

## Republic of Congo-Appendix A: Responses to All Quest

### Q1. Which of the following best describes your current affiliation? (Select only 1 response)

	freq	n_observ
Government Institution: Employee of a Ministry / Ministerial De	27.0%	222
Civil Society Organization: local and regional (NGO; Community	19.4%	222
Bilateral or Multilateral Agency (e.g., embassy, development or	13.1%	222
Private Sector: Private Company / Financial Sector Organization	10.4%	222
Office of the President, Prime Minister, Minister	9.5%	222
Office of a Parliamentarian (National Assembly, Legislative body	8.6%	222
Academia/Research Institute/Think Tank	6.8%	222
Media	4.1%	222
Other	0.9%	222
Local Government Office or Staff	0.5%	222

### C1. Which areas should the World Bank Group prioritize in its work in the Republic of Congo to have the most impact on development results in the country? (Choose no more than 5)

	freq	n_observ
Health: universal health coverage, primary health systems, pan	71.3%	188
Agriculture and food security: sustainable agriculture, inclusive	60.6%	188
Water supply and sanitation infrastructure	48.9%	188
Education: more resilient and equitable education systems	46.8%	188
Public sector governance: efficiency, effectiveness, accountabili	38.3%	188
Transport: roads, bridges, sustainable transportation	33.5%	188
Job creation / employment: labor policies, skills development	26.6%	188
Private sector development: business regulation, access to finan	19.7%	188
Energy / Extractives: access to energy, transition to cleaner ene	18.1%	188
Judiciary reform: efficient and fair justice institutions	13.8%	188
Climate change: mitigation, adaptation, and transition to a low-	12.2%	188
Gender equity: close gender gaps in health, education, social pr	11.7%	188
Digital Development: digital infrastructure, digital services, digit	11.7%	188
Social protection: pensions, social assistance, social safety nets	11.2%	188
Environment / Natural resource management: air/water quality	10.6%	188
Macroeconomic stability: sustainable fiscal policy, effective tax	10.1%	188
Social Inclusion: increasing opportunities for marginalized peop	9.0%	188
Crime and violence: violence prevention and law enforcement	7.4%	188
Youth development: sports facilities, trainings, community servi	6.4%	188
Urban development: urban planning, services, and institutions	5.9%	188
Debt sustainability: management, relief, financing, and transpar	5.3%	188
Disaster risk management: risk assessments, risk reduction, pre	3.7%	188
Financial markets development: equity market, mortgage mark	3.7%	188
Trade: access to markets, tariffs, customs	3.2%	188
Regional integration: promote common physical and institution	3.2%	188
Tourism development: tourism industries	1.6%	188

Familiarity		N	DK
Q2	How familiar are you with the work of the World Bank Group in the Republic of Congo? (1-Not familiar at all, 10-Extremely familiar)	216	n/a

#### OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN THE REPUBLIC OF CONGO

A1. To what extent, do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)		Deg	
		N	DK
1	The national/federal government	192	16
2	The World Bank Group	207	9
3	The International Monetary Fund	181	22
4	The United Nations (UN)	190	16
5	Regional development banks (BDEAC)	173	32
6	Private sector	179	25
7	Civil society (e.g., NGOs, CBOs)	193	13
8	Youth organizations	179	27
9	Faith-based institution	180	28
10	Private Foundations	166	37
11	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	169	37
12	Other donor institutions (European Union Delegation, AFD, ADB)	196	14
13	Academia/think tanks/research institutions	176	25
14	Parliament/legislative branch	181	22
15	Local government	181	22
16	Media	194	12
17	Syndicate	181	24

Achieving Development Results		N	DK
A2	How effective has the World Bank Group been in achieving development results in the Republic of Congo? (1-Not effective at all, 10-Very effective)	183	33

To what extent do you agree/disagree with the following statements about the World Bank Group's work in the Republic of Congo? (1-Strongly disagree, 10-Strongly agree)		Level of A	
		N	DK
A3	The World Bank Group currently plays a relevant role in development in the Republic of Congo.	199	12

A4	The World Bank Group's work is well aligned with what I consider the development priorities for the Republic of Congo.	191	18
A5	The World Bank Group's work helps end extreme poverty in the Republic of Congo.	189	19

Influence the development agenda		N	DK
A6	To what extent does the World Bank Group influence the development agenda in the Republic of Congo? (1-To no degree at all, 10-To a very significant degree)	188	26

Overall Evaluations		N	DK
A7	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in the Republic of Congo? (1-Not significant at all, 10-Very significant)	190	26

#### EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN THE REPUBLIC OF CONGO

To what extent is the WBG an effective development partner in the Republic of Congo, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)		Effective develc	
		N	DK
B1	Responsiveness to needs	176	22
B2	Access to WBG staff and experts	180	22
B3	Collaboration with the national/federal government	191	16
B4	Collaboration with private sector	160	43
B5	Collaboration with civil society (e.g., NGOs, CBOs)	172	31
B6	Collaboration with other donors and development partners	143	56
B7	Regional development banks (BDEAC)	110	87
B8	Academia/think tanks/research institutions	127	72
B9	Parliament/legislative branch	132	69
B10	Local government	129	72
B11	Media	126	73

B12. How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development in the Republic of Congo? (1-Not effective at all, 10-Very effective)		Effectiveness in Hu	
		N	DK
1	Education: more resilient and equitable education systems	173	32
2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition, WASH, Health financing strategy, National Health Account and staff	178	30
3	Social protection: pensions, social assistance, social safety nets	162	42

4	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	152	52
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	152	52

B13. How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in the Republic of Congo? (1-Not effective at all, 10-Very effective)		Effectiveness in	
		N	DK
1	Transport: roads, bridges, sustainable transportation	157	47
2	Water supply and sanitation infrastructure	166	32
3	Digital Development: digital infrastructure, digital services, digital skills development	156	50
4	Urban development: urban planning, services, and institutions	153	51
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	124	79

B14. How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance/institutions/economic growth in the Republic of Congo? (1-Not effective at all, 10-Very effective)		Effectiveness in Finance, institutions, and economic growth	
		N	DK
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	158	48
2	Debt sustainability: management, relief, financing, and transparency	151	55
3	Trade: access to markets, tariffs, customs	122	83
4	Private sector development: business regulation, access to finance, improved competitiveness	137	68
5	Job creation / employment: labor policies, skills development	145	58
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	137	68
7	Regional integration: promote common physical and institutional infrastructure	130	77
8	Crime and violence: violence prevention and law enforcement	142	61

B15. How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sustainability in the Republic of Congo? (1-Not effective at all, 10-Very effective)		Effectiveness in Environmental Sustainability	
		N	DK
1	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	150	50
2	Climate change: transition to low-carbon economy	161	41
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	173	28

B16. What is your level of concern for each of the potential impacts of climate change as it affects your country?		Percent	
		N	Not concerned at all
1	Forest fires	198	23%
2	Decreased crop yields/food insecurity	201	2%
3	Climate-driven migration	198	17%
4	More frequent and severe floods	204	4%
5	More frequent and severe droughts / heatwaves	203	23%
6	Effects on public health	203	6%
7	Air pollution	202	14%
8	Extinction of plant/animal species	203	9%
9	Land and forest degradation	204	9%
10	Loss of jobs	201	13%
11	Increase in natural disasters (for example, cyclones or sea-level surges)	201	26%
12	Increase erosion of shoreline	199	10%
13	Unsafe drinking water	200	12%
14	Diminished water supply for people and the economy	203	18%

#### COMMUNICATION PREFERENCES

D5. To what extent do you agree with the following statements: (1-To no degree at all, 10-To a very significant degree)		Level of A	
		N	DK
1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	173	23
2	The WBG helps the Republic of Congo boost climate resilience and mitigate the effects of climate challenges.	170	30
3	The WBG helps create more and better jobs in the Republic of Congo.	160	31
4	The WBG is committed to comprehensive debt solutions that bring real benefits to people in the Republic of Congo.	151	44
5	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	151	38
6	The WBG is working with governments, the private sector, and other partners to support critical facilities during the COVID-19 pandemic, while increasing vaccinations and reducing health impacts.	166	30
7	The WBG helps strengthen human capital in the Republic of Congo through improving health care, nutrition, education, jobs, and skills.	184	16
8	The WBG helps the Republic of Congo rebuild trust between citizens and the state to create a new social contract.	144	53
9	The WBG helps improve gender equity and empower women and girls in the Republic of Congo.	165	37

10	The World Bank helps the Republic of Congo strengthen economic management to create an improved climate for sustainable private sector-led growth	168	32
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## Findings across All Respondents (N=222)

**Q3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in your country?**

Yes

No

**C2. Which THREE of the following groups should the WBG collaborate with more in the Republic of Congo? (Choose no more than 3)**

The national/federal government

Civil society (e.g., NGOs, CBOs)

Local government

Private sector

Academia/think tanks/research institutions

Other donors and development partners

Parliament/legislative branch

Youth organizations

Faith-based institution

Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)

The United Nations (UN)

Regional development banks (BDEAC)

