



## Lesotho Lowlands Water Development Project - Phase II (P160672)

EASTERN AND SOUTHERN AFRICA | Lesotho | Water Global Practice |  
IBRD/IDA | Investment Project Financing | FY 2019 | Seq No: 8 | ARCHIVED on 28-Jun-2022 | ISR50081 |

Implementing Agencies: Lowlands Unit, Ministry of Water Affairs - Commission of Water

### Key Dates

#### Key Project Dates

Bank Approval Date: 17-May-2019

Effectiveness Date: 09-Aug-2019

Planned Mid Term Review Date: 11-Apr-2022

Actual Mid-Term Review Date: 05-May-2022

Original Closing Date: 28-Mar-2024

Revised Closing Date: 28-Mar-2024

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Proposed Development Objectives are to: (a) increase water availability and access to improved water supply services in two priority zones; and (b) improve technical and financial performance of WASCO.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

### Components Table

Name

Component 1. Water Supply Investments in Zones 2 and 3:(Cost \$68.30 M)  
Component 2. Capacity Building, Institutional Strengthening and Project Management:(Cost \$12.40 M)  
Component 3. WASCO Performance Improvements:(Cost \$5.10 M)  
Component 4. Contingent Emergency Response Component

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<span style="color: orange;">□</span> Moderately Satisfactory	<span style="color: orange;">□</span> Moderately Satisfactory
Overall Implementation Progress (IP)	<span style="color: red;">□</span> Moderately Unsatisfactory	<span style="color: orange;">□</span> Moderately Satisfactory
Overall Risk Rating	<span style="color: orange;">□</span> Moderate	<span style="color: orange;">□</span> Moderate

### Implementation Status and Key Decisions

The Project Development Objective rating has been upgraded to Satisfactory, given the additional year on project duration allowed by the recently-processed Restructuring to achieve the objectives. The Implementation Progress (IP) rating has also been upgraded to Satisfactory given the recent progress on recruiting both the Project Management Consultant and the Design Review Consultant to support the PIU on Project Implementation. The Restructuring was also required to reflect the CERC activation and to align project activities with the current government priorities, new realities on the ground, to account for cost escalations in the global economy, and to revise the result targets so as to achieve the PDO.

All the environment and social safeguards instruments have been finalized and disbursement conditions for component 1.1 have been fulfilled. Notwithstanding the delays, 15,000 people are now benefitting from augmented water sources and WASCO has been registering a decrease in Non- Revenue Water levels.



## Risks

### Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	☐ Substantial	☐ Substantial	☐ Substantial
Macroeconomic	☐ Substantial	☐ Low	☐ Low
Sector Strategies and Policies	☐ Moderate	☐ Low	☐ Low
Technical Design of Project or Program	☐ Substantial	☐ Low	☐ Low
Institutional Capacity for Implementation and Sustainability	☐ Substantial	☐ Moderate	☐ Moderate
Fiduciary	☐ Substantial	☐ Substantial	☐ Substantial
Environment and Social	☐ Substantial	☐ Substantial	☐ Substantial
Stakeholders	☐ Moderate	☐ Low	☐ Low
Other	--	☐ Substantial	☐ Substantial
Overall	☐ Substantial	☐ Moderate	☐ Moderate

## Results

### PDO Indicators by Objectives / Outcomes

Increased water availability in two priority water zones				
▶ Increased water production capacity in two priority water zones per day (Cubic Meters) (Cubic Meter(m3), Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2,200.00	2,200.00	2,100.00	25,000.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	Volume of additional bulk water produced to supply priority water zones Water volumes from the seven (7) refurbished boreholes in the Maputsoe Area. This water is connected to the existing WASCO reticulation system, serving both households and the industries in the area. Approximately 7 villages are benefiting from these increased volumes. The revised value of 2,100 m3 is registered to take into account reduced yields of some boreholes.			

