Human Development Service Delivery Project (P154253)

LATIN AMERICA AND CARIBBEAN | St. Vincent and the Grenadines | Social Protection & Jobs Global Practice | IBRD/IDA | Investment Project Financing | FY 2017 | Seq No: 7 | ARCHIVED on 22-Dec-2020 | ISR44969 |

Implementing Agencies: Ministry of Education, Ecclesiastical Affairs and National Reconciliation, Ministry of National Mobilization, Social Development, Family, Gender Affairs, Persons with Disabili, Ministry of Economic Planning, Sustainable Development, Industry, Information and Labour

## **Key Dates**

### **Key Project Dates**

Bank Approval Date: 25-May-2017 Effectiveness Date: 12-Sep-2017

Planned Mid Term Review Date: 04-May-2020 Actual Mid-Term Review Date: 22-Oct-2019

Original Closing Date: 31-Jul-2022 Revised Closing Date: 31-Jul-2022

### **Project Development Objectives**

Project Development Objective (from Project Appraisal Document)

The objectives of the Project are to strengthen the quality of service delivery in education, to improve efficiency of social protection systems, and to improve effectiveness of labor market systems in Saint Vincent and the Grenadines.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Public Disclosure Authorized

## Components Table

Name

Component 1: Strengthening Pedagogy for Basic and Special Needs Education:(Cost \$2.16 M)

Component 2: Building Responsive Social Protection Service Delivery Systems: (Cost \$3.46 M)

Component 3: Strengthening Labor Market Systems and Improving Skills Training of Poor and Vulnerable

Populations:(Cost \$3.84 M)

Component 4: Project Implementation, Monitoring and Evaluation:(Cost \$1.24 M)

### **Overall Ratings**

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	☐ Moderately Unsatisfactory	□ Moderately Unsatisfactory
Overall Implementation Progress (IP)	□Moderately Unsatisfactory	□ Moderately Satisfactory
Overall Risk Rating	Substantial	Substantial

## Implementation Status and Key Decisions

To date, the rate of project progress has varied across components, but most activities are further progressing towards achievement of project development objectives.

Component 1. Strengthening Pedagogy for Basic and Special Needs Education. This component aims to strengthen the capacity of teachers to deliver, and of school leaders to support high-quality classroom instruction. School leadership training and teaching certificate programs have adapted to virtual formats in the context of COVID-19 and are progressing well. 147 school principals and system leaders pertaining to all school

12/22/2020 Page 1 of 8

systems have received leadership training. The procurement for an in-service pedagogy training program is complete. Additionally, the remedial program, BLOOM, was launched in six target schools in September 2020.

Component 2. Building Responsive Social Protection Service Delivery Systems. This component aims to enhance the provision of social protection programs and services, and strengthen institutional mechanisms and strategy for more efficient, coordinated and transparent social protection service delivery. To this end the Ministry of National Mobilization, Social Development, Family, Gender Affairs, Youth, Housing and Informal Human Settlement (MNOM et al.) has completed the data collection of the enhanced Country Poverty Assessment (eCPA) which will inform a social protection strategy and potential reforms to the Public Assistance Program (PAP) for higher efficiency. Furthermore, a technical workshop took place in October 2020 to identify potential changes to the PAP. The completion of the analysis of the eCPA is expected for June 2021.

Component 3. Strengthening Labor Market Systems and Improving Skills Training of Poor and Vulnerable Populations. This component aims to improve labor market outcomes by strengthening skill certification frameworks and providing training that is responsive to market needs. The Project has made progress in implementing the Young and Adult Training for Employment Program (YATE). To date the Program is undergoing its third training round of which the first two cohorts of trainees have been certified in occupational areas such as electricity, culinary arts, plumbing and data management. Despite delays due to COVID-19 restrictions, the Program is on track to complete its third training round in December with 160 participants, accumulating a total of 483 beneficiaries throughout the life of the project. Additionally, to strengthen the capacity of monitoring labor markets the first labor survey has been completed. The labor demand survey was launched and expected to be completed by the end of the year. Finally, a draft of the Protection of Employment Act (POEA) has been submitted to Cabinet of Ministers for approval.