Media

The International Monetary Fund

Peace keeping forces

Private Foundations

Emerging donors

Other

Mean	SD
6.05	2.85

ree	
Mean	SD
5.84	2.92
7.11	2.28
5.81	2.65
6.75	2.36
6.29	2.59
6.18	2.46
6.37	2.44
4.83	2.41
6.11	2.69
5.12	2.56
6.64	2.39
7.06	2.26
6.37	2.42
5.28	2.87
5.16	2.57
4.92	2.47
4.61	2.72

Mean	SD
6.24	2.53

greement	
Mean	SD
7.01	2.58



7.03	2.58
5.99	2.80

Mean	SD
6.38	2.98

Mean	SD
7.62	2.24

Development partner	
Mean	SD
6.89	2.21
6.87	2.59
7.94	2.03
6.41	2.56
6.55	2.41
7.26	2.28
7.07	2.46
5.78	2.74
5.93	2.68
5.72	2.67
6.01	2.58

Human Development	
Mean	SD
6.72	2.40
6.94	2.51
6.57	2.58

5.89	2.56
6.52	2.54

Infrastructure	
Mean	SD
5.67	2.64
5.96	2.63
6.40	2.47
6.00	2.67
4.90	2.67

/ Institutions / Economic with	
Mean	SD
5.94	2.88
6.09	2.88
5.02	2.67
5.34	2.59
5.43	2.80
5.90	2.82
4.65	2.76
5.74	2.64

nmental Sustainability	
Mean	SD
5.71	2.79
5.89	2.75
6.21	2.78

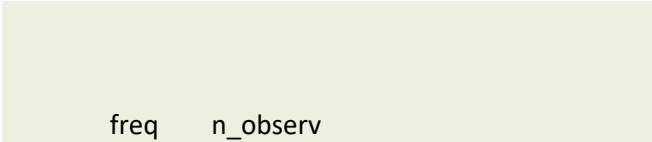
Age of Respondents		
A little concerned	Somewhat concerned	Very concerned
39%	23%	15%
17%	38%	43%
36%	27%	20%
16%	32%	48%
38%	27%	12%
26%	33%	35%
35%	26%	25%
30%	33%	28%
24%	37%	30%
21%	27%	38%
27%	26%	20%
25%	32%	33%
16%	26%	46%
31%	23%	28%

Agreement	
Mean	SD
6.18	2.77
6.49	2.58
5.28	2.92
6.01	2.75
5.85	2.58
7.16	2.35
6.81	2.48
5.11	2.74
6.18	2.65

6.61	2.60
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freq	n_observ
47.9%	215
52.1%	215



freq	n_observ
60.3%	204
47.5%	204
42.2%	204
40.2%	204
20.1%	204
13.7%	204
11.8%	204
11.3%	204
9.8%	204
9.3%	204
8.3%	204
6.9%	204
6.9%	204
4.9%	204
2.0%	204
1.0%	204
1.0%	204
0.5%	204













**Q4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in the Republic of Congo? (Select only 1 response)**

	freq	n_observ
The World Bank (IBRD/IDA)	96.9%	97
The International Finance Corporation (IFC)	3.1%	97
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	97
International Centre for Settlement of Investment Disputes (ICS	0.0%	97

**D2. Where do you recall seeing or hearing this information? (Check all that apply)**

	freq	n_observ
Television (TV)	74.1%	162
Radio	57.4%	162
Newspapers (Print or online)	45.7%	162
Event / conference / seminar (in person or online)	42.6%	162
WBG Website	39.5%	162
Social media	38.9%	162
Direct contact with WBG staff (e.g., in person, virtually, phone,	38.3%	162
Blogs	20.4%	162
Podcasts	12.3%	162
e-Newsletters	5.6%	162
Direct messaging (e.g., WhatsApp, Telegram, Viber)	4.3%	162
Other	3.1%	162













<b>Q5. What's your gender?</b>	freq	n_observ
Female	17.6%	221
Male	82.4%	221

<b>D3. On what social media platforms do you recall seeing this information? (Check all that apply)</b>	freq	n_observ
Facebook	72.9%	70
WhatsApp	41.4%	70
YouTube	31.4%	70
LinkedIn	27.1%	70
Twitter	20.0%	70
Other	15.7%	70
Instagram	8.6%	70











