) and to the new environment and the risk of exploitation due to issues of information, legal protection and administrative process. The access to SRM instruments they loose in the host country are certainly informal risk management arrangements such as extended family and tight-knit community and possibly formal arrangements such as social insurance and assistance for themselves and/or their families. Hence access to social protection and portability of social benefits becomes crucial for migrants to address risks in host and home country, and to plan across their migration and life cycle. But in addition the work and labor market conditions in the host country matter (e.g. absence of discrimination at wage level, work safety) as well as the conditions of arrival and departure (travel costs, departure/arrival training), provision of housing, dietary conditions, etc.

Temporary migrants share many risk characteristics with permanent migrants but have also special features that are linked with the time-limited stay in the host country. The length of stay is often linked with their skill profile. And the situation in host and home country may differ importantly with regard to access to or absence of risk management instruments. All this suggests a differentiated approach to design and implement social protection for temporary migrants against the overall objective to reduce or even eliminate vulnerability for the temporary migrant and their family. To provide guidance for communality and differentiation, the study develops in Section I a conceptual framework; Section II offers an inventory of social protection benefits for temporary migrants in 9 OECD, Singapore, and 6 GCC countries; Section III assesses the country inventories, presents lessons from selected case studies, and offers guidance for benefit re-design and implementation.

# I. Conceptual Framework

The purpose of the conceptual framework is to provide guidance for (i) the development of a template that captures existing benefits for temporary migrants in migrant receiving countries, (ii) the assessment of these benefit regimes in order to identify good practices as well as gaps, and to provide useful benchmarks for countries; and (iii) the redesign and implementation of benefit packages for this group of migrants.

To develop and present such a conceptual framework this section starts out with an investigation into the economic and social policy objectives of temporary labor migration schemes. Without a clear identification of such objectives it will be impossible to assess the scope and depth of social protection benefits that should be available for these migrants. The Section proceeds with the identification of three types of migrants that the paper suggests to differentiate as they exhibit differences in risk profile and protection needs that are linked with length of the labor contract and skills levels. The 3<sup>rd</sup> sub-section outlines the policy options of social protection for temporary migrants starting out with international conventions followed by proposals in development literature before reviewing the special policy issues and available instruments for this group. The elements of the first 3 sub-sections are finally packed together in a policy framework proposal of social protection for temporary migrants. Key message of this proposal is that while first best considerations may suggest equal access of temporary migrants to all social benefits as national workers for equity and efficiency reasons, second best considerations point to over- and under-provisioning in social protection benefits and services as welfare superior benchmark that is country specific.

### I.1. Economic and Social Policy Objectives of Temporary Labor Migration Schemes

#### Towards an Objective-driven System of Smart Labor Migration Management

There is an increasing understanding that temporary or permanent migration can be a powerful instrument for growth and development across the globe. The mobility of labor contributes to economic growth and employment through multiple channels such as human capital transfer and diffusion of innovation via migration across professions, countries and regions, and through demographic arbitrage between young and aging societies. Migrant workers may importantly contribute to both capital accumulation and knowledge production and diffusion if they find the enabling conditions to develop their skills and realize their investment projects across the migration cycle. It is therefore in the interest of governments around the globe to create the conditions for human capital formation, brain circulation and productive investments by migrant workers if they wish to leverage the potential of labor mobility to achieve higher growth and long term convergence. This calls for a sustainable migration management system that takes into account the interests of the various stakeholders involved for the benefits of all: the sending country, the receiving country and the mobile worker (Holzmann and Pouget, 2010a).

The experience with migration management processes between countries suggests that in order to be successful they need to be based on clearly articulated objectives by both sending and receiving countries. While developed migrant receiving countries have started to do so and need no external help, developing migrant sending countries have predominantly not yet thought about migration as a development tool and hence articulated their interest. Even those who thought about the development perspective such as the Philippines, Sri Lanka and

Mauritius have not yet established a clear results framework to assess policies and development results. And without external help they may not be able to do so quickly and well. Without such an articulation, however, the joint objectives are likely not to be achieved as the policies and programs cannot be appropriately chosen and any interest balancing processes between countries are likely to fail (Holzmann and Pouget, 2010b). This section proposes a first articulation of the different stakeholders' interests in the field of temporary migration.

While temporary and permanent migration share many of the same objectives they are likely to differ on critical aspects for sending and receiving countries, and migrants. By temporary (or short-term) migrants we understand foreign workers that legally reside and work in the host country for a restricted period of time and with clear expectation that they will return to their home country in the future. It is essentially the receiving country that establishes the type of migration it is willing to accept – in this case short term and with a commitment to return. Even though both the sending country and the migrant have to adjust to the receiving country's conditions, they still need to define what objectives they want to achieve by accepting the offer.

The following starts out with an outline of possible objectives from an economic (labor market) and social protection point of view for the three key stakeholders. There may be more or other objectives that have to our knowledge, however, not yet been articulated. This policy paper focuses on public policy tools to establish relevant social protection provisions for different types of temporary migrants. It is therefore purposefully technical and does not cover the political economy of temporary migration schemes in different regions of the world. Stating the possible objectives from a labor market and social protection point of view is a first attempt that will hopefully help governments around the world to better articulate and balance their respective objectives and those of temporary migrant workers.

# The Economic (Labor Market) Interests of the Key Stakeholders in Temporary Labor Migration Schemes

If well designed and implemented, temporary labor migration schemes have the potential to satisfy the multiple economic objectives of the stakeholders involved: fill certain labor shortages without facing the costs of long term migrants' integration for host countries; increasing economic welfare and human capital formation for migrant workers and their families; speeding economic development through the productive use of remittances, brain gain and business creation by return or circular migrants for sending countries. However such policy objectives are possibly conflicting, which calls for a clear articulation and balancing of the interests of the different stakeholders as displayed below.

Receiving countries: From a labor market point of view, the primary policy objectives for receiving countries are (1) to fill certain seasonal, temporary or permanent labor market needs across the skills spectrum at the lowest cost in terms of integration of new residents; (2) to avoid crowding out native workers on the local labor market; (3) to avoid creating a competitive disadvantage for or worsening of the working conditions for native workers by refusing lower work conditions for foreign workers; (4) to avoid using cheap foreign labor as a substitute for more technology-intensive production processes promising higher productivity while developing local skills to reduce reliance on migrant workers. Temporary labor migration schemes can also be used (5) to screen and select permanent migrants in the sectors where they are needed. A more political objective for some host countries is (6) to prevent illegal

immigration by offering an attractive legal alternative for migrant workers and their potential employers in certain sectors.

The above articulation of possible objectives assumes consistency of objectives among the key domestic players, in particular government (thinking ideally about long-term policy objectives), employers (thinking typically about their short and medium term profits) and domestic labor force (thinking about their short and medium employment opportunities and remunerations). However, the less the overall objectives of (temporary but also permanent migrations) are articulated and broadly discussed internally, the lower the chances to reach agreement. And this is likely to have a bearing on how the different domestic players assess the social protection benefits offered to migrants.

Sending countries: the main economic objective for sending countries is to maximize the development impact of temporary migration through three main channels: (1) remittances: reducing transfer costs and increase institutional options for remitting in order to raise the volume of remittances as well as their domestic use; (2) to limit the brain drain and foster human capital formation and knowledge transfer from return migrants: increasing opportunities for skill formation among temporary migrant workers and skill/knowledge transfers in local labor markets; (3) investment of accumulated and returned savings in business creation and community projects: incentives and facilitation of innovative and productive investments in businesses or community projects back home. Another potential objective is (4) to alleviate unemployment pressures when the sending country is unable to create enough jobs for its nationals. Finally, sending countries should care for (5) the welfare and protection of migrant workers and their families, helping them to make informed decisions, and benefit from decent work conditions, access to basic rights and adequate social protection.

Also in sending countries the key domestic players – government, employers, and workers – may not have the same objectives or at least priorities, and the lack of a clearly articulated short-term migration policy is likely to lead to differences in the appreciation of social protection programs offered by the host country.

Migrant workers and their families: The key objectives of migrant workers to take-up a short-term labor contract abroad are conjectured to include (1) employment opportunity with a much higher salary than achievable at home and the goal of returning with substantial savings; (2) providing their families that typically need to stay back home with remittances above the domestically achievable earnings level and, if possible, access to social benefits; and (3) access to training/human capital formation that can be used upon return for self-employment or better employment chances on the home labor market.

#### The Social Protection Objectives

The expected scope and depth of social protection benefits for short-term migrants is likely to differ between and among the three key stakeholders – receiving and sending countries, and migrants. This calls for a clear articulation by and discussion between the stakeholders about the objectives of social protection benefits, their scope and depth, design, financing, and implementation.

For the **receiving country**, the conjectured objective by governments is to provide social protection benefits in line with national (and at times constitutional) and international norms and comparable to other migrant receiving countries. This should avoid reputational fall-outs

as well as competitive disadvantages. For employers the objectives are similar with quite likely a stronger focus on minimizing overall labor costs while being able to hire reliable and productive workers. In countries with competitive (labor and other) markets the scope of benefits and their costs should, in principle, have limited relevance in case of contributory financing as the empirical evidence suggests that 75 to 100 percent of the contributory costs are shifted to the employee through lower take-home pay (Melguizo-Esteso, , 2009). But information asymmetry and over- und under-provisioning compared to individual preferences are likely to lead labor market distortions. As short-term migrants are typically prevented from self-initiated changes in employer or moving to the informal sector, the most effective reaction to an unattractive offer is to refuse and look for a more attractive one, if they have such a choice. In case of non-competitive labor markets, the employer will have to bear some share of the contributory burden and hence will try to avoid it.

For the **sending country**, the objectives by government are likely to be centered on three considerations: (1) securing migrants access to a reasonable benefit package in the host country that avoids political fall-outs (if too low) and expectation creation for return migrants (if too high); (2) minimizing the need for own benefits provisions to the migrant and family while abroad (or staying behind); and (3) maximizing the portability of social benefits for those returning.

For the **temporary migrant** the interest in composition and level of social protection benefits will depend on a variety of factors of which not all may be observable. Three objectives may stick out: (1) Access to benefits and other risk management instrument commensurate to the expected risks he or she is exposed to in the host country; (2) Access of the family left behind to critical benefits and services, such as health care, and ability to cope with short-term (and uncovered) shocks with transfers remitted; (3) Avoiding overprovision if perceived that it would come to the detriment of the net-earnings and hence remittance sending/saving target, or if expected that benefit package may not be able to be accessed albeit being financed.

Triangulating these interests may not be simple and calls for a balanced approach under the proposed following policy objective:

To implement adequate social protection measures to reduce the vulnerability of migrants and their families at all stages of the migration cycle while avoiding benefit arbitrage and striving for neutrality in labor market participation and mobility decisions.

# I.2. A Typology of Managed Temporary Labor Migration

Given the conceptual uncertainty around short-term/temporary/circular migration<sup>2</sup>, we adopt a simple and pragmatic definition of temporary labor migration schemes as policy measures that allow residence and employment of migrant workers on a temporary basis but do not allow permanent settlement in the host country, except under certain circumstances. As defined by Philip Martin (2003) we look at: "foreign workers programs that aim to add temporary workers to the labor force without adding permanent residents to the population." It is important to

There is no

<sup>2</sup> There is no unique distinction between short-term, temporary and circular migration in the migration literature (see e.g. METOIKOS project on circular migration, www.eui.eu/Projects/METOIKOS) We will use short-term and temporary interchangeably and do not exclude circular migration as repeated return for some of the temporary migrants.

stress the possibility for some temporary migrants to eventually obtain permanent residence in the host country but at the discretion of the host state. In what follows and for our analytical purposes, we propose three main types of managed temporary labor migration (based on the observation of existing schemes). In this typology, the duration of contract is linked to the skill level of migrants since for receiving countries the skill level of foreign workers is likely to be positively related to productivity gains (especially for high-skilled workers in knowledge-intensive industries) and inversely related to integration costs. In this sense, receiving countries typically accept more easily skilled migrants to become citizens while for low skilled migrants they are mostly willing to accept temporary workers but not permanent citizens. The social protection implications of such a typology will be derived later in the proposed social protection framework.

# Type 1: Seasonal labor migration schemes for low-skilled migrants

Seasonal migration schemes are designed to fill temporary labor market needs with temporary migrants in certain labor-intensive sectors which depend on seasonal conditions during part of the year, such as harvesting in agriculture, and high-season work in tourism or construction. They operate for short term periods, usually between 3 and 9 months. Under some programs, workers who return when their work visa expires get priority to re-enter at the next season. Family reunion is very rarely permitted. Seasonal workers are typically low-skilled and from lower-income countries. Quite often seasonal programs involve countries with easy geographical connection (migration corridors), such as Spain and Morocco, US and Mexico or New Zealand and the surrounding Pacific Islands. It is the most common form of temporary migration from low-income to high-income countries.

# Type 2: Non-seasonal and non-transitional temporary labor migration schemes for low- to medium-skilled workers in low-tech industries and services

Non-seasonal temporary labor migration schemes intend to fill permanent posts with temporary migrants in specific low-tech industries where labor shortages are prevalent, such as food, infrastructure, construction or manufacturing industries. This type of scheme does not allow permanent settlement at the end of the work and residence permit: it is non-transitional. The period of permissible employment is usually longer than for seasonal migrants (over a year) and can be renewed with or without break periods. There is wide variation in work and residence conditions. The migrants employed are low- to mid-skilled workers. Gulf countries and some advanced East Asian economies such as Singapore, which rely heavily on low- to mid-skilled migrants for their service and construction industries, usually have the largest non-seasonal temporary migration schemes and rigorously enforce return of temporary workers who are not allowed to settle permanently.

# Type 3: Probationary labor migration schemes for mid- to highly-skilled workers: mid-level technicians, high-level professionals, students, academics and investors/entrepreneurs

For mid-level technicians and highly skilled individuals, temporary labor migration schemes often offer the possibility to stay permanently in high-income destination countries. Receiving countries tend to use their temporary migration programs for skilled and/or well-financed migrants as probationary schemes possibly leading to permanent residency. In this case it becomes a screening mechanism to filter the best workers among skilled temporary migrants, retaining the most productive individuals to maximize the impact of skilled migration on the

host country's economy. This type of temporary migration scheme concerns mainly medium- to highly-skilled individuals in high-income receiving countries.

**Other Types:** There is potentially a host of other specific short-term working and non-working arrangements (of which some are subsets of the above categories) such as trainee schemes, contract workers, holiday makers and au pairs, etc. that will, however, not be investigated for their social protection implications, although our analysis may be able to provide some guidance.

# I.3. Social Protection for Temporary Migrant Workers and their Families: Policy Issues

To approach the identification of relevant policy options on social protection provisions for short-term/temporary migrant workers we cover the following aspects:

- A brief review of international conventions on migrant's rights and the proposals for the handling of access to social protection.
- A brief review of recent papers in the development literature on the issue of migration and access to social protection and the proposals made.
- Identification of key policy issues for social protection of temporary migrant workers and potential instruments to cover their main contingencies.
- A brief review of the linkages between severance pay, end-of-service pay, and defined benefits schemes for long-term risks

# The universal framework of international conventions on migrants' rights

When reviewing policy options for social protection of migrant workers, the international standards contained in ILO and UN conventions must be taken into account, even though they do not necessarily reflect the economic objectives of the stakeholders involved. In particular, ILO's priority is to set universal standards to promote decent work and protect vulnerable workers such as migrants and their families, which can be at odd with the economic logic of certain temporary migration schemes (Martin, 2003). This section provides a brief overview of such standards. Two ILO conventions cover migrants' rights: 97 (1949) and 143 (1975). Convention 97 has been ratified by 49 countries as of 2010<sup>3</sup> and aims at regulating migration and protecting migrants mainly through fair hiring procedures, non-discrimination in wages and social benefits, and allowing migrants to join unions. Convention 143 has been ratified by 23 countries as of 2010 and moves a step further by calling for sanctions on employers who recruit unauthorized migrants and human traffickers, but also equal treatment in wages and social benefits for all migrants including undocumented migrants. A third Convention on the Protection of the Rights of all Migrant Workers and Members of their Families approved by the United Nations General Assembly in 1990 completes this set of basic standards in migrants' rights protection, including respect of basic human rights standards, freedom of religion, freedom from arbitrary arrest or imprisonment, freedom to join unions and participate in the political life, equal rights for migrants, equal wages and working conditions for authorized and unauthorized migrants, equal access to employment services, public housing and educational

<sup>&</sup>lt;sup>3</sup> ILO ratifications are online at: <a href="http://www.ilo.org/ilolex/english/newratframeE.htm">http://www.ilo.org/ilolex/english/newratframeE.htm</a>

institutions, and rights to receive social benefits under social security systems to which migrants contribute or to receive refunds of their contribution upon departure. Beyond those conventions, the ILO in 2006 has adopted a non-binding rights-based Multilateral Framework on Labour Migration that seeks to develop a mutually beneficial global system of migration management for all the stakeholders involved: the migrants themselves, sending countries, and receiving countries. It aims to identify and recommend best practices and policies that would respect the international labor standards mentioned above, and to provide technical assistance to governments, employers, and unions in order to improve the protection of migrant workers through adequate measures.

The policy instruments suggested by the ILO to give practical effect to the principles on social protection of migrant workers and their families contained in its conventions and Multilateral Framework are threefold. A first set of interventions for the protection of migrant workers relates to the provision of relevant information on their rights, duties and available social benefits, also including counseling on administrative and legal issues related to overseas employment. A second set of measures is to ensure that national labor legislation, social laws, anti-discrimination laws and regulations covering all migrant workers are in compliance with the standards stated in the relevant ILO/UN Conventions. These domestic regulatory interventions include access to health care for all migrants and their families. A third set of interventions refers to bilateral, regional or multilateral agreements to provide social security coverage and benefits, and also portability of social benefits (including health and pension benefits) to regular migrant workers and, when appropriate, to irregular migrants. This paper deals mainly with the second and third sets of interventions, meaning national, bilateral and multilateral regulatory measures and agreements for the social protection of temporary migrant workers and their families.

Overall, these conventions offer a universal framework to think about social protection and other regulations for migrants, and the reference to social protection standards outlines the whole scope of the programs but does not offer any sense of priorities on programs and suggestions for benefit design and adjustments to circumstances. This applies, eo ipso, to special subsets of migrants, such as temporary migrants.

#### Social benefit proposals for migrant workers in development literature

In addition to ILO/UN conventions, a few recent policy papers in the development literature consider the issue of social benefits for migrants in general without differentiation between temporary and other migrants; to our knowledge no paper focuses on temporary migrants only. The following two recent papers stand out in the literature by providing comprehensive policy guidance on social protection for migrant workers in general.

For Avato, Koettl and Sabates-Wheeler (2009) "social protection for migrants consists of four components: (i) access to formal social protection - that is, social security and social services - in host and origin countries; (ii) portability of vested social security rights; (iii) labor market conditions for migrants in host countries and the recruitment process for migrants in the origin country; and (iv) access to informal networks to support migrants and their family members." In our paper we deal mainly with the first two components.

Sabates-Wheeler (2009) refers to the same four social protection components as the paper above but enriches the analysis by presenting five case studies of "best practices" for migrant

workers (Canada, Italy, Barbados, Thailand, and Mexico) and proposing the following five policy conclusions: (i) ensure portability of those occupational benefits that are legally also available to migrants, in particular workers' compensation, severance payments and benefits from provident funds; (ii) ensure basic human and social rights to all migrants, independent of their status; (iii) support migrant networks and associations; (iv) develop a migration policy framework; (v) provide financial/technical support and training for assisting social security institutions.

The proposed policy conclusions are generic and hence provide only limited understanding of priorities on risks to be covered and social benefits to be offered/made portable. The following sub-section goes more into details and deals with specific policy issues and instruments for the social protection of temporary labor migrants.

# Special policy issues and instruments for the social protection of temporary labor migrants

The ex-ante transitional nature of temporary migration creates two specific policy issues: The access and eligibility to short-term benefits, and the portability of long-term benefits from the host country, and the coverage in the home country.

Within a lifecycle perspective of an individual, working abroad (i.e. labor migration) may be a very temporary albeit repeated phenomenon (e.g. seasonal migration in agriculture and tourism), a temporary phenomenon with unknown length (e.g. temporary contracts that can be renewed with unknown ex-ante probability), or a permanent phenomenon with or without no return even after retirement. The unknown length of working abroad has a bearing on longterm social benefits (in particular old-age, disability and survivors pensions, and health care benefits) as they all contain a major actual or notional prefunding element (see Holzmann and Koettl, 2010). If these benefits were to be structured in an actuarial manner these pre-funding elements can ideally be identified and made portable. This would assure full portability across professions and borders independent of length and place of migration. Most long-term benefits, however, do not follow such an actuarial design that furthermore differs between home and host country. This creates issues of access to social benefits in the host country (e.g. restricted to residents), issues of eligibility (e.g. through waiting periods), issues of exportability (e.g. payment of eligible benefits abroad), and portability (i.e. taking along acquired rights in accumulation and disbursement). While bi-lateral and multi-lateral arrangements may be established to overcome such restrictions, they are complicated and time consuming to establish and implement and have an unknown effectiveness of portability for the individual (Holzmann and Koettl, op. cit). For these and other reasons some migrant-receiving countries use extensively end-of-service benefits as a kind of proxy for the saving component of longterm benefits (discussed below).

With regard to the access to social protection in the home countries to which the migrant worker plans to return, three issues stand out: (1) The access of family left behind to social protection, in particular health care, survivors benefits (from fatal work injury/disability incurred by the migrant), and family benefits - most temporary migrant programs do not allow family reunification and hence raise the issue of access to such benefits to which permanent and legal labor migrants have typically access to; (2) the capability of migrant workers to continue paying contributions to social protection programs in the home country for continued insurance against key contingencies, in particular health care (for the family and himself) and pension benefits (old-age, disability and survivors). Or to pay voluntary contributions to

programs to get coverage for health care and old-age; and (3) the continued social insurance in the home country for him and his family for the full duration of this temporary migration. This is often of relevance for seasonal workers or workers seconded from transnational firms for time-bound specific tasks. In this case coverage in the host country may not be of interest for the temporary migrants as no additional benefits in the host country will be received while contributions need to be paid.

### **Termination Pay and Defined Benefits Schemes for Long-Term Risks**

Termination pay in the form of severance pay and/or end-of-service pay schemes are used in many countries across the world to address two different contingencies that have also two different origins or motivations (Holzmann, Vodopivec and Weber, 2010). The first is coming from the labor code and constitutes a compensation for break or shortening of work contract, with the level compensation often linked to the length of service and the eligibility depending on the type of separation, i.e. dismissal and not voluntary departure (i.e. severance pay). The second comes from social policy and other considerations by making such payments independent of the type of separation and fully proportionate to the length of service (i.e. end-of-service pay). The introduction of the latter typically proceeded the provision of pension benefits that were added on and only in few cases integrated with old-age and unemployment saving accounts (e.g. Austria, Chile and Korea). In a number of countries both types of such benefits may be concurrently provided (e.g. Italy) where the end-of-service pay served as mandated saving for the individual (paying a rate of return at the level of wage-growth) and enterprise financing as the expenditures could be provisioned.

End-of-service pay schemes (typically one months of salary per one year worked based on last salary or an average there-off) are germane but not equivalent to a defined-contribution pension scheme. The one month benefit per year of service schedule is equivalent to an 8.25% contribution rate. Basing the benefit calculation on last salary, the rate of return is equivalent to the wage growth that in emerging economies has, on average, higher levels than financial investment with lower variance. Assuming a 40 year service period and a 20 year retirement span, the replacement rate would amount to 16.7% (independent of wage growth as all variables grow with the same rate). Using end-of service pay as a proxy for (defined contribution or defined benefit) pensions is possible but raises a few issues that need to be addressed.

Investment risk/benefit security: An end-of service pay is typically paid by the employer out of current revenues even if provisioning of the liability for tax purposes has taken place. This puts an investment risk due to bankruptcy or fraudulent non-payment by the employer on the individual. Both can and should be avoided by insolvency fund provisions as they exist in a number of countries for national workers. An alternative is the transfer of the provisioning to an external financial intermediary. While this addresses some concerns, it does not eliminate any bankruptcy risk and requires a developed financial market with appropriate savings instruments and well regulated und supervised institutions. In addition, it raises the question of investment choice by the individual and the capacity to do so, and the achievable market net rate of return and the risks involved.

Potential replacement level: Under the assumptions made above that are not untypical for endof-service arrangements the resulting replacement rate would be below international norms that propose 40% of prior income (even assuming 40 years of contribution record). On the other hand temporary workers will typically go back to countries where the wage level is much lower resulting in a higher effective replacement rate of wage or consumption. But this may not be the case for all migrants and most of the migrants will not stay for 40 years in the country.

Transformation into an annuity and access to health care: An end-of-service pay is fully portable but may not be kept for retirement purposes, and even if, may not easily be transformed into an annuity with acceptable pricing. Hence it does not assure that individuals receive income protection for their old-age (compared to portable pensions that lock the benefits in till retirement age). In addition, access to health care in many countries is typically dependent on receiving a pension for which the returned migrant may not qualify if he has not contributed enough years. With acquired pension rights instead of end-of-service pay, bilateral agreements and totalization this may be the case.

Portability of health care benefits: These benefits include also main savings elements as health expenditure are low when young and higher when old while contributions are broadly flat. Yet these savings elements are typically not made portable when changing the country. This gives a fiscal advantage to the host country, and a disadvantage to the home country and migrant (see Holzmann and Koettl, 2010).

# I.4. A Proposed Operational Framework of Social Protection for Temporary Migrants

Based on the analysis in the prior subsections we propose an operational policy framework of social protection benefits for temporary migrants along the following lines: (i) framing benefits in second best consideration; (ii) identifying key policy dimensions for benefit provisions; and (iii) benchmarking benefit packages by type of temporary migrants. In the proposed benchmark we strive for a compromise between the different policy objectives of the key stakeholders, looking for adequate social protection measures to reduce the vulnerability of migrants and their families at all stages of the migration cycle while avoiding benefit arbitrage and striving for neutrality in labor market and mobility decisions. As a first contribution on this topic, it is meant to be a starting point to launch the policy debate.

### Second best considerations

The above analysis suggests considerations that are universal to all migrants while others are specific to the identified types of temporary migrants. The latter can be related to the length of the contract which is linked to skills level but may not hold for all. This suggests a framework and benefit structure that need to be results-oriented and flexible and should be developed along the following lines.

(a) Potentially full access to social protection as national workers: Temporary migrants should, in principle, have the full access to social protection benefits and services as permanent migrant and national workers unless dictated by their special needs and circumstances (discussed below). This starting position of analysis and design puts the onus on the deviations and avoids ex-ante discrimination and distortions on the labor market. But equal mandated treatment under different needs, preferences, and circumstances may not be welfare optimal for the (temporary) migrant worker. Accordingly, deviations from full access and the design and implementation of special

- benefit regimes for temporary migrants take account of their special needs, and the enabling environment in home and host country.
- (b) **Need for special interventions**: Temporary migration leads to new and special vulnerability for migrants that need to be addressed with a number of specific interventions within an overall framework of managed migration between sending and receiving countries.
- (c) Limits to full benefit coverage for temporary migrants: Full coverage under existing benefit schemes may not be always in the interest of temporary migrants for a number of reasons, such as:
  - They may not become eligible to benefits due to design features (e.g. waiting rules), eligibility constraints rules (e.g. non-export of benefits), administrative set-up or simply information
  - They may have access to some benefits through the sending countries and hence have not interest in double coverage and costs with and without double benefits
  - They are not interested in the full scope of benefits and the costs (contributions/lower net wage) associated and prefer a higher take-home pay. This may be due to lacking credibility of scheme, interest in self-management of risks within extended family or remittance- financed productive assets once returned, high discount rate, etc. The latter seems particularly important for long-term benefits related to distant retirement (i.e. old-age pensions and health-care during retirement).
- (d) Revised benefit package for temporary migrant workers: Such a package is proposed to consist of 2 parts: Mandatory (minimum) benefits that are linked with labor related short-term risks in the host country, and variable mandatory (minimum) plus cosponsored voluntary benefits that are linked with long-term risks related to the home country
  - Mandated short-term benefits are suggested to include, inter alia, work-injury (accidents and professional diseases), basic health care benefits, sick pay, and maternity leave. Unemployment benefits and access to active labor market services are to be considered but will need to be determined by the type of labor contracts and in relation to termination benefits.
  - Variable minimum mandated plus voluntary and co-sponsored long-term benefits; the latter are suggested to include pre-saving arrangements for old-age. Of course, the sky for voluntary benefits is unlimited. The proposed long-term benefits are closely linked with existing termination pay provisions.

### **Key policy dimensions for benefit provisions**

The considerations in the prior sub-sections suggest that adequate social protection for temporary migrants pose a special challenge along the following dimensions:

- (a) Scope and level of benefits that are needed in the host country to address **short-term contingencies**, in particular
  - Basic health care benefits
  - Work injury benefits

- Sick pay
- Maternity benefits
- (b) Scope and level of work-related benefits, services, and protection such as
  - Pre-departure training/information on administrative and cultural issues
  - Travel arrangements (arrival, departure, home leave) and housing
  - Emergency repatriation insurance/cost coverage
  - Access to finance (e.g. bank accounts) and facilitation of remittances
  - Wage equality with native workers/anti-discrimination policies
  - Unemployment benefits/labor market integration/training
  - Severance pay/end-of-service benefits
  - Provisions in case of bankruptcy/insolvency fund
- (c) Scope and level of benefits for family left behind, in particular
  - Health care benefits
  - Family benefits (such as allowances)
- (d) Access to and portability of long-term benefits, in particular
  - Pension benefits (old-age, disability, survivors)
  - Health care benefits after retirement

Given the scope of this paper, and the fact that temporary migrants typically loose out their informal risk management arrangements in their home country, we focus on government interventions (formal arrangements) to guarantee adequate social protection provisions for temporary migrant workers and their families along those four dimensions.

# Proposal for benchmark benefit packages by type of temporary migrants

In our view the scope and level of benefits should be linked to the length and type of contracts. The different types of temporary migration described above have different implications in terms of risks and vulnerabilities, and implementation of SP instruments to cover them. Moreover, the different types of temporary migration follow specific policy objectives for sending and receiving countries, which contributes to determine who covers what. In what follows we propose differentiated benchmarks for benefit packages by key type of contract using the typology of temporary migration schemes outlined above.

In the operational framework we argue that a revised benefit package taking into account the limitations to full benefit coverage for temporary migrant workers should consist of 2 parts: (1) mandatory (minimum) benefits linked with labor related short-term risks in the host country, and (2) voluntary and co-sponsored voluntary benefits linked with long-term risks related to the home country. The first part covers our first policy dimension and includes work injury benefits, basic health care benefits, sick pay, and maternity leave in the host country. In principle and to avoid distortions on the domestic labor market, temporary migrants should be granted those short-term benefits by the host country on the same basis as national workers (with the exception of maternity leave and advanced medical treatment for seasonal workers). The second part of the package depends on the nature of the work contract and includes the other three policy dimensions stated above: work-related benefits, benefits for the family left behind, and long-term benefits. In what follows we specify the second part of the package for each type of temporary migration scheme and summarize our proposals in a matrix.