Component 4. Project Implementation, monitoring and evaluation. The Government agreed with the Bank on key milestones to increase the pace of project implementation. Regarding monitoring and evaluation, the Government continues to work on updating databases to report on some key indicators for the next period.

The Bank has approved a project disbursement of US\$2.0 million and will favorably impact the overall disbursement rate increasing from 15.7 percent to 34.4 percent

#### **Risks**

#### Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	□Moderate	□Moderate	□Moderate
Macroeconomic	Substantial	Substantial	Substantial
Sector Strategies and Policies	□Moderate	Substantial	Substantial
Technical Design of Project or Program	Substantial	Substantial	Substantial
Institutional Capacity for Implementation and Sustainability	Substantial	Substantial	Substantial
Fiduciary	□Substantial	□Moderate	□Moderate
Environment and Social	□Low	□Low	Low
Stakeholders	□Moderate	□Moderate	Moderate
Other		□Moderate	Moderate
Overall	Substantial	Substantial	Substantial

#### Results

#### PDO Indicators by Objectives / Outcomes

12/22/2020 Page 2 of 8

Strengthen the quality of service delivery in education

▶ Percentage of primary and secondary teachers rated effective on classroom practices (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target			
Value	70.10	65.20	65.20	10% higher than baseline			
Date	24-Apr-2017	25-Jun-2020	30-Dec-2020	25-May-2022			
Comments:	The Ministry of Education (MoE) plans to conduct classroom observations in 2021, and once completed this indicator will be undated. Because this indicator is based on repeated sampling of classrooms its						

Improve efficiency of social protection systems

► Share of PA beneficiaries whose eligibility is determined through a household assessment using the revised targeting tool (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	The household assessme second half of 2021.	nt that will support the revisio	on of the targeting tool is pl	anned to take place in

Improve effectiveness of labor market systems

► Share of graduated trainees employed or in further training 12 months following training completion (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	57.00	0.00	0.00	65.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	Data from the first and se has been contracted.	econd cohort of trainees to be	collected and analyzed th	rough a tracer study that

# Intermediate Results Indicators by Components

Component 1: Strengthening Pedagogy for Basic and Special Needs Education

► Comp 1: Percentage of primary and secondary teachers using formative assessment based on learning standards (Percentage, Custom)

Baseline	Actual (Previous)	Actual (Current)	End Target

12/22/2020 Page 3 of 8

Value				
	0.00	0.00	4.00	30.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	This indicator is bas standards	ed on principals' reporting of te	achers' use of formative as	sessment based on learn
►Comp 1: Percentage	e of primary and secondary school	ol principals prepared in leaders	ship training programs (Per	centage, Custom)
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	will conclude in early	senior teachers and 37 Systems y 2021. As there are 84 govern ined leadership at the conclusi	ment primary and secondar	olled in the program, whic ry schools in SVG, all
► Comp 1: Focus grou	up discussions held with educatio	n component beneficiaries (citi	zen engagement) (Number	, Custom)
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	5.00	5.00	19.00
Date	24-Apr-2017	25-Jun-2020	25-Jun-2020	25-May-2022
Date			dor rovious and the next set	of sessions are expected
	Sessions were not of take place in the sec	earried out during the period und cond half of 2021.	del review and the next set	or deductions are expedien
Comments:		cond half of 2021.	del review and the next set	or desirant are expected
Comments: Component 2: Building	take place in the sec	ervice Delivery Systems	del review and the next set	or describing the expectation
Comments: Component 2: Building	take place in the sec Responsive Social Protection Se	ervice Delivery Systems	Actual (Current)	End Target
Comments:  Component 2: Building  Beneficiaries of Safe	take place in the sec Responsive Social Protection Se ety Nets programs (number) (Nur	ervice Delivery Systems  mber, Corporate)		
Comments:  Component 2: Building  Beneficiaries of Safe  Value	take place in the sec Responsive Social Protection Se ety Nets programs (number) (Nur Baseline	ervice Delivery Systems  mber, Corporate)  Actual (Previous)	Actual (Current)	End Target
Comments:  Component 2: Building  Beneficiaries of Safe  Value  Date	take place in the second receivable of the sec	ervice Delivery Systems  mber, Corporate)  Actual (Previous)  10,754.00  25-Jun-2020  will be provided after the eCPA-	Actual (Current) 10,754.00 30-Dec-2020	End Target 0.00 25-May-2022
Comments:  Component 2: Building  Beneficiaries of Safe  Value  Date  Comments:	take place in the second receivable for the	ervice Delivery Systems  mber, Corporate)  Actual (Previous)  10,754.00  25-Jun-2020  will be provided after the eCPA- ppleted.	Actual (Current) 10,754.00 30-Dec-2020 household survey analysis	End Target 0.00 25-May-2022
Comments:  Component 2: Building  Beneficiaries of Safe  Value  Date  Comments:	take place in the second retail retails a place in the second reta	ervice Delivery Systems  mber, Corporate)  Actual (Previous)  10,754.00  25-Jun-2020  will be provided after the eCPA- ppleted.	Actual (Current) 10,754.00 30-Dec-2020 household survey analysis	End Target 0.00 25-May-2022