**D1. Do you recall seeing or hearing anything about the WBG in the last 30 days?**

	freq
Yes	78.8%
No	21.2%

**D4. What topics were included in what you saw or heard? (Check all that apply)**

	freq
WBG work to strengthen human capital through improving health	53.8%
WBG work to help alleviate the impacts of the COVID-19 pandemic	39.4%
WBG work or research on food insecurity	36.9%
WBG work to improve gender equity and empower women and girls	36.9%
WBG work or research on climate change (mitigation, adaptation)	33.8%
WBG global economic forecasts	31.3%
WBG work to provide debt relief for developing countries	30.6%
WBG work to create more and better jobs	27.5%
WBG work or research on rebuilding trust between citizens and governments	16.9%
WBG work or research on energy (increasing energy supply, reducing emissions)	16.3%
Other	16.3%















## Responses to Selected Questions by Year

		2018		
		N	Mean	SD
Q2	How familiar are you with the work of the World Bank Group in the Republic of Congo?*	297	5.29	3.06

(1-"Not familiar at all", 10-"Extremely familiar") \*Significantly different between years

### OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN THE REPUBLIC OF CONGO

		2018		
		N	Mean	SD
A2	How effective has the World Bank Group been in achieving development results in the Republic of Congo?*	269	5.59	2.54

(1-"Not effective at all", 10-"Very effective") \*Significantly different between years

### To what extent do you agree/disagree with the following statements about the World Bank Group's work in the Republic of Congo?

		2018		
		N	Mean	SD
A3	The World Bank Group currently plays a relevant role in development in the Republic of Congo.*	248	6.50	2.74
A4	The World Bank Group's work is well aligned with what I consider the development priorities for the Republic of Congo.*	213	6.29	2.91
A5	The World Bank Group's work helps end extreme poverty in the Republic of Congo.	n/a	n/a	n/a

\*Significantly different between years

		2018		
		N	Mean	SD
A6	To what extent does the World Bank Group influence the development agenda in the Republic of Congo?	n/a	n/a	n/a

(1-"To no degree at all", 10-"To a very significant degree")

		2018		
		N	Mean	SD
A7	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in the Republic of Congo?	225	7.71	2.29

(1-"Not significant at all", 10-"Very significant")

### EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN THE REPUBLIC OF CONGO

#### To what extent is the WBG an effective development partner in the Republic of Congo, in terms of each of the following?

		2018		
		N	Mean	SD
B1	Responsiveness to needs*	163	6.16	2.31
B2	Access to WBG staff and experts*	154	5.31	2.39

<b>B3</b>	Collaboration with the national/federal government	212	8.03	1.80
<b>B4</b>	Collaboration with private sector*	156	5.53	2.60
<b>B5</b>	Collaboration with civil society (e.g., NGOs, CBOs)*	189	5.68	2.78
<b>B6</b>	Collaboration with other donors and development partners*	126	6.70	2.33
<b>B7</b>	Regional development banks (BDEAC)	n/a	n/a	n/a
<b>B8</b>	Academia/think tanks/research institutions	n/a	n/a	n/a
<b>B9</b>	Parliament/legislative branch	n/a	n/a	n/a
<b>B10</b>	Local government	n/a	n/a	n/a
<b>B11</b>	Media	n/a	n/a	n/a

\*Significantly different between years

**B12. How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development**

		2018		
		N	Mean	SD
<b>1</b>	Education: more resilient and equitable education systems	197	6.30	2.51
<b>2</b>	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition, WASH, Health financing strategy, National Health Account and staff*	173	6.16	2.63
<b>3</b>	Social protection: pensions, social assistance, social safety nets*	155	4.50	2.46
<b>4</b>	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	124	5.46	2.60
<b>5</b>	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	136	6.19	2.76

\*Significantly different between years

**B13. How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in the**

		2018		
		N	Mean	SD
<b>1</b>	Transport: roads, bridges, sustainable transportation	156	5.37	2.34
<b>2</b>	Water supply and sanitation infrastructure	178	5.53	2.35
<b>3</b>	Digital Development: digital infrastructure, digital services, digital skills development	149	6.38	2.27
<b>4</b>	Urban development: urban planning, services, and institutions*	179	5.28	2.47
<b>5</b>	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	157	5.24	2.38

\*Significantly different between years

**B14. How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance/institutions**

		2018		
		N	Mean	SD
<b>1</b>	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions*	185	5.10	2.67
<b>2</b>	Debt sustainability: management, relief, financing, and transparency	n/a	n/a	n/a
<b>3</b>	Trade: access to markets, tariffs, customs*	110	4.26	2.31

4	Private sector development: business regulation, access to finance, improved competitiveness	176	5.17	2.56
5	Job creation / employment: labor policies, skills development*	156	4.63	2.30
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	n/a	n/a	n/a
7	Regional integration: promote common physical and institutional infrastructure*	132	5.83	2.45
8	Crime and violence: violence prevention and law enforcement	122	5.23	2.72