Type 1: Seasonal labor migration schemes for low-skilled migrants

(for agricultural workers) and their low level of education and information on the institutions of their host country, it seems preferable to design pragmatic social benefits packages tailored to the specificities of seasonal migration rather than granting seasonal migrants full access to the universal social protection system of the host country. In the later case, they would face evident difficulties in claiming their social protection benefits, while in the former, social protection benefits would be part of the migration scheme and therefore more efficient in reaching its goals. On work-related benefits, employer's obligations regarding travel, housing, living and working conditions are key to avoid abuses and guarantee safe work conditions. Tailored pre-departure/arrival training sessions are also important to reduce risks linked with asymmetric information with the employer. These can be organized by sending countries but given their potential impact on integration upon arrival, these should be at least co-sponsored by receiving countries. Repatriation insurance can be set up by the sending country as in the case of the Filipino welfare fund. Health care benefits for the family left behind should be covered by contributions to social protection programs in the sending country and therefore require no special adjustment since seasonal migrants spend short periods of time abroad at particular moments of the year. Long-term benefits should also depend on existing programs in the sending country since seasonal migrants spend most of their working time at home. We exclude mandated long-term benefits since it concerns only a small subset of repeated seasonal migrants (difficult to determine ex-ante) able reach the totalization period. For the others, who are likely to be the vast majority, contribution in the host country would be equivalent to a tax generating a net income loss. Since the duration of their stay is rather limited (a few weeks to a few months), they have an interest in staying covered by social protection programs in their home country. We also exclude maternity benefits and advanced medical treatment since, given the limited duration of the work period and the standardized nature of seasonal work (limited screening and training costs), the opportunity cost of discarding a seasonal migrant for pregnancy or serious illness is likely to be lower than the cost of coverage for the receiving country. Moreover, it is likely to generate a situation of moral hazard, which employers can prevent by discriminating against certain age and sex groups. In this case again, we recommend coverage by social protection programs in the home country.

Given the short duration of seasonal migrants' stay, their geographical isolation in rural areas

# Type 2: Non-seasonal and non-transitional temporary labor migration schemes for low- to medium-skilled workers in low-tech industries and services

Since in non-seasonal and non-transitional temporary labor migration schemes the duration of the stay is significantly longer than for seasonal migration but permanent settlement is not allowed and family reunification rarely authorized, it is important to provide the migrants with adequate social protection while in the host country as well as key benefits for families left behind. Work- related benefits should therefore be more extensive than for seasonal migrants, also including access to finance and facilitation of remittances, wage equality with native workers and anti-discrimination policies, work-specific labor market integration measures and training, provisions in case of bankruptcy (insolvency fund) and termination pay. In order to avoid creating a competitive disadvantage for native workers and to guarantee effective access by temporary foreign workers, those work-related benefits should be offered by the host country. Health care, survivors benefits (from fatal work injury/disability incurred by the migrant) and family benefits for family left behind should be guaranteed during the whole duration of the stay, either by host or home countries. With the caveats addressed above, we

have seen that end-of service benefits may be used as a proxy for (defined contribution or defined benefit) pensions, and therefore added on or integrated to old-age saving accounts in the host country. At least for repeat migrants who's work contract gets renewed it is proposed to think about voluntary matching defined contribution schemes for pensions (and, perhaps, health) accounts. However, even such accounts may only be second best to full access to and portability of pension and health care benefits.

# Type 3: Probationary labor migration schemes for mid- to highly-skilled workers: mid-level technicians, high-level professionals, students, academics and investors/entrepreneurs

In probationary temporary migration schemes receiving countries have an explicit interest in selecting and integrating productive skilled migrants to their permanent workforce and should therefore cover most or all of their social protection provisions as an incentive to stay. Since permanent residence is sought by the host country, access to the national system of social protection for all types of benefits on the same basis as native workers is both in the interest of temporary migrants and their receiving country. Besides pre-departure information and arrival facilitation (depending on type of work and employer), access to the same work-related benefits as national workers should be granted. Families are most often allowed to settle with the migrants and should therefore be covered by the host country as for other nationals. Given that brain gain, remittances and return investments are in the interest of sending countries, full portability of old-age and related health benefits should be made possible in case of return, remittances facilitated, and health care and family benefits for the family members voluntarily staying behind accessible in the home country too.

The text Table 1 below summarizes the above proposals for each type of temporary labor migration scheme. This matrix can be used as a benchmarking tool to assess social protection provisions in temporary labor migration schemes. We will use it as such in the qualitative assessment proposed in part III. However, since some existing schemes may, a times, exceed our proposed provisions and others may fall short of our recommendations, the inventory will take stock of the full set of social protection benefits for each type of temporary migration scheme in part II.

**Table 1: Proposed Benefit Benchmark by Key Type of Temporary Migrant** 

Type of		ark by Key Type of Temp	l l l l l l l l l l l l l l l l l l l	
Benefits Type of Contract	Short-term benefits	Work-related benefits	Family benefits *	Long-term benefits
Type 1: Seasonal labor migration schemes for low-skilled migrants	Full access to work injury benefits, basic health care benefits, and time- limited sick pay in the host country	Pre-departure training/information  Travel arrangements (arrival, departure) and housing provisions  Repatriation insurance	[*Family typically left behind] Covered by home country's social protection programs	Covered by home country's social protection programs
Type 2: Non-seasonal and non-transitional temporary labor migration schemes for low- to medium-skilled workers in low-tech industries and services	Full access to work injury benefits, health care benefits, sick pay, and maternity leave in the host country on the same basis as national workers	Pre-departure training/information on administrative and cultural issues  Travel arrangements (arrival, departure, home leave) and housing provisions  Access to finance and facilitation of remittances  Wage equality with native workers/anti- discrimination policies  Work-specific labor market integration and training  Provisions in case of bankruptcy (insolvency fund)  Repatriation insurance/ cost coverage of emergency repatriation  Severance pay/end-of- service benefits (unless access to pensions in home or host countries)	[*Family mostly left behind except in exceptional cases of allowed family unification]  Health care, survivors benefits, and family benefits (provided by host or home countries)	Full access to and portability of pension (and health care) benefits with end-of-service benefits plus voluntary matching contribution schemes as second best
Type 3: Probationary labor migration schemes for mid- to highly-skilled workers	Full access to work injury benefits, health care benefits, sick pay, and maternity leave in the host country on the same basis as national workers	Pre-departure information and arrival facilitation Access to the same work- related benefits as national workers	[*Family unification typically allowed] Health care and family benefits as national workers in host country with possible access in home country (for family members staying voluntarily behind)	Full access to and portability of pension (and retirement health care) benefits

# II. Inventory of Social Protection Provisions in Selected Temporary Labor Migration Schemes

This Section presents an inventory of social protection provisions for temporary migrants in selected receiving and sending countries. Subsection II.1 provides an overview of objectives, country and benefit coverage, and structure of the inventory for receiving countries that is presented in full in tables in the Annex. Subsection II.2 summarizes the main results of this inventory. Subsection II.3. presents the South Asian Migrant Welfare Fund model as an example of social protection provisions by sending countries. An assessment of the country provisions is offered in Section III.

# II.1. Inventory for receiving countries: Objectives, country and benefit coverage, and structure

The objective of the inventory (Annex 1) is to compile information from official sources (ministries and governmental agencies) on legal social protection provisions in selected temporary labor migration schemes across different migrant-intensive receiving countries and regions of the world. This information will serve as a basis for the comparison and qualitative assessment of the selected schemes (in part III) against the suggested benefit packages for each type of temporary labor migration (see Table 1 in I.4). The focus is on legal social protection provisions and not on the actual implementation of such provisions and their effectiveness measured against an ex-ante developed results framework. The later is crucial for rigorous policy assessment and reform but well beyond the scope of this paper.

We review temporary migration schemes falling under the three types describe above, and across 10 industrialized countries in different regions of the world: Canada and the United States in North America; the United Kingdom, France, Spain, Denmark and Switzerland in Western Europe; Singapore in South Asia; and Australia and New Zealand in the Pacific. Those countries were selected because of their clear migration management policies to make use of temporary migrant workers at different skill levels as complement of their local labor force, and also because they represent different models and traditions of social protection. The selected schemes are the following:

Type 1: Seasonal Migration Schemes for Low-Skilled Migrant Workers

- Australia Pacific Seasonal Worker Pilot Scheme
- Canada Seasonal Agricultural Workers Program
- France Seasonal Workers Program
- New Zealand Recognized Seasonal Employers Scheme
- Spain Type T Permits for Seasonal Migrants
- United Kingdom Seasonal Agricultural Workers Scheme
- United States H2-A Visa Program for Temporary Agricultural Workers

Type 2: Non-Seasonal and Non-Transitional Temporary Labor Migration Schemes for Low- to Mid-Skilled Workers

- Canada Pilot Project for Occupations Requiring Lower Levels of Formal Training
- Singapore Work Permit (R Pass) for Unskilled Workers

- Spain Type A Permits for Temporary Migrants in Construction Work and Services for Industry and Infrastructure
- Switzerland Short-term Residence Permit (Permit L) for Temporary Skilled Workers
- United Kingdom Sectors Based Scheme
- United States H2-B Visa Program for Temporary Non-Agricultural Workers

# Type 3: Probationary Labor Migration Schemes for Mid- to High-Skilled Workers

- Australia Employer Sponsored Workers (Subclass 457)
- Denmark Green Card Scheme for Skilled Workers
- France Visa Program for Skills and Talents
- New Zealand Talent Work Permit
- Singapore S Pass for Mid-Level Skilled Workers
- Switzerland Initial Residence Permit (Permit B) for Temporary Skilled Workers
- United Kingdom Points-based System for Sponsored Skilled Workers
- United States H1-B Visa Program for Temporary Workers in Specialty Occupations

We also compile a separate inventory (Annex 2) for the six Gulf Cooperation Council (GCC) members: Kuwait, Bahrain, Oman, Qatar, Saudi Arabia, and the United Arab Emirates. GCC economies rely heavily on foreign workforce and face similar policy challenges with regard to temporary migration and the protection of migrant workers with respect to native workers. For these reasons they deserve special attention in this study. Those countries rely on two main types of temporary labor migrants: low-to mid-skilled workers in construction and low-tech industries and services on the one hand, and mid- to high-skilled workers in high value added services on the other hand. These two types correspond to type 2 and type 3 in our conceptual framework.

In line with the framework proposed above, we review the four types of social protection benefits provided by receiving countries for all the selected temporary labor migration schemes, with a focus on a sub-set of benefits under each type:

#### i. Short term benefits, with focus on

- Health care benefits
- Work injury benefits/sick pay
- Maternity leave/paternity leave

#### ii. Work-related benefits, with focus on

- Pre-departure information & training (sometimes provided by sending countries through Migrant Welfare Funds)
- Travel provisions (arrival & departure)/home leave/housing provisions
- Emergency Repatriation Insurance (sometimes provided by sending countries through Migrant Welfare Funds)
- Access to finance/facilitated remittance transfers (i.e. facilitated access to financial intermediation and remittance' transfer mechanisms at low costs)
- Wage equality with native workers/leave pay/antidiscrimination measures

- Unemployment benefits/work-specific labor market integration/training (Unemployment benefits often include active labor market policies and training besides the unemployment allowance. In the inventory, the two later benefits are not necessarily linked with a situation of unemployment.)
- Severance pay (Layoff)/end-of service benefit (Voluntary separation)
- Provisions in case of bankruptcy/insolvency fund (payment of salary/lump sum in case of bankruptcy or contribution to an insolvency fund for financial compensation in case of bankruptcy)

### iii. Family benefits, with focus on

- Health care benefits
- Family allowance or similar

Family benefits covered by host countries are only available in host countries and never available for the family left behind in home countries. The inventory on receiving countries therefore focuses on family benefits covered by receiving countries in receiving countries.

### iv. Long-term benefits, with focus on

 Pensions benefits (Old-age/disability/survivors)/Portability provisions (national/bilateral/multilateral)

Health Benefits after retirement are excluded from the inventory on receiving countries since health care for retired workers is only available for permanent residents in receiving countries and not covered in home countries by portability agreements for temporary migrant workers.

The benefit descriptions are preceded by a scheme overview, with a focus on

- Countries involved/Legal framework or labor agreement
- Sector of activities/skill level
- Access: employer-based/quotas/others
- Duration, renewability/access to permanent residency

As the benefit descriptions have many dimensions, we use "/" to group and distinguish dimensions in a space-saving manner. YES and NO are used to signal legal provisions/labor agreements or their absence. As countries use also industry-organized provisions we use NC (non-compulsory) to signal an absence of mandated provisions and the existence of voluntary schemes of varying depth and importance. In certain cases, NCU (non-compulsory and uncommon) is used when the benefit under review is typically neither provided by the receiving country nor by the employer.

All the information collected comes from available governmental sources, the World Bank (Doing Business and other sources), ILO publications (mainly the ILO Migration Survey 2003, and Holzmann et al. (2010) for severance pay and end-of-service benefits), and is subject to revision as legislation evolves and information is verified/updated. In a number of cases there has been conflicting information in the sources that reflect differences across time or interpretation. At times we make a judgment, in other cases we indicate the differences. In this sense the inventories are thought as living documents with future updates.

To allow for easier visual comparisons, the exhaustive information provided in the two inventories is summarized in one-page tables at the beginning.

In addition to provisions by receiving countries, certain sending countries also provide some benefits for their overseas workers, mainly in the areas of regulation of recruitment and legal assistance, pre-departure training and information, repatriation, access to finance, and welfare of family members left behind. We review those benefits in the case of Migrant Welfare Funds in major South Asian sending countries in subsection II.3.

# **II.2.** Main Results of Comparative Review of Inventory

This subsection summarizes and comments the main results of the inventory tables in the annex in a comparative review. To this end it keeps the separation between OECD countries cum Singapore and the GCC countries as they exhibit distinctive features as well as communalities. The subsection starts out with broad summary observations for communalities and differences between OECD+ and GCC countries before deepening the conclusions for both groups of countries individually.

# Broad communalities and differences between OECD+ and GGC countries' Inventory

- Short term benefits: Both migration receiving groups of countries provide cum grano salis such benefits and the provision is in line with treatment of national workers: Legislated if legislated and non-compulsory if not-compulsory. But there are a few exceptions to this rule, as noted below. This suggests that these benefits' packages are, indeed, a kind of minimum core.
- Work related benefits: For these benefits major differences seem to exist between both group of countries reflecting possibly differences in the importance of migration and hence migration management approaches as well as legal traditions. Migrants to GCC countries typically receive departure training, travel and housing provisions, and facilitated remittances transfers as well as severance/end-of service pay. These provisions are offered by exception in the reviewed OECD+ countries. The latter are legally strong on wage equality and anti-discrimination measures and selectively on unemployment benefits and provisions in case of bankruptcy. Selective coverage exists for benefits in case of bankruptcy and repatriation in GCC countries.
- **Benefits for family**: They are offered by law in many but not all of the OECD countries but only available residing in host country. None of the GCC countries has legislated such benefits; there social security benefits are typically legislated in the labor code and left to the discretion of the employer (i.e. non-compulsory, NC).
- Long-term benefits (i.e. pensions and health): Pension benefits for migrants are mostly legislated by OECD+ countries and in none of GCC countries. Health benefits for retired

migrants are offered only for permanent residents in OECD+ countries and in none of the GCC countries (where this is left to the discretion of the employer).

### • Benefit provision and type of migrant:

- There is little distinction in the offered benefit package across the 3 types of temporary migrants with regard to the short-term benefits, some distinction for work-related benefits and notable distinction for family and long-term benefits.
- There is an observable distinction in the offered benefit package between seasonal and non-seasonal workers. For season workers work-related benefits are typically provided but not family benefits as family members in most cases stay home in any case. There is little distinction in the package between nonseasonable works and their length of contract/skill level. For such workers countries offer a benefit package close to or above the benchmark package if they want to attract such migrants (and hence have special temporary migrant programs).
- Countries with very high level of temporary migrants, such as the GCC countries, Canada, Singapore and Spain, typically offer basic and work-related benefit and services (e.g. travel and housing provisions). They are much less common in other countries,

### Main findings from the inventory on OECD countries and Singapore:

Short term benefits are mostly covered for all types of temporary migrants. Australia and the US are notable exceptions which are in line with treatment of nationals. In Australia since September 2009 all temporary visa holders are responsible for health costs for themselves and their family and therefore required by law to maintain adequate insurance for these health costs for the length of their visa. In the US, like most social protection benefits, health care coverage, sick pay, and parental leave are employer-sponsored and so-far non-universal, meaning private arrangements agreed in the contract between the employer and his employee without federal obligations for universal coverage. Parental leave is mostly granted to temporary migrants (except type 2 in Singapore and non-compulsory in the US), but the duration of their stay does not always allow meeting the eligibility criteria: this is the case for seasonal migrants in Australia or the UK.

Travel and housing provisions are mostly granted to seasonal (type 1) migrants, and in some cases to type 2 and type 3 migrants.

**Repatriation insurance** is legislated only New Zealand (and sponsored via the health care insurance). The other OECD+ countries leave this to the discretion of the employer (or sending country as available, e.g. for migrants from the Philippines).

Wage equality, vacation and holiday leaves, and non-discrimination are almost always respected (except for vacation pay in few cases). This guarantees equal basic work conditions for all workers. Employers are usually required to pay their employees at the prevailing market

rate for the work performed, and when it exist not less than the minimum wage. They are also required to provide enough rest periods and vacation pay for a certain number of days worked. Discriminations on the basis of sex, race, or origin are typically banned.

Unemployment benefits are available for temporary migrants in certain European countries (France, Spain, Switzerland, and the UK) and in Canada only for type 2 migrants. Denmark stands out for its active labor market policies, which apply to type 3 high skilled migrants.

Severance pay and end-of-service benefits are non-compulsory in New Zealand and the US and subject to minimum employment conditions ranging from 12 to 240 months in the other countries, except Spain where there is no minimum employment period to qualify. Therefore, seasonal migrants staying less than a year in their host country are typically not eligible. For other types of temporary migrants, eligibility depends on the duration of their stay compared to the minimum employment conditions.

Provisions in case of bankruptcy exist in the majority of OECD+ countries. It means that pending wages and other worker's entitlements upon redundancy are guaranteed by the receiving countries in case of employer's insolvency, either through a government program such as the Wage Earner Protection Program in Canada, or through Wage Guarantee Funds or Insolvency Funds financed through employers' contribution as in the European countries under review. Such provisions are absent in the US or New Zealand, where employees' wages and redundancy pay are however considered as preferential claims in bankruptcy procedure.

Family benefits are mostly non available for seasonal (type 1) migrants, except in Spain and the UK (for EU nationals only). It is non-compulsory in the UK and Singapore for type 3, and non available in Australia and in Singapore for type 2. In all cases family benefits are only granted in the host country, meaning that these are not available when temporary migrants are not allowed to bring dependants with them. This is mostly the case in seasonal migration schemes.

**Pension benefits are mostly available for all types of migrants**, with the exceptions of Singapore where only permanent residents are entitled to the public pension scheme, and seasonal migrants in New Zealand and the US since they cannot have access to permanent residence and meet the eligibility criteria.

Portability provisions depend on existing bilateral or multilateral social security agreements. In some cases like Australia, temporary migrants can claim their pension contributions upon departure and receive a lump sum.

Health care benefits after retirement are typically granted in the host country only, which excludes most of temporary migrants who return home after their work period. Health care benefits are usually excluded from social security agreements, except in the case of reciprocal health agreements between Australia, New Zealand and the UK, where eligible workers can have access to health benefits in one of these countries if covered in their home country.

Main findings from the inventory on GCC countries:

Short term benefits are in most cases legislated for temporary migrants in GCC countries, or else covered by non-compulsory and employer-sponsored provisions. The exception is paternity leave that relies mostly but not exclusively on the latter.

Pre-departure training and information is not provided by the receiving countries but covered by major sending countries in South Asia (Bangladesh, the Philippines, Sri Lanka, etc.) through government-run Welfare Funds.

Travel and housing provisions are systematically covered for all types of temporary migrant workers (except for Bahrain where housing is non-compulsory).

Wage equality with natives is not guaranteed in any of the six GCC countries. Antidiscrimination is stated in the constitutions of Kuwait and Bahrain but do not appear explicitly in the Labor Law.

Severance pay and end-of-service benefits are available for temporary migrants in all GCC countries.

**Family and long term benefits are typically non-compulsory** and therefore matter of private agreement between the employer and the employee in most GCC countries.

**Table II.1: Social Protection Provisions for Type 1 Low-skilled Seasonal Migrants** 

	Short-term benefits	Work-related benefits	Family benefits *	Long-term benefits
Benchmark Benefit Package	Full access to work injury benefits, basic health care benefits, and time-limited sick pay in the host country	Pre-departure training/information  Travel arrangements (arrival, departure) and housing provisions  Repatriation insurance	[*Family typically left behind]  Covered by home country's social protection programs	Covered by home country's social protection programs
Selected Schemes in: Australia, Canada, France, New Zealand, Spain, UK, and US	The majority of countries under review provide full access to the short term benefits package as in our benchmark. Notable exceptions include Australia (where health care benefits are covered by the worker and seasonal workers do not meet eligibility criteria for parental leave), the US (where health care, sick pay and parental leave are non-universal and employer-sponsored), and the UK (where seasonal migrants do not meet the eligibility criteria for work injury, sick pay, and parental leave).	Only Australia and New Zealand provide pre-departure training and information in their seasonal migration schemes. Travel and housing provisions are covered by the majority of countries under review, except in France where it is non-compulsory and the UK where travel costs are covered by the workers. Only New Zealand provides repatriation insurance to its seasonal migrant workers. Overall the countries under review under-provide with respect to our benchmark.	Only Spain and the UK provide family benefits to seasonal migrants but only in the host country. They are non-compulsory and uncommon in the US and non-available in all the other schemes under review, mainly because of impossible family unification and coverage only in host country. The later case is in line with our benchmark.	In accordance with our benchmark, seasonal workers are not entitled to any long term benefits in New Zealand and the US. The other countries over-provide with regard to our benchmark in terms of access to pension benefits and portability of pension benefits.
GCC countries	No special programs for seasonal workers	No special programs for seasonal workers	No special programs for seasonal workers	No special programs for seasonal workers

Table II.2: Social Protection Provisions for Type 2 Low- to Mid-skilled Temporary Migrants

	Short-term benefits	Work-related benefits	Family benefits *	Long-term benefits
Benchmark Benefit Package	Full access to work injury benefits, health care benefits, sick pay, and maternity leave in the host country on the same basis as national workers	Pre-departure training/information Travel arrangements (arrival, departure, home leave) and housing provisions  Access to finance and facilitation of remittances  Wage equality with native workers/anti-discrimination policies  Work-specific labor market integration and training  Provisions in case of bankruptcy (insolvency fund)  Repatriation insurance  Severance pay/end-of-service benefits (unless access to pensions in home or host countries)	[*Family mostly left behind except in exceptional cases of allowed family unification]  Health care, survivors benefits, and family benefits (provided by host or home countries)	Full access to and portability of pension and health care benefits with end-of-service benefits plus voluntary matching contribution schemes as second best
Selected Schemes in: Canada, Singapore, Spain, Switzerland , UK, and US	The majority of countries under review provide full access to the short term benefits package as in our benchmark. Only Singapore excludes parental leave. The US uses a non-compulsory and employer-sponsored system (except for work injury insurance).	Pre-departure training and facilitated remittance transfers are non-compulsory in all countries under review. Only Singapore and Spain cover travel and housing provisions, and Canada only travel costs. Wage equality and anti-discrimination are guaranteed in all countries. Unemployment benefits are available in Canada, Spain, Switzerland, and the UK (if residence requirements are met). This is the only over-provision with respect to our benchmark. Severance pay is available in Canada, Spain and the UK and non compulsory/employer-sponsored in the US. Provisions in case of bankruptcy exist in all countries expect the US and Singapore. For the rest, and with the exception of wage equality and anti-discrimination, the countries under review fall short of SP provisions for type 2 migrants with regard to our benchmark.	Only Singapore does not provide family benefits to its type 2 migrants. As for most of the other SP provisions, it is non-compulsory and employer-sponsored in US.	All countries under review except Singapore provide access to pension benefits and portability of pension benefits. Health care benefits after retirement are only granted in host countries if access to permanent residence,.
GCC countries	In the majority of GCC countries temporary migrants are entitled to health care benefits, work injury, sick pay and maternity leave. Paternity leave only exists in Saudi Arabia. Bahrain stands as an exception for its non-compulsory health care and work injury system (employer-sponsored). Overall, this puts GCC countries in line with our benchmark.	Pre-departure training and information is non-compulsory but provided by major South Asian sending countries' governments through Welfare Funds. The same applies to facilitation of remittances. Travel and housing provisions are guaranteed in all GCC countries, except housing provisions in Bahrain. Wage equality with native workers is not guaranteed for temporary migrants in all GCC countries. Training is usually provided by the employer except in Kuwait and Bahrain. Provisions in case of bankruptcy exist in Kuwait, Oman and Bahrain. Repatriation insurance is available in Qatar, Saudi Arabia, and UAE. End-of-service benefits are available in all GCC countries. Overall GCC countries fall short of SP provisions when compared to our benchmark for type 2 migrants.	Family benefits are non compulsory in all GCC countries (except health care in UAE) and therefore matter of private agreement between the employer and his employee.	Pension benefits are available for temporary migrants only in Saudi Arabia and the UAE. Pension benefits are noncompulsory in the other countries. In all countries endof-service pay is compulsory and substitutes for long-term benefits. Health care benefits after retirement are noncompulsory in all GCC countries.

Table II.3: Social Protection Provisions for Type 3 Mid- to High-skilled Temporary Migrants

	Short-term benefits	Work-related benefits	Family benefits *	Long-term benefits
Benchmark Benefit Package  Selected Schemes in Australia, Denmark, France, New Zealand, Singapore, Switzerland, United Kingdom,	Full access to work injury benefits, health care benefits, sick pay, and maternity leave in the host country on the same basis as national workers  The majority of countries under review provide full access to the short term benefits package as in our benchmark. A notable exception is Australia, where since September 2009 temporary migrants are responsible for health care costs for themselves and their families. The US uses a noncompulsory and employer-sponsored system (except for work injury insurance).	Pre-departure information and arrival facilitation  Facilitation of remittances  Access to the same work-related benefits as national workers  Pre-departure training and facilitated remittance transfers are non-compulsory in all countries under review. Unemployment benefits are only available in France, Switzerland, and the UK. For the rest type 3 migrants are mostly treated as national workers in terms of work-related benefits in the countries under review. The later is in line with our benchmark.	[*Family unification typically allowed]  Health care and family benefits as national workers in host country with possible access in home country (for family members staying voluntarily behind)  Only Australia and Singapore do not provide family benefits to their type 3 migrants. As for most of the other SP provisions, it is non-compulsory and employer-sponsored in the US.	Full access to and portability of pension and health care benefits  All countries under review except Singapore provide access to pension benefits and exportability of pension benefits. Health care benefits after retirement are only granted in host countries if access to permanent residence,.
and United States GCC countries	In the majority of GCC countries temporary migrants are entitled to health care benefits, work injury, sick pay and maternity leave. Paternity leave only exists in Saudi Arabia. Bahrain stands as an exception for its non-compulsory health care and work injury system (employersponsored). Overall, this puts GCC countries in line with our benchmark.	Pre-departure training and information is non-compulsory for temporary skilled migrants in GCC countries. The same applies to facilitation of remittances. End-of-service benefits are available in all GCC countries. Wage equality with native workers is not guaranteed for temporary migrants in all GCC countries, which does not put high-skilled migrants on an equal footing with native workers in terms of work-related benefits. GCC countries therefore under-provide with respect to our benchmark.	Family benefits are non compulsory in all GCC countries (except health care in UAE) and therefore matter of private agreement between the employer and his employee.	Pension benefits are not available for temporary migrants (expats). In all countries end-of-service pay is compulsory and substitutes for long-term benefits. Health care benefits after retirement are non-compulsory in all GCC countries and typically not provided.

#### II.3. Social protection provisions by sending countries: South Asian Migrant Welfare Funds

Several major sending countries in South Asia have established migrant welfare funds, and related emigration support services to provide adequate protection their overseas workers (OSCE, ILO and IOM, 2007). These funds mainly provide emergency and repatriation services, work-related benefits and legal assistance, and welfare provisions for families left behind but typically exclude long-term benefits. Financing comes from compulsory workers' contributions fixed at about US\$25 per person and the funds are run by public or semi-public agencies. The Philippines have originally set up this welfare fund model in 1977, followed by Bangladesh, Pakistan, and Sri Lanka. India is in the process of creating one and other sending countries in other regions of the World are interested in replicating this model. Certain variations exist in the governance structure, representation, funding, and service delivery mechanisms of these welfare funds. Starting with governance, while the Pakistani welfare fund is managed by the Overseas Pakistanis Foundation, the Filipino welfare fund is run by a special government agency within the department of labor. On representation, the Filipino fund is considered as a model of good governance for having representative bodies from overseas Filipino workers, while for example, the Sri Lanka Bureau of Foreign Affairs only includes representatives from licensed employment agencies along with government officials (Del Rosario, 2008). Concerning funding, while the Filipino welfare fund is fully funded by migrants' contributions, the Bangladeshi Wage Earners' Welfare Fund for instance is also based on fees raised on recruiting agencies and institutional contributions. Finally on insurance services, while Sri Lanka and Pakistan use state insurance companies to cover migrant insurance, the Philippines Overseas Workers Welfare Administration is directly in charge of handling insurance claims. The Sri Lanka fund is considered as more effective in delivering services (OSCE, IOM & ILO, 2007). Despite these differences, the South Asian welfare funds share similar objectives and provide the following range of benefits for migrant workers and their families:

#### i. Work-related benefits

#### Recruitment regulation and legal assistance

- Regulation of overseas recruitment / Contract enforcement/ Legal actions against illegal recruiters
- Legal and paralegal assistance abroad / Conciliation of legal disputes / Counselling for distressed workers and protection of overseas workers' rights through labor attachés and migrant centres in major destination countries

### Information and training

- Pre-departure training and information
- Vocational training
- Information centres in host countries / Recording mechanisms to monitor migrants' needs

# Repatriation

• Insurance against death, accident, illness and disability / Compensation to family and transfer of body in case of death of migrant worker

• Assistance in forced repatriation in cases of illness, violence and physical abuse at work, contract violation, or non-existent job

#### **Finance**

- Pre-departure loans to defray the costs of pre-departure requirements, including medical examinations and subsistence allowance
- Livelihood loans for facilitated business development opportunities upon return
- Facilitation of remittance transfers

#### ii. Benefits for family left behind

- Hospitalized medical treatment for family left behind
- Scholarship program/education provisions for children left behind
- Family assistance loans for emergency purposes

Besides qualitative assessments of the Filipino experience (Ruiz and Agunias, 2008) and of the Sri Lankan case (Del Rosario, 2008), no rigorous Monitoring and Evaluation (M&E) of such Migrant Welfare Funds have been performed yet. This is an important step to be taken if other sending countries around the world want to draw the right lessons to replicate or improve the South Asian model of Migrant Welfare Funds. For example, insurance schemes in the existing funds are reportedly insufficient and need adjustment to better reflect the levels of risk of death, disability or loss of income migrant workers face, as well as the diversity of risk profiles in overseas workforce (OSCE, IOM, ILO, 2007). The fee charged to migrant workers is uniform for all irrespective of the variations in risk profiles across professions, skill levels, residence periods, and destinations. Less educated female housemaids are treated equally as skilled professionals even though the two types of migrants face very different sorts and levels of risk. In addition to this noticeable design inconsistency in the supply of insurance services, we observe on the demand side that claims for death or disability insurance remain very low (OSCE, IOM, ILO, 2007). This low demand for available benefits seems to further indicate the inefficiency of insurance schemes in those funds. Applying rigorous M&E methods in this case would allow a better understanding of the sources of such inefficiency beyond mere observations, and bring a valuable evidence base to redesign and improve this essential component of Migrant Welfare Funds (see section III.2. below). Other lessons learned from South Asian countries include governance mechanisms and the integration of welfare funds in broader migration management systems (Ruiz and Agunias, 2008).