12/22/2020 Page 4 of 8

25-Jun-2020

30-Dec-2020

25-May-2022

10-Feb-2017

Date

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	CPA last completed in 2008	LCS/HBS data collected is being analyzed	LCS/HBS data collected is being analyzed	eCPA final report published
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	Initial reports expected f	or first quarter of 2021		
►Comp 2: Number of Custom)	households from priority geographic	areas with complete information	on stored in the Central	Social Registry (Number,
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	3,000.00
Date	25-May-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	This value will be reported	ed once the Social Registry is	populated expected for	year 4 of the project
►Comp 2: Number of	information and education sessions h		zen engagement) (Numb	per, Custom)
►Comp 2: Number of	information and education sessions h		zen engagement) (Numb	
		neld with PA beneficiaries (citiz Actual (Previous) 0.00		per, Custom)  End Target  45.00
Value	Baseline	Actual (Previous)	Actual (Current)	End Target
► Comp 2: Number of a  Value  Date  Comments:	Baseline 0.00 10-Feb-2017 Public Assistance Progra	Actual (Previous) 0.00	Actual (Current) 0.00 30-Dec-2020 stage and information s	End Target 45.00 25-May-2022
Value  Date  Comments:	Baseline 0.00 10-Feb-2017 Public Assistance Progra	Actual (Previous)  0.00  25-Jun-2020 am (PAP) reform is at an early	Actual (Current) 0.00 30-Dec-2020 stage and information s	End Target 45.00 25-May-2022
Value  Date  Comments:	Baseline 0.00 10-Feb-2017 Public Assistance Prograyet. These sessions are	Actual (Previous)  0.00  25-Jun-2020 am (PAP) reform is at an early expected to start in the second	Actual (Current)  0.00  30-Dec-2020  stage and information sd semester of 2021.	End Target 45.00 25-May-2022 sessions have not been he
Value  Date  Comments:	Baseline 0.00 10-Feb-2017 Public Assistance Prograyet. These sessions are	Actual (Previous)  0.00  25-Jun-2020 am (PAP) reform is at an early	Actual (Current) 0.00 30-Dec-2020 stage and information s	End Target 45.00 25-May-2022
Value  Date  Comments:  ► Comp 2: SP Strategy	Baseline 0.00 10-Feb-2017 Public Assistance Prograyet. These sessions are y Completed (Text, Custom) Baseline	Actual (Previous)  0.00  25-Jun-2020  am (PAP) reform is at an early expected to start in the second	Actual (Current)  0.00  30-Dec-2020 stage and information sd semester of 2021.  Actual (Current) Draft Terms of	End Target 45.00 25-May-2022 sessions have not been he End Target SP Strategy

Component 3: Strengthening Labor Market Systems and Improving Skills Training of Poor and Vulnerable Populations