*\*Significantly different between years*

**B15. How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sust**

		2018		
		N	Mean	SD
1	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	134	5.67	2.64
2	Climate change: transition to low-carbon economy	128	6.02	2.79
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems*	220	5.58	2.30

*\*Significantly different between years*

		2018		
		N	Mean	SD
<b>Overall Mean Ratings for the twelve indicator questions*</b>		306	6.17	2.14

*\*Significantly different between years*





2023		
N	Mean	SD
216	6.05	2.85

2023		
N	Mean	SD
183	6.24	2.53

blic of Congo? (1-"Strongly disagree", 10-"Strongly agree")

2023		
N	Mean	SD
199	7.01	2.58
191	7.03	2.58
189	5.99	2.80

2023		
N	Mean	SD
188	6.38	2.98

2023		
N	Mean	SD
190	7.62	2.24

ig? (1-"To no degree at all", 10-"To a very significant degree")

2023		
N	Mean	SD
176	6.89	2.21
180	6.87	2.59

191	7.94	2.03
160	6.41	2.56
172	6.55	2.41
143	7.26	2.28
110	7.07	2.46
127	5.78	2.74
132	5.93	2.68
129	5.72	2.67
126	6.01	2.58

nt in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
173	6.72	2.40
178	6.94	2.51
162	6.57	2.58
152	5.89	2.56
152	6.52	2.54

e Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
157	5.67	2.64
166	5.96	2.63
156	6.40	2.47
153	6.00	2.67
124	4.90	2.67

/economic growth in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
158	5.94	2.88
151	6.09	2.88
122	5.02	2.67

137	5.34	2.59
145	5.43	2.80
137	5.90	2.82
130	4.65	2.76
142	5.74	2.64

ainability in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
150	5.71	2.79
161	5.89	2.75
173	6.21	2.78

2023		
N	Mean	SD
220	6.98	2.00

## WBG Collaborators' Responses to Selected Questions by Year

		2018		
		N	Mean	SD
Q2	How familiar are you with the work of the World Bank Group in the Republic of Congo?*	123	6.37	2.62

(1-"Not familiar at all", 10-"Extremely familiar") \*Significantly different between years

### OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN THE REPUBLIC OF CONGO

		2018		
		N	Mean	SD
A2	How effective has the World Bank Group been in achieving development results in the Republic of Congo?	120	6.25	2.28

(1-"Not effective at all", 10-"Very effective")

### To what extent do you agree/disagree with the following statements about the World Bank Group's work in the Repu

		2018		
		N	Mean	SD
A3	The World Bank Group currently plays a relevant role in development in the Republic of Congo.	102	7.07	2.45
A4	The World Bank Group's work is well aligned with what I consider the development priorities for the Republic of Congo.	96	7.05	2.37
A5	The World Bank Group's work helps end extreme poverty in the Republic of Congo.	n/a	n/a	n/a

		2018		
		N	Mean	SD
A6	To what extent does the World Bank Group influence the development agenda in the Republic of Congo?	n/a	n/a	n/a

(1-"To no degree at all", 10-"To a very significant degree")

		2018		
		N	Mean	SD
A7	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in the Republic of Congo?	101	8.13	1.84

(1-"Not significant at all", 10-"Very significant")

### EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN THE REPUBLIC OF CONGO

#### To what extent is the WBG an effective development partner in the Republic of Congo, in terms of each of the followi

		2018		
		N	Mean	SD
B1	Responsiveness to needs	76	6.61	1.94
B2	Access to WBG staff and experts*	83	6.04	2.07
B3	Collaboration with the national/federal government	99	7.87	1.63

<b>B4</b>	Collaboration with private sector	77	6.56	2.24
<b>B5</b>	Collaboration with civil society (e.g., NGOs, CBOs)	93	6.42	2.49
<b>B6</b>	Collaboration with other donors and development partners	64	7.03	2.11
<b>B7</b>	Regional development banks (BDEAC)	n/a	n/a	n/a
<b>B8</b>	Academia/think tanks/research institutions	n/a	n/a	n/a
<b>B9</b>	Parliament/legislative branch	n/a	n/a	n/a
<b>B10</b>	Local government	n/a	n/a	n/a
<b>B11</b>	Media	n/a	n/a	n/a

*\*Significantly different between years*

**B12. How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development**

		2018		
		N	Mean	SD
1	Education: more resilient and equitable education systems	84	6.60	2.34
2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition, WASH, Health financing strategy, National Health Account and staff*	69	6.33	2.47
3	Social protection: pensions, social assistance, social safety nets*	59	4.64	2.32
4	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	66	5.85	2.48
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	61	6.51	2.55