#### **III. Assessment of Temporary Labor Migration Schemes**

This Section offers an assessment of social protection benefits and services under temporary labor migration schemes for the selected 9 OECD countries, Singapore, and 6 GCC countries. The first subsection provides an assessment of the reviewed legal social protection provisions against the benchmark benefit package developed on Section I. The second Subsection provides lessons on social protection provisions from selected case studies for which, at times, evaluations beyond legal provisions are available. The third Sub-section assesses the end-of-service pay provisions for their capacity to offer proxy packages for long-term benefits and proposes redesign and extensions options. The final Sub-section summarizes the assessment and ends with a few policy considerations and next steps for analysis.

#### III.1. Assessment of reviewed Legal Social Protection Provisions

For our assessment we first compare the legal social security provisions as captured in the Annex tables and reviewed in Section II.2 with the benchmark developed in Section I.4. and indicated in headings of the inventory table. We start out with a broad assessment of the benchmark match before assessing the benefit package match by type of migrants.

#### Global picture from selected migrant receiving and sending countries

- Overall, migrant-intensive sending and receiving countries provide benefit packages which
  in most areas are close to or at times above the benchmark package developed based on
  conceptual and prior empirical considerations. In some areas, in particular family and longterm benefits they are, at times, well below the benchmark package.
- Migrant receiving countries offer essentially always a minimum benefit package for benefits
  dealing with short term risks across all 3 identified types of migrants: Basic health care,
  work injury, sick pay, and maternity/paternity leave. If not legislated (such as health care in
  Australia), there is a mandated private health insurance or on equal treatment with
  nationals (US).
- For work-related benefits there is variation across countries and migrant types but with some pattern:
  - Travel and housing provisions are covered by high-intensity migrant receiving countries for all migrants such as in the GGC and in some OECD countries (Australia, Canada, Spain, New Zealand) and in Singapore for low and middle skilled migrant programs. The legislation of such benefits seems to be determined or at least strongly influenced by considerations of market failure, asymmetric information, and economies of scale and scope.
  - O Pre-departure information and training is exclusively provided by the sending countries (in particular from South Asia and the Philippines) and only in one case (New Zealand) mandated by the receiving country. It is not known to what extend other migrant receiving countries compensate a lack in such information and training at the reception, and the efficiency loss created by insufficient or not coordinated information and training provisions. But this ignorance applies also to the effectiveness of departure training in sending countries.

- Emergency repatriation cost coverage/insurance is not compulsory and typically uncommon in the reviewed OECD countries and Singapore. But it is obligation of the employer in 3 of the 6 GCC countries (SoQ, KoSA, UAE). However, social welfare funds for migrants in sending countries typically cover this contingency under their benefit list. The latter approach may be the most effective one to achieve full risk coverage and avoid gaps but needs more investigation.
- Access to finance (e.g. opening of a banking account) and facilitation for remittances (i.e. low cost options) is in all reviewed migrant receiving country not addressed in a mandated manner. It is reportedly left to employers and/or migrant organizations (NGOs) in sending and receiving countries to provide such support, with seemingly strong variations across and within countries. As both access to finance (as entry point to financial literacy) and the fee-level for remittances are conjectured to have a strong bearing on the welfare of the migrant and his family, this absence of organized services strikes.
- There is stark difference between OECD countries (and Singapore) and the GCC countries with regard formal wage equality with nationals and antidiscrimination measures as their legislation is totally absent in GCC countries and fully present in the OECD countries. This may be purely legal differences with no effects on the ground or may have material implications. As regards vacation pay, this is not provided under some seasonal worker programs but otherwise present across the countries.
- Unemployment benefits and work specific labor market integration programs, and training, for migrants show a great heterogeneity across countries and types of temporary migrants. The latter 2 programs seem to be absent in most OECD countries but present in most GCC countries. In contrast, unemployment benefits for temporary migrants are absent in all but one GCC country (Kingdom of Bahrain) and available in 9 (of the 21) reviewed OECD cum Singapore programs. This unevenness suggests conceptual issues linked the temporary nature of the contract that is often linked to the hiring employer and the assumption that no interruption in contract takes place. If this is the case, automatic enrolment and contribution payment for the migrant may not be welfare enhancing. But some measures for migrants with disrupted contracts worthwhile to investigate.
- o Termination payment exist in one or other form in all of reviewed countries. The distinction we make is between severance pay as compensation for involuntary departure (layoff), and end-of-service pay as compensation linked to length of work and voluntary departure (end of contract). They can be legislated (mandated) or the results of collective agreements. In GCC countries end-of-service are mandated while severance pay seemingly exist but it is not always clear if this is legislated or voluntary. In OECD countries severance pay is the dominant form of termination pay (legislated and/or determined by collective agreements) and end-of service pay are more the exception than the rule (see Annex table 3). Cross checking the use of severance vs end-of-service pay for other MENA countries (see Annex table 4) suggests that the GCC countries with their universal presence of end-of-service pay are more the exceptions than the rule in the region and beyond. Seasonal migrants

are typically not offered such payments or do not qualify because of eligibility conditions such as minimum length of employment<sup>4</sup>. Non-seasonal migrants are eligible to the extent they are offered such benefits and fulfill the minimum service length criteria that can be quite demanding (e.g. in Switzerland). For the countries surveyed there is evidently substitutability between end-of-service pay and pension benefits (for non-seasonal migrants) that is discussed in Subsection III.3. Provisions in case of bankruptcy of the employer are critical for migrants in order to ensure that wages and other outstanding benefits are paid. In case of end-of-service pay this can amount to a multiple of monthly wage. A minimum protection is to give workers priority claim on assets of the bankrupt employer. A number of countries provide government guarantees or have established an employer-financed insurance fund to offer the protection. Both types of provision do not exist in GCC countries. In OECD countries and Singapore such safeguard provisions exist for a narrow majority but not all countries with little differentiation between types of migrants.

- Family benefits for temporary migrants in the form of health care benefits and family allowance-type benefits exist in all reviewed countries only to the extent that family members are residing with the working temporary migrant in the receiving countries. They are not compulsory in GGC countries (except in Saudi Arabia for expats with residency permit that temporary migrants typically do not have) and may not be offered by employers voluntarily on a large scale. In OECD countries they are available to seasonal migrants only in a few member countries of the European Economic area with many strings attached. Once the migrants have their families with them, in OECD countries they get access to family benefits equivalent to national workers. But not all countries offer such benefits to their national workers (such as the US).
  - The absence of coverage for health care benefits for family left behind may not differ from a situation of non-migration. But it begs the question how this can be improved, and the role of sending versus receiving country and possible coordination instruments.
  - Mandated family benefits are absent in many countries across the world except for those few working in public sector (civil servants and public enterprises employees). It is an explicit redistributive instrument in many OECD countries with focus on resident labor force and inter-temporal redistributive features that is beyond the cycle of a temporary migrant (i.e. receiving transfer when young and with children and paying higher taxes when old and with higher income). Their absence for temporary migrants is consistent with country provisions and may question their inclusion into the benchmark package.
- From the long-term benefits (pensions and health care after retirement), only the pension benefits are relevant for temporary migrants. Even if they were to stay on, become

.

<sup>&</sup>lt;sup>4</sup> For a comparison between SP inventories in annex tables 1 and 2 and termination pay inventory in annex tables 3, please note that the latter outline the eligibility conditions and benefit levels while the former include an assessment if these conditions are fulfilled by temporary migrants. As a result, for example, in table 3 Australia exhibits the presence of severance pay but in table 1 Australia gets a NO for severance pay under seasonal workers as the eligibility requires 12 months of employment.

residents and eligible for public pension benefits, health care benefits would not become portable to other countries. This is not unique to temporary migrants and applies to all migrants except for members of the European Union where some portability of health care benefits has been established.

- For pension benefits there is a stark difference between GCC and OECD countries (except Singapore):
  - No GCC country allows/mandates temporary migrants to participate in their public pension scheme. Such schemes are reserved to nationals. Expats may be offered a voluntary coverage, in particular for high-skilled migrants, but with no information about scale and scope<sup>6</sup>. If offered, it can be assumed that it is of funded nature and quite likely of defined contribution kind that should create little issues of portability (i.e. you can take your money with you when leaving) once acquired rights have been established. All GCC countries provide pension benefit proxies through their end-of service pay (discussed below).
  - In Singapore temporary migrants are also no covered under the national scheme (Singapore national provident fund), not even on a voluntary basis, unless they have become permanent residents. Then participation is mandated.
  - o In the reviewed 9 OECD countries there is in most cases little difference for access to pension benefits across the 3 types of migrants. Eligibility is determined by contribution record or length of residency that, however, typically do not favor temporary migrants for their old-age pensions (unless they are allowed to stay on). Once they were to become eligible their old-age benefits are in most but not all cases fully exportable (i.e. they are paid at residencies outside host country). Portability of acquired rights to achieve eligibility through totalization of insurance periods across countries happens only to the extent that bi- or multilateral agreements exists between sending and receiving countries. Both are the cases within the European Union (and the GCC countries) and in the case of the former applies also to non-EU migrant workers. But only few bilateral or multilateral agreements have been signed and are effective between (richer) receiving and (poorer) sending countries.
  - The eligibility criteria to disability and survivors' benefits in OECD countries are less strict but typically demand also contribution records/length of residency that temporary migrants may not easily fulfill. Even if fulfilled, access to disability (and related survivor's) pension is likely to be an issue in case of professional diseases that emerge after return to the home country.

<sup>6</sup> E.g. a retirement saving scheme is offered in Dubai by the Emirates airlines to some 4.000 of the 40.000 workforce covering management, pilots and engineers with a contribution rate of 5 percent from employees and matching 12 percent contribution from employer. The pension fund is off-shore. At Dubai Aluminum (Dubal) all expats are covered with a contribution rate of 5 percent from employees and matching 2.5 percent contribution from employer (and participation as default option). The pension saving is onshore with local Bank.

41

<sup>&</sup>lt;sup>5</sup> For middle to high-skilled expats private health insurance with international providers may carry over across residencies but no information about scope and depth of such benefits is available.

Summing-up: Access to and portability of long term benefits is an issue for all temporary and other migrants even if formally coverage does exist. This calls for innovations in design (beside progress at the level of bi- and multi-lateral agreements).

#### Assessing benefit packages by type of migrants

The conceptual framework suggested differences in risk profile and hence social protection demand between the identified 3 types of migrants (seasonal workers, with contracts below one year; low-to middle skilled with contracts up to a few years and limited expectations for renewal or residency; and middle to high skilled workers, with time-bound initial contracts as screening device and strong expectations for renewal/residency when successful). This differentiation is broadly borne out in the benefit packages between seasonal and non-seasonal workers. The differentiation is less visible between the two other types of non-seasonal workers.

- As already stated, all types of migrants have essentially full access to the benchmark package of short-term benefits. This confirms the package as crucial core for all temporary (and non-temporary) migrants.
- Season workers tend to be better served by travel and housing provisions but effectively
  (at times even de-jure) have no access to unemployment benefits, severance pay/end-of
  service pay, family benefits, and long-term benefits (i.e. pensions). Again this confirms
  the proposed benchmark benefit package for seasonal workers and the focus on shortterm benefits and relevant services.
- If seasonal workers are legally covered under benefits above minimum package (such as
  for unemployment, family and pension benefits), pay contributions but at the end do
  not qualify due to employment record-sensitive eligibility conditions, this is unlikely to
  be welfare enhancing for these temporary migrants (see the discussion on Canada
  below).
- The benefit package distinction among the suggested 2 types of non-seasonal workers is very gradual and more tentative. On paper a differentiation is non-existent for the GCC countries, and there are indications for limited differentiation in OECD countries plus Singapore (say at the level of travel and housing provision).
- This limited differentiation of the provided benefit package between type 2 and type 3 temporary migrants suggests that countries offer migration windows for different types of skills (low-middle, and middle-high) to attract them according to domestic labour market needs. But once they do, they make no or little difference in the benefit packed offered. The latter is in most (but not all cases) undistinguishable from that for national workers. Main differences exist at the level of family benefits (where families of nationals may profit from them even when residing abroad) and pension benefits.

#### III.2. Lessons learned from selected case studies

While the previous sections focused on legal provisions, this sub-section intends to go a step further and deals with the actual implementation of such legal provisions. We first draw the lessons from not rigorously evaluated case studies, with preliminary evidence of design and implementation issues (defined below) in the social protection schemes under review, and the need for rigorous Monitoring and Evaluation (M&E) for understanding the reasons behind such issues. We then look at New Zealand's Recognized Seasonal Employers Scheme (RSE) as an example of temporary migration scheme with an M&E component. This case study shows how integrating M&E in a policy scheme can allow for continuous improvements in design and implementation for an increased relevance and impact. We conclude this sub-section with some recommendations on M&E and how to build a results framework with relevant outcome indicators.

#### Case studies without M&E component

The proposed case studies in this area share three main characteristics: First, on paper and as presented they look like promising good practices to look at and, perhaps, replicate in other countries. Second, none of these examples have to our knowledge undergone a thorough expost evaluation and even less a rigorous evaluation has been built-in ex ante as part of system design and implementation. Third, the available information for some of the examples from other sources suggests that they quite likely have not (yet) fully delivered what was expected. Therefore, instead of focusing on best practice characteristics, we intend to draw some useful lessons from these case studies in terms of design and implementation of social protection schemes for temporary migrant workers. Design issues arise when the nature of the benefits offered and the eligibility criteria to access these benefits are at odd with migrant workers' situation. It often refers to potential contradictions in eligibility criteria for certain benefits and residence requirements or workers' characteristics: it typically happens when temporary migrants contribute to a social protection scheme from which they cannot benefit because their employment period is too short to meet the eligibility criteria. This can result in a net loss for migrant workers and insufficient coverage of key contingencies. Design issues also happen when the proposed benefits do not adequately answer the needs of temporary migrant workers. Implementation issues relate to difficulties in access to social benefits for eligible claimants in the real world, mainly because of information issues, institutional context, or inadequate bureaucratic capacities and failing delivery mechanisms.

Canada's Seasonal Agricultural Worker Program (SAWP) is considered as example of good practice from the receiving side for several reasons (Sabates-Wheeler, 2009): First, the rules surrounding it give migrants rights to social protection that are similar to those of Canadian workers. Second, the Government involves employers in designing and implementing the program, and gives administering agencies discretion in implementing the rules (Martin, 2008). Lastly, Canadian law treats non-citizen status as an issue for anti-discrimination law, giving migrants the same status as other expressly protected groups. However, the available information (patchy evidence and subjective assessment) by migration experts suggests that one needs to be careful when assessing the effective access to social protection benefits for seasonal migrants. While migrants have formally the same status as domestic workers, the cursory evidence suggests that most do not access the benefits they should have right to. A

particular source of concern is the design and implementation of the Employment Insurance (EI) scheme. Seasonal migrants contribute to the Canadian Employment Insurance program, which provides temporary financial assistance for unemployed workers (regular unemployment benefits) and those who cannot work for reasons of sickness (sickness benefits), childbirth (maternity benefits), parenting (parental benefits) or support to a family member gravely ill with a significant risk of death (compassionate care benefits). Despite their contribution to the scheme, seasonal workers cannot meet the eligibility criteria for the regular unemployment benefits since they can only stay in Canada if employed. However, they can be eligible for sickness benefits while in Canada and can collect maternity, parental and compassionate care benefits inside and outside of Canada. Eligibility requirements are the same as for Canadian citizens and permanent residents: workers must have shown that they have worked in a job that has paid EI premiums and for 600 insurable hours in the last 52 weeks or since their last claim, whichever is less. Because most seasonal workers work in Canada for only part of the year, they may not work enough to meet these eligibility requirements. In fact, Canadian Unions representing foreign workers report very low levels of claims for regular EI benefits. This example shows design inconsistency. Another source of concern in the SAWP program is the access to health benefits for migrant workers. Based on a qualitative survey on Mexican and Jamaican workers, McLaughlin (2009) finds that seasonal migrants may find it difficult to gain access to their legal healthcare entitlements for various practical reasons. The barriers identified in this study include power asymmetries with regard to the employer, lack of information on available services, language barrier, lack of access to transportation, and lack of availability due to long working hours. Most employers mediate access to health cards and it has been reported that some workers receive them late in the season or that employers keep them instead of handing them to their workers. For repeated seasonal migration, foreign workers are evaluated by their employers and consequently avoid using health services in order to maximize their chances to be employed for later seasons. Additional barriers in access to health care are linked with cultural and language differences with respect to health practitioners, language being a real issue for non-English speaking Mexican workers. Low levels of health literacy among seasonal migrants and lack of preparation of health practitioners for treating foreign farm workers were also reported as important barriers. Even though limited in scope, this qualitative survey indicates clear implementation issues in health care provisions for seasonal migrants. A more systematic and rigorous evaluation would bring a clear empirical basis to redesign and better implement the existing scheme.

The Philippines provide the example of how a sending country government can play a major role in the social protection of its temporary migrant workers through a government-run migrant welfare fund financed by the migrants and their employers. The Philippine Overseas Workers Welfare Administration (OWWA) was managing a fund of US\$172 million in 2005 and had over 1 million members in 2007. It is fully funded by a mandatory membership fee of US\$25 per contract for temporary migrant workers. This membership fee is most often paid by the migrant but can also be paid by its employer. OWWA provides the following core services: repatriation of distressed and physically ill contract workers, life and personal accident insurance while abroad, counselling for distressed workers, paralegal services, and low-key diplomatic initiatives. Secondary services include pre-departure orientation seminars, pre-departure loans to defray the costs of pre-departure requirements, including medical examinations and subsistence allowance, family assistance loans for emergency purposes, livelihood loans to improve access to entrepreneurial development opportunities upon

migrants' return. Finally, OWWA offers a small scholarship program for families left behind. Available assessment by Agunias and Ruiz (2007) highlights certain limitations in the actual delivery of such services. A particular concern is the relatively low number of insurance claims among eligible migrant workers, which shows that they do not make full use of their welfare entitlements. The authors mention design issues that could explain this low level of claims: Insurance benefits are one-size-fits-all and the lump-sum offered are too low relative to the earnings of Filipino migrant workers abroad, who often use private insurance to better cover their needs. This design inconsistency could be resolved by better differentiating the supply of insurance services and moving from the current uniform scheme for all. However, there is not yet enough information to determine the reasons behind such a low level insurance claims, whether it is due to design or implementation issues. A rigorous monitoring and evaluation would bring up such an information basis to improve this particular policy component. Loan products are also a major source of concern. Pre-departure loans and family assistance loans have low repayment rates (around 30%). The reasons behind such low repayment rates are unknown since the government has not performed any rigorous evaluation of these programs.

In a regional perspective, Barbados first extended social security to migrant workers with the Caribbean Community (CARICOM) Agreement on Social Security (CASS) in 1996, a totalization agreement involving 16 states and allowing workers to qualify for the maximum pension benefits possible. Under the CASS pensions have been made portable, but foreign workers in the country can also claim other safety-net allowances such as workers' compensation and unemployment benefit (as long as they are legally present, since the Government does not classify unemployed undocumented migrants as available for work). A first assessment of the CARICOM agreement suggests that for the time being very few eligible workers have claimed their entitlements. While no official has been published (even less an evaluation undertaken) direct information by the social security authorities suggest that the number of applications submitted to benefit from the agreement has been small so far (Forteza, 2010). Some authors argue that design issues might explain this low level of claims. According to Forteza (2010), the fact that the agreement only applies in the countries and territories where the worker does not complete the vesting period limits the application of the CASS. For Hendrikx (2006), the implementation of the agreement is made difficult by the diverse requirements of age and periods of contributions to gain access to the pension benefits in the CARICOM member states. Beyond those design issues, the lack of public awareness about the CASS has been acknowledged by policy makers in the region as a key implementation issue. Social security heads have therefore taken measures to organize national campaigns of information to better inform people about the agreement.

The cautions expressed toward the quoted country examples do not mean that they do not work or never will. They have not proven so far to be fully effective and hence the assessment of best practice is unwarranted. This has two key implications for the design and implementation of social benefits for temporary migrant workers: There is limited empirical guidance of what works and what does not and hence for the time being design and implementation of new programs will need to be guided by careful introspective analysis and sparse experience. And, existing and new benefit programs for temporary migrants need to be subject to much more comprehensive and thorough monitoring & evaluation (M&E), starting out with the development of a full results framework and collection of base-line data.

#### An example of temporary migration scheme with M&E component

As opposed to the case studies above, the last case study presented hereafter contains an M&E component which has allowed improvements in design and implementation of key policy features. New Zealand's Recognized Seasonal Employers Scheme (RSE) was introduced in 2006 through the coordination of the Department of Labour, the Ministry of Social Development, and New Zealand's International Aid and Development Agency (NZAID) in New Zealand, and collaboration with ministries of labor and community leaders in five Pacific Islands countries involved for the selection of potential seasonal migrant workers, namely Kiribati, Samoa, Tonga, Tuvalu, and Vanuatu. It aims to create a mutually beneficial circular migration scheme where employers in the New Zealand horticulture and viticulture industries can have access to a secure labor supply in order to circumvent local labor shortages and remain competitive on world markets, while selected Pacific Island workers can secure access to the New Zealand labor market and contribute to economic development in their home countries through employment experience abroad and remittances. The government of New Zealand is collaborating with the World Bank to monitor and evaluate the outcomes of this recent policy scheme. While World Bank findings are to be published soon, New Zealand's Department of Labor has already published a report which provides a description and assessment of the first two seasons of the RSE (1 April 2007 to 31 March 2008, and 1 April 2008 to 31 March 2009). The evaluation was performed by a private evaluation consultancy and used a mix of qualitative interviews with key stakeholders in New Zealand and the five Pacific States, quantitative data collected through online surveys of employers, and analysis of administrative data. This M&E component has led to revisions in the design and implementation of certain aspects of this policy scheme. For example, pre-departure training in the first season was not seen as successful as intended by employers and government officials, which spurred noticeable changes for the second season. The pre-departure briefings have been adjusted to better meet worker's needs, notably with increased emphasis on educating workers about sound budgeting and financial decisions (financial literacy and education). Moreover, seasonal workers who had completed the first season were invited to share their experience with and provide advice to prospective workers, and the New Zealand Department of Labour produced a DVD in each of the five pacific states' language for improved communication. In this case, after the first monitoring and evaluation results both design and implementation issues were addressed in order to increase the relevance and impact of pre-departure training and information. Another interesting development happened in the area of saving mechanisms: since workers failed to save enough in the first season and expressed interest in saving more in the second season, several employers set up voluntary saving schemes comprising access to a bank account and remittance transfer facilities. Participating workers receive a "living wage" comprising food and personal items for daily life and the remaining salary is placed into a savings account. Savings from this account can be remitted when needed by workers and their families. In this case, a new program component has been added on employers' initiative as a result of an identified need of seasonal workers. These two examples show that the monitoring and evaluation component integrated by the government of New Zealand in the RSE has allowed improving significantly the design and implementation of certain work-related benefits in this seasonal migration policy scheme.

#### Results framework and M&E agenda<sup>7</sup>

One of the key lessons learned from the few case studies above is that the application of rigorous M&Es to policy interventions would allow increasing our understanding of design and implementation issues in order to improve the effectiveness of social protection provisions in temporary migration schemes in the medium to long run. The first step in developing an M&E component in a policy scheme is to build a results framework which states the expected outcomes of the intervention according to the policy objectives and related methods of intervention. In order to become operational, such a results framework should contain clear input, output and outcome indicators. The first analytical tool emanating from such a framework is a results chain that displays clearly the logical path that a program or policy will follow to achieve the desired results. The results chain in a typical program is as follows:

#### Objective ⇒ Input ⇒ Intervention ⇒ Output ⇒ Outcome

Objective: policy objective defined ex ante by the implementation agency
Input: financial, human, and other resources mobilized to support the intervention
Intervention: actions taken or work performed to convert inputs into specific outputs
Output: project deliverables within the control of the implementing agency (supply side)
Outcome: use of outputs by beneficiaries and stakeholders outside the control of the implementing agency (demand side)

The balanced approach used in part I to articulate the interests of the key stakeholders in temporary migration schemes has led to the following social protection objective: To implement adequate social protection measures to reduce the vulnerability of migrants and their families at all stages of the migration cycle while avoiding benefit arbitrage and striving for neutrality in labor market participation and mobility decisions. If fulfilled, this objective should lead to decreased vulnerability of migrant workers and their families against the specific risks they face upon departure and across the life-cycle. A related outcome indicator could be the exposure to shocks measured through relevant risk vulnerability assessment methodologies.

Discussing outcome indicators for social protection of temporary migrant workers goes beyond the scope of this paper. This is however an important step to be taken for improving the effectiveness of policy interventions in this particular area.

\_

<sup>&</sup>lt;sup>7</sup>Regarding applications of rigorous M&E in the human development area, see the World Bank web-site <a href="http://web.worldbank.org/WBSITE/EXTERNAL/EXTABOUTUS/ORGANIZATION/EXTHDNETWORK/EXTHDOFFICE/0,,contentMDK:22383030~menuPK:6508083~pagePK:64168445~piPK:64168309~theSitePK:5485727,00.html</a>. for the many encouraging examples, inter alia, in the area of Conditional Cash Transfers, Active Labor Market Policies or Education. Very useful toolkits and books can be found at <a href="http://www.worldbank.org/oed/ecd">http://www.worldbank.org/oed/ecd</a>

#### III.3. Complementing and/or substituting end-of-service benefits: A few policy options

The review of existing termination payments in OECD countries, Singapore and GCC countries highlights major differences between these country groups and also compared to other MNA countries (See Annex Tables 3 and 4). In the reviewed 6 GCC countries termination payments are provided both in the case of layoffs (severance pay) as well in case of end of work contract (end-of service pay) with the latter legislated in all but one country (KSA, where typically part of the work contract). The benefit level is broadly 1 month of wage for each year of service. On the other hand GCC countries do not provide mandated pension schemes for their migrant work force – the EoSB scheme constitutes a benefit proxy for long-term saving objectives such as retirement. In the reviewed 9 OECD countries plus Singapore the situation is broadly the reverse. Severance pay schemes exist in all countries on mandated or collective-type agreements while end-of-service pay is only provided in some of them and typically at more modest levels. On the other hand migrant workers are covered under pension provisions the same way as nations except in NZ and US for seasonal workers and in NZ and Singapore for non-seasonal temporary migrants (unless they get residency).

End-of-service benefits in GCC countries is a reasonable benefit proxy for long-term risk coverage (old-age and retirement health care) as it offers full portability of benefits independent of bi- and multilateral lateral agreements. In their absence and under a mandated pension scheme, temporary migrants would need to make contribution payments without establishing benefit eligibility making these contributions equivalent to a wage tax. Yet EoSB are only an incomplete long-term benefit proxy for a number of reasons (see also Section I):

- The level of benefit corresponds to a contribution rate of 8.25%, a rate too low to achieve a reasonable replacement rate even after 40 years of service.
- The benefits are little secured against bankruptcy of the employer. Furthermore, employers reportedly tend to fully or partially renege their obligations (e.g. by defining the disbursed remuneration into basic wage and performance premium)
- EoSB provide a lump-sum benefit at departure and not an annuity to insure against the uncertainty of death. Left to their own individuals may not purchase an annuity, and even of they wanted the product may not be easily available or for an attractive price.
- In case of repeat migration/extension of contract/access to residency the migrant is moving to a different life-cycle prospect and migration regime for which the appropriate benefits may also not be available

To address these shortcomings a number of benefit design options are available and proposed for discussion:

 Replacing the current EoSB with a (mandated) and fully funded defined contribution benefit system with higher contributions from employer and/or first-time contributions from the migrant worker.

**Pros:** Fully portable, higher benefit level, fully integrated across different migrant profiles

**Cons:** Requires investment instruments able to produce risk-adjusted rates of return at or above wage growth; requires safe institutions that are well regulated and supervised; control of costs and fees; requires financially literate migrants (unless no choices are offered or strong default options)

• Replacing the current EoSB with a (mandated) and notional defined contribution benefit system with higher contributions from employer and/or first-time contributions from the worker.

**Pros:** Potentially fully portable, higher benefit level, fully integrated across different migrant profiles. Addresses concerns above but to achieve objectives needs to set-up a large reserve fund to assure liquidity for portability abroad and to keep administrative costs and fees low.

**Cons:** Difficulty to establish governance structure and political independency of such a reserve fund; may do less for financial market development than decentralized pension fund structure (which as an externality to the country from which migrants may not profit but pay with higher fees/lower net returns).

Supplementing the existing EoSB benefit with an MDC (matching defined contribution) structure for repeat/extended migrants. For example, temporary migrants with an repeated/extended/converted/open-ended contract are eligible to join a (funded) DC scheme that receives matching contributions from the employer with a limit of, say, 10 percent of wage. To increase coverage under such supplementary MDC scheme the default option could be chosen as automatic enrolment.

**Pros:** Distinguishes migrants by length of stay and hence preferences and needs while providing a comprehensive package across the migration/life-cycle. Provides an attractive benefit package for those migrants the employer/country wants to retain. Other pros as per above.

**Cons:** As per FDC proposal above. In addition to financial supervision it requires strong supervision to assure compliance with social policy objectives.

The need to rethink the access of temporary migrants to long-term benefits (old-age and related benefits, and health care benefits after retirement) applies to all migrant receiving countries, also to those that legally provide such access but the eligibility rules do not favor temporary and return migrants. They most striking restrictions concern:

- Eligibility to pension benefits may be established in the host country but benefits may not become fully exportable, or if so, may be effected by low level of revaluation/ indexation before and after retirement
- Long waiting periods before eligibility can be established. In some countries they can reach up to 35 years.
- Lack of bi- or multi-lateral agreements that allow a totalization of service periods from different countries to establish eligibility
- Access to health care benefits in retirement is linked to residency in pension benefit disbursing country with little or no access to such benefits when residing abroad/returning home.

Possibilities to improve portability of social benefits include benefit system redesign that distinguishes between the contemporaneous insurance, redistributive and savings components of such benefit as under defined-contribution type structures (see Holzmann and Koettle, 2010). More bi- and multilateral agreements under given countries incentive and benefit design structures alone may not do the trick. But the work on alternative benefit design and administrative capacity to improve portability has only started.