Increased access to water supply services in two priority zones				



▶ People provided with access to improved water sources (Number, Corporate)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	42,130.00	42,130.00	42,130.00	115,000.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	This indicator measures the cumulative number of people who benefited from improved water supply services that have been constructed through operations supported by the World Bank. The Maputsoe boreholes are for now the only source of access to improved water sources under the project and was only commissioned in January 2022. That said, no <b>new</b> connections can be accounted for at this time of reporting.			
□ People provided with access to improved water sources - Female (RMS requirement) (Number, Corporate Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	28,670.00	28,670.00	28,670.00	58,000.00
□ People provided with access to improved water sources - rural (Number, Corporate Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	6,480.00	6,480.00	6,480.00	17,000.00
□ People provided with access to improved water sources - urban (Number, Corporate Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	35,600.00	35,600.00	35,600.00	98,000.00
▶ People with existing connections benefitting from improved services (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	15,148.00	100,000.00
Date	01-Apr-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	People with existing connections benefitting from improved services. Improved water services will be assessed in terms of average hours of service per day. The overall pressure improvement is 1.2 ML as the command reservoir which initially would be at zero level is currently constantly at 1.2 ML level. The areas of Ha Mathata, Ha Maputsoe and Ha Chonapase are now at 100% supply (initially at 40%), with an estimated total population of 24,000. Therefore, an additional 14,400 people are being serviced Kholokoe and Ha Motlalehi-with an estimated total population of 1,870 were initially supplied through water tankering, but are now supplied at approximately 40% supply. Therefore, an additional 748 are fully serviced.			
• Improved technical and financial performance of WASCO				
▶ WASCO's minimum achievement of annual financial and technical performance improvement targets defined by LEWA (Percentage, Custom, PBC)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	0.00	70.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	The indicator measures achievement of annual performance improvement targets set by the regulator (LEWA) as a percentage. The improvement targets cover various indicators measuring WASCO performance in terms of quality of service, economic and financial efficiency, and regulatory compliance. To be informed by the ongoing Technical & Financial Audit Plan consultancy			

### Intermediate Results Indicators by Components

Component 1: Water Supply Investments in Zones 2 and 3				
▶ Number of km of water pipeline constructed (Kilometers, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	267.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	The target at mid-term was 55Km of pipeline. End target will be revised in the upcoming restructuring.			

Component 2: Capacity Building, Institutional Strengthening and Project Management				
▶ Non revenue water in project area (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	45.00	45.00	38.50	25.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	Target at mid-term was 35% NRW			
▶ National Sanitation Action Plan TA completed and approved (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	National Sanitation Action Plan TA will help to define and prioritize sanitation interventions			
▶ Number of people trained according to approved annual training plan (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	73.00	250.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	Number of people trained according to training plans approved annually for financing through the project, to be confirmed annually based on the training plan Six (6) trainings were conducted in subject matters of Project Management, Safety in the Workplace, New Fidic, Contract Management, Office 365 Security Administration and Prince2. These amounted to 230 Training Days			
<b>► Annual customer satisfaction survey completed (Yes/No, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	The percentage of people in the project area that are satisfied with the quality of water supply services based on the Beneficiary Survey.			
<b>► Percentage of women employed by WASCO (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	23.00	23.00	19.00	30.00
Date	01-Nov-2018	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	The percentage number of women employed by WASCO overall WASCO has a total employment population head count of 495 people. This includes both Administrative and Technical staff at Headquarters and Districts Offices. (94 Females and 401 Males)			
<b>► Number of institutions benefitting from the project (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	5.00	4.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	The number of sector institutions (including independent departments) benefitting from the project. DWA (Water Monitoring & Rehabilitation of Hydrometric Stations), LEWA (LEWA Technical & Financial Compliance), CoW (LBWA, Sanitation Planning & Office Equipment), MoDP-Aid Coordination (Office Equipment and MoW-Planning (Office Equipment)).			
<b>► Grievances addressed in line with existing grievance redress mechanisms (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	22.00	90.00
Date	31-May-2019	16-Nov-2021	05-May-2022	29-Mar-2024
Comments:	Percentage of grievances addressed in line with existing grievance redress mechanisms as proportion of total grievances received.			