*\*Significantly different between years*

**B13. How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in th**

		2018		
		N	Mean	SD
1	Transport: roads, bridges, sustainable transportation	72	5.63	1.99
2	Water supply and sanitation infrastructure	74	6.08	1.98
3	Digital Development: digital infrastructure, digital services, digital skills development	69	6.65	1.98
4	Urban development: urban planning, services, and institutions	80	6.18	2.10
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	76	5.45	1.93

**B14. How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance/institution**

		2018		
		N	Mean	SD
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions	85	5.93	2.51
2	Debt sustainability: management, relief, financing, and transparency	n/a	n/a	n/a
3	Trade: access to markets, tariffs, customs	54	4.74	2.13
4	Private sector development: business regulation, access to finance, improved competitiveness	79	5.92	2.22

5	Job creation / employment: labor policies, skills development	69	5.07	2.24
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	n/a	n/a	n/a
7	Regional integration: promote common physical and institutional infrastructure*	69	5.81	2.27
8	Crime and violence: violence prevention and law enforcement	61	5.36	2.43

*\*Significantly different between years*

**B15. How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental sust**

		2018		
		N	Mean	SD
1	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	68	5.99	2.62
2	Climate change: transition to low-carbon economy	61	6.46	2.80
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	97	6.02	2.04

		2018		
		N	Mean	SD
<b>Overall Mean Ratings for the twelve indicator questions*</b>		123	6.80	1.77

*\*Significantly different between years*



2023		
N	Mean	SD
100	7.26	2.24

2023		
N	Mean	SD
94	6.55	2.43

blic of Congo? (1-"Strongly disagree", 10-"Strongly agree")

2023		
N	Mean	SD
96	7.36	2.23
93	7.17	2.51
91	6.32	2.56

2023		
N	Mean	SD
91	6.56	2.83

2023		
N	Mean	SD
96	7.84	2.10

ng? (1-"To no degree at all", 10-"To a very significant degree")

2023		
N	Mean	SD
86	7.07	1.91
85	7.26	2.29
96	7.91	2.05

79	6.76	2.43
81	6.75	2.47
71	7.37	2.19
51	7.02	2.42
69	5.88	2.71
64	6.06	2.72
61	5.74	2.71
64	6.25	2.74

nt in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
86	6.70	2.47
90	7.20	2.39
78	7.01	2.48
76	6.30	2.49
76	6.93	2.36

e Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
78	5.67	2.62
82	6.13	2.59
78	6.59	2.41
72	6.24	2.68
56	4.88	2.47

s/economic growth in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
81	6.46	2.86
76	6.25	2.91
59	5.10	2.66
64	5.47	2.46



70	5.61	2.79
69	5.91	2.79
62	4.74	2.87
70	5.63	2.81

tainability in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

2023		
N	Mean	SD
70	5.90	2.44
77	6.22	2.54
85	6.46	2.76

2023		
N	Mean	SD
102	7.33	1.73

## Stakeholder Breakdown for Appendix B

	N
1 Office of the President, Prime Minister, Minister	21
2 Office of a Parliamentarian (National Assembly, Legislative body)	19
3 Government Institution: Employee of a Ministry / Ministerial Department / Project Impl	60
4 Local Government Office or Staff	1
5 Bilateral or Multilateral Agency (e.g., embassy, development organization, developmen	29
6 Civil Society Organization: local and regional (NGO; Community Based Organization; Pri	43
7 Private Sector: Private Company / Financial Sector Organization / Private Bank	23
8 Academia/Research Institute/Think Tank	15
9 Media	9
10 Other (please specify)	2

Percentage	N	Recode	Percenta	Stakeholder
9.5%	40	1	18.0%	Government Principals
8.6%				
27.0%	60	2	27.0%	Government Institutions
0.5%				NA
13.1%	29	3	13.1%	Bilateral/Multilateral
19.4%	43	4	19.4%	Civil Society Organization
10.4%	23	5	10.4%	Private Sector
6.8%	15	6	6.8%	Academia
4.1%	12		5.4%	NA
0.9%				NA
222	222		100.0%	

## Appendix B: Responses to Selected Questions by Stakeholder Group

**Q3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD/IDA, IFC, MIGA, ICSID) in you**

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Yes	43.2%	63.2%	65.5%
2	No	56.8%	36.8%	34.5%

*\*Significantly different between stakeholder groups*

**Q4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in the R**

		Government Principals	Government Institutions	Bilateral/Multilateral
1	The World Bank (IBRD/IDA)	91.7%	97.1%	100.0%
2	The International Finance Corporation (IFC)	8.3%	2.9%	0.0%
3	The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%
4	International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%