#### IV.4 Summing-up of Countries' Program Assessment and First Policy Conclusions

This policy paper provides a review of social protection benefits and broader social risk management services under selected programs for temporary migrant workers in high-migrant intensive receiving countries. For such programs 9 OECD countries across regions, Singapore, and 6 GCC countries have been selected. In addition, information on social protection and broader migration support arrangements in migrant sending countries from South and East Asia are provided. The purpose of the review is to receive guidance on reasonable standards of benefit packages for temporary migrants and to identify issues and potential benefit gaps. Special attention is given to end-of-service pay as they are important in some migrant receiving countries as proxy for savings-intensive long-term benefits (in particular portable old-age pensions). In order to establish a benchmark for such a benefit package comparison the paper proposes a conceptual framework based on social risk management considerations.

The key conclusions of the policy paper summarized around (i) conceptual framework; (ii) review of program inventories; (iii) case studies; (iv) pensions and end-of-service pay; and (v) next steps; are as follows:

- (i) The **conceptual framework offers 5 key considerations** to develop and assess social protection programs for temporary migrants:
  - A benefit package should be based on second best considerations that take account of special needs, preferences and circumstances for temporary migrants in sending and receiving country.
  - While first best considerations and potential full access of temporary migrants to all social protection benefits may be useful starting position, social risk management suggests both under as well as over-provisioning in benefits and broader migration services to address specific risks and constraints.
  - Any benefit package will be a compromise between not fully consistent objectives of the key stakeholders, i.e. sending and receiving countries (and different policy actors within), and the migrants.
  - In order to achieve the best compromise benefit package it is important that the
    objectives of temporary migrant programs with regard to economic development, labor
    market and social protection are fully articulated by and known to each of the key
    stakeholders.
  - The benchmark benefit package may be differentiated by the length of the contract that
    is broadly linked to the skill's level of the migrant. The paper proposed to differentiate
    between 3 types of temporary migrants: seasonal workers, with contracts below one
    year; low to middle skilled migrants with contracts up to a few years and limited
    expectations for renewal or residency; and middle to high skilled workers, with time-

bound initial contracts as screening device and strong expectations for renewal/residency when successful.

- (ii) The assessment of social protection benefits under the reviewed programs against the established benchmark suggests, in general, broad compliance for most programs and migrant receiving countries. Increasingly migrant sending countries offer coverage for some basic and migration related risks. The assessment in some detail:
  - Short term benefits (work injury, basic health care, maternity leave) are always provided, mostly by public mandate and provisions and nominally at par with national workers. This applies for all 3 types of migrant workers which make these risk management instruments the core provision for the migrant workforce.
  - Work-related benefits and services (ranging from pre-departure training and non-discrimination legislation to unemployment and termination benefits) show quite some variance across countries. While housing and transport is provided in most of the reviewed programs, departure training is hardly ever (except in Australia and New Zealand for seasonal workers). Unemployment benefits are available for non-seasonal workers in most reviewed OECD countries but only in one GGC country (Kingdom of Bahrain). And severance pay provisions for non-seasonal workers are the rule for OECD countries but more an exception in GCC countries. The reverse is true of end-of-service pay provisions where they are universal in GCC countries but the exception in OECD countries. The unevenness of work-related benefits may be explained by local conditions that dictate them in one case (e.g. housing and transport) but not in others (e.g. facilitation of access to finance and remittances' transfers). But this is an area where more analysis is needed.
  - Migration-related risks for temporary migrants are increasingly covered by sending countries in East and South Asia through national migration welfare funds copying and extending on that of the Philippines. The risk covered and benefits and services provided can range from regulation of recruitment, pre-departure training and information, repatriation and financing assistance, to support of family left behind. On paper this is a very encouraging approach to address risks that can and will not be well covered by the receiving country. Yet, none of these programs has yet undergone a thorough impact evaluation.
  - Family benefits (basic health care and family allowance), as far as provided at all to national workers, are inaccessible for temporary migrant workers unless their families reside with them. Family unification is typically excluded for seasonal workforce and often not permitted under non-seasonal temporary work permits. For health care this puts the onus on the migrant sending country and the need to organize coverage there. For family benefits, the high level of inter- and intra generational redistribution they imply is apparently something that migrant receiving countries are not willing to extend unconditionally to their temporary workforce.
  - Coverage for pension benefits is provided in most OECD countries but only in one GCC country (Kingdom of Bahrain). In the latter countries, end-of-service pay constitutes a saving proxy for long-term benefits (retirement income and health care). In Singapore migrant workers are excluded from the pension scheme unless permanent residents. In OECD countries, however, eligibility to pension is typically conditioned on lengthily

contribution periods or residency beyond the reach of the typical temporary migrant. And portability of acquired rights is conditioned on appropriate bi- or multi-lateral agreements which often do not (yet) exist, take years to develop, and which effectiveness is unknown.

- The country programs reviewed exhibit some expected differentiation between seasonal and non-seasonal migrants at the level of work-related benefits and pension benefits. However, there is little differentiation between the level of skills (low—middle, and middle-high) i.e. between type 2 and 3 of temporary migrant workers. This suggests that if countries are interested in a certain group of labor the contract length but not the skill level matters.
- (iii) The **lessons from a few selected case studies** from receiving (Canada, New Zealand) and sending countries (Philippines and Barbados) provide useful real-life information beyond the review of legal provisions. Yet, and with the notable exception of New Zealand, the scope of review and the quality of the available information calls for caution as hardly any of the programs have been rigorously evaluated. The main conclusions are the following:
  - The common characteristics for the reviewed (and other skimmed) case studies are threefold: First, on paper and as presented they look like promising good practices to look at and, perhaps, replicate in other countries. Second, only very few of these examples have to our knowledge undergone a thorough ex-post evaluation and even less a rigorous evaluation has been build-in ex ante as part of system design and implementation. Third, the available information for some of the examples from other sources suggests that they quite likely have not (yet) fully delivered what was expected.
  - This contrasts with the case of New Zealand's seasonal migration scheme with 5 Pacific Islands, which contains an M&E component that has allowed improvements in design and implementation of key policy features.
  - Canada's Seasonal Agricultural Worker Program (SAWP) is considered as example of
    good practice from the receiving side because it offers migrants the same rights to social
    protection as national workers, it involves employers in designing and implementing the
    program, and Canadian law gives migrants the same status as other expressly protected
    groups. Preliminary evaluations suggests that equal treatment may not necessarily
    benefit the temporary migrants as they do not gain eligibility to some of the benefits or
    exhibit low demand for while participating fully in their financing.
  - The Philippines Overseas Workers Welfare Administration was managing a fund of US\$172 million in 2005 and had over 1 million members in 2007. It is fully funded by a mandatory membership fee of US\$25 per contract for temporary migrant workers. This membership fee is most often paid by the migrant but can also be paid by its employer. OWWA provides a broad range of services from regulation of recruitment, predeparture training and information, repatriation and financing assistance, to support for family left behind. While exhibiting all elements of a good practice program, the available cursory evaluation suggests a low take-up of insurance benefits for which no substantiated empirical explanation is yet available.
  - Barbados first extended social security to migrant workers with the Caribbean Community (CARICOM) Reciprocal Agreement in 1996, a totalization agreement involving 16 states and allowing legal migrant workers to qualify for the maximum

pension benefits possible, but also to claim other safety-net allowances such as workers' compensation and unemployment benefit. A first assessment of the CARICOM agreement suggests that for the time being very few eligible workers have claimed their entitlements. While no official has been published (even less an evaluation undertaken) direct information by the social security authorities suggest that the number of applications submitted to benefit from the agreement has been small so far (Forteza, 2010), potentially due to design inconsistencies and lack of public awareness.

- New Zealand's Recognized Seasonal Employers Scheme was introduced in 2006 through the coordination among ministries and development agencies in New Zealand and in collaboration with ministries of labor and community leaders in Pacific island countries involved for the selection of potential seasonal migrant workers. It aims to create a mutually beneficial circular migration scheme with access to secure labor supply for employers in the New Zealand horticulture and viticulture industries while selected Pacific Island workers can secure access to the New Zealand labor market and return with experience and remittances. A special feature is the thorough monitoring and evaluation component that was build ex-ante into the program design. It has helped to correct and improve so far the design and operation of departure training and correct the below expectation savings rates of the migrants.
- (iv) A special concern for temporary migrants is their access to long-term benefits, in particular retirement income and health care benefits in view of their temporary and unknown migration cycle. The review of country inventories and special reflections on the end-of-service pay suggests the following conclusions:
  - The provisions in OECD countries (not Singapore) provide coverage of old age benefits but not necessary eligibility upon retirement or portability of accrued rights upon departure. In the absence of effective bi- or multilateral agreements this makes pension contributions a wage tax to the detriment of take-home wage of the temporary migrant and to the fincial benefit of the receiving country.
  - Addressing these deficiencies is limited to a few options that require unilateral or bilateral actions ranging from reimbursement of contributions paid (own and employers share) on departure; effective agreements between social insurance institutions in receiving and sending countries, including totalization; change in benefit type toward (funded or notional) defined contribution schemes that allow easy/ier portability with and without bilateral agreements.
  - The GGC countries (except the Kingdom of Bahrein) do not provide pension benefits for temporary migrants (expats) but all have end-of-service pay arrangements of about 1 month wage for each year worked. These EoSB arrangements are akin but not fully equivalent to a defined contribution scheme as both provisons present different risk profiles and have different requirements on the financial sector. The proposed 2 key options for considerations are two
    - transform the (unfunded) EoSB into a funded defined contribution (pension) scheme for all temporary workers. To achieve a reasonable replacement rate target, the equivalent contribution rate would need to be increased (through first-time contributions by the employee, and/or higher contributions by the employer).

- o supplement the (unfunded) EoSB for repeat migrants (e.g. returned, extended or renewed contracts) with voluntary funded defined contribution schemes in which contributions by the employee are matched by contributions by employers (with ceiling) and a default option in which the temporary migrant is automatically enrolled with a basic contribution (say 5 percent) unless he opts out.
- O Under both options it needs to be assured that the appropriate financial instruments for retirement savings are available, the financial institutions are well regulated and supervised, some safeguards for the investors/migrants are available, and the investors are provided with minimum financial capability to make basic choices.
- (v) This policy paper is the first of this kind to approach social protection for temporary migrants against the background of a conceptual framework and a review of a concept- and template-based inventory of social protection provisions and other migration-related services in selected migration-intensive receiving and sending countries. As a result, the approach and conclusions need to be subject to review and discussions in and outside the migration and development community and substantiated by further investigation. **Proposed possible next steps** include the following:
  - An extension of the inventory to other high and a number of low-intensity migration receiving countries with and without special temporary migrant worker programs to increase the sample size and gain more confidence in the conclusions, or their need for adjustment.
  - A full review of legal provisions in sending country for which the information base has been limited due to issues of access and language.
  - A progression from the review of legal protection to an evaluation of effective protection. For existing programs this can be done to a limited extend with ex-post evaluation approaches and better with the inclusion of ex-ante monitoring and evaluations techniques. But to be truly effective requires the building of rigorous M&E into the program design.
  - The empirical information derived from rigorous M&E would provide a better understanding of the needs, preferences and limiting circumstances of social protection programs for temporary migrants. This in turn would allow to better hand-tailor the provisions and services for this increasingly important work force across the world.

#### References

Abella, M. 2006. "Policies and Best Practices for Management of Temporary Migration." Paper prepared for the International Symposium on International Migration and Development, UN Population Division, Department of Economic and Social Affairs, Turin, Italy, 28-30 June 2006.

Agunias, D.R. and N. Ruiz. 2007. "Protecting Overseas Workers: Lessons and Cautions form the Philippines". Washington, D.C.: Migration Policy Institute.

Agunias, D., and K. Newland. 2007. "Circular Migration and Development: Trends, Policy Routes, and Ways Forward." Migration Information Source, MPI (Migration Policy Institute), Washington, D.C.

Avato, J., J. Koettl and R. Sabates-Wheeler. 2009. "Definitions, Good Practices, and Global Estimates on the status of Social Protection for International Migrants." WB Social Protection Discussion Paper No. 0909, Social Protection Unit, World Bank, Washington, D.C.Department of Labour of New Zealand. 2010. *Final Evaluation Report of the Recognised Seasonal Employer Policy (2007-2009)*. Wellington: IMSED (International Migration, Settlement & Employment Dynamics).

Del Rosario, T.2008. "Best practices in social insurance for migrant workers: The case of Sri Lanka." ILO Asian Regional Programme on Governance of Labour Migration, Working Paper 12. Geneva: ILO.

Forteza, Alvaro. 2010. The Portability of Pension Rights: General Principles and the Caribbean Case. Development Policy Review, 2010, 28 (2): 237-255.

Holzman, R., and S. Jørgensen. 2000. "Social Risk Management: A New Conceptual Framework for Social Protection, and Beyond." WB Social Protection Discussion Paper 0006, Social Protection Unit, World Bank, Washington, D.C.

Holzman, R., J. Koettl, and T. Chernetsky. 2005. "Portability Regimes of Pension and Health Care Benefits for International Migrants: An Analysis of Issues and Good Practices." WB Social Protection Discussion Paper No 0519, Social Protection Unit, World Bank, Washington, D.C.

Holzmann, R., and Y. Pouget. 2010a. Migration Management in the Mediterranean Region: Taking Stocks, Reviewing, and Looking Ahead. Marseille: World Bank and Marseille Center for Mediterranean Integration, April.

Holzmann, R., and Y. Pouget. 2010b. Towards an Objective-driven System of Smart Labor Migration Management. Marseille: World Bank and Marseille Center for Mediterranean Integration, October.

Holzmann, R, and K. Koettl. 2010. Portability of Pension, Health, and other Social Benefits: Facts, Concepts, Issues. World Bank. Mimeo, September.

Holzmann, R. M. Vodopivec and M. Weber. 2010. Severance Pay Programs around the World: Rationale, Status, and Reforms. World Bank. Mimeo, Forthcoming.

ILO. 2006. ILO Multilateral Framework on Labour Migration: Non-binding principles and guidelines for a right-based approach to labour migration. Geneva: ILO.

Koettl, J. 2006. "The relative merits of skilled and unskilled migration, temporary and permanent labor migration, and portability of social security benefits". WB Social Protection Discussion Paper, No 0614, Social Protection Unit, World Bank, Washington, D.C.

Martin, P. 2003. *Managing Labor Migration: Temporary Worker Programs for the 21<sup>st</sup> Century*. Institute for Labour Studies. Geneva: ILO.

Martin, P. 2005. "Towards Effective Temporary Worker Programs: Issues and Challenges in Industrial Countries." International Migration Paper No 89, International Migration Program, ILO, Geneva.

Melguizo-Esteso, Angel. 2009. "Who bears employer social contributions and labour taxes? A survey of the empirical literature," Hacienda Pública Española, IEF, vol. 188(1), pages 125-182

Newland, K., D. Agunias, and A. Terrazas. 2008. "Learning by Doing: Experiences of Circular Migration." Program on Migrants, Migration, and Development, MPI (Migration Policy Institute), Washington, D.C.

OSCE (Organization for Security and Co-operation in Europe), IOM (International Organization for Migration), and ILO (International Labour Office). 2007. *Handbook on Establishing Effective Labour Migration Policies, Mediterranean Edition*. Vienna: OSCE; Geneva: IOM and ILO.

Rhus, M. 2002. "Temporary Foreign Worker Programmes: Policies, adverse consequences, and the need to make them work." Perspectives on Labour Migration No 6, Social Protection Sector, International Migration Program, ILO, Geneva.

Rhus, M. 2005. "The potential of temporary migration programmes in future international migration policy." Paper prepared for the Policy Analysis and Research Programme of the GCIM (Global Commission on International Migration), Geneva.

Ruiz, N. and D. R. Agunias. 2008. "Protecting Temporary Workers: Migrant Welfare Funds from Developing Countries." Migration and Development Brief No. 7, Migration and Remittances Team, The World Bank, Washington, D.C.

Sabates-Wheeler, R. and M. Waite. 2003. "Migration and Social Protection: A concept paper". IDS working paper T2. Sussex: Development Research Centre on Migration, Globalisation and Poverty.

Sabates-Wheeler, Rachel. 2009. "Extending social security coverage: Good practices, lessons learnt and ways forward". Working Paper No. 12. Geneva: ISSA.

#### Annex

- 1. Inventory 1 Social Protection Benefits and Services (9 OECD Countries plus Singapore)
- 2. Inventory 2 Social Protection Benefits and Services (6 GCC Countries)
- 3. Inventory 3 Termination Pay (9 OECD Countries, Singapore, 6 GCC Countries)
- 4. Inventory 4 Termination Pay (other MENA Countries)

# Inventory of Social Protection Provisions in selected Temporary Labor Migration Schemes<sup>1</sup>

All the information compiled in this inventory comes from available governmental sources, and World Bank and ILO publications (mainly the ILO Migration Survey 2003 and Holzmann et al. (2010) for severance pay and end-of-service benefits), and is subject to revision as legislation evolves. In this sense the inventory is a living document. The focus is on legal social protection provisions and not on the actual implementation of such provisions.

# **Summary Table**

SCHEME	COUNTRY	SHOR	T-TERM BE	NEFITS				WORK-REL	ATED BENEFITS	•			FAMILY B	BENEFITS	LONG-TERM
TYPE		Health	Work Injury	Maternity	Pre-	Travel	Emergency	Access to	Wage equality	Unemployment	Severance	Provisions in	Health Care	Family	BENEFITS Pension Benefits /
		Care	Benefits/	Leave	departure	provisions /	Repatriation	finance/	with natives /	Benefits/	pay/	case of	Benefits	Allowance or	Portability
		Benefits	Sick Pay	/Paternity	Info &	Housing	Insurance/	Facilitated	Vacation Pay/	Work-specific	end-of-	Bankruptcy/	(only available in	similar	provisions
				Leave	Training	provisions	Cost	remittance	Anti-	Labor market	service	Insolvency	the receiving	(only available in	(YES applies only
							Coverage	transfers	discrimination	integration/	benefits	Fund	country when covered by the	the receiving country when	selectively in case of bilateral /
									measures	Training			receiving country)	covered by the	multilateral
														receiving	portability
			\(\frac{1}{2}\)	212 /212		\ \\ \			)	212/212/272				country)	agreements)
	AUSTRALIA	NO	YES/YES	NO/NO	YES	YES/YES	NCU	NC/YES	YES/YES/YES	NO/NC/YES	NO/NC	NO/NO	NO	NO	YES/YES
_	CANADA	YES	YES/YES	YES/YES	NCU	YES/YES	NCU	NC/ NC	YES/NO/YES	NO/NC/YES	NO/YES	YES/NO	NO	NO	YES/YES
<b>!</b>															
Y	FRANCE	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/ YES	NO/NC/NC	NO/NO	YES/YES	NO	NO	YES/YES
P			\	\(\tag{2}\)				\	\		212/212				
E	NEW ZEALAND	YES	YES/YES	YES/NO	YES	YES/YES	YES	YES/ YES	YES/NO/YES	NO/NC/NC	NC/NC	NO/NO	NO	NO	NO
1	SPAIN	YES	YES/YES	YES/YES	NCU	YES/YES	NCU	NC/NC	YES/YES/YES	YES/NC/NC	YES/YES	YES/YES	YES	YES	YES/YES
_	UNITED KINGDOM	YES	NO/NO	NO/NO	NCU	NO/YES	NCU	NC/NC	YES/YES/YES	YES/NC/NC	NO/NC	YES/YES	YES	YES	YES/YES
	UNITED STATES	NC	YES/NC	NC/NC	NCU	YES/YES	NCU	NC/ NC	YES/ NC /YES	NO/NC/NC	NC/NC	NO/NO	NCU	NCU	NO
_	CANADA	YES	YES/YES	YES/YES	NCU	YES/NC	NCU	NC/ NC	YES/YES/YES	YES/NC/YES	YES/YES	YES/NO	YES	YES	YES/YES
Y	SINGAPORE	YES	YES/YES	NO/NO	NCU	YES/YES	NCU	NC/NC	YES/YES/YES	NO/NC/NC	YES/NC	NO/NO	NO	NO	NO
P	SPAIN	YES	YES/YES	YES/YES	NCU	YES/YES	NCU	NC/NC	YES/YES/YES	YES/NC/NC	YES/YES	YES/YES	YES	YES	YES/YES
E	SWITZERLAND	YES	YES/YES	YES/NC	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	YES/NC/NC	NO/NC	YES/YES	YES	YES	YES/YES
2	UNITED KINGDOM	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	YES/ NC/NC	NO/NC	YES/YES	YES	YES	YES/YES
	UNITED STATES	NC	YES/NC	NC/NC	NCU	NC/NC	NCU	NC/ NC	YES/NC/YES	NO/NC/NC	NC/ NC	NO/NO	NC	NC	YES/YES
-	AUSTRALIA	NO	YES/YES	YES/YES	NCU	YES/NC	NCU	NC/NC	YES /YES/YES	NO/NC/NC	YES/NC	YES/NO	NO	NO	YES/YES
Y	DENMARK	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	NC/YES/YES	NO/NO	YES/YES	YES	YES	YES/YES
P E	FRANCE	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	YES/NC/NC	YES/YES	YES/YES	YES	YES	YES/YES
	NEW ZEALAND	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	NO/NC/NC	NC/NC	NO/NO	YES	YES	NO
3	SINGAPORE	YES	YES/YES	YES/NO	NCU	YES/NC	NCU	NC/ NC	YES/YES/YES	NO/NC/ NC	YES/NC	NO/NO	NO	NO	NO
	SWITZERLAND	YES	YES/YES	YES/NC	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	YES/NC/NC	NO/NC	YES/YES	YES	YES	YES/YES
	UNITED KINGDOM	YES	YES/YES	YES/YES	NCU	NC/NC	NCU	NC/NC	YES/YES/YES	YES/NC/NC	YES/NC	YES/YES	YES	YES	YES/YES
	UNITED STATES	NC	YES/NC	NC/NC	NCU	NC/NC	NCU	NC/NC	YES/NC/YES	NO/NC/NC	NC/ NC	NO/NO	NC	NC	YES/YES

## **General Comments**

#### **ACRONYMS**

- YES means "legally provided in the receiving country (statutory) or specified in a labor agreement or Memoranda of Understanding (MoU) between the receiving and sending countries involved."
- NC means "non-compulsory". It is used when the social provision under review is not required by law in the receiving country (non statutory) or not specified in labor agreements or MoUs between the receiving and sending countries involved. It typically leaves the room for employer-sponsored benefits.
- NCU means "non-compulsory and uncommon". It is used when the benefit under review is non-compulsory and typically neither provided by the receiving country nor by the employer.
- NO means "not provided at all" by the receiving country or the employer.

#### **SHORT TERM BENEFITS**

• As most social protection benefits in the United States, short-term benefits are non-compulsory and employer-sponsored, meaning that they are subject to private arrangements agreed in the contract between the employer and his employee without federal obligations for universal coverage. Health care benefits and sick are typically provided by employers.

#### **WORK-RELATED BENEFITS**

- Pre-departure training and emergency repatriation costs are typically not covered by receiving countries but increasingly part of bilateral labor agreements or memoranda of understanding as in the seasonal migration schemes in Australia and New Zealand with selected Pacific Islands.
- There is usually no legal obligation for facilitated access to finance and remittance transfer but reportedly employers assist their employees in opening bank accounts and finding remittance transfer mechanisms at the lowest costs.
- The information provided on severance pay and end-of-service benefits builds on the updated severance pay matrix in Holzmann et al. (2010).
- Provisions in case of bankruptcy mean that pending wages and other worker's entitlements upon redundancy are guaranteed by the receiving countries in case of employer's insolvency, either through a government program such as the Wage Earner Protection Program in Canada, or through Wage Guarantee Funds or Insolvency Funds financed through employers' contribution as in the European countries under review. Such provisions are absent in the US or New Zealand, where employees' wages and redundancy pay are however considered as preferential claims in bankruptcy procedure.

#### **FAMILY BENEFITS**

• When covered by receiving countries, family benefits are only available in the host country and therefore exclude family members left behind in the home country.

#### LONG TERM BENEFITS

• Portability provisions refer to exportability and totalization of pension claims as included in bilateral or multilateral social security agreements. YES therefore applies selectively for nationals from countries with which the receiving country under review have signed a social security agreement.

# TYPE 1: SEASONAL MIGRATION SCHEMES FOR LOW-SKILLED MIGRANT WORKERS

**AUSTRALIA – PACIFIC SEASONAL WORKER PILOT SCHEME** (Page 5)

**CANADA - SEASONAL AGRICULTURAL WORKERS PROGRAM** (Page 6)

FRANCE – SEASONAL WORKERS PROGRAM (Page 7)

**NEW ZEALAND – RECOGNISED SEASONAL EMPLOYERS SCHEME** (Page 8)

**SPAIN – TYPE T PERMITS FOR SEASONAL MIGRANTS** (Page 9)

**UNITED KINGDOM – SEASONAL AGRICULTURAL WORKERS SCHEME** (Page 10)

**UNITED STATES – H2-A VISA PROGRAM FOR TEMPORARY AGRICULTURAL WORKERS** (Page 11)

## **AUSTRALIA – PACIFIC SEASONAL WORKER PILOT SCHEME**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			,	WORK-RE	LATED BENEF	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemployme nt Benefits/ Work-specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
Kiribati, Papua New Guinea, Tonga, and Vanuatu/ Memorand a of Understan ding	Horticult ure industry/ Low- skilled	Employer- based with labor market test	7 months (at least 6 months) in any 12 months, return possible if compliance with visa conditions/ no access to permanent residence	NO (workers are required to maintain private health insurance during their stay)	YES/YES	NO/NO 3	YES (pre- departure and on- arrival briefings)	YES/YES (the employers covers half of travel and living expenses)	NC	NC/YES <sup>4</sup>	YES /YES/YES	NO/NC/ YES <sup>5</sup>	NO/NC	NO/NO	NO (no family unification)	NO (no family unification)	YES <sup>6</sup> /YES (possibility to claim pension contribution after departure <sup>7</sup> , or totalization under social security agreement <sup>8</sup> )

Sources: Department of Immigration and Citizenship, Centre Link, Fair Work Australia, Australian Family Assistance Office, Australian Taxation Office, Department of Foreign Affairs and Trade, ILO Migration Survey 2003

#### **Comments:**

The Pacific Seasonal worker Pilot Scheme (PSWPS) was launched in 2008. It aims to enable workers to contribute to economic development in their home countries through employment experience, remittances, and training acquired during the pilot, while examining the benefits to the Australian economy and to employers who can demonstrate that they cannot rely on local workers.

<sup>&</sup>lt;sup>2</sup> All employees in Australia are entitled to receive 10 days of paid personal/carer's leave, 2 days of unpaid carer's leave, and 2 days of paid or unpaid compassionate leave. These forms of leave are designed to help an employee deal with personal illness, caring responsibilities, family emergencies, and the death or serious illness of close family members.

<sup>&</sup>lt;sup>3</sup> All employees in Australia are eligible to unpaid parental leave if they have completed at least 12 months of continuous service with their employer. Each eligible member of an employee couple may take a separate period of up to 12 months of unpaid parental leave.

<sup>&</sup>lt;sup>4</sup> Comparison of remittance transfer providers through Send Money Pacific: a website created through the joint Australian and New Zealand government's lead initiative "Reducing the Cost of Remittances to the Pacific".

<sup>&</sup>lt;sup>5</sup> Employers are required to assist their seasonal workers to participate in government financed training in line with workers' needs while in Australia.

<sup>&</sup>lt;sup>6</sup> Super is the national compulsory saving scheme for retirement benefits. Any employer in Australia must contribute to the super fund if the worker is less than 70 years of age and is paid a salary of at least A\$450 in a calendar month. Workers can also choose to make personal contributions to their superannuation from their net income after tax. If so, they may be eligible for the Government co-contribution.

<sup>&</sup>lt;sup>7</sup> Temporary workers leaving Australia can claim their superannuation money after leaving upon expiration or cancellation of their temporary visa. If they claim their super payment, they can still return to Australia on another visa.

<sup>&</sup>lt;sup>8</sup> Australia currently has international social security agreements with Austria, Belgium, Canada, Chile, Croatia, Cyprus, Denmark, Finland, Germany, Greece, Republic of Ireland, Italy, Japan, South Korea, Malta, the Netherlands, New Zealand, Norway, Portugal, Slovenia, Spain, Switzerland, and the USA. Under international social security agreements, Australia equates social insurance periods in partner countries with periods of Australian residence in order to meet minimum qualifying periods for Australian pensions. The other countries count periods of Australian residence as periods of social insurance in order to meet their minimum qualifying periods for payment.

# **CANADA - SEASONAL AGRICULTURAL WORKERS PROGRAM (SAWP)**

		HEME RVIEW		SHORT	Γ-TERM BEI	NEFITS				WORK-R	ELATED BEN	IEFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employe r-based/ quotas/ other	Duration, Renewability/ Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminatio n measures	Unemploymen t Benefits/ Work-specific Labor market integration/ Training	Severance pay/ end-of-service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
Canada with Mexico and Caribbean States/ MOU between countries and Employme nt Agreement btw the employer and foreign worker	Agricultu ral sector/ Low- skilled farm workers	Employer -based with labor market test	Up to 8 month a year renewable/ compulsory return after work completed – at least 4 months in home country before reentry in Canada, no access to permanent residence	YES (Employer covers medical insurance until eligibility to provincial health insurance)	YES / YES (On-the-job injury and illness insurance provided by employer and eligibility through Employment Insurance premium while in Canada)	YES / YES (eligibility through Employme nt Insurance premium – can be collected outside of Canada)	NCU	YES (Partially covered by employer - fully covered in British Columbia)/ YES (Free housing provided by the employer - except in British Columbia)	NC	NC/ NC	YES (prevailing wage rate) / NO / YES (foreign workers protected from discriminatio n at hiring, working and firing by federal human rights laws)	NO (residence permitted only if employed) / NC / YES (provided for free by employer at the work place)	NO /YES (Compulsory Savings Scheme for Caribbean workers – 25% of wages remitted to home country gvnt)	YES <sup>10</sup> /NO	NO (no family unification)	NO (no family unification)	YES  (Contribution to Canadian Pension Plan: old age, disability and survivors benefits 11)  / YES  (bilateral agreements with Mexico and most Caribbean countries)

**Sources:** Human Resources and Skills Development Canada, Citizenship and Immigration Canada, ILO Migration Survey 2003

#### **Comments:**

- Federal and Provincial jurisdictions: Besides federal laws and programs such as the Employment Insurance or the Canadian Pension Plan, every Canadian province has its own labor and employment laws, which may lead to slight differences in social protection provisions for seasonal migrants. For instance, health care benefits can be either provided through the provincial health insurance or through a private medical insurance covered by the employer. Travel and housing provisions can also vary for certain provinces like British Columbia. Wage conditions and employment standards (including minimum wages, overtime, hours of work, rest periods, holidays and vacations) may also vary from one province to the other.
- Employment Insurance Premium: SAWP migrants contribute to the Employment Insurance program in Canada, which provides temporary financial assistance for unemployed workers (regular unemployment benefits) and those who cannot work for reasons of sickness (sickness benefits), childbirth (maternity benefits), parenting (parental benefits) or support to a family member gravely ill with a significant risk of death (compassionate care benefits). Despite their contribution to the scheme, seasonal workers cannot meet the eligibility criteria for the regular unemployment benefits since they can only stay in Canada if employed. However, they can be eligible for sickness benefits while in Canada and can collect maternity, parental and compassionate care benefits inside and outside of Canada. Eligibility requirements are the same as for Canadian citizens and permanent residents (see footnotes). Because most seasonal workers work in Canada for only part of the year, they may not work enough to meet these eligibility requirements.
- Canadian Pension Plan benefits and portability: SAWP migrants contribute to the Canadian Pension Plan which can make them eligible to a monthly retirement pension at age 65, disability benefits and survivor benefits. They can receive the same benefits as Canadian workers if they meet the eligibility requirements (see footnote). Canada has signed bilateral social security agreements with a number of countries in the Caribbean and Mexico, which allows for totalization of periods of contributions and exportability of pensions benefits.