▶ Beneficiaries of Labor Market programs (number) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	323.00	323.00	1,340.00

12/22/2020 Page 5 of 8

Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
Comments:	from the second co	165 trainees from the first coh hort who completed training in ete training by end of Decembe und.	March 2020. A third cohort of	of 160 participants is
□Beneficiaries of La	abor Market programs - Female (	number) (Number, Custom Bre	eakdown)	
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	74.00	74.00	670.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
►Comp 3: Share of e	enrolled trainees who complete th	ne training (Percentage, Custor	n)	
	Baseline	Actual (Previous)	Actual (Current)	End Target
√alue	83.00	63.00	63.00	87.00
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	25-May-2022
	the indicator which	actual value and at the same to was not accurately interpreted sures the proportion of those w	in the previous period.	·
	the indicator which This indicator meas total enrolled in trai training round.	was not accurately interpreted sures the proportion of those w ning under subcomponent 3.1.	in the previous period. ho graduate from the training 1. This value will be updated	g program as a share of th
	the indicator which This indicator meas total enrolled in trai	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental)	in the previous period. ho graduate from the training 1. This value will be updated updated updated updated updated	g program as a share of th I after completion of the th
	the indicator which This indicator meas total enrolled in trai training round.  enrolled trainees who complete to	was not accurately interpreted sures the proportion of those w ning under subcomponent 3.1.	in the previous period. ho graduate from the training 1. This value will be updated	g program as a share of th
□Comp 3: Share of	the indicator which This indicator meas total enrolled in trai training round.  enrolled trainees who complete to Baseline	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)	in the previous period. ho graduate from the training 1. This value will be updated  ge, Custom Breakdown)  Actual (Current)	g program as a share of the distribution of the the distribution of the the distribution of the distributi
Comp 3: Share of Value Date	the indicator which This indicator weas total enrolled in trai training round.  The enrolled trainees who complete to Baseline 82.00 10-Feb-2017  The enrolled trainees certified in at lease	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  est three CVQ units (Percentag)	in the previous period. ho graduate from the training 1. This value will be updated  age, Custom Breakdown)  Actual (Current)  74.00  30-Dec-2020  e, Custom)	End Target 87.00 25-May-2022
□Comp 3: Share of  Value  Date  Comp 3: Share of e	the indicator which This indicator meas total enrolled in trai training round.  The enrolled trainees who complete to Baseline 82.00 10-Feb-2017  Penrolled trainees certified in at leas Baseline	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  ast three CVQ units (Percentag Actual (Previous)	in the previous period. ho graduate from the training 1. This value will be updated age, Custom Breakdown) Actual (Current) 74.00 30-Dec-2020 e, Custom) Actual (Current)	End Target 87.00 25-May-2022 End Target
Value  Date  Comp 3: Share of €	the indicator which This indicator which This indicator meas total enrolled in trai training round.  The enrolled trainees who complete to Baseline 82.00 10-Feb-2017  Penrolled trainees certified in at leas Baseline 0.00	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  ast three CVQ units (Percentag Actual (Previous)  0.00	in the previous period. ho graduate from the training 1. This value will be updated  age, Custom Breakdown)  Actual (Current)  74.00  30-Dec-2020  e, Custom)  Actual (Current)  0.00	End Target 87.00 25-May-2022  End Target 80.00
□Comp 3: Share of  Value  Date  Comp 3: Share of e	the indicator which This indicator meas total enrolled in trai training round.  fenrolled trainees who complete to Baseline 82.00 10-Feb-2017  enrolled trainees certified in at leas Baseline 0.00 10-Feb-2017	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  ast three CVQ units (Percentag Actual (Previous)  0.00  25-Jun-2020	in the previous period. ho graduate from the training 1. This value will be updated  age, Custom Breakdown)  Actual (Current)  74.00  30-Dec-2020  e, Custom)  Actual (Current)  0.00  30-Dec-2020	End Target 87.00 25-May-2022  End Target 80.00 25-May-2022
□Comp 3: Share of  Value  Date  Comp 3: Share of e	the indicator which This indicator meas total enrolled in trai training round.  fenrolled trainees who complete to Baseline 82.00 10-Feb-2017  enrolled trainees certified in at leas Baseline 0.00 10-Feb-2017	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  ast three CVQ units (Percentag Actual (Previous)  0.00  25-Jun-2020  the first two cohorts of trainees	in the previous period. ho graduate from the training 1. This value will be updated  age, Custom Breakdown)  Actual (Current)  74.00  30-Dec-2020  e, Custom)  Actual (Current)  0.00  30-Dec-2020	End Target 87.00 25-May-2022  End Target 80.00 25-May-2022
□Comp 3: Share of  Value  Date  Comp 3: Share of e	the indicator which This indicator meas total enrolled in trai training round.  Tenrolled trainees who complete to Baseline 82.00 10-Feb-2017  Penrolled trainees certified in at leas Baseline 0.00 10-Feb-2017 The certification of	was not accurately interpreted sures the proportion of those wining under subcomponent 3.1.  the training - Female (Percental Actual (Previous)  74.00  25-Jun-2020  ast three CVQ units (Percentag Actual (Previous)  0.00  25-Jun-2020  the first two cohorts of trainees reporting period.	in the previous period. ho graduate from the training 1. This value will be updated  age, Custom Breakdown)  Actual (Current)  74.00  30-Dec-2020  e, Custom)  Actual (Current)  0.00  30-Dec-2020  recently took place on Dece	End Target 87.00 25-May-2022  End Target 80.00 25-May-2022