22 Grievances have been reported on the project thus far. These are spread as such: 5 on Compensation amount (Being resolved), 2 on Disputed Ownership (Being resolved), 1 on Labor & Employment (Resolved), and 14 on Assets not well captured on Asset Register (Being resolved)

**Component 3: WASCO Performance Improvements**

**► DLR 1.1: Technical data quality improvement and audit plan approved (Yes/No, Custom)**

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	Technical data quality improvement and audit plan approval confirmed through LEWA Board and PIU progress reporting.			

**► DLR1.2: Proportion of cumulative actions achieved (Percentage, Custom)**

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	100.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024

**► DLR 2.1: Financial data/reporting quality improvement action plan approved (Yes/No, Custom)**

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	28-Feb-2019	16-Nov-2021	05-May-2022	28-Jun-2024
Comments:	Plan approved as part of ongoing support to WASCO through a consultancy			

**► DLR 2.2: Proportion of cumulative financial data quality/reporting actions achieved (Percentage, Custom, PBC)**

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	95.00
Date	28-Feb-2019	16-Nov-2021	05-May-2022	29-Mar-2024
Comments:	Proportion of the approved improvement actions in the financial data/reporting quality improvement plan achieved.			

**► DLR 3.1: Achievement of WASCO's annual technical, financial and commercial performance improvement targets (Percentage, Custom)**

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00



Date	31-May-2019	16-Nov-2021	05-May-2022	28-Mar-2024
Comments:	The indicator is the value of the composite index, which is the aggregated weighted percentage score of the achievement of technical, financial, and commercial KPI targets.			

### Overall Comments

Please note that the estimates for NRW in the priority areas were deemed to be highly unreliable; priority should be given to establishing the necessary metering zones to better estimate NRW percentages as per the IWA methodology

### Performance-Based Conditions

►PBC 1 DLR 1.1: Improved quality of WASCO technical data: Technical data quality improvement and audit plan approved (Yes/No, Process, 0.25, 0.00%)				
	Baseline	Actual (Previous)	Actual (Current)	5 years
Value	No	No	No	No
Date	--	16-Nov-2021	04-Feb-2022	--

►PBC 2 DLR 1.2: Improved quality of WASCO technical data: Proportion of cumulative technical data quality improvement actions achieved (Percentage, Output, 0.75, 0.00%)				
	Baseline	Actual (Previous)	Actual (Current)	5 years
Value	0.00	0.00	0.00	0.00
Date	--	16-Nov-2021	04-Feb-2022	--

►PBC 3 DLR 2.2: Proportion of cumulative financial data quality/reporting actions achieved (Percentage, Intermediate Outcome, 0.25, 0.32%)				
	Baseline	Actual (Previous)	Actual (Current)	5 years
Value	0.00	0.00	0.00	--
Date	--	16-Nov-2021	05-May-2022	--



► PBC 4 DLR 2.2 Improved quality of WASCO's audited financial data/reporting - Proportion of cumulative financial data quality/reporting actions achieved (Percentage, Intermediate Outcome, 0.75, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	5 years
Value	0.75	0.75	0.75	0.00
Date	--	16-Nov-2021	04-Feb-2022	--

► PBC 5 WASCO's minimum achievement of annual financial and technical performance improvement targets defined by LEWA (Percentage, Intermediate Outcome, 1.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	5 years
Value	0.00	0.00	0.00	--
Date	--	16-Nov-2021	05-May-2022	--