<sup>&</sup>lt;sup>9</sup> To be eligible workers must have shown that they have worked in a job that has paid EI premiums and for 600 insurable hours in the last 52 weeks or since their last claim, whichever is less.

<sup>&</sup>lt;sup>10</sup> The Wage Earner Protection Program is a federal program that provides payment of eligible wages due to workers made redundant because of employer's bankruptcy. It applies to workers who are owed eligible wages for the 6 month period ending on the bankruptcy date.

<sup>&</sup>lt;sup>11</sup> To be eligible workers must be at least 65 years old or, for a reduced pension, be between 60 and 64 years old and have contributed to the CPP and earned at least \$3500 in a given year. To qualify for disability benefits, workers must have contributed to the CPP in at least four of the last six calendar years before the start of the disability. Disability benefits end when workers start to receive retirement benefits. To qualify for survivor benefits, the deceased must have worked in Canada and contributed to CPP for at least one third of the calendar years in his contributory period and must have contributed for a minimum of three years.

## FRANCE – SEASONAL WORKERS PROGRAM

		HEME RVIEW		SHOR	T-TERM BEN	NEFITS			,	WORK-REI	ATED BENEF	ITS			FAMILY I	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries, especially Morocco, Tunisia, and Poland/ National Program, Labor Agreement s with the 3 countries above	Seasonal agricultu ral or non- agricultu ral work / low- to mid- skilled	Employer- based with labor market test	3 years renewable, allowing residence and work periods of 6 months max over 12 months	YES	YES/YES  (All employees are covered, without condition of a minimum paid employment prior to the injury or illness)	YES/YES	NCU	NC/NC	NC	NC/NC	YES/YES/ YES	NO <sup>12</sup> /NC/NC	NO/NO	YES/YES <sup>13</sup>	NO (no family unification)	NO (no family unification)	YES (Old Age <sup>14</sup> / Disability <sup>15</sup> / Survivors <sup>16</sup> ) / YES (for EU nationals and nationals from countries with social security bilateral agreement with the EU or France <sup>17</sup> )

Sources: French Office for Immigration and Integration; French Ministry of Labor, Solidarity and Public Service; French Social Security website; Régime de Garantie des Salaires; ILO Migration Survey 2003.

#### **Comments:**

- All migrant workers legally employed in France contribute to the French social security system and benefit from the same social protection provisions as nationals. They also enjoy the same wage and work conditions.
- Seasonal workers can benefit from health, maternity/paternity, disability and survivors benefits if they have worked at least 800 hours over a year, or contributed with a salary at least equal to 2030 times the hourly minimum wage over a year.

<sup>&</sup>lt;sup>12</sup> To qualify for unemployment benefits, the claimant must have contributed to the scheme for a minimum period of 122 days in the last 28 months, or the last 36 months for if aged over 50.

<sup>&</sup>lt;sup>13</sup> All employees in France can benefit from the Wages Guarantee Fund (Régime de Garantie des Salaires) in case of insolvency of their employers association financed through employers' contributions. It guarantees the payment of wages and redundancy entitlements when the employer goes bankrupt and is unable to pay his employers.

<sup>&</sup>lt;sup>14</sup> Individuals who reach 60 years of age and who have contributed for at least one quarter to the General Social Security Pension Scheme are entitled to a pension, if they request it.

<sup>&</sup>lt;sup>15</sup> To be eligible, a claimant must have suffered a reduction of 2/3 of his capacity to work, be under age of 60, establish that he has been insured for 12 months and show that he has performed at least 800 hours of work in the last 12 months (including at least 200 hours in the 3 first months prior to the disability).

<sup>&</sup>lt;sup>16</sup> To qualify for benefits, the claimant must have paid contributions on an amount equal to 60 times the hourly minimum wage or 60 hours worked during the calendar month, or contributions on an amount equal to 120 times the hourly minimum wage or 120 hours of paid employment within three calendar months

<sup>&</sup>lt;sup>17</sup> Includes Algeria, Andorra, Benin, Cameroun, Canada, Cap-Vert, Congo, Ivory Coast, Croatia, US, Gabon, Guernsey, Israel, Jersey, Macedonia, Madagascar, Mali, Morocco, Mauritania, Monaco, Niger, Philippines, Quebec, Saint-Marin, Senegal, Togo, Tunisia, and Turkey.

## **NEW ZEALAND – RECOGNISED SEASONAL EMPLOYERS SCHEME**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS				WORK-REI	ATED BENEFI	TS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/
Priority to Pacific Islands nationals <sup>18</sup> / Inter- Agency Understan dings with 5 "kick start states" <sup>19</sup>	Horticult ure and viticultur e industrie s / Low- skilled	Employer- based with labor market test and annual quota (8000 in 2010)	Max 7 months in any 11 months period (9 months for Tuvalu and Kiribati residents)/ Return compulsory after work completed, re-entry possible if return to home country at the end of contract	YES (covered by the employer)	YES (covered by the gnvt's accident insurance scheme) / YES (5 days paid sick leave after 6 months employed)	YES/NO 20	YES	YES (the employer pays half of travel costs)/YES (provided by the employer)	YES (through employer- sponsored medical insurance)	YES ( the employer must ensure access to personal banking for his workers)/YES <sup>21</sup>	YES (market rate for work performed) / NO/YES	NO/NC/N C	NC/NC	NO/NO	NO (no family unification)	NO (no family unification)	NO

Sources: Immigration New Zealand (Department of Labour), Work and Income (Ministry of Social development), New Zealand Now official website, Ministry of Health, ILO MIGRANT Good practices database.

Comments: The RSE scheme is developed through the coordination of the Department of Labour, the Ministry of Social Development, and New Zealand's International Aid and Development Agency (NZAID) in New Zealand, and collaboration with ministries of labour and community leaders in Pacific countries involved for the selection of potential seasonal migrant workers. It aims to create a mutually beneficial circular migration scheme where employers in the New Zealand horticulture and viticulture industries can have access to a secure labour supply in order to circumvent local labor shortages and remain competitive on world markets, while selected Pacific Island workers can secure access to the New Zealand labour market and contribute to economic development in their home countries through employment experience abroad and remittances. The government of New Zealand is collaborating with the World Bank to monitor and evaluate the outcomes of this recent policy scheme.

<sup>&</sup>lt;sup>18</sup> Pacific Islands Forum member nations are: Federated States of Micronesia, Papua New Guinea, Kiribati, Nauru, Palau, The Republic of Marshall Islands, Solomon Islands, Tonga, Tuvalu, Samoa, and Vanuatu.

<sup>&</sup>lt;sup>19</sup> New Zealand has signed Inter-Agency Understandings with 5 Pacific states selected to start developing the RSE policy: Kiribati, Samoa, Tuvalu, Tonga, Solomon Islands, and Vanuatu.

<sup>&</sup>lt;sup>20</sup> Any employee is eligible for parental leave if she/he has worked for the same employer for an average of at least 10 hours a week (including at least one hour in every week or 40 hours in every month) in the 6 or 12 months immediately before the baby's expected due date or the date of adoption. Paternity leave and extended leave of up to 52 weeks is available for employees with 12 months eligible service. Parental leave payments are available for 14 weeks for eligible workers.

<sup>&</sup>lt;sup>21</sup> Comparison of remittance transfer providers through Send Money Pacific: a website created through the joint Australian and New Zealand government's lead initiative "Reducing the Cost of Remittances to the Pacific".

# **SPAIN – TYPE T PERMITS FOR SEASONAL MIGRANTS**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			,	WORK-REI	ATED BENEF	ITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy /Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	Seasonal work (tourism, agricultu re or construct ion)/ low- skilled	Employer- based with labor market test	Maximum 9 months of work in a period of 12 consecutive months, renewable/ compulsory return after work period completed, possibility of re-entry /access to permanent residence through other types of temporary work permits	YES	YES/YES	YES/YES (eligible when contributio n of 180 days over the last 7 years before the leave and 360 days over the whole working life in Spain)	NCU	YES/YES	NC	NC/NC	YES/YES/ YES	YES/YES/ YES	YES <sup>22</sup> /YES 23	YES/YES <sup>24</sup>	YES (in Spain and in EEA and Switzerland with the European Health Insurance Card only for temporary stays)	YES (in Spain)	YES (contribution to national pension scheme covering old-age, disability and survivors benefits 25) / YES (only for EU nationals or nationals from a country with social security agreement with the EU or Spain 26)

Sources: Spanish Ministry of Labor and Immigration; Fondo de Garantia Salarial; ILO Migration Survey 2003

Comments: All migrant workers legally employed in Spain contribute to the national social security system and benefit from the same social protection provisions as national workers. They also enjoy the same wage and work conditions.

<sup>&</sup>lt;sup>22</sup> Workers dismissed for valid reasons receive compensation of 20 days' wage for each year of service, up to a maximum sum of 12 months' pay (for periods of service under a year, this is prorated by the number of months of service).

<sup>&</sup>lt;sup>23</sup> When a worker terminates a fixed-term contract she/he is entitled to a compensation of 8 days' salary per year of employment.

<sup>&</sup>lt;sup>24</sup> The Wages Guarantee Fund (Fondo de Garantia Salarial) guarantees payment of wages and compensation for termination of employment in case the employer goes bankrupt or is in financial difficulty and cannot pay his employees their entitlements.

<sup>&</sup>lt;sup>25</sup> Eligibility criteria: to reach age 65 and 15 years of contribution.

<sup>&</sup>lt;sup>26</sup> Includes Andorra, Argentina, Australia, Brazil, Canada, Chile, Colombia, Dominican Republic, Ecuador, United States, Philippines, Morocco, Mexico, Paraguay, Peru, Russia, Tunisia, Ukraine, Uruguay, and Venezuela.

### UNITED KINGDOM – SEASONAL AGRICULTURAL WORKERS SCHEME

		HEME RVIEW		SHORT	T-TERM BEN	NEFITS			W	ORK-RELA	ATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
UK with Bulgaria and Romania/ National scheme	Agricultu ral sector/ Low- skilled seasonal work	Quota set every year	Btw 5 weeks and 6 months, renewable after 3 months gap	YES (National Health System – full coverage for anyone working in the UK)	NO/ NO (only available for agricultural workers employed continuously with the same employer for at least 12 months)	NO/ NO (non eligible given the short duration of the stay)	NCU	NO (covered by worker) / YES (employer provides accommod ation)	NC	NC/NC	YES (at least agricultural minimum wage)/YES / YES	YES/ NC/ NC	NO/NC	YES/YES <sup>27</sup>	YES (only if dependants are living permanently in the UK with the migrant worker during his/her work period)	YES (as European Economic Area nationals – covered only in the UK)	YES ( Disability and survivors benefits through National Insurance contribution but not enough years of contribution to receive old-age benefits)/ YES (as EU nationals)

Sources: Home Office - UK Border Agency, Directgov, HM Revenue and Costums, UK Department of Health, UK Department for Environment, Food and Rural Affairs, The Insolvency Service, ILO Migration Survey 2003.

#### **Comments:**

- Social protection provisions for temporary migrant workers in the UK is mainly based on (1) universal health care benefits (full coverage by the National Health System for anyone working in the UK and for his/her dependants living in the UK during his/her work period), (2) Public Funds, and (2) National Insurance contributions. Public funds encompass a wide range of benefits among which child benefits, housing benefits, disability allowance or income-based jobseeker's allowance. Temporary migrants workers usually have "no recourse to public funds", meaning that they are not able to claim most of these benefits. However, for some funds there are exceptions to this rule. Among those exceptions, EEA nationals and family members, and nationals from countries which have a social security agreement with the UK or the EU (see list in footnote) can claim certain benefits (including child benefit). Public funds do not include state benefits based on National Insurance contributions. National Insurance contributions pay for the following state benefits: contribution-based jobseeker's allowance; incapacity benefit; retirement pension; widow's benefit and bereavement benefit; guardian's allowance; statutory maternity pay; maternity allowance; and contribution-related employment and support allowance. Seasonal agricultural workers cannot meet the eligibility criteria for some of the state benefits related to National Insurance contribution because of the limited period of their stay. This is the case for maternity leave or old age benefits.
- Pay and work conditions for seasonal agricultural workers are set every year by the Agricultural Wage Order. This order sets out the minimum wage to be paid for agricultural work, overtime rates, and conditions for rest breaks, holiday or sick pay. All agricultural workers including seasonal workers are eligible to paid holiday leave and appropriate rest breaks. However, benefits for workers getting ill or injured during work time are not available for seasonal workers since they require for agricultural workers to be employed continuously with the same employer at least for 12 months.

<sup>&</sup>lt;sup>27</sup> Unpaid wages, holiday pay, and wages in lieu of notice, up to certain limits, are covered by the Redundancy Fund to employees who's employer has gone insolvent and cannot pay his employees.

# **UNITED STATES – H2-A VISA PROGRAM FOR TEMPORARY AGRICULTURAL WORKERS**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			V	VORK-REL	ATED BEN	EFITS			FAMILY I	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	activity/ Skill	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
US with a list of countries <sup>28</sup> (nationals from a country not on the list can also apply but are subject to US gvnt approval)/ National Program	Agricultu ral sector/ Low- skilled farm workers	Employer- based with labor market test	Maximum of 1 year, possible incremental extensions of 1 year up to 3 years in total, readmission possible after a leave of 3 months at the end of the 3 years period of holding a H2-A visa	NC (employer- sponsored health insurance, non- universal)	YES (State-based insurance, only optional coverage in certain states)/ NC (free medical treatment for on-the-job illness but no federal requirement for paid sick leave, only unpaid leave under certain circumstanc es)	NC / NC (employer- sponsored: matter of agreement between employer and employee, only unpaid leave under certain circumstan ces <sup>29</sup> )	NCU	YES (All travel costs covered by the employer after completion of the contract)/ YES (Free housing provided by the employer)	NC	NC/ NC	YES (prevailing wage rate) / NC / YES	NO (residence permitted only if employed)/ NC / NC	NC/ NC (employer- sponsored: matter of agreement between employer and employee)	NO/NO	NCU	NCU	NO (No contribution to the Social Security System in the US – only death benefits for family including in home country)

**Sources:** US Department of Labor, US Citizenship and Immigration Service, US Office of Consular Affairs, ILO Migration Survey 2003

#### **Comments:**

• Most social protection benefits in the US (including health care benefits) are employer-sponsored and non-universal, meaning private arrangements agreed in the contract between the employer and his employee without federal obligations for universal coverage.

• Temporary agricultural workers do not contribute to the US Social Security System and are thus excluded from any long-term benefit.

<sup>&</sup>lt;sup>28</sup> List for 2010: Argentina, Australia, Belize, Brazil, Bulgaria, Canada, Chile, Costa Rica, Croatia, Dominican Republic, Ecuador, El Salvador, Ethiopia, Guatemala, Honduras, Indonesia, Ireland, Israel, Jamaica, Japan, Lithuania, Mexico, Moldova, the Netherlands, New Zealand, Nicaragua, Norway, Peru, Philippines, Poland, Romania, Serbia, Slovakia, South Africa, South Korea, Turkey, Ukraine, United Kingdom, and Uruguay.

<sup>&</sup>lt;sup>29</sup> Employees are eligible to take sick or maternity leave if they have worked for at least 12 months, and have worked at least 1 250 hours over the previous 12 months, and work at a location where at least 50 employees are employed by the employer within 75 miles.

# TYPE 2: NON-SEASONAL AND NON-TRANSITIONAL TEMPORARY LABOR MIGRATION SCHEMES FOR LOW- TO MID-SKILLED WORKERS

**CANADA – PILOT PROJECT FOR OCCUPATIONS REQUIRING LOWER LEVELS OF FORMAL TRAINING (Page 13)** 

SINGAPORE – WORK PERMIT (R PASS) FOR UNSKILLED WORKERS (Page 14)

SPAIN- TYPE A PERMITS FOR TEMPORARY MIGRANTS IN CONSTRUCTION WORK AND SERVICES FOR INDUSTRY AND INFRASTRUCTURE (Page 15)

**SWITZERLAND – SHORT-TERM RESIDENCE PERMIT (PERMIT L) FOR TEMPORARY SKILLED WORKERS** (Page 16)

**UNITED KINGDOM – SECTORS BASED SCHEME** (Page 17)

UNITED STATES – H2-B VISA PROGRAM FOR TEMPORARY NON-AGRICULTURAL WORKERS (Page 18)

# CANADA – PILOT PROJECT FOR OCCUPATIONS REQUIRING LOWER LEVELS OF FORMAL TRAINING

	SCH OVER	EME VIEW		SHORT	T-TERM BEI	NEFITS			V	/ORK-REL/	ATED BENEFI	TS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framewo rk or Labor Agreeme nt	Sector of activity/ Skill level	Access: employe r-based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriatio n Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
Canada with all countries / National Program	All sectors/ occupations that require at most a high-school diploma or max 2 years of job- specific training	Employe r-based with labor market test	Maximum of 24 months renewable (if successful labor market test) / Access to permanent residence possible after 2 years of full-time skilled work	YES (Employer covers medical insurance until eligibility to provincial health insurance)	YES / YES (provincial workplace safety insurance plan and eligibility through Employment Insurance premium <sup>30</sup> while in Canada)	YES / YES (eligibility through Employme nt Insurance premium – can be collected outside of Canada)	NCU	YES (employers pay roundtrip transport costs)/ NC (but employers must support workers in finding affordable housing)	NC	NC/ NC	YES (prevailing wage rate) / YES / YES (foreign workers protected from discrimination at hiring, working and firing by federal human rights laws)	YES (eligibility through Employment premium only while in Canada) / NC / YES (can require worker's contribution )	YES/YES <sup>31</sup>	YES <sup>32</sup> /NO	YES (available only in Canada under provincial health insurance)	YES (available only in Canada after 18 month of residence)	YES (Contribution to Canadian Pension Plan: old age, disability and survivors benefits <sup>33</sup> ) / YES (under provisions of bilateral agreements with a number of countries <sup>34</sup> )

**Sources:** Human Resources and Skills Development Canada, Citizenship and Immigration Canada, ILO Migration Survey 2003 **Comments:** 

- Federal and Provincial jurisdictions: In Canada, besides federal laws and programs such as the Employment Insurance or the Canadian Pension Plan, every province has its own labor and employment laws, which may lead to slight differences in social protection provisions for temporary migrants. For instance, health care benefits can be either provided through the provincial health insurance or through a private medical insurance covered by the employer. Wage conditions and employment standards (including minimum wages, overtime, hours of work, rest periods, holidays and vacations) may also vary from one province to the other.
- Employment Insurance Premium: temporary migrants contribute to the Employment Insurance program in Canada, which provides temporary financial assistance for unemployed workers (regular unemployment benefits) and those who cannot work for reasons of sickness (sickness benefits), childbirth (maternity benefits), parenting (parental benefits) or support to a family member gravely ill with a significant risk of death (compassionate care benefits). Regular unemployment benefits and sickness benefits can only be collected while in Canada. Maternity, parental and compassionate care benefits can be collected inside and outside of Canada. Eligibility requirements are the same as for permanent workers (see note 2).
- Canadian Pension Plan benefits and portability: temporary migrants contribute to the Canadian Pension Plan which can make them eligible to a monthly retirement pension at age 65, disability benefits and survivor benefits. They can receive the same benefits as Canadian workers if they meet the eligibility requirements (see footnote). Canada has signed bilateral social security agreements with an important number of countries in the world, which allows for totalization of periods of contributions and exportability of pensions benefits.

To be eligible workers must have shown that they have worked in a job that has paid El premiums and for 600 insurable hours in the last 52 weeks or since their last claim, whichever is less.

<sup>&</sup>lt;sup>31</sup> Minimum 12 months of employment to qualify.

The Wage Earner Protection Program is a federal program that provides payment of eligible wages due to workers who lost their job because of their employer's bankruptcy. It applies to workers who are owed eligible wages for the 6 months ending on the bankruptcy date.

To be eligible workers must be at least 65 years old or, for a reduced pension, be between 60 and 64 years old and have contributed to the CPP and earned at least \$3500 in a given year. To qualify for disability benefits, workers must have contributed to the CPP in at least four of the last six calendar years before the start of the disability. Disability benefits end when workers start to receive retirement benefits. To qualify for survivor benefits, the deceased must have worked in Canada and contributed to CPP for at least one third of the calendar years in his contributory period and must have contributed for a minimum of three years.

<sup>&</sup>lt;sup>34</sup> Bilateral Social Security Agreements for pension benefits of migrant workers including equality of treatment, export of benefits, and totalization (Source: ILO Migration Survey 2003): Antigua and Barbuda, Australia, Austria, Barbados, Belgium, Chile, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Finland, France, Germany, Greece, Grenada, Guernsey, Hungary, Iceland, Israel, Italy, Jamaica, Jersey, South Korea, Luxembourg, Malta, Mexico, Netherlands, New Zealand, Norway, Philippines, Portugal, St Kitts and Nevis, St Lucia, St Vincent and the Grenadines, Slovakia, Slovenia, Spain, Sweden, Switzerland, Trinidad and Tobago, United States, Uruguay, United Kingdom.

# SINGAPORE – WORK PERMIT (R PASS) FOR UNSKILLED WORKERS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			,	WORK-REI	LATED BENEF	ITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	activity/ Skill	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	All sectors/ Low-skilled workers with a monthly salary of not more than \$1,800	Employer- based with foreign worker levy (tax on employer)	Usually 1-2 years renewable as long as employed/ No access to permanent residence under R Pass	YES (Employers are required to cover medical insurance for their workers)	YES/YES <sup>35</sup>	NO <sup>36</sup> /NO	NCU	YES (return upon terminatio n of contract)/ YES (provided by the employer)	NC	NC/NC	YES (under the Employment Act) /YES <sup>37</sup> /YES	NO/NC/ NC	YES <sup>38</sup> /NC	NO/NO	NO	NO	NO

Sources: Ministry of Manpower, Central Provident Fund Board, Ministry of Health

#### **Comments:**

- In Singapore the Employment Act covers every employee- regardless of nationality who is under a contract of service with an employer, except any person employed in managerial or executive position (including professionals with tertiary education), any seaman, any domestic worker, or any person employed by a Statutory Board or the Government. It fixes work and salary conditions, including work-related benefits such as sick pay, maternity leave, annual leave and public holidays.
- The social security system in Singapore is based on a Central Provident Fund (CPF) for Singaporeans and permanent residents. The CPF is a social security savings scheme for retirement benefits, health care expenditures and access to home ownership. Since foreign workers with an R Pass are not eligible to permanent residence, they are not covered by the CPF for long-term benefits.

<sup>&</sup>lt;sup>35</sup> An employee covered by the Employment Act is entitled to 14 days of outpatient sick leave per year and 60 days of hospitalization leave if she/he has worked with the same employer for at least 3 months.

<sup>&</sup>lt;sup>36</sup> Female foreign worker shall not become pregnant or deliver any child in Singapore during the validity of her work permit (Employment of Foreign Manpower Act, Chapter 91A).

<sup>&</sup>lt;sup>37</sup> An employee covered by the Employment Act is to paid annual leave if she/he has worked at least 3 months for the same employer. She/he entitled to 7 days for 12 months of continuous service and one additional day for every 12 months of continuous service up to a maximum of 14 days.

<sup>&</sup>lt;sup>38</sup> Minimum 36 months of employment to qualify.

# SPAIN- TYPE A PERMITS FOR TEMPORARY MIGRANTS IN CONSTRUCTION WORK AND SERVICES FOR INDUSTRY AND INFRASTRUCTURE

		HEME RVIEW		SHORT	T-TERM BEI	NEFITS				WORK-RE	LATED BENE	FITS			FAMILY I	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	Construction work and services in industry and infrastru cture (electricit y, rail, telephon e, etc.)/ mid- skilled	Employer- based with labor market test	Maximum 1 year , renewable/ compulsory return after work period completed, possibility of re-entry /access to permanent residence through other types of temporary work permits	YES	YES/YES	YES/YES (eligible when contributio n of 180 days over the last 7 years before the leave and 360 days over the whole working life in Spain)	NCU	YES/YES	NC	NC/NC	YES/YES/ YES	YES/YES/ YES	YES <sup>39</sup> /YES 40	YES/YES <sup>41</sup>	YES (in Spain and in EEA and Switzerland with the European Health Insurance Card only for temporary stays)	<b>YES</b> (in Spain)	YES (contribution to national pension scheme covering old-age, disability and survivors benefits <sup>42</sup> ) / YES (only for EU nationals or nationals from a country with social security agreement with the EU or Spain <sup>43</sup> )

Sources: Spanish Ministry of Labor and Immigration; Fondo de Garantia Salarial; ILO Migration Survey 2003

Comments: All migrant workers legally employed in Spain contribute to the national social security system and benefit from the same social protection provisions as national workers. They also enjoy the same wage and work conditions.

<sup>&</sup>lt;sup>39</sup> Workers dismissed for valid reasons receive compensation of 20 days' wage for each year of service, up to a maximum sum of 12 months' pay (for periods of service under a year, this is prorated by the number of months of service).

<sup>&</sup>lt;sup>40</sup> When a worker terminates a fixed-term contract she/he is entitled to a compensation of 8 days' salary per year of employment.

<sup>&</sup>lt;sup>41</sup> The Wages Guarantee Fund (Fondo de Garantia Salarial) guarantees payment of wages and compensation for termination of employment in case the employer goes bankrupt or is in financial difficulty and cannot pay his employees their entitlements.

<sup>&</sup>lt;sup>42</sup> Eligibility criteria: to reach age 65 and 15 years of contribution.

<sup>&</sup>lt;sup>43</sup> Includes Andorra, Argentina, Australia, Brazil, Canada, Chile, Colombia, Dominican Republic, Ecuador, United States, Philippines, Morocco, Mexico, Paraguay, Peru, Russia, Tunisia, Ukraine, Uruguay, and Venezuela.

# SWITZERLAND – SHORT-TERM RESIDENCE PERMIT (PERMIT L) FOR TEMPORARY SKILLED WORKERS

		HEME RVIEW		SHORT	T-TERM BEI	NEFITS				WORK-RE	LATED BENEF	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	activity/ Skill	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
Non- EU/EFTA countries/ National scheme	All sectors/ Mid-to high- skilled	Employer- based with labor market test + quotas fixed every year	1 year, extension possible up to 24 months/no access to permanent residence	YES (Compulsor y health insurance for all persons residing in Switzerland )	YES/YES	YES <sup>44</sup> /NC (depending on cantons and employers)	NCU	NC/NC	NC	NC/NC	YES/YES /YES	YES <sup>45</sup> / NC/NC	NO/NC	YES/YES <sup>46</sup>	YES (in Switzerland and in EEA countries with the European Health Insurance Card only for temporary stays)	YES (paid by the employer at the same time as the salary, only in Switzerland)	YES <sup>47</sup> /YES <sup>48</sup>

Sources: Federal Office for Migration, Swiss Portal of the Federal Government, State Secretariat for Economic Affairs, Federal Office of Public Health, Federal Social Insurance Office

Comments: All migrant workers legally employed in Switzerland contribute to the Swiss social insurance system and benefit from the same social protection provisions as nationals. They also enjoy the same wage and work conditions.

<sup>&</sup>lt;sup>44</sup> In order to be entitled to this benefit, a woman must have been insured during the 9 months before the birth and, in the course of this period, have exercised a gainful occupation during at least 5 months.

<sup>&</sup>lt;sup>45</sup> To become eligible, the claimant must have pursued an occupation liable to contributions during at least 12 months in the course of the last 2 years preceding unemployment and be resident in Switzerland with a valid work permit.

<sup>&</sup>lt;sup>46</sup> All workers are entitled to insolvency compensation from an insolvency fund financed through general taxation when their employer goes bankrupt and becomes unable to pay his employees their wages.

<sup>&</sup>lt;sup>47</sup> All persons living or working in Switzerland are insured by the Old-Age and Survivors' Insurance (OASI) and Disability Insurance (DI). Additionally, the occupational benefit plan is compulsory for wage-earners already liable to OASI/DI and who receive an annual income of at least CHF 20.520 (in 2010). Old age provisions covered by the occupational benefit plan (2<sup>nd</sup> pillar) complement the OASI/DI (1<sup>st</sup> pillar).

<sup>&</sup>lt;sup>48</sup> Nationals from countries with a social security agreement with Switzerland (EU countries and Australia, Canada, Chile, Croatia, Ex-Yugoslavia, Israel, Macedonia, Philippines, San Marino, Turkey, and US) can obtain partial old-age, disability and survivors' benefits in their home country or receive a lump sum payment in lieu of a pension if they have been covered under OASI/DI (1<sup>st</sup> pillar) for a short time only. If there is no social security agreement, the claimant can be reimbursed of the accumulated OASI contributions. Migrant workers who have contributed to the occupational retirement scheme (2<sup>nd</sup> pillar) can receive either a partial pension or a lump sum payment in their home country.

#### **UNITED KINGDOM – SECTORS BASED SCHEME**

		HEME RVIEW		SHORT	r-TERM BE	NEFITS			\	WORK-REL	ATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminatio n measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
UK with Bulgaria and Romania/ National scheme	Food manufac turing sector (fish, meat and mushroo m processin g) / low- skilled	Quota set every year	Max 12 months/ Possibility to apply for a registration certificate that gives unrestricted access to UK labor market after a 12 month continuous work period under SBS	YES (National Health System – full coverage for anyone working in the UK)	YES/ YES <sup>49</sup>	YES/YES (depending on recent employme nt and earnings history 50)	NCU	NC/NC	NC	NC/NC	YES/ YES / YES	YES/ NC/ NC	NO <sup>51</sup> /NC	YES/YES <sup>52</sup>	YES (only if dependants are living permanently in the UK with the migrant worker during his/her work period)	YES (only if dependants are European Economic Area nationals – covered only in the UK)	YES ( Disability and survivors benefits, old-age benefits through National Insurance contribution 53)/ YES (as EU nationals)

Sources: Home Office - UK Border Agency, Directgov, HM Revenue and Costums, UK Department of Health, The Insolvency Service, ILO Migration Survey 2003.