12/22/2020 Page 6 of 8

Value	Protection of Employment Act not updated since 2003 and Labor Relations Bill not updated since 2001	Draft legislation and regulations presented and validated by stakholders	Draft legislation was submitted to Cabinet Secretary	Protection of Employment Act and Labor Relations Bill are tabled in Parliament
Date	10-Feb-2017	25-Jun-2020	30-Dec-2020	24-May-2019
Comments:	The draft legislation has b	een submitted to the Cabinet	Secretary	

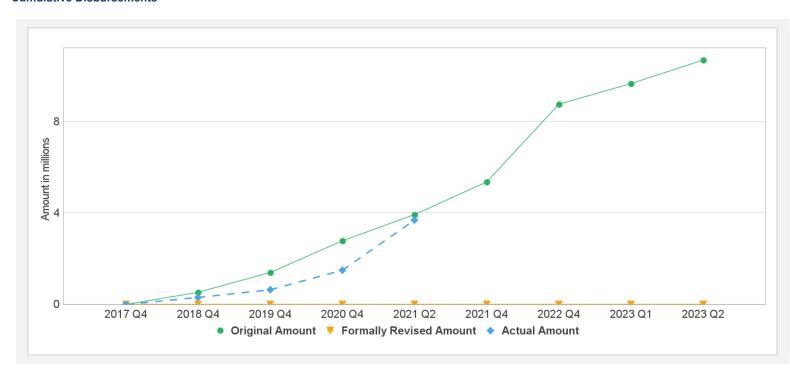
### **Performance-Based Conditions**

### **Data on Financial Performance**

# Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbui	rsed
P154253	IDA-60600	Effective	USD	10.70	10.70	0.00	3.69	7.01		34%
Key Dates	(by loan)									
Project	Loan/Credit/TF	Status	Approval Date	e Signii	ng Date	Effectiveness D	Date Orig	. Closing Date	Rev. Closing Date	
P154253	IDA-60600	Effective	25-May-2017	15-Ju	ın-2017	12-Sep-2017	31-J	ul-2022	31-Jul-2022	

# **Cumulative Disbursements**



12/22/2020 Page 7 of 8

**PBC Disbursement** 

PBC ID PBC Type Description Coc PBC Amount Status Disbursed amount in Coc PBC Amount Status Disbursed amount in Coc PBC

**Restructuring History** 

There has been no restructuring to date.

Related Project(s)

There are no related projects.

12/22/2020 Page 8 of 8