**Q5. What's your gender?**

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Female	5.0%	25.0%	20.7%
2	Male	95.0%	75.0%	79.3%

### GOING FORWARD

**C1. Which areas should the World Bank Group prioritize in its work in the Republic of Congo to have the most impact**

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	6.7%	11.3%	7.7%
2	Water supply and sanitation infrastructure*	66.7%	56.6%	23.1%
3	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	86.7%	62.3%	69.2%
4	Transport: roads, bridges, sustainable transportation	40.0%	37.7%	19.2%
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	16.7%	18.9%	19.2%
6	Public sector governance: efficiency, effectiveness, accountability, and transparency of government institutions	46.7%	37.7%	34.6%
7	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems	60.0%	69.8%	61.5%
8	Education: more resilient and equitable education systems	46.7%	47.2%	46.2%
9	Climate change: mitigation, adaptation, and transition to a low-carbon economy	3.3%	15.1%	7.7%
10	Digital Development: digital infrastructure, digital services, digital skills development	6.7%	11.3%	19.2%
11	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy	6.7%	5.7%	19.2%

12	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, and society	6.7%	5.7%	11.5%
13	Crime and violence: violence prevention and law enforcement	3.3%	11.3%	3.8%
14	Private sector development: business regulation, access to finance, improved competitiveness*	30.0%	9.4%	23.1%
15	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity	16.7%	7.5%	11.5%
16	Urban development: urban planning, services, and institutions	10.0%	11.3%	7.7%
17	Trade: access to markets, tariffs, customs	3.3%	3.8%	3.8%
18	Social protection: pensions, social assistance, social safety nets	3.3%	13.2%	15.4%
19	Job creation / employment: labor policies, skills development	20.0%	24.5%	30.8%
20	Regional integration: promote common physical and institutional infrastructure	0.0%	1.9%	7.7%
21	Debt sustainability: management, relief, financing, and transparency	0.0%	1.9%	15.4%
22	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction	0.0%	5.7%	3.8%
23	Judiciary reform: efficient and fair justice institutions	13.3%	13.2%	11.5%
24	Tourism development: tourism industries	0.0%	1.9%	0.0%
25	Youth development: sports facilities, trainings, community service, mentoring programs, and neighbourhood youth centers	0.0%	5.7%	7.7%
26	Financial markets development: equity market, mortgage market, foreign-exchange market, derivative market	0.0%	3.8%	11.5%
27	Other	0.0%	3.8%	0.0%

\*Significantly different between stakeholder groups

**C2. Which THREE of the following groups should the WBG collaborate with more in the Republic of Congo? (Choose r**

		Government Principals	Government Institutions	Bilateral/Multilateral
1	The national/federal government	60.5%	77.8%	53.8%
2	Local government	50.0%	50.0%	42.3%
3	Parliament/legislative branch*	39.5%	7.4%	0.0%
4	Regional development banks (BDEAC)*	10.5%	3.7%	7.7%
5	Private sector*	34.2%	40.7%	50.0%
6	Civil society (e.g., NGOs, CBOs)*	31.6%	38.9%	38.5%
7	Youth organizations	15.8%	13.0%	7.7%
8	Other donors and development partners	10.5%	7.4%	23.1%
9	Academia/think tanks/research institutions*	10.5%	25.9%	3.8%
10	Media	0.0%	7.4%	0.0%
11	Faith-based institution	13.2%	5.6%	7.7%
12	Private Foundations	2.6%	0.0%	0.0%
13	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	10.5%	5.6%	11.5%
14	Peace keeping forces	2.6%	1.9%	0.0%
15	Emerging donors	0.0%	0.0%	0.0%
16	The International Monetary Fund	5.3%	7.4%	7.7%
17	The United Nations (UN)*	2.6%	7.4%	46.2%
18	Other	0.0%	0.0%	0.0%

\*Significantly different between stakeholder groups

## COMMUNICATION PREFERENCES

### D1. Do you recall seeing or hearing anything about the WBG in the last 30 days?\*

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Yes	69.2%	83.6%	88.9%
2	No	30.8%	16.4%	11.1%

\*Significantly different between stakeholder groups

### D2. Where do you recall seeing or hearing this information? (Check all that apply)

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Television (TV)	76.9%	75.6%	62.5%
2	Radio	34.6%	37.8%	41.7%
3	Newspapers	26.9%	42.2%	50.0%
4	Event / conference / seminar	53.8%	57.8%	54.2%
5	WBG Website	23.1%	35.6%	50.0%
6	Social media	19.2%	35.6%	45.8%
7	Direct contact with WBG staff*	23.1%	48.9%	37.5%
8	Blogs	3.8%	0.0%	8.3%
9	Podcasts	3.8%	0.0%	0.0%
10	e-Newsletters	7.7%	15.6%	25.0%
11	Direct messaging	7.7%	15.6%	8.3%
12	Other	3.8%	2.2%	8.3%