#### **Comments:**

Social protection provisions for temporary migrant workers in the UK is mainly based on (1) universal health care benefits (full coverage by the National Health System for anyone working in the UK and for his/her dependants living in the UK during his/her work period), (2) Public Funds, and (2) National Insurance contributions. Public funds encompass a wide range of benefits among which child benefits, housing benefits, disability allowance or income-based jobseeker's allowance. Temporary migrants workers usually have "no recourse to public funds", meaning that they are not able to claim most of these benefits. However, for some funds there are exceptions to this rule. Among those exceptions, EEA nationals and family members, and nationals from countries which have a social security agreement with the UK or the EU (see list in footnote) can claim certain benefits (including child benefit). Public funds do not include state benefits based on National Insurance contributions pay for the following state benefits: contribution-based jobseeker's allowance; incapacity benefit; retirement pension; widow's benefit and bereavement benefit; guardian's allowance; statutory maternity pay; maternity pay; maternity allowance; and contribution-related employment and support allowance.

<sup>&</sup>lt;sup>49</sup> Eligible if employed, sick for at least four days in a row and earning at least £97 a week.

To qualify for maternity pay or paternity pay, the worker must have been employed by the same employer continuously for at least 26 weeks into the 15<sup>th</sup> week before the week of the birth and earn ed an average of at least £97 a week. If the mother does not meet the earning requirements, she can still receive a maternity allowance if she is self-employed or earned £30 a week averaged over any 13 weeks in her test period.

<sup>&</sup>lt;sup>51</sup> Minimum 24 months of employment to qualify.

<sup>&</sup>lt;sup>52</sup> Unpaid wages, holiday pay, and wages in lieu of notice, up to certain limits, are covered by the Redundancy Fund to employees who's employer has gone insolvent and cannot pay his employees.

<sup>&</sup>lt;sup>53</sup> Eligibility criteria: to reach age 65 and 30 years of contribution.

# UNITED STATES – H2-B VISA PROGRAM FOR TEMPORARY NON-AGRICULTURAL WORKERS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	/ORK-REL/	ATED BENI	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
US with a list of countries 54 (nationals from a country not on the list can also apply but are subject to US Gvnt approval)/ National Program	All non- agricultu ral sectors / All skill levels	Employer- based with labor market test / quota: numerical limit provided every fiscal year	Max 1 year, possible incremental extensions of 1 year up to 3 years in total, readmission possible after a leave of 3 months at the end of the 3 years period of holding a H2-B visa/ possibility to apply to Green card after end of H2-B visa	NC (employer- sponsored health insurance, non- universal)	YES (State-based insurance)/ NC (free medical treatment for on-the-job illness but no federal requirement for paid sick leave, only unpaid leave under certain circumstanc es)	NC / NC (employer- sponsored: matter of agreement between employer and employee, only unpaid leave under certain circumstan ces <sup>55</sup> )	NCU	NC (Unless return transportat ion costs if employee dismissed for business reasons unrelated to job performan ce before the end of contract) / NC	NC	NC/ NC	YES (prevailing wage rate)/ NC / YES	NO (residence permitted only if employed)/ NC / NC	NC/ NC (employer sponsored: matter of agreement between employer and employee)	NO/NO	NC (employer- sponsored)	NC (employer- sponsored)	YES (through contribution to Social Security 56) /YES (totalization possible when bilateral agreement 57)

Sources: US Department of Labor, US Citizenship and Immigration Service, US Office of Consular Affairs, ILO Migration Survey 2003

- Most social protection benefits in the US (including health care benefits) are employer-sponsored and non-universal, meaning private arrangements agreed in the contract between the employer and his employee without federal obligations for universal coverage.
- Temporary Migrant Workers contribute to the US Social Security System, which includes retirement benefits, disability benefits, survivors benefits and Medicare (a health insurance plan for people aged 65 or older and disabled workers who receive disability benefits). But temporary migrants cannot technically reach the minimum of 10 years of contribution to become eligible for old-age benefits from the US. Moreover, non-US citizens cannot receive social security benefits if they have been outside of the US for more than 6 months, unless their home country has signed a bilateral totalization agreement with the US (see list in footnote). In the later case, they can transfer the social security credits earned during their work period in the US to accrue old-age benefits in their home country's social security program. None of the bilateral social security agreements signed by the United States include any provision on the portability of health care benefits.

<sup>&</sup>lt;sup>54</sup> List for 2010: Argentina, Australia, Belize, Brazil, Bulgaria, Canada, Chile, Costa Rica, Croatia, Dominican Republic, Ecuador, El Salvador, Ethiopia, Guatemala, Honduras, Indonesia, Ireland, Israel, Jamaica, Japan, Lithuania, Mexico, Moldova, the Netherlands, New Zealand, Nicaragua, Norway, Peru, Philippines, Poland, Romania, Serbia, Slovakia, South Africa, South Korea, Turkey, Ukraine, United Kingdom and Uruguay.

<sup>&</sup>lt;sup>55</sup> Employees are eligible to take sick or maternity leave if they have worked for at least 12 months, and have worked at least 1 250 hours over the previous 12 months, and work at a location where at least 50 employees are employed by the employer within 75 miles.

<sup>&</sup>lt;sup>56</sup> Eligibility criteria: workers can retire early at age 62 and get reduced Social Security benefits. The full retirement age before 2003 was 65. Starting in 2003, it will increase gradually until it reaches 67 for people born in 1960 or later. Contributors accumulate credits (up to 4 credits each year) according to their earnings. Most workers need 40 credits equal to about 10 years of work) to get retirement benefits.

<sup>&</sup>lt;sup>57</sup> Includes Australia, Austria, Belgium, Canada, Chile, Finland, France, Germany, Greece, Ireland, Italy, South Korea, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, and United Kingdom.

# TYPE 3: PROBATIONARY LABOR MIGRATION SCHEMES FOR MID- TO HIGH-SKILLED WORKERS

**AUSTRALIA – EMPLOYER SPONSORED WORKERS (SUBCLASS 457)** (Page 20)

**DENMARK – GREENCARD SCHEME FOR SKILLED WORKERS** (Page 21)

FRANCE – VISA PROGRAM FOR SKILLS AND TALENTS (Page 22)

**NEW ZEALAND – TALENT WORK PERMIT** (Page 23)

SINGAPORE – S PASS FOR MID-LEVEL SKILLED WORKERS (Page 24)

**SWITZERLAND – INITIAL RESIDENCE PERMIT (PERMIT B) FOR TEMPORARY SKILLED WORKERS** (Page 25)

**UNITED KINGDOM – POINTS-BASED SYSTEM FOR SPONSORED SKILLED WORKERS** (Page 26)

UNITED STATES – H1-B VISA PROGRAM FOR TEMPORARY WORKERS IN SPECIALTY OCCUPATIONS (Page 27)

# **AUSTRALIA – EMPLOYER SPONSORED WORKERS (SUBCLASS 457)**

		HEME RVIEW		SHORT-	-TERM BEI	NEFITS				WORK-REL	ATED BENEFI	TS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discrimination measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	All sectors/mid-to high-skilled (nominat ed occupati ons)	Employer- based	Between 1 day and 4 years, renewable/ Eligible to permanent residence after 2 years of temporary residence	NO (except in case of reciprocal health agreement, workers are required to maintain private health insurance for them and their family during their stay 58)	YES/YES 59	YES/YES 60	NCU	YES (the employer covers return if requested by the worker)/	NC	NC/NC	YES (market salary rates) /YES/YES	NO/NC/ NC	YES <sup>61</sup> /NC	YES <sup>62</sup> /NO	NO (except in case of reciprocal health agreement workers are required to maintain private health insurance for them and their family during their stay)	NO (only for permanent residents)	YES <sup>63</sup> /YES (possibility to claim pension contribution after departure <sup>64</sup> , or totalization under social security agreement <sup>65</sup> )

Sources: Department of Immigration and Citizenship, Centre Link, Fair Work Australia, Australian Family Assistance Office, Australian Taxation Office, Department of Foreign Affairs and Trade, ILO Migration Survey 2003

From 14 September 2009, all new Subclass 457 visa holders are responsible for health costs for themselves and their family. They will be required by law to maintain adequate insurance for these health costs for the length of their visa. For Subclass 457 visa holders approved prior to 14 September 2009, the sponsor is still responsible for all medical or hospital expenses arising from treatment administered in a public hospital for the duration of the visa. Visitors to Australia from countries with which the Australian government has signed reciprocal agreements – namely the UK, Ireland, Finland, Italy, Malta, the Netherlands, Norway, New Zealand, and Sweden – are eligible for Medicare assistance (public health care) for medically necessary treatment.

<sup>&</sup>lt;sup>59</sup> All employees in Australia are entitled to receive 10 days of paid personal/carer's leave, 2 days of unpaid carer's leave, and 2 days of paid or unpaid compassionate leave. These forms of leave are designed to help an employee deal with personal illness, caring responsibilities, family emergencies, and the death or serious illness of close family members.

<sup>&</sup>lt;sup>60</sup> All employees in Australia are eligible to unpaid parental leave if they have completed at least 12 months of continuous service with their employer. Each eligible member of an employee couple may take a separate period of up to 12 months of unpaid parental leave.

<sup>&</sup>lt;sup>61</sup> 12 months of employment minimum to qualify.

<sup>&</sup>lt;sup>62</sup> An employee who is entitled to severance pay is also eligible for the General Employee Entitlements and Redundancy Scheme (GEERS). The GEERS is a government scheme helping employees who lose their job because of the liquidation or bankruptcy of their employer, and are seeking outstanding employment entitlements. Eligible employees can apply for GEERS help if the employer in liquidation or bankruptcy is unable to pay their employees their redundancy pay entitlements.

<sup>&</sup>lt;sup>63</sup> Super is the national compulsory saving scheme for retirement benefits. Any employer in Australia must contribute to the super fund if the worker is less than 70 years of age and is paid a salary of at least A\$450 in a calendar month. Workers can also choose to make personal contributions to their superannuation from their net income after tax. If so, they may be eligible for the Government co-contribution.

<sup>&</sup>lt;sup>64</sup> Temporary workers leaving Australia can claim their superannuation money after leaving upon expiration or cancellation of their temporary visa. If they claim their super payment, they can still return to Australia on another visa.

<sup>&</sup>lt;sup>65</sup> Australia currently has international social security agreements with Austria, Belgium, Canada, Chile, Croatia, Cyprus, Denmark, Finland, Germany, Greece, Republic of Ireland, Italy, Japan, South Korea, Malta, the Netherlands, New Zealand, Norway, Portugal, Slovenia, Spain, Switzerland, and the USA. Under international social security agreements, Australia equates social insurance periods in partner countries with periods of Australian residence in order to meet minimum qualifying periods for Australian pensions. The other countries count periods of Australian residence as periods of social insurance in order to meet their minimum qualifying periods for payment.

# **DENMARK – GREENCARD SCHEME FOR SKILLED WORKERS**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	ORK-RELA	ATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	All sectors/ High-skilled (min Bachelor's level)	Points system	18 months initially, possible first extension of 2 and half years, second extension up to 4 years / eligible to access to permanent residence permit after 4 years of legal residence, and through a points-system	YES (public health insurance covering all residents)	YES/YES	YES/YES 66	NCU	NC/NC	NC	NC/NC	YES/YES /YES	NC (voluntary application to an unemploym ent insurance fund 67)/ YES/YES (active labor market policy as part of the flexicurity system)	NO/NO <sup>68</sup>	YES/YES <sup>69</sup>	YES (in Denmark and in EEA and Switzerland with the European Health Insurance Card only for temporary stays)	YES (in Denmark)	YES <sup>70</sup> /YES <sup>71</sup>

Sources: Danish Immigration Service, Danish Ministry of Employment, National Labour Market Authority, ILO Migration Survey 2003, ILO NATLEX.

**Comments:** Migrant workers legally employed in Denmark are subject to Danish social security legislation and covered by the Danish social security schemes on equal footing with Danish employees. They are required to satisfy the same conditions in order to receive benefits. They also enjoy the same wage and work conditions.

<sup>&</sup>lt;sup>66</sup> Parents have the right to a total of 52 weeks leave with maternity leave subsistence allowance in connection with pregnancy and birth. The mother is entitled to 4 weeks leave prior to giving birth and 14 weeks after. The father is entitled to 2 weeks in connection with the birth. The remaining 32 weeks can be divided between the parents according to their wishes and needs. The public authorities and certain private companies have accords or agreements that ensure employees receive salaried maternity leave. Parents who do not receive a salaried maternity leave can receive maternity maintenance from their municipal authority.

<sup>&</sup>lt;sup>67</sup> In Denmark insurance against unemployment is voluntary. If a worker wants to be insured against unemployment, she/he must apply for admission into an unemployment insurance fund. Many unemployment insurance funds are affiliated with a trade union. It is not a prerequisite to be a member of the trade union in order to become a member of an unemployment insurance fund for 12 months and have worked for 52 weeks over the last three years.

<sup>&</sup>lt;sup>68</sup> Minimum of 144 months of employment to qualify.

<sup>&</sup>lt;sup>69</sup> Through Employee's Wage Guarantee Fund

<sup>&</sup>lt;sup>70</sup> Denmark has two main pension types: social pensions (paid by the state) and supplementary pensions (linked to employee together). Social pensions include the state retirement pension, which is statutory and part of the national social security system, as well as ATP contribution (labour market supplementary pension) which generally covers all employees. Supplementary pension schemes agreed as part of collective agreements between the social partners as well as company pension schemes agreed individually between the employee in Denmark are typically covered by supplementary pension schemes.

ATP pension (labour market supplementary pension) can be paid abroad at the date of retirement. Supplementary pensions can be paid abroad but are subject to tax, varying from one scheme to the other. Social pensions are fully portable for EU citizens within the EU.

## FRANCE – VISA PROGRAM FOR SKILLS AND TALENTS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	/ORK-REL/	ATED BENI	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Program	All sectors/ High- skilled	Access granted for workers with projects that contribute to economic developm ent in France	3 years renewable/ possibility of access to permanent residence after 2 years of continuous legal residence	YES <sup>72</sup>	YES/YES (All employees are covered, without condition of a minimum paid employment prior to the injury or illness)	YES/YES 73	NCU	NC/NC	NC	NC/NC	YES/YES/ YES	YES <sup>74</sup> /NC/NC	YES/YES <sup>75</sup>	YES/YES <sup>76</sup>	YES (in France and in EEA and Switzerland with the European Health Insurance Card only for temporary stays)	YES (in France)	YES (Old Age <sup>77</sup> / Disability <sup>78</sup> / Survivors <sup>79</sup> ) / YES (for EU nationals and nationals from countries with social security bilateral agreement with the EU or France <sup>80</sup> )

Sources: French Office for Immigration and Integration; French Ministry of Labor, Solidarity and Public Service; French Social Security website; Régime de Garantie des Salaires; ILO Migration Survey 2003.

Comments: All migrant workers legally employed in France contribute to the French social security system and benefit from the same social protection provisions as nationals. They also enjoy the same wage and work conditions.

To qualify for benefits, the claimant must have paid a certain amount in contributions or worked a certain number of hours within a given reference period: contributions on an amount equal to 60 times the hourly minimum wage or 60 hours worked during the calendar month, or contributions on an amount equal to 120 times the hourly minimum wage or 120 hours of paid employment within three calendar months, or contributions on 2.030 times the hourly minimum wage or 1200 hours worked during the 12-month period preceding the claim.

<sup>&</sup>lt;sup>73</sup> To qualify for maternity or paternity benefits, the worker must have worked at least 200 hours in the three months prior to the beginning of the pregnancy, or prior to the prenatal leave. He/she must moreover have been contributing with a wage at least equal to 1015 times the hourly minimum wage over the last six months prior to the pregnancy or prenatal leave, and be registered for at least ten months to the scheme at the estimated date of the delivery.

<sup>&</sup>lt;sup>74</sup> To qualify for unemployment benefits, the claimant must have contributed to the scheme for a minimum period of 122 days (4 months) in the last 28 months, or the last 36 months for if aged over 50.

<sup>&</sup>lt;sup>75</sup> Minimum 24 months of employment to qualify.

<sup>&</sup>lt;sup>76</sup> All employees in France can benefit from the Wages Guarantee Fund (Régime de Garantie des Salaires) in case of insolvency of their employer. This fund is an employers' association financed through employers' contributions. It guarantees the payment of wages and redundancy entitlements when the employer goes bankrupt and is unable to pay his employers.

<sup>&</sup>lt;sup>77</sup> Individuals who reach 60 years of age and who have contributed for at least one quarter to the General Social Security Pension Scheme are entitled to a pension, if they request it.

<sup>&</sup>lt;sup>78</sup> To be eligible, a claimant must have suffered a reduction of 2/3 of his capacity to work, be under age of 60, establish that he has been insured for 12 months and show that he has performed at least 800 hours of work in the last 12 months (including at least 200 hours in the 3 first months prior to the disability).

<sup>&</sup>lt;sup>79</sup> To qualify for benefits, the claimant must have paid contributions on an amount equal to 60 times the hourly minimum wage or 60 hours worked during the calendar month, or contributions on an amount equal to 120 times the hourly minimum wage or 120 hours of paid employment within three calendar months

<sup>80</sup> Includes Algeria, Andorra, Benin, Cameroun, Canada, Cap-Vert, Congo, Ivory Coast, Croatia, US, Gabon, Guernsey, Israel, Jersey, Macedonia, Madagascar, Mali, Morocco, Mauritania, Monaco, Niger, Philippines, Quebec, Saint-Marin, Senegal, Togo, Tunisia, and Turkey.

## **NEW ZEALAND – TALENT WORK PERMIT**

		HEME RVIEW		SHOR	T-TERM BEN	NEFITS			W	ORK-RELA	ATED BENE	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National scheme	All sectors/ High- skilled <sup>81</sup>	Employer- based	Max 30 months, renewable/ Eligible for access to permanent residence	YES (covered by public health system)	YES (covered by the gnvt's accident insurance scheme) / YES (5 days paid sick leave after 6 months employed, carried over to next year up to 20 days)	YES/YES 82	NCU	NC/NC	NC	NC/NC	YES/YES (4 weeks after 12 months employme nt)/YES	NO (eligible only if access to permanent residence after 2 years of employment ) / NC/NC	NC/NC	NO/NO	YES ( in NZ)	YES (Families Tax Credits in NZ after 12 months of continuous residence)	(covered only if access to permanent residence - in case of access to permanent residence, totalization if social security agreement security agreement exportability under portability arrangement with Pacific countries security arrangement with countries security arrangement with pacific countries security secu

Sources: Immigration New Zealand (Department of Labour), Work and Income (Ministry of Social development), New Zealand Now official website, Ministry of Health, ILO Migration Survey 2003.

**Comments:** A Talent work permit can be issued for 30 months and after two years working in New Zealand the holder is eligible to apply for New Zealand permanent residence. A permanent resident is eligible to New Zealand 's public pension scheme (New Zealand Superannuation and veteran's Pension) and other public benefits such as unemployment benefits on the same basis as New Zealand citizens.

A Talent work permit can be granted to suitably skilled and qualified workers with either a job offer (of at least 2 years) from an Accredited Employer, or a job offer (of at least 2 years) in an occupation on the Long Term Skill Shortage List, or an exceptional talent in the arts, culture or sports and a job offer requiring that expertise.

Any employee is eligible for parental leave if she/he has worked for the same employer for an average of at least 10 hours a week (including at least one hour in every week or 40 hours in every month) in the 6 or 12 months immediately before the baby's expected due date or the date of adoption. Paternity leave and extended leave of up to 52 weeks is available for employees with 12 months eligible service. Parental leave payments are available for 14 weeks for eligible workers.

<sup>&</sup>lt;sup>83</sup> New Zealand has social security agreements with the UK, the Netherlands, Ireland, Jersey, Guernsey, Australia, Greece, Canada, and Denmark.

New Zealand has a special portability arrangement with the following Pacific countries: American Samoa, Cook Islands, Federated States of Micronesia, Fiji, French Polynesia, Guam, Kiribati, Marshall Islands, Nauru, New Caledonia, Niue, Northern Mariana Islands, Palau, Papua New Guinea, Pitcairn Island, Samoa, Solomon Islands, Tokelau, Tonga, Tuvalu, Vanuatu, Wallis and Futuna. A claimant can apply to receive part his/her New Zealand pension benefits in one of these countries. The amount he/she will get is based on the number of years he/she has resided in New Zealand since the age of 20. The maximum amount granted is 50% of the basic rate received in New Zealand if the worker has resided at least 10 complete years in New Zealand since the age of 20.

The payment of old age benefits will be based on the number of months the claimant has lived in New Zealand between the ages of 20 and 65. If she/he has lived in New Zealand continuously between the ages of 20 and 65 she/he will receive 100% of her/his New Zealand pension entitlement. If she/he has in New Zealand for less than 45 years between the ages of 20 and 65 she/he will be paid a proportionate amount.

## SINGAPORE – S PASS FOR MID-LEVEL SKILLED WORKERS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	/ORK-RELA	ATED BENI	EFITS			FAMILY I	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme	All sectors/ Mid-skilled workers with a monthly salary of at least \$1,800	Points- system + employer- based with foreign worker levy (tax on employer) and quota on companie s (max 25% of total workforce )	Usually 1-2 years renewable as long as employed / Eligibility for permanent residence	YES (Employers are required to cover medical insurance for their workers)	YES/YES <sup>86</sup>	YES <sup>87</sup> /NO	NCU	YES (return upon terminatio n of contract)/ NC	NC	NC/ NC	YES (under the Employme nt Act) /YES <sup>88</sup> / YES	NO/NC/ NC	YES <sup>89</sup> /NC	NO/NO	NO (Covered only if access to permanent residence and contribution to Central Provident Fund)	NO	NO (covered only if access to permanent residence and contribution to Central Provident Fund)

Sources: Ministry of Manpower, Central Provident Fund Board, Ministry of Health

- In Singapore the Employment Act covers every employee regardless of nationality who is under a contract of service with an employer, except any person employed in managerial or executive position (including professionals with tertiary education in comparable employment terms), any seaman, any domestic worker, or any person employed by a Statutory Board or the Government. It fixes work and salary conditions, including work-related benefits such as sick pay, maternity leave, annual leave and public holidays.
- The social security system in Singapore is based on a Central Provident Fund (CPF) for Singaporeans and permanent residents (only mid- to high-skilled workers with valid work permits (S Pass and Employment Pass) and their dependents are eligible to permanent residence). The CPF is a social security savings scheme for retirement benefits, health care expenditures and access to home ownership. Eligible workers and their employers make monthly contributions to the CPF and these contributions go into three accounts: (1) ordinary account: the savings can be used to buy a home, pay for CPF insurance, investment, and education; (2) special account: for old age and investment in retirement-related financial products; (3) medisave account: the savings can be used for hospitalization expenses and approved medical insurance. At the age of 55, members may withdraw their CPF savings after setting aside a CPF minimum sum. At the age of 62, members may make monthly withdrawals from their minimum sum to help meet basic needs in retirement. Members can withdraw their CPF savings if they leave Singapore.

<sup>&</sup>lt;sup>86</sup> An employee covered by the Employment Act is entitled to 14 days of outpatient sick leave per year and 60 days of hospitalization leave if she/he has worked with the same employer for at least 3 months.

<sup>&</sup>lt;sup>87</sup> An employee who is covered under the Employment Act will be entitled to 12 weeks of maternity leave. She will be paid by her employer for the first 8 weeks of maternity leave if she has fewer than 2 living children (excluding the new born), and she has served her employer for at least 90 days before the birth of the child. The last 4 weeks of maternity leave can be taken flexibly over a 12-month period from the child's birth.

<sup>&</sup>lt;sup>88</sup> An employee covered by the Employment Act is to paid annual leave if she/he has worked at least 3 months for the same employer. She/he entitled to 7 days for 12 months of continuous service and one additional day for every 12 months of continuous service up to a maximum of 14 days.

<sup>&</sup>lt;sup>89</sup> Minimum 36 months of employment to qualify.

# SWITZERLAND – INITIAL RESIDENCE PERMIT (PERMIT B) FOR TEMPORARY SKILLED WORKERS

		HEME RVIEW		SHOR	Γ-TERM BEI	NEFITS			W	/ORK-REL/	ATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
Non- EU/EFTA countries/ National scheme	All sectors/ Mid-to high- skilled	Employer- based with labor market test + quotas fixed every year	1 year renewable / access to permanent residence permit possible after 10 years of regular and uninterrupte d stay	YES (Compulsor y health insurance for all persons residing in Switzerland )	YES/YES	YES <sup>90</sup> /NC (depending on cantons and employers)	NCU	NC/NC	NC	NC/NC	YES/YES /YES	YES <sup>91</sup> / NC/NC	NO/NC	YES/YES <sup>92</sup>	YES (in Switzerland and in EEA countries with the European Health Insurance Card only for temporary stays)	YES (paid by the employer at the same time as the salary, only in Switzerland)	YES <sup>93</sup> /YES <sup>94</sup>

Sources: Federal Office for Migration, Swiss Portal of the Federal Government, State Secretariat for Economic Affairs, Federal Office of Public Health, Federal Social Insurance Office

**Comments:** All migrant workers legally employed in Switzerland contribute to the Swiss social insurance system and benefit from the same social protection provisions as nationals. They also enjoy the same wage and work conditions.

<sup>&</sup>lt;sup>90</sup> In order to be entitled to this benefit, a woman must have been insured during the 9 months before the birth and, in the course of this period, have exercised a gainful occupation during at least 5 months.

<sup>&</sup>lt;sup>91</sup> To become eligible, the claimant must have pursued an occupation liable to contributions during at least 12 months in the course of the last 2 years preceding unemployment and be resident in Switzerland with a valid work permit.

<sup>&</sup>lt;sup>92</sup> All workers are entitled to insolvency compensation from an insolvency fund financed through general taxation when their employer goes bankrupt and becomes unable to pay his employees their wages.

<sup>&</sup>lt;sup>93</sup> All persons living or working in Switzerland are insured by the Old-Age and Survivors' Insurance (OASI) and Disability Insurance (DI). Additionally, the occupational benefit plan is compulsory for wage-earners already liable to OASI/DI and who receive an annual income of at least CHF 20,520 (in 2010). Old age provisions covered by the occupational benefit plan (2<sup>nd</sup> pillar) complement the OASI/DI (1<sup>st</sup> pillar).

<sup>&</sup>lt;sup>94</sup> Nationals from countries with a social security agreement with Switzerland (EU countries and Australia, Canada, Chile, Croatia, Ex-Yugoslavia, Israel, Macedonia, Philippines, San Marino, Turkey, and US) can obtain partial old-age, disability and survivors' benefits in their home country or receive a lump sum payment in lieu of a pension if they have been covered under OASI/DI (1<sup>st</sup> pillar) for a short time only. If there is no social security agreement, the claimant can be reimbursed of the accumulated OASI contributions. Migrant workers who have contributed to the occupational retirement scheme (2<sup>nd</sup> pillar) can receive either a partial pension or a lump sum payment in their home country.

# UNITED KINGDOM – POINTS-BASED SYSTEM FOR SPONSORED SKILLED WORKERS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	/ORK-RELA	ATED BENI	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National scheme	All sectors/ mid- to high- skilled	Points- based system and employer- based (sponsor required to get access)	Max 3 years plus 1 month, extendable for another 2 years possible/ possibility to apply for access to permanent residence after completing a continuous period of 5 years in the UK in an eligible immigration category	YES (National Health System – full coverage for anyone working in the UK)	YES/ YES <sup>95</sup>	YES/ YES (depending on recent employme nt and earnings history 96)	NCU	NC/NC	NC	NC/NC	YES/YES /YES	YES/ NC/ NC	YES <sup>97</sup> /NC	YES/YES <sup>98</sup>	YES (only if dependants are living permanently in the UK with the migrant worker during his/her work period)	YES (only nationals from EEA, Switzerland and countries with social security agreement with the EU or UK <sup>99</sup> - covered only in the UK)	YES ( Disability and survivors benefits, old-age benefits through National Insurance contribution 100)/ YES (for nationals from EEA, Switzeland and countries with social security agreement with the EU or the UK)

Sources: Home Office - UK Border Agency, Directgoy, HM Revenue and Costums, UK Department of Health, The Insolvency Service, ILO Migration Survey 2003.

Comments: Social protection provisions for temporary migrant workers in the UK is mainly based on (1) universal health care benefits (full coverage by the National Health System for anyone working in the UK and for his/her dependants living in the UK during his/her work period), (2) Public Funds, and (2) National Insurance contributions. Public funds encompass a wide range of benefits among which child benefits, housing benefits, disability allowance or income-based jobseeker's allowance. Temporary migrants workers usually have "no recourse to public funds", meaning that they are not able to claim most of these benefits. However, for some funds there are exceptions to this rule. Among those exceptions, EEA nationals and family members, and nationals from countries which have a social security agreement with the UK or the EU (see list in footnote) can claim certain benefits (including child benefit). Public funds do not include state benefits based on National Insurance contributions. National Insurance contribution pay for the following state benefits: contribution-based jobseeker's allowance; incapacity benefit; retirement pension; widow's benefit and bereavement benefit; guardian's allowance; statutory maternity pay; maternity allowance; and contribution-related employment and support allowance.

<sup>&</sup>lt;sup>95</sup> Eligible if employed, sick for at least four days in a row and earning at least £97 a week.

<sup>&</sup>lt;sup>96</sup> To qualify for maternity pay or parternity pay, the worker must have been employed by the same employer continuously for at least 26 weeks into the 15<sup>th</sup> week before the week of the birth and earn ed an average of at least £97 a week. If the mother does not meet the earning requirements, she can still receive a maternity allowance if she is self-employed or earned £30 a week averaged over any 13 weeks in her test period.

<sup>&</sup>lt;sup>97</sup> Minimum 24 of employment to qualify.

<sup>&</sup>lt;sup>98</sup> Unpaid wages, holiday pay, and wages in lieu of notice, up to certain limits, and severance pay are covered by the Redundancy Fund to employees who's employer has gone insolvent and cannot pay his employees.

<sup>&</sup>lt;sup>99</sup> Includes Turkey, Morocco, Algeria, Tunisia, San Marino, Barbados, Canada, Israel, Mauritius, New Zealand, Croatia, Bosnia-Herzegovina, Serbia and Montenegro, and former Yugoslav Republic of Macedonia.

<sup>&</sup>lt;sup>100</sup> Eligibility criteria: to reach age 65 and 30 years of contribution.