**Data on Financial Performance**

**Disbursements (by loan)**

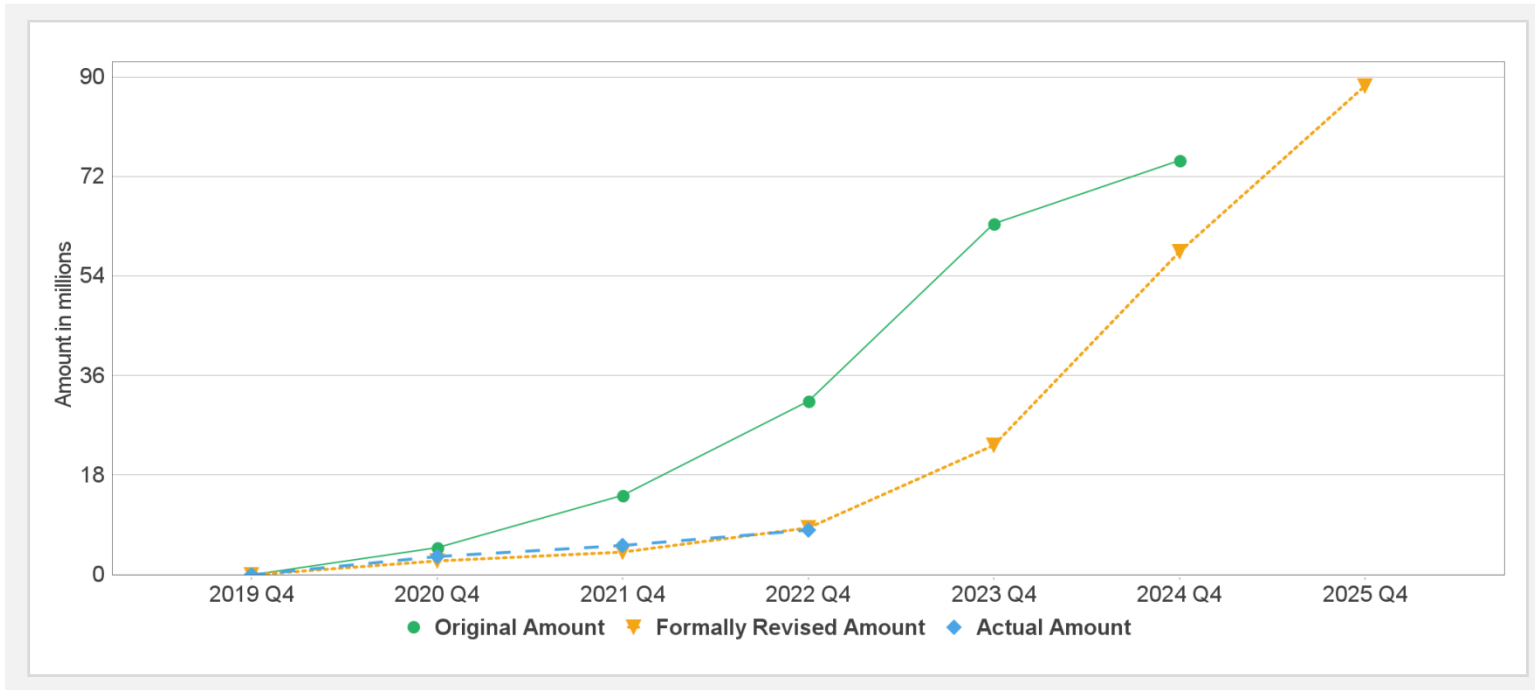
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P160672	IDA-64020	Effective	USD	48.00	48.00	0.00	0.12	47.10	0.3%
P160672	IDA-64030	Effective	USD	30.00	30.00	0.00	8.03	20.77	28%

**Key Dates (by loan)**

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P160672	IDA-64020	Effective	17-May-2019	05-Jun-2019	09-Aug-2019	28-Mar-2024	28-Mar-2024
P160672	IDA-64030	Effective	17-May-2019	05-Jun-2019	09-Aug-2019	28-Mar-2024	28-Mar-2024

**Cumulative Disbursements**





### Restructuring History

There has been no restructuring to date.

### Related Project(s)

There are no related projects.