# UNITED STATES – H1-B VISA PROGRAM FOR TEMPORARY WORKERS IN SPECIALTY OCCUPATIONS

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			W	ORK-RELA	ATED BENE	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Insurance/ Cost Coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
US with all countries / National Program	High-skilled workers with highly specializ ed knowled ge requiring at least a Bachelor's level	Employer- based with labor market test / quota: cap of 65000 visas each fiscal year	Up to 3 years, extension possible up to 6 years/ possibility to apply to Green card for permanent residence	NC (employer- sponsored health insurance, non- universal)	YES (State-based insurance)/ NC (free medical treatment for on-the-job illness but no federal requirement for paid sick leave, only unpaid leave under certain circumstanc es)	NC / NC (employer- sponsored: matter of agreement between employer and employee, only unpaid leave under certain circumstan ces <sup>101</sup> )	NCU	NC/ NC	NC	NC/ NC	YES (prevailing wage rate) / NC / YES	NO (residence permitted only if employed)/ NC / NC	NC/ NC (employer sponsored: matter of agreement between employer and employee)	NO/NO	NC (employer- sponsored)	NC (employer- sponsored)	YES (through contribution to Social Security 102) /YES (totalization possible when bilateral agreement 103)

Sources: US Department of Labor, US Citizenship and Immigration Service, US Office of Consular Affairs, ILO Migration Survey 2003

- Most social protection benefits in the US (including health care benefits) are employer-sponsored and non-universal, meaning private arrangements agreed in the contract between the employer and his employee without federal obligations for universal coverage.
- Temporary Migrant Workers contribute to the US Social Security System, which includes retirement benefits, disability benefits, survivors benefits and Medicare (a health insurance plan for people aged 65 or older and disabled workers who receive disability benefits). But temporary migrants cannot technically reach the minimum of 10 years of contribution to become eligible for old-age benefits from the US. Moreover, non-US citizens cannot receive social security benefits if they have been outside of the US for more than 6 months, unless their home country has signed a bilateral totalization agreement with the US (see list in footnote). In the later case, they can transfer the social security credits earned during their work period in the US to accrue old-age benefits in their home country's social security program. None of the bilateral social security agreements signed by the United States include any provision on the portability of health care benefits.

<sup>&</sup>lt;sup>101</sup> Employees are eligible to take sick or maternity leave if they have worked for at least 12 months, and have worked at least 1 250 hours over the previous 12 months, and work at a location where at least 50 employees are employed by the employer within 75 miles.

Eligibility criteria: workers can retire early at age 62 and get reduced Social Security benefits. The full retirement age before 2003 was 65. Starting in 2003, it will increase gradually until it reaches 67 for people born in 1960 or later. Contributors accumulate credits (up to 4 credits each year) according to their earnings. Most workers need 40 credits equal to about 10 years of work) to get retirement benefits.

<sup>103</sup> Includes Australia, Austria, Belgium, Canada, Chile, Finland, France, Germany, Greece, Ireland, Italy, South Korea, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, and United Kingdom.

# Inventory of Social Protection Provisions for Temporary Migrant Workers in GCC Countries<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> All the information compiled in this inventory comes from available governmental sources, and World Bank, United Nations, IOM and ILO publications, and is subject to revision as legislation evolves. In this sense the inventory is a living document. The focus is on legal social protection provisions and not on the actual implementation of such provisions.

# **Summary Table**

SKILL	COUNTRY	SHORT	T-TERM BI	ENEFITS				WORK-REL	ATED BENEFIT	·s			FAMILY	BENEFITS	LONG-TERM
LEVEL		Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave /Paternit y Leave	Pre- departure Info & Training	Travel provisions / Housing provisions	Emergency Repatriation/ Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with natives / Vacation Pay/ Anti- discrimination measures	Unemployment Benefits/ Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits (only available in the receiving country when covered by the receiving country)	Family Allowance or similar (only available in the receiving country when covered by the receiving country)	Pension Benefits / Portability provisions
	KINGDOM OF BAHRAIN	YES	YES/YES	YES/NC	NCU	YES/NC	NCU	NCU/NCU	NO/YES/NO	YES/NC/YES	YES/YES	NO/NO	NC	NC	NO/NC
LOW-	STATE OF KUWAIT	YES	YES /YES	YES/NC	NCU	YES/YES	NCU	NCU/NCU	NO/YES/NO	NO/NC /NC	YES/YES	NO/NO	NC	NC	NC/NC
TO MID-	SULTANATE OF OMAN	YES	YES/YES	YES/NC	NCU	YES/YES	NCU	NCU/NCU	NO/YES/NO	NO/NC/YES	NC/YES	NO/NO	NC	NC	NO/NC
SKILLED	STATE OF QATAR	YES	YES/YES	YES/NC	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC /YES	NC/YES	NO/NO	NC	NC	NC/NC
	KINGDOM OF SAUDI ARABIA	YES	YES/YES	YES/YES	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC/YES	YES/YES	NO/NO	NC	NC	NO/NCU
	UNITED ARAB EMIRATES	YES	YES/YES	YES/NO	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC/NC	YES/YES	NO/NO	NC	NC	NCU/NC
	KINGDOM OF BAHRAIN	YES	YES/YES	YES/NC	NCU	YES/NC	NCU	NCU/NCU	NO/YES/NO	YES/NC/YES	YES/YES	NO/NO	NC	NC	NO/NC
MID- TO	STATE OF KUWAIT	YES	YES /YES	YES/NC	NCU	YES/YES	NCU	NCU/NCU	NO/YES /NO	NO/NC/NC	YES/YES	NO/NO	NC	NC	NC/NC
HIGH- SKILLED	SULTANATE OF OMAN	YES	YES/YES	YES/NC	NCU	YES/YES	NCU	NCU/NCU	NO/YES/NO	NO/NC/ YES	NC/YES	NO/NO	NC	NC	NO/NC
JAMELLE	STATE OF QATAR	YES	YES/YES	YES/NC	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC /YES	NC/YES	NO/NO	NC	NC	NC/NC
	KINGDOM OF SAUDI ARABIA	YES	YES/YES	YES/YES	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC/YES	YES/YES	NO/NO	NC	NC	NO/NCU
	UNITED ARAB EMIRATES	YES	YES/YES	YES/NO	NCU	YES/YES	YES	NCU/NCU	NO/YES/NO	NO/NC/NC	YES/YES	NO/NO	YES	NC	NCU/NC

## **General Comments**

#### **ACRONYMS**

- YES means "legally provided in the receiving country (statutory) or specified in a labor agreement or Memoranda of Understanding (MoU) between the receiving and sending countries involved."
- NC means "non-compulsory". It is used when the social provision under review is not required by law in the receiving country (non statutory) or not specified in labor agreements or MoUs between the receiving and sending countries involved. It typically leaves the room for employer-sponsored benefits.
- NCU means "non-compulsory and uncommon". It is used when the benefit under review is non-compulsory and typically neither provided by the receiving country nor by the employer.
- NO means "not provided at all" by the receiving country or the employer.

#### SHORT TERM BENEFITS

• Short term benefits are generally employer-sponsored. When this is the case, it is compulsory for the employer to provide basic health coverage for his employee.

#### **WORK-RELATED BENEFITS**

- Pre-departure information and training increasingly included in MoUs & sometimes bilateral agreements. Unknown schemes as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.
- Repatriation in case of death or permanent disability is generally the responsibility of the employer. If the employer does not repatriate the employee or his body, the Department in charge returns the employee or his body and recovers the expenses from the employer through administrative means.
- There is usually no legal obligation for facilitated access to finance and remittance transfer but reportedly employers assist their employees in opening bank accounts and finding remittance transfer mechanisms at the lowest costs.
- The information provided on severance pay and end-of-service benefits builds on the updated severance pay matrix in Holzmann et al. (2010).
- Provisions in case of bankruptcy mean that pending wages and other worker's entitlements upon redundancy are guaranteed by the receiving countries in case of employer's insolvency, either through a government program, or through Wage Guarantee Funds or Insolvency Funds financed through employers' contribution. Such provisions are absent in all GCC countries, but employees' wages are however considered as preferential claims in bankruptcy procedure in Kuwait.

#### **FAMILY BENEFITS**

• Family benefits are generally employer-sponsored in GCC countries except for health care of family members residing in the UAE.

#### LONG TERM BENEFITS

• Long term benefits such as pension benefits in GCCs are typically non compulsory and uncommon except for Oman, Saudi Arabia and Bahrain where expatriates are explicitly not covered.

# TEMPORARY LABOR MIGRATION SCHEMES FOR LOW- TO MID-SKILLED WORKERS

KINGDOM OF BAHRAIN (Page 5)

STATE OF KUWAIT (Page 6)

SULTANATE OF OMAN (Page 7)

STATE OF QATAR (Page 8)

KINGDOM OF SAUDI ARABIA (Page 9)

UNITED ARAB EMIRATES (Page 10)

## KINGDOM OF BAHRAIN

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			V	VORK-REL/	ATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/Anti- discriminat ion measures	Unemploym ent Benefits/W ork-specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>2</sup>	Construc tion, Mainten ance/ Low- Skilled workers	Employer- based with labor market test	2 years increasingly common open-ended extended or renewable by mutual consent	YES	YES <sup>3</sup> /YES	YES/NC	NCU⁴	YES (for departure only) /NC	NC	NC/ NC <sup>5</sup>	NO / YES / NO <sup>6</sup>	YES <sup>7</sup> /NC/ YES	YES <sup>8</sup> / YES <sup>9</sup>	NO/NO	NC	NC	NO <sup>10</sup> /NCU

**Sources:** Ministry of Labor, Labor Market Regulatory Authority Website Portal Bahrain, Labor Law for the Private Sector 1976, New Bahrain Labor Law, Constitution of Bahrain, Aspen Institute, ILO, US social Security Administration (Office of Retirement & Disability Policy), US Department of State, Social Security Administration, International Social Security Administration, UNHCR, IOM, World Bank, IFC.

- Status of Kafala system: abolished in August 2009. There is no minimum wage.
- Private sector Labor Law does not cover the following categories of migrants: persons employed in temporary and casual work out of the scope of the employer's business. Domestic workers' employment relations fall outside the scope of the Labor Code. A forthcoming labor law is being designed to cover domestic workers. This new labor law will provide regulation as for the working hours and living conditions of domestic staff such as housemaids, child minders, drivers, and cooks. The new labor law will also be designed to potentially combat forced labor and trafficking.
- Bahraini Law does not cover for duration of less than one year employees whose employment contract is subject to a special law such as persons employed in the agricultural sector. The latter category concerns workers employed in agricultural firms which process and/ or market their products, workers permanently employed in operating or repairing mechanically driven equipment used in agriculture, workers engaged in management or as security guards in agricultural operations), members of the employee's family (husband, wife, parents and offspring's whom the employee actually support).
- Citizenship is granted by the law to Arab applicants who have resided in the country for 15 years and non-Arab applicants who have resided in the country for 25 years.

<sup>&</sup>lt;sup>2</sup> Specific bilateral arrangements: Since June 2009's MoU with India A new draft Labor law was designed to cover some categories of workers previously excluded from the application of the Labor law. It included weekly rest along with compensation following unfair dismissal. Most of the workers concerned are employed in domestic work, construction, maintenance, domestic staff such as housemaids, drivers, child minders and cooks.

MoU with India Nov 2008 (labor mobility, protection & welfare of workers)/Memorandum of Agreement with Philippines Apr 2007 (to strengthen bilateral cooperation in the field of health services and the exchange of human resources; in addition to facilitating movement of health workforce, provides specific details on mechanisms to support human resources for health development in the Philippines)/MoU with India June 2009 on labor and manpower development/Bilateral trade union agreements on migrant workers' rights with Sri Lanka/MoU with Morocco 2002.

<sup>&</sup>lt;sup>3</sup> Exluded:Household workers, casual employees, family labor, self-employed persons, and agricultural workers.

<sup>&</sup>lt;sup>4</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>5</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

<sup>&</sup>lt;sup>6</sup> Reference to discrimination in art 18 of the Bahraini Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>7</sup> Seeker must have completed 12 months at least on first benefit claim. 60% of average earnings in last 12 months. Minimum unemployment benefit:150 dinars. Maximum unemployment benefit:500 dinars. Benefit paid for up to 6 months. (Figures valid for 2008).

<sup>&</sup>lt;sup>8</sup> art 107-108 of Labor Law. (Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.)

<sup>&</sup>lt;sup>9</sup> 15 to 20 days of basic pay per year of employment for the first three years. A month's salary per year of employment after three years .

<sup>&</sup>lt;sup>10</sup> Excluded: agricultural workers, temporary non-citizen workers.

## **STATE OF KUWAIT**

		HEME RVIEW		SHORT	Γ-TERM BEI	NEFITS			V	VORK-RELA	ATED BENE	FITS			FAMILY E	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave)/ Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemploym ent Benefits/W ork-specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>11</sup>	Construc tion , Mainten ance, Healthca re, Distributi on, Services, Catering, Tourism/ Low- to mid- skilled workers	Employer- based with labor market test	Usually 1 to 2 years renewable contracts, up to 5 years. Possibility of open-ended contracts.	YES (employer- sponsored medical insurance	YES <sup>12</sup> /YES	YES/NC	NCU <sup>13</sup>	YES (only for departure) /YES <sup>14</sup>	NC	NC/NC <sup>15</sup>	NO/YES/ NO <sup>16</sup>	NO/NC /NC	YES <sup>17</sup> / YES <sup>18</sup>	NO <sup>19</sup> /NO	NC	NC	NCU/NCU

**Sources:** Ministry of Social Affairs & Labor, The Philippines Overseas Employment Administration, New Kuwaiti Private Sector Labor Law, Diwan of the Prime Minister State of Kuwait, Constitution of Kuwait, Ministry of Labor Hashemite Kingdom of Jordan, US Department of State, World Bank, IFC, IOM, ILO

- Status of Kafala System: prevailing.
- Public sector minimum wage for Kuwaiti citizens: 217 dinars (approximately \$740) per month. Public sector noncitizen wage: 97 dinars (\$333). There is no legal minimum wage in the private sector, except for domestic workers who have signed contracts since 2006. Domestic workers must have at least 40 dinars (\$136) per month. The MOSAL is responsible for implementing the minimum wage. It was effectively enforced.
- Domestic servants, agricultural workers and persons on temporary contracts of less than six months fall out of the scope of the Private Sector Labor Law.

<sup>&</sup>lt;sup>11</sup> Specific bilateral arrangements: **MoU with India** Apr 2007 (on labor, employment and manpower development) /**MoU with the Philippines** Sept 1997(on labor and manpower Development), **Agreement of technical cooperation with the Government of the Hashemite Kingdom of Jordan** regarding workforce transference 2001.

<sup>12</sup> Compensation varies with severity of injury: in case of death, 1500 days pay for survivors/total permanent disability, 2000 days pay/partial permanent disability, employee gets percentage of what would be due for total permanent disability

<sup>&</sup>lt;sup>13</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>14</sup> Free accommodation and transportation are provided by the employer to the worker if the contract covers the execution of a government project or if the employee lives in a remote area. In the event where no accommodation is provided, the employer shall pay an appropriate accommodation allowance. (Art. 34)

<sup>&</sup>lt;sup>15</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows.

<sup>&</sup>lt;sup>16</sup> Reference to discrimination in art 29 of the Kuwaiti Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>17</sup> Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.

<sup>&</sup>lt;sup>18</sup> Article 51 of New Kuwaiti Private Sector Labor Law. The employee has right to receive end of service pay as follows:

<sup>-</sup> The worker gets indemnity equal to 10 days salary every year during the first five years, and 15 days the following years. Total payment should not be more than one-year salary for employees who get paid on daily, weekly, hourly or per job basis.

<sup>-</sup> Indemnity of 15 days for the first five years, and one month salary for the following years. Total payment should not be more than the one-year salary and half for employees paid on monthly basis.

Provisions of the Social Security Law shall be taken into consideration and the employer shall pay the net difference between the amounts accrued due to the subscription of the worker in the social security and to the end-of-service benefit.

<sup>&</sup>lt;sup>19</sup> When an employer goes bankrupt the outstanding salaries and termination benefits of his employees must be paid before his other creditors.

## **SULTANATE OF OMAN**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			`	WORK-REL	ATED BENI	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminat ion measures	Unemployme nt Benefits/ Work-specific Labor market integration/T raining	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>20</sup>	Construction, Mainten ance, Mines, Quarries, Healthca re especiall y nurses/ Low- Skilled workers	Employer- based with labor market test / Employer must observe specified percentag e for Omanisati on	1 to 2 years renewable	YES	YES/YES	YES /NC	NCU <sup>21</sup>	YES (For departure) /YES <sup>22</sup>	NC	NC/ NC <sup>23</sup>	NO (no minimum wage for foreign workers) /YES /NO <sup>24</sup>	NO/NC/ YES	NC/YES <sup>25</sup>	NO/NO	NC	NC	NO <sup>26</sup> /NCU

Sources: Ministry of Manpower, Omani Labor Law, Constitution of Oman, International Social Security Association, Social Security Administration, ILO, World Bank, US Department of State.

- Status of Kafala system: prevailing. There is no minimum wage for foreign workers.
- Omani Labor Law does not apply to drivers, maids, cooks and the like. The Minister shall issue a decision specifying the rates and conditions of this category (Art 2 of Omani Labor Law).
- An employer may establish schemes by which his employees get entitled to benefits more generous than those awarded by the Omani law. He may as well provide his employee with other benefits, or enter into agreements with them provided the conditions are more generous than those mentioned in the law. If a condition in this law contradicts any of the conditions schemes or agreements, the condition, which is more generous to the employee, shall be applicable (Art 6).
- Sudanese and Filipino require special employment permits. Preliminary authorization must be given by their respective governments regarding their contracts. Such nationals should refer to relevant embassies in the Sultanate and to the Ministry of Foreign Affairs.
- The Sultanate of Oman is the second country to sign its DWCP (Decent Work Country Program) after Bahrain in March 2010. Emphasis is put on the principle of social dialogue and tripartism. Since its accession to the Organization in 1994, the Sultanate of Oman has ratified four of the ILO's eight core conventions. The DWCP will be implemented during 2010-2013.
- Employees covered under the labor law are entitled compensation for job-related injury or illness by means of employer-provided medical insurance. Domestic workers fall out of the scope of the labor law. Separate domestic employment regulations nonetheless make compulsory for the employer to provide domestic workers with local medical treatment free of charge during the whole contract period.

<sup>&</sup>lt;sup>20</sup> Specific bilateral arrangements: **MoU with India** Nov 2008 (labor mobility, protection & welfare of workers)

<sup>&</sup>lt;sup>21</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>22</sup> Art. 34 Any employer, who practices work in areas specified by the Minister, shall undertake to provide his employees with suitable means of transport, appropriate accommodation, proper meals and drinking water in places to be prepared for such purpose within easy reach for the employees.

Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows.

<sup>&</sup>lt;sup>24</sup> Reference to discrimination in art 17 of the Omani Constitution. No mention in Labor Law except for Employment of females. (see art 80 of Omani Labour Law)

<sup>&</sup>lt;sup>25</sup> Upon termination of contract the employees who are not beneficiaries of the Social Insurance Law the employer shall be paid a post service gratuity in the amount of the wage of fifteen days for each year of service for the first three years, and the wage of one month for each of the following years.

<sup>&</sup>lt;sup>26</sup> Excluded: Foreign workers, household workers, and artisans.

# **STATE OF QATAR**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS			,	WORK-REL	ATED BEN	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/Anti- discriminat ion measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>27</sup>	Construction, Mainten ance, and Healthca re (especiall y nurses)/ Low-to mid- skilled	Employer- based with labor market tests	2 years increasingly common open-ended extended or renewed by mutual consent. Not more than 5 years if limited duration.	YES <sup>28</sup>	YES (at the cost of the employer)/ YES	YES /NC	NCU <sup>29</sup>	YES / YES (Suitable means of transportati on or suitable accommod ation or both if distant location)	YES (if partial or total permanent disability or death/at cost of the employer. Heirs receive compensati on.) 30	NC/ NC <sup>31</sup>	NO /YES/NO 32	NO/NC /YES	YES <sup>33</sup> /YES <sup>34</sup>	NO/NO	NC	NC	NCU <sup>35</sup> /NCU

**Sources:** World Bank, IFC, ILO, Constitution of Qatar, Qatar Labor Law, Ministry of Overseas Indian Affairs, Philippines Overseas Employment Administration, Embassy of Qatar Washington DC, US Department of State, Ministry of Labor Hashemite Kingdom of Jordan.

- Status of Kafala system: prevailing. There is no minimum wage.
- Qatari Labor Law does not include workers in domestic employment such as drivers, nurses, cooks, gardeners and similar workers/ (agricultural workers under specific conditions).

<sup>&</sup>lt;sup>27</sup> Bilateral agreement with India /Bilateral labor agreement with Pakistan (1987)/MoU with Philippines May 1997/ MoU with Indonesia to facilitate recruitment in healthcare particularly nurses/Agreement of technical cooperation between the Government of the Hashemite Kingdom of Jordan regarding organizing the employment of Jordanian Laborers (1997)/Agreement with Morocco (1981).

<sup>28</sup> Medical and dental treatment is heavily state-subsidized for expatriates. Both residents and visitors are required to apply for a QR100 health card. The latter allows them to pay small charges for a variety of tests and consultations plus a nominal fee for inpatient care.

<sup>&</sup>lt;sup>29</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

 $<sup>^{30}</sup>$  Art 110 of Labor Law. Amount of compensation calculated in accordance to Islamic Shari'a.

<sup>&</sup>lt;sup>31</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows.

<sup>&</sup>lt;sup>32</sup> Reference to discrimination in art 35 of Qatari Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>33</sup>Severance pay for redundancy dismissal after 20 years of employment:60 weeks of salary. Source: World Bank, IFC.

<sup>&</sup>lt;sup>34</sup>The worker is entitled to a three-week wage for every year of employment upon completion of first year.

<sup>&</sup>lt;sup>35</sup> Art 56 of Labor Law. "The employer who maintains a retirement system or a similar system which secures for the worker a greater benefit than the end of service gratuity to which the worker is entitled under the provisions of Article (54) of this law shall not be obligated to pay to the worker the end of service gratuity in addition to the benefit available to the worker under the said system."

## KINGDOM OF SAUDI ARABIA

		IEME RVIEW		SHOR	T-TERM BE	NEFITS				WORK-REI	LATED BEN	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewabilit y/ Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergenc y Repatriati on Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation pay/Anti- discriminati on measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>36</sup>	Constructio n, Maintenan ce, agriculture, cleaning, nurses / Low-to mid-skilled workers	Employer based with labor market test /Quotas for sectors and specific occupation s <sup>37</sup>	• •	YES (employe r- sponsore d medical insuranc e <sup>39</sup> )	YES <sup>40</sup> /YES	YES/YES	NCU <sup>41</sup>	YES (return trip and home leave 42)  /YES (Direct provision by employer or house rent allowance)	YES <sup>43</sup>	NC/ NC <sup>44</sup>	NO /YES(The vacation period depends on the type of contract 45)/NO 46	NO/NC/ YES	YES <sup>47</sup> /YES <sup>48</sup>	NO/NO	NC	NC	NO <sup>49</sup> /NCU <sup>50</sup>

**Sources:** Ministry of Labor Kingdom of Saudi Arabia, Saudi Labor Law 2005, New Saudi Labor Law Apr 2006, General Organization for Social Insurance Kingdom of Saudi Arabia, Constitution of Saudi Arabia, Social security Administration, international social Security Association, ILO Natlex, Consulate General of India Jeddah, US Department of State, World Bank, IFC.

- Status of Kafala system: prevailing. There is no minimum wage. Release of sponsorship is not a legal right of a worker. The employer has the right to give or withhold release to the worker. Release of sponsorship is a special right given to employers which purpose is to safeguard their business interest. The worker can be deployed in any of his office / premises anywhere in Saudi employer holds sponsorship.
- Employer must incur the fees pertaining to recruitment of non-Saudi workers, the fees for Iqama (residence permit) and work permit (including renewal plus fines resulting from delay). Fees pertaining to change of profession, exit and re-entry visas and return tickets to the worker's home country shall be covered by the employer at the end of the relation between the two parties.
- Not all the workers are entitled to social protection provisions in Saudi Arabia. Categories such as domestic workers regardless of gender, agricultural laborers (eligible to free housing), fishermen, and ship crew do not fall under the scope of Saudi Workmen Law. Hence, these categories and their disputes do not fall under the jurisdiction of Saudi Labor Offices.
- Daily transportation is the responsibility of the employer. Whenever the employer fails to provide transportation from accommodation to job site daily, transport allowance has to be paid monthly. Rates have to be agreed mutually.

<sup>&</sup>lt;sup>36</sup> Bilateral AgreementSaudi Arabia/Sudan (2009). Facilitates managed labor mobility as well as social protection and welfare.

<sup>&</sup>lt;sup>37</sup> See Council of Ministers Decision No. 50, 21/4/115 (26/9/1994). See also ministerial Decree No. 6773 of 21/4/1423 (1/7/2002) regarding Ministerial Approval of the classification of 22 professions for Saudi nationals only.

<sup>&</sup>lt;sup>38</sup> In case of termination of contract during the probation period, the employee will get salary for the period of his service and return air ticket.

<sup>&</sup>lt;sup>39</sup> Firms must bear medical costs of their employees according to their work organization regulation approved by the Ministry of Labor or to the Labor Law.

<sup>&</sup>lt;sup>40</sup> The Occupational Hazards Branch of GOSI (General Organisation for Social Insurance) applies mandatory to Saudis and non-Saudis. The provisions of Occupational Hazards Branch of Social Insurance Law must be applied on work-related injuries and occupational diseases. In the event a non-Saudi contributor sustains a work injury, he will be compensated with a lump sum.

<sup>&</sup>lt;sup>41</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>42</sup> The employer covers cost of air fare for vacation, unless otherwise mentioned in the contract.

<sup>43</sup> Legal heirs are eligible to death compensation covered by repatriation insurance. Settling legal dues, unpaid salaries, service award, other unpaid allowances, unused vacation pay, etc., to the legal heirs in case of death is the responsibility of the company.

Excluded from Old Age& Pension Benefits: Agricultural workers, fishermen, household workers, family labor, and foreign workers. Subject to certain conditions, excluded workers may receive coverage.

<sup>&</sup>lt;sup>44</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows.

<sup>&</sup>lt;sup>45</sup>Prevailing practice in KSA is 21 days/year with full pay for unskilled workers. Semi-skilled workers are allowed 30 days after having completed 5 consecutive years of service.

<sup>&</sup>lt;sup>46</sup> Art 26 of Saudi Arabia Constitution .The state protects human rights in accordance with the Islamic Shari'ah. No mention in Labor Law.

<sup>&</sup>lt;sup>47</sup> Severance award calculated at the rate of half a monthly rate for each of the five first years and one month pay for each of the following years. (Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.)

<sup>&</sup>lt;sup>48</sup> End-of-service award of a half month wage for each of the 1<sup>st</sup> 5 years, 1 month wage for each of following years.

<sup>&</sup>lt;sup>49</sup> Excluded: Agricultural workers, fishermen, household workers, family labor, and foreign workers.

<sup>&</sup>lt;sup>50</sup> Migrant workers are able to maintain their acquired rights as far as long-term benefits are concerned (old-age benefit, invalidity, survivors' benefit) regardless of whether they stay in Saudi Arabia or not. Migrant workers are not authorized to accumulate rights in situations where work has been carried out in different countries over a given period of time.

#### **UNITED ARAB EMIRATES**

		HEME RVIEW		SHOR	Γ-TERM BEI	NEFITS				WORK-REI	LATED BEN	EFITS			FAMILY E	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminati on measures	Unemployment Benefits/ Work-specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/I nsolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>51</sup>	All sectors/ Low- skilled workers in all private sector jobs; Mid- skilled for Health care ( especiall y nurses)	Employer- based with labor market test Priority given to holders of the nationalit y of an Arab State.	Two types of contracts: fixed term contracts ( cannot be in excess of a period of 4 years) or unlimited contracts	YES <sup>52</sup>	YES/YES	YES <sup>53</sup> /NO	NCU <sup>54</sup>	YES (Return at the end of contract only) /YES (transporta tion provided if living in a remote area)	YES	NC/ NC <sup>55</sup>	NO /YES <sup>56</sup> / NO <sup>57</sup>	NO/NC/ YES	YES <sup>58</sup> /YES <sup>59</sup>	NO/NO	NC <sup>60</sup>	NC	NCU (Pensions or retirement benefits for employees in certain firms 61) /NCU

**Sources:** Ministry of Labor, UAE Labor Law, Health Authority Abu Dhabi, General Directorate of Residency and Foreigners Affairs, Ministry of Overseas Indians Affairs, Philippines Overseas Employment Administration, World Bank, US department of State, Ministry of Labor Hashemite Kingdom of Jordan, ILO, World Bank, IFC.

- Status of Kafala system: prevailing. There is no minimum wage.
- Labor Law does not cover the following categories: domestic servants and similar occupations, workers in farms or pastures except persons working in agricultural institutions processing the products thereof or persons permanently operating or repairing mechanical machines required for agriculture.

Basic MoU with India Dec 2006 / Bilateral Agreement with Philippines (labor mobility and social protection)/Bilateral agreement with Pakistan (2006)/Memorandum Circular issued by Philippines Jan 2010 on minimum monthly income of AED 25 000 for Filipino HSW (Household service Workers) Resloution with Philippines 2006 calling on the Committee on Foreign Relations to Investigate the plight of overseas Filipino Workers in the UAE, with the Objective of Proposing Legislation or an Appropriate labor Agreement Between both countries for the Protection of Overseas Filipino Workers /MoU with Philippines Apr 2007 (Implementation of the UAE Employment Agreement for Domestic Workers and Sponsors)/ Agreement with the Government of the Hashemite Kingdom of Jordan regarding cooperation in the field of workforce 2006/Bilateral agreement with Morocco in the fields of labor, vocational training and social protection 1981/2007/Bilateral Agreement with Egypt 1988 on the Organization of the Egyptian Manpower Employment in UAE.

52 By the New Health Insurance law effective since January 1st, 2007 it is mandatory for all expatriates residing and working in the Emirate of Abu Dhabi to have health insurance provided by their employer or sponsor.

<sup>45</sup> days full pay includes before & after delivery, provided served one year. Granted half pay if not completed 1 year of service.

<sup>&</sup>lt;sup>54</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>55</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

The worker receives a basic wage and a housing allowance, if any, for the days of the annual leave. If the work circumstances require that the worker stays working during his total annual leave or a part of it, and if the leave during which the worker worked is not carried forward to the next year, the employer must pay a wage compensation to the worker, in addition to a leave allowance for the days of work, equal to his basic wage.

<sup>57</sup> Reference to discrimination in art 25 of United Arab Emirates Constitution. No mention in Labor Law though the UAE have ratified the ILO Discrimination Convention on Equality of opportunity and Treatment. (Employment & Occupation). Entry into force: 2005.

<sup>&</sup>lt;sup>58</sup> Art. 132 of Labor Law 21 days' wage for each of the first five years of service. 30 days' wage for each additional year of service. Aggregate amount of severance pay must not exceed two year's wage. (Severance pay for redundancy dismissal after 20 years of employment:79.3 weeks of salary. Source: World Bank, IFC.

<sup>&</sup>lt;sup>59</sup> End of service benefits and other entitlements as provided in the terms of the employment contract or the regulations of the establishment.

<sup>&</sup>lt;sup>60</sup>In case of type 2 migrants, it is not possible to obtain a residence permit for expatriate family as their salary is not sufficient. Salary of sponsored employee must not be less than AED. 4000 or AED. 3000 + accommodation. Fees for each year's residence cost AED 100 (3 years maximum for the wife and children, one year only for parents and first degree relatives). A refundable security deposit of AED 5000 for sponsoring the parents and first degree relatives is required.

<sup>&</sup>lt;sup>61</sup> If a firm has retirement insurance or a similar scheme, an employee who is entitled to a retirement pension can opt for treatment under the said pension or severance pay or under the pension or insurance scheme, whichever is more advantageous to him.

# TEMPORARY LABOR MIGRATION SCHEMES FOR MID- TO HIGH-SKILLED WORKERS

**KINGDOM OF BAHRAIN (Page 12)** 

**STATE OF KUWAIT (Page 13)** 

**SULTANATE OF OMAN (Page 14)** 

**STATE OF QATAR (Page 15)** 

**KINGDOM OF SAUDI ARABIA (Page 16)** 

**UNITED ARAB EMIRATES (Page 17)** 

## KINGDOM OF BAHRAIN

		HEME RVIEW		SHORT	r-TERM BEI	NEFITS				WORK-REI	ATED BENEF	:ITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/Anti- discrimination measures	Unemploym ent Benefits/W ork-specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>62</sup>	All sectors/ High-skilled workers with highly specializ ed knowled ge	Employer- based with labor market tests	2 years increasingly common open-ended extended or renewed by mutual consent	YES	NC/YES	YES (paid by the employer)/ NC	NCU <sup>63</sup>	YES (for departure only) /NC	NC	NC/ NC <sup>64</sup>	NO / YES /NO <sup>65</sup>	YES <sup>66</sup> //NC /YES	YES <sup>67</sup> / YES <sup>68</sup>	NO/NO	NC	NC	NO <sup>69</sup> /NCU

**Sources:** Ministry of Labor, Labor Market Regulatory Authority Website Portal Bahrain, IOM, Bahraini Labor Law for the Private Sector 1976, New Bahrain Labor Law, Constitution of Bahrain, Ministry of Overseas Indian Affairs, Philippines Overseas Employment Administration, World Bank, IFC, Aspen Institute, Social Security Administration, ILO, US social Security Administration (Office of Retirement & Disability Policy).

<sup>&</sup>lt;sup>62</sup> Specific bilateral arrangements: **MoU with India** Nov 2008 (labor mobility, protection & welfare of workers)/**Memorandum of Agreement with Philippines** Apr 2007 (to strengthen bilateral cooperation in the field of health services and the exchange of human resources; in addition to facilitating movement of health workforce, provides specific details on mechanisms to support human resources for health development in the Philippines)/**MoU with India** June 2009 on labor and manpower development/**Bilateral trade union agreements** on migrant workers' rights with **Sri Lanka/MoU with Morocco** 2002.

<sup>&</sup>lt;sup>63</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>64</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

<sup>&</sup>lt;sup>65</sup> Reference to discrimination in art 18 of the Bahraini Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>66</sup> Seeker must have completed 12 months at least on first benefit claim. 60% of average earnings in last 12 months. Minimum unemployment benefit:150 dinars. Maximum unemployment benefit:500 dinars. Benefit paid for up to 6 months. (Figures valid for 2008).

<sup>&</sup>lt;sup>67</sup> art 107-108 of Labor Law. (Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.)

As for the end-of-service gratuity, in accordance with Federal Labor Law no. 1980, article 132, the employee is entitled to 21 days' remuneration for each year of the first 5 years of service on the basis of the remuneration last due to the questioner. Further, the questioner is entitled to arrears allowance for annual leave in addition to return ticket to his homeland if he had already entered into contract from his country

<sup>&</sup>lt;sup>69</sup> Excluded: agricultural workers, temporary non-citizen workers.

## **STATE OF KUWAIT**

		HEME RVIEW		SHOR	Γ-TERM BEI	NEFITS				WORK-RE	LATED BEN	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/Anti- discriminati on measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>70</sup>	All sectors 71 / High skilled workers with highly specializ ed knowled ge	Employer- based with labor market test	Usually 1 to 2 years renewable contracts, up to 5 years. Possibility of open-ended contracts.	YES <sup>72</sup>	YES <sup>73</sup> /YES	YES /NC	NCU <sup>74</sup>	YES (only for departure) /YES <sup>75</sup>	NC	NC/ NC <sup>76</sup>	NO /YES /NO <sup>77</sup>	NO/NC /NC	YES <sup>78</sup> /YES <sup>79</sup>	NO <sup>80</sup> /NO	NC	NC	NCU/NCU

Sources: Ministry of Social Affairs & Labor, Constitution of Kuwait, The Philippines Overseas Employment Administration, New Kuwaiti Private Sector Labor Law, Ministry of Labor Hashemite Kingdom of Jordan, World Bank, IFC, IOM, ILO

- **Health Insurance Scheme:** From April 10, 2000 Kuwaiti Ministry of Health has made health insurance compulsory for expatriates. No new residence is issued or old permit renewed unless the expatriates have paid premiums to the state health insurance. The expatriates' duration of residence is correlated to the period covered by health insurance paid entitles only one year residence permit.
- Family Unification: Once he has obtained his own residency, a male employee can sponsor his wife and children to join him and live with him in Kuwait. Minimum salary conditions are required in order to get permission to sponsor wife and children.

<sup>&</sup>lt;sup>70</sup> Specific bilateral arrangements: **MoU with India** Apr 2007 (on labor, employment and manpower development) /**MoU with the Philippines** Sept 1997(on labor and manpower Development), **Agreement of technical cooperation with the Government of the Hashemite Kingdom of Jordan** regarding workforce transference 2001.

<sup>&</sup>lt;sup>11</sup> Main sectors: oil sector, engineering, energy, industry, petrochemicals, power, water, transport, health, energy, telecommunication, production, banking, education, operation and maintenance and Information technology (IT) sectors.

From 10th April, 2000 health insurance was made mandatory for expatriates. No residence is renewed unless the premium for health insurance is paid and the renewal period is also linked to the period of health insurance coverage (details covered in Chapter - 3).

Expatriates holding health insurance from local private insurance companies will be allowed to renew their residence for the period of validity of the insurance. Before 1994, expatriates were also entitled to free medical services, but now they are charged for certain non-emergency procedures. All emergency and outpatients services are still free for expatriates. They are not charged for medication provided by government hospital doctors.

<sup>73</sup> Compensation varies with severity of injury: in case of death, 1500 days pay for survivors/total permanent disability, 2000 days pay/partial permanent disability, employee gets percentage of what would be due for total permanent disability

<sup>&</sup>lt;sup>74</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>75</sup> Free accommodation and transportation is provided by the employer to the worker if the contract covers the execution of a government project or if the employee lives in a remote area. In the event where no accommodation is provided, the employer shall pay an appropriate accommodation allowance. (Art. 34)

<sup>&</sup>lt;sup>76</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

<sup>&</sup>lt;sup>77</sup> Reference to discrimination in art 29 of the Kuwaiti Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>78</sup> Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.)

<sup>&</sup>lt;sup>79</sup> Article 51 of New Kuwaiti Private Sector Labor Law. The employee has right to receive end of service pay as follows:

<sup>&</sup>quot;- The worker gets indemnity equal to 10 days salary every year during the first five years, and 15 days the following years. Total payment should not be more than one-year salary for employees who get paid on daily, weekly, hourly or per job basis.

<sup>-</sup> Indemnity of 15 days for the first five years, and one month salary for the following years. Total payment should not be more than the one-year salary and half for employees paid on monthly basis.

Provisions of the Social Security Law shall be taken into consideration and the employer shall pay the net difference between the amounts accrued due to the subscription of the worker in the social security and to the end-of-service benefit."

<sup>&</sup>lt;sup>80</sup> When an employer goes bankrupt the outstanding salaries and termination benefits of his employees must be paid before his other creditors.

## **SULTANATE OF OMAN**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS				WORK-REI	LATED BENE	FITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/Vac ation Pay/ Anti- discriminatio n measures	Unemploymen t Benefits/Work -specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>81</sup>	Energy, banking, commerc e, and media / High- skilled workers with highly specializ ed knowled ge	Employer- based with labor market test / Employer must observe specified percentag e for Omanisati on	2 years though open- ended contracts have become increasingly common	YES	YES/YES	YES /NC	NCU <sup>82</sup>	YES (for departure) /YES <sup>83</sup>	NC	NC/ NC <sup>84</sup>	NO / YES (after one year of continuous service with the employer, have a right to an annual leave with basic salary) /NO 85	NO/NC/ YES	NC/YES <sup>86</sup>	NO/NO	NC	NC	NO <sup>87</sup> /NCU

Sources: Ministry of Manpower, Public Authority for Social Insurance, International Social Security Association, Social Security Administration, Constitution of Oman, World Bank

<sup>&</sup>lt;sup>81</sup> Specific bilateral arrangement : **MoU with India** Nov 2008 (labor mobility, protection & welfare of workers)

<sup>&</sup>lt;sup>82</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

Art. 34 Any employer, who practices work in areas specified by the Minister, shall undertake to provide his employees with suitable means of transport, appropriate accommodation, proper meals and drinking water in places to be prepared for such purpose within easy reach for the employees.

<sup>&</sup>lt;sup>84</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

 $<sup>^{\</sup>rm 85}$  Reference to discrimination in art 17 of the Omani Constitution. No mention in Labor Law.

Employer must pay employee a post service gratuity in amount of the wage of 15 days/yr of service for the 1<sup>st</sup> 3 yrs, and wage of one month for each of following years if the employee is not covered by Social Insurance Law. If an establishment has a pension fund for the employees, the employer must pay to employee a lump sum in lieu of the gratuity otherwise the employee will be entitled to the gratuity provided the regulations of such fund allow. If the employee contributes to such a fund he shall be entitled to collect what is due to him from the pension fund as well as the end service gratuity.

<sup>&</sup>lt;sup>87</sup> Excluded: Foreign workers.

# **STATE OF QATAR**

		HEME RVIEW		SHOR	T-TERM BEI	NEFITS				WORK-RE	LATED BEN	IEFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/Anti- discriminati on measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>88</sup>	All sectors 89 / High-skilled workers with highly specializ ed knowled ge	Employer- based with labor market test	2 years increasingly common open-ended extended or renewed by mutual consent. Not more than 5 years if limited duration.	YES <sup>90</sup>	YES (at cost of the employer)/ YES	YES /NC	NCU <sup>91</sup>	YES / YES (Suitable means of transportati on or suitable accommod ation or both if distant location)	YES (if partial or total permanent disability or death/at cost of the employer. Heirs receive compensati on.) 92	NC/ NC <sup>93</sup>	NO /YES/NO 94	NO/NC /YES	YES <sup>95</sup> /YES <sup>96</sup>	NO/NO	NC	NC	NCU <sup>97</sup> /NCU

**Sources:** Constitution of Qatar, Qatar Labor Law, Philippines Overseas Employment Administration, World Bank, IFC, ILO, Ministry of Overseas Indian Affairs Philippines Overseas Employment Administration, Embassy of Qatar Washington DC, US Department of State, Ministry of Labor Hashemite Kingdom of Jordan

<sup>88</sup> Bilateral agreement with India /Bilateral labor agreement with Pakistan (1987)/MoU with Philippines May 1997/ MoU with Indonesia to facilitate recruitment in healthcare particularly nurses/Agreement of technical cooperation between the Government of the Hashemite Kingdom of Jordan regarding organizing the employment of Jordanian Laborers (1997)/Agreement with Morocco (1981).

Main sectors :Oil, Engineering, construction, maintenance, energy, industry, petrochemicals, power, water, transport, health, food, tourism, retail, energy, telecommunication, production, distribution and services, banking, education, operation and maintenance and Information technology (IT) sectors.

<sup>90</sup> Medical and dental treatment is heavily state-subsidized for expatriates. Residents and visitors are required to apply for a QR100 health card, which allows them to pay small charges for various tests and consultations as well as a nominal fee for inpatient care.

<sup>&</sup>lt;sup>91</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>92</sup> Art 110 of Labor Law. Amount of compensation calculated in accordance to Islamic Shari'a.

<sup>&</sup>lt;sup>93</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

<sup>&</sup>lt;sup>94</sup> Reference to discrimination in art 35 of Qatari Constitution. No mention in Labor Law.

<sup>&</sup>lt;sup>95</sup> Severance pay for redundancy dismissal after 20 years of employment:60 weeks of salary. Source: World Bank, IFC.

<sup>&</sup>lt;sup>96</sup> The worker is entitled to a three-week wage for every year of employment upon completion of first year.

<sup>&</sup>lt;sup>97</sup> Art 56 of Labor Law. "The employer who maintains a retirement system or a similar system which secures for the worker a greater benefit than the end of service gratuity to which the worker is entitled under the provisions of Article (54) of this law shall not be obligated to pay to the worker the end of service gratuity in addition to the benefit available to the worker under the said system."

#### KINGDOM OF SAUDI ARABIA

	SCHEI OVERV			SHOR	RT-TERM BI	ENEFITS				WORK-REL	ATED BEN	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewabili ty/ Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergenc y Repatriati on Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation pay/Anti- discriminat ion measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/I nsolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>98</sup>	Oil, Health care, Finance and Trading / High- skilled workers with highly specialized knowledge	Employer based with labor market test/ Quotas for certain sectors specific occupatio ns <sup>99</sup>	1 to 2 years renewable	YES (employ er- sponsor ed medical insuran ce <sup>100</sup> )	YES <sup>101</sup> /YE S	YES/YES	NCU <sup>102</sup>	YES (return trip and home leave 103)  /YES (Direct provision by employer or house rent allowance)	YES <sup>104</sup>	NC/ NC <sup>105</sup>	NO /YES 106/NO 107	NO/NC/ YES	YES <sup>108</sup> /YES <sup>109</sup>	NO/NO	NC	NC	NO/NCU <sup>110</sup>

**Sources:** Ministry of Labor Kingdom of Saudi Arabia, Saudi Labor Law 2005, New Saudi Labor Law Apr 2006, Constitution of Saudi Arabia, ILO Natlex, Social Security Administration, International Social Security Association, ILO Migration Survey 2003, Consulate General of India Jeddah, Aspen Institute, World Bank, IFC.

- Employer must incur the fees pertaining to recruitment of non-Saudi workers, the fees for Iqama (residence permit) and work permit (including renewal plus fines resulting from delay). Fees pertaining to change of profession, exit and reentry visas and return tickets to the worker's home country shall be covered by the employer at the end of the relation between the two parties.
- Daily transportation is the responsibility of the employer. Whenever the employer fails to provide transportation from accommodation to job site daily, transport allowance has to be paid monthly. Rates have to be agreed mutually.
- Employer must incur the fees pertaining to recruitment of non-Saudi workers, the fees for Iqama (residence permit) and work permit (including renewal plus fines resulting from delay). Fees pertaining to change of profession, exit and reentry visas and return tickets to the worker's home country shall be covered by the employer at the end of the relation between the two parties.
- Daily transportation is the responsibility of the employer. Whenever the employer fails to provide transportation from accommodation to job site daily, transport allowance has to be paid monthly. Rates have to be agreed mutually.

<sup>98</sup> Bilateral Agreement Saudi Arabia/Sudan (2009). Facilitates managed labor mobility as well as social protection and welfare.

<sup>99</sup> see Council of Ministers Decision No. 50, 21/4/115 (26/9/1994). See also ministerial Decree No. 6773 of 21/4/1423 (1/7/2002) regarding Ministerial Approval of the classification of 22 professions for Saudi nationals only.

<sup>&</sup>lt;sup>100</sup> Firms must bear medical costs of their employees according to their work organization regulation approved by the Ministry of Labor or to the Labor Law.

The Occupational Hazards Branch of GOSI (General Organisation for Social Insurance) applies mandatory to Saudis and non-Saudis. The provisions of Occupational Hazards Branch of Social Insurance Law must be applied on work-related injuries and occupational diseases. In the event a non-Saudi contributor sustains a work injury, he will be compensated with a lump sum.

<sup>&</sup>lt;sup>102</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>103</sup> The employer covers cost of air fare for vacation, unless otherwise mentioned in the contract.

GOSI bears all the expenses for the transport of the body of the contributor who dies as a result of an employment injury or the deceased recipient of a permanent disability benefit, to his home country.

Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows

<sup>&</sup>lt;sup>106</sup> Vacation period is according to the clause mentioned in the contract. Normal practice prevailing in Saudi Arabia is 30 days leave with <u>full pay</u> per year for professionals or office staff. It is normally after the completion of 1 year or 2 years contract period. Vacation can be deferred for few months by the employee depending upon the necessity of work. If not availed, vacation can be encashed depending upon mutual consent of employee.

<sup>&</sup>lt;sup>107</sup> Art 26 of Saudi Arabia Constitution. The state protects human rights in accordance with the Islamic Shari'ah. No mention in Labor Law.

<sup>&</sup>lt;sup>108</sup> Severance award calculated at the rate of half a monthly rate for each of the five first years and one month pay for each of the following years. (Severance pay for redundancy dismissal after 20 years of employment:75.8 weeks of salary. Source: World Bank, IFC.)

<sup>&</sup>lt;sup>109</sup> End-of-service award of a half month wage for each of the 1<sup>st</sup> 5 years, 1 month wage for each of following years.

Migrant workers are able to maintain their acquired rights as far as long-term benefits are concerned (old-age benefit, invalidity, survivors' benefit) regardless of whether they stay in Saudi Arabia or not. Migrant workers are not authorized to accumulate rights in situations where work has been carried out in different countries over a given period of time.

## **UNITED ARAB EMIRATES**

		EME VIEW		SHOR	RT-TERM BE	ENEFITS				WORK-RE	LATED BEN	EFITS			FAMILY	BENEFITS	LONG-TERM BENEFITS
Countries involved/ Legal Framework or Labor Agreement	Sector of activity/ Skill level	Access: employer- based/ quotas/ other	Duration, Renewability / Access to Permanent Residence	Health Care Benefits	Work Injury Benefits/ Sick Pay	Maternity Leave / Paternity Leave	Pre- departure Info & Training	Travel provisions (arrival & departure /home leave) / Housing provisions	Emergency Repatriation Cost coverage	Access to finance/ Facilitated remittance transfers	Wage equality with native workers/ Vacation Pay/ Anti- discriminati on measures	Unemployment Benefits/Work- specific Labor market integration/ Training	Severance pay/ end-of- service benefits	Provisions in case of Bankruptcy/ Insolvency Fund	Health Care Benefits	Family Allowance or similar	Pension Benefits (Old Age/ Disability/ Survivors)/ Portability provisions (National/ Bilateral/ Multilateral)
All countries/ National Scheme <sup>111</sup>	Finance, Engineering , Health, Academics, Mgt experts with postgrad degrees/ High- skilled workers with specific knowledge	Employer- based with labor market test Priority given to Arab State nationals.	Two types of contracts: fixed term contracts ( cannot be in excess of a period of 4 years) or unlimited contracts	YES <sup>112</sup>	YES/YES	YES <sup>113</sup> /N O	NCU <sup>114</sup>	YES (Return at the end of contract only) /YES	YES	NC/ NC <sup>115</sup>	NO /YES <sup>116</sup> / NO <sup>117</sup>	NO/NC/ YES	YES <sup>118</sup> /YES <sup>119</sup>	NO/NO	YES <sup>120</sup>	NC	NCU (Pensions or retirement benefits for employees in certain firms 121) /NCU

**Sources:** Ministry of Labor, General Directorate of Residency and Foreigners Affairs, UAE Labor Law Health Authority Abu Dhabi, Constitution of United Arab Emirates, Ministry of Overseas Indians Affairs, Philippines Overseas Employment Administration, Ministry of Transport Arab Republic of Egypt, Ministry of Labor Hashemite Kingdom of Jordan, ILO, World Bank, IFC.

Comments: Categories permitted to transfer sponsorship: Engineers, Physicians, pharmacists, and nurses, University and higher college teaching staff, Legal, economic, financial and management experts and advisors holding post-graduate degrees. Electronic information systems analyzers and programmers holding university degrees in these areas, Specialists and technicians engaged in extraction and refining of oil and gas and related industries, Sports coaches in the various sports and educational activities, Specialists in marine and air navigation and in ship and plane piloting. Any other categories within the above mentioned rare specializations, to be mutually agreed between the Ministry of the Interior and the Ministry of Labor and Social Affairs.

<sup>111</sup> Basic MoU with India Dec 2006 / Bilateral Agreement with Philippines (labor mobility and social protection)/Bilateral agreement with Pakistan (2006)/Memorandum Circular issued by Philippines Jan 2010 on minimum monthly income of AED 25 000 for Filipino HSW (Household service Workers) Resolution with Philippines 2006 calling on the Committee on Foreign Relations to Investigate the plight of overseas Filipino Workers in the UAE, with the Objective of Proposing Legislation or an Appropriate labor Agreement Between both countries for the Protection of Overseas Filipino Workers /MoU with Philippines Apr 2007 (Implementation of the UAE Employment Agreement for Domestic Workers and Sponsors) / Agreement with the Government of the Hashemite Kingdom of Jordan regarding cooperation in the field of workforce 2006/Bilateral agreement with Morocco in the fields of labor, vocational training and social protection 1981/2007/Bilateral Agreement with Egypt 1988 relating to the Organization of the Egyptian Manpower Employment in UAE By the New Health Insurance law effective since January 1st, 2007 it is mandatory for all expatriates residing and working in the Emirate of Abu Dhabi to have health insurance provided by their employer or sponsor.

<sup>&</sup>lt;sup>113</sup> 45 days full pay includes before & after delivery, provided served one year. Granted half pay if not completed 1 year of service.

<sup>&</sup>lt;sup>114</sup> Unknown scheme as far as host countries are concerned. Major sending countries' governments in South Asia provide pre-departure training and information through Migrant Welfare Funds.

<sup>&</sup>lt;sup>115</sup> Bangladesh, India, Sri Lanka and Pakistan have public institutions and government financial incentives to support temporary migration /remittances inflows.

The worker receives a basic wage and a housing allowance, if any, for the days of the annual leave. If the work circumstances require that the worker stays working during his total annual leave or a part of it, and if the leave during which the worker worked is not carried forward to the next year, the employer must pay a wage compensation to the worker, in addition to a leave allowance for the days of work, equal to his basic wage.

<sup>&</sup>lt;sup>117</sup> Reference to discrimination in art 25 of United Arab Emirates Constitution. No mention in Labor Law.

Art. 132 of Labor Law 21 days' wage for each of the first five years of service. 30 days' wage for each additional year of service. Aggregate amount of severance pay must not exceed two year's wage. (Severance pay for redundancy dismissal after 20 years of employment:79.3 weeks of salary. Source: World Bank, IFC.

<sup>&</sup>lt;sup>119</sup> End of service benefits and other entitlements as provided in the terms of the employment contract or the regulations of the establishment.

Residence permits for expatriate families: Salary of sponsored employee shall not be less than AED. 4000 or AED. 3000 + accommodation. Fees for each year's residence cost AED 100 (up to 3 years maximum for the wife and children, one year only for parents and first degree relatives). Required refundable security deposit: AED 5000 for sponsoring the parents and first degree relatives. Employers and sponsors are responsible for the procurement of valid health insurance coverage for their employees and their families (1 spouse and 3 children under 18). Included: registration fees, cost of policy and cost of all health care services that are provided to persons on his sponsorship in the event the person is not covered by a valid health insurance policy.

<sup>121</sup> If a firm has retirement insurance or a similar scheme, an employee who is entitled to a retirement pension can opt for treatment under the said pension or severance pay or under the pension or insurance scheme, whichever is more advantageous to him.

# Inventory 3 - Termination Pay in OECD COUNTRIES, SINGAPORE, GCC COUNTRIES, 2009/10

	TYPE OF EMPLOYMENT TERMINATION BENEFITS	COVERAGE		ELIGIBILITY	GENEROSITY					
COUNTRY		Mandatory	Determined by Collective Agreements	Minimum Employment Period to qualify (months)	9 months	3-4 yrs	20 yrs	40 yrs		
AUSTRALIA	Severance Pay (Layoff)	1	1	12	0	1.5	2	2		
	End-of-Service Benefits (End of contract term)	0		n.a.	n.a.	n.a.	n.a.	n.a.		
CANADA	Severance Pay (Layoff)	1		12	0	0	2	4		
	End-of-Service Benefits (End of contract term)	1		12	0	0	2	4		
FRANCE  NEW ZEALAND	Severance Pay (Layoff)	1	1	144	n.a.	n.a.	3	3		
	End-of-Service Benefits (End of contract term)	0		n.a.	n.a.	n.a.	n.a.	n.a.		
	Severance Pay (Layoff)	1	1	24	0	1	5	12		
	End-of-Service Benefits (End of contract term)	1	1	24	0	1	5	12		
	Severance Pay (Layoff)	0	1	n.a.	n.a.	n.a.	n.a.	n.a.		
	End-of-Service Benefits (End of contract term) Severance Pay	0	1	n.a.	n.a.	n.a.	n.a.	n.a.		
INGAPORE	(Layoff) End-of-Service Benefits	0	_	n.a.	n.a. n.a.	n.a.	n.a.	n.a.		
SPAIN	(End of contract term) Severance Pay	1	1	0	1	2	12	12		
SWITZERLAND	(Layoff) End-of-Service Benefits	1	1	0	1	2	12	12		
	(End of contract term) Severance Pay	1	1	240	n.a.	n.a.	2	2		
	(Layoff) End-of-Service Benefits	0		n.a.	n.a.	n.a.	n.a.	n.a.		
NITED KINGDOM	(End of contract term) Severance Pay	1	1	24	0	1	7	7		
UNITED KINGDOM	(Layoff) End-of-Service Benefits	0		n.a.	n.a.	n.a.	n.a.	n.a.		
	(End of contract term) Severance Pay	0	1	n.a.	n.a.	n.a.	n.a.	n.a.		
MILD SIMILS	(Layoff) End-of-Service Benefits	0								
	(End of contract term)	U		n.a.	n.a.	n.a.	n.a.	n.a.		

Sources: Holzmann, Vodopivec and Weber (2010), Governmental websites, WB Doing Business (www.doingbusiness.org), ILO EPLex.

# **GCC COUNTRIES**

		COVERAGE		ELIGIBILITY	GENEROSITY				
COUNTRY	TYPE OF EMPLOYMENT TERMINATION BENEFITS	Mandatory	Determined by Collective Agreements	Minimum Employment Period to qualify (months)	9 months	3-4 yrs	20 yrs	40 yrs	
KINGDOM OF BAHRAIN	Severance Pay (Layoff)	1							
	End-of-Service Benefits (End of contract term)	1		12	0	5 for years	20	40	
STATE OF KUWAIT	Severance Pay (Layoff)	1					18.95	37.9	
	End-of-Service Benefits (End of contract term)	1		12	0	2.5 for 5 years	13.75	33.75	
SULTANATE OF OMAN	Severance Pay (Layoff)								
	End-of-Service Benefits (End of contract term)	1		12	0	2.25	17.25	37.25	
STATE OF QATAR	Severance Pay (Layoff)	2					15	30	
	End-of-Service Benefits (End of contract term)	1		12	0	4 for years	20	40	
KINGDOM OF SAUDI ARABIA	Severance Pay (Layoff)	1		24	0.5	≥ 2 years: 1 month ≥ 4 years: 2 months	18.95	37.9	
	End-of-Service Benefits (End of contract term)	1		24	0	2.5	17.25	37.25	
UNITED ARAB EMIRATES	Severance Pay (Layoff)	1		12	0.75	5 for 5 years	27.25	57.25	
	End-of-Service Benefits (End of contract term)	1		As provided in terms of employment contract or regulations of establishment.	0	As provided in terms of employment contract or regulations of establishment.	As provided in terms of employment contract or regulations of establishment.	As provided in terms of employment contract or regulations of establishment.	

Sources: Holzmann, Vodopivec and Weber (2010), Governmental websites, WB Doing Business (www.doingbusiness.org), ILO EPLex.

<sup>&</sup>lt;sup>1</sup> Severance pay not mentioned in respective Labor Codes but severance pay accounted for after 20 years of service on Doing Business website (www.doingbusiness.org)

<sup>&</sup>lt;sup>2</sup> Same as above footnote.

# **NOTES**

Mandatory = 1 if the country has a legally mandated severance pay/end-of-service benefits system, 0 if not.

**Determined by Collective Agreements = 1** if severance payments/end-of-service benefits are determined through collective agreements, 0 if not.

Minimum employment period to qualify refers to the number of months the worker should have worked for the current employer to qualify for severance payment/end-of-service benefits.

9 months refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 9 months.

3-4 years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 3-4 years.

20 years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 20 years.

40 years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 40 years.

".." = not available / missing; "n.a." = not applicable.

# Inventory 4 - Termination Pay in other MENA Countries, 2009/2010

		COVERAGE		ELIGIBILITY	GENEROSITY				
COUNTRY	TYPE OF EMPLOYMENT TERMINATION BENEFITS	Mandatory	Determined by Collective Agreements	Minimum Employment Period to qualify (months)	9 months	3-4 yrs	20 yrs	40 yrs	
ALGERIA	Severance Pay (Layoff)	1	1	12	0	4 for 4 years	20 3/		
	End-of-Service Benefits (End of contract term)								
EGYPT	Severance Pay (Layoff)	1	1	12	0	3 for 4 years	27.5	57.5	
	End-of-Service Benefits (End of contract term)								
JORDAN	Severance Pay (Layoff)	1		6	0.75	4 for 4 years	20	40	
	End-of-Service Benefits (End of contract term)								
LEBANON	Severance Pay (Layoff)	1	1	1	0.5	4 for 4 years	10 max for some occupations	10 max for some occupations	
	End-of-Service Benefits (End of contract term)								
MOROCCO	Severance Pay (Layoff)	1	1	6	0	2.4 for 4 years	21	44	
	End-of-Service Benefits (End of contract term)	••							
SYRIA	Severance Pay (Layoff)	1		12	0	3 for 4 years	18.75	28.75	
	End-of-Service Benefits (End of contract term)								
TUNISIA	Severance Pay (Layoff)	1	1		0.75	3 for 4 years	20 4/	27 1/	
	End-of-Service Benefits (End of contract term)	1 /2		··					
YEMEN	Severance Pay (Layoff)	1		12	0	4 for 4 years	20	40	
	End-of-Service Benefits (End of contract term)								

Sources: NATLEX, IMF, National Labor Laws, Manpower, ILO Termination of Employment Digest (2008), ILO EPLex, Doing Business (World Bank).

#### NOTES

**Mandatory =** 1 if the country has a legally mandated severance pay/end-of-service benefits system, 0 if not.

Determined by Collective Agreements = 1 if severance payments/end-of-service benefits are determined through collective agreements, 0 if not.

Minimum employment period to qualify refers to the number of months the worker should have worked for the current employer to qualify for severance payment/end-of-service benefits.

<sup>9</sup> months refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 9 months.

3-4 years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 3-4 years.

<sup>20</sup> years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 20 years.

<sup>40</sup> years refers to severance payment/end-of-service benefits (in months of salary) made in case of redundancy dismissal/end of contract term of worker with tenure of 40 years.

<sup>&</sup>quot;.." = not available / missing; "n.a." = not applicable.

<sup>1/</sup> Compensation cannot exceed 3 months' salary though "collective agreements have raised it substantially" according to ILO termination of employment digest.

<sup>2/</sup> Lump sump agreed by a commission. Art 21 10 of Tunisian Labor Code. Compensation cannot exceed 4.5 months unless more favorable disposition in collective or particular agreements.

<sup>3/</sup> Doing Business (6 months according to IMF)

<sup>4/</sup> Doing Business (12 months according to Tunisian labor code)