\*Significantly different between stakeholder groups

### D3. On what social media platforms do you recall seeing this information? (Check all that apply)

		Government Principals	Government Institutions	Bilateral/Multilateral
1	Facebook	71.4%	66.7%	81.8%
2	Instagram*	0.0%	11.1%	0.0%
3	Twitter	14.3%	22.2%	27.3%
4	LinkedIn	14.3%	27.8%	18.2%
5	YouTube	28.6%	33.3%	54.5%
6	WhatsApp	14.3%	44.4%	54.5%
7	Other	28.6%	5.6%	9.1%

\*Significantly different between stakeholder groups

### D4. What topics were included in what you saw or heard? (Check all that apply)

		Government Principals	Government Institutions	Bilateral/Multilateral
1	WBG work or research on climate change	16.0%	35.6%	54.2%
2	WBG work or research on food insecurity*	28.0%	46.7%	37.5%
3	WBG work to provide debt relief for developing countries	24.0%	33.3%	37.5%
4	WBG global economic forecasts	20.0%	35.6%	50.0%
5	WBG work to help alleviate the impacts of the COVID-19 pandemic	52.0%	37.8%	45.8%
6	WBG work or research on energy	20.0%	15.6%	29.2%
7	WBG work to create more and better jobs	20.0%	26.7%	29.2%

<b>8</b>	WBG work or research on rebuilding trust between citizens and the state to create a new social contract in the Republic of Congo	20.0%	13.3%	25.0%
<b>9</b>	WBG work to strengthen human capital through improving health care, nutrition, education, jobs, and skills	60.0%	60.0%	58.3%
<b>10</b>	WBG work to improve gender equity and empower women and girls	32.0%	35.6%	33.3%
<b>11</b>	Other	24.0%	24.4%	4.2%

*\*Significantly different between stakeholder groups*

## aps (single and multiple choice questions)

ir country? \*

Civil Society Organization	Private Sector	Academia
34.9%	22.7%	46.7%
65.1%	77.3%	53.3%

epublic of Congo? (Select only 1 response)

Civil Society Organization	Private Sector	Academia
100.0%	100.0%	100.0%
0.0%	0.0%	0.0%
0.0%	0.0%	0.0%
0.0%	0.0%	0.0%

Civil Society Organization	Private Sector	Academia
20.9%	13.6%	6.7%
79.1%	86.4%	93.3%

on development results in the country? (Choose no more than 5)

Civil Society Organization	Private Sector	Academia
24.3%	5.0%	7.7%
45.9%	40.0%	46.2%
64.9%	75.0%	69.2%
35.1%	35.0%	15.4%
13.5%	15.0%	15.4%
43.2%	40.0%	15.4%
51.4%	55.0%	69.2%
37.8%	35.0%	84.6%
24.3%	5.0%	7.7%
5.4%	15.0%	30.8%
5.4%	20.0%	15.4%



13.5%	0.0%	7.7%
8.1%	5.0%	7.7%
16.2%	45.0%	7.7%
16.2%	0.0%	15.4%
0.0%	0.0%	0.0%
0.0%	10.0%	0.0%
10.8%	10.0%	15.4%
37.8%	15.0%	30.8%
2.7%	10.0%	0.0%
5.4%	5.0%	15.4%
8.1%	0.0%	0.0%
13.5%	25.0%	15.4%
0.0%	10.0%	0.0%
5.4%	20.0%	7.7%
2.7%	5.0%	0.0%
0.0%	0.0%	0.0%

no more than 3)

Civil Society Organization	Private Sector	Academia
52.5%	50.0%	57.1%
35.0%	30.0%	21.4%
7.5%	5.0%	7.1%
0.0%	25.0%	7.1%
22.5%	75.0%	42.9%
90.0%	30.0%	50.0%
7.5%	20.0%	0.0%
20.0%	15.0%	0.0%
15.0%	15.0%	92.9%
7.5%	0.0%	0.0%
15.0%	5.0%	7.1%
0.0%	0.0%	0.0%
12.5%	10.0%	0.0%
5.0%	0.0%	0.0%
5.0%	0.0%	0.0%
5.0%	0.0%	0.0%
0.0%	0.0%	0.0%
0.0%	5.0%	0.0%

Civil Society Organization	Private Sector	Academia
75.6%	55.0%	92.9%
24.4%	45.0%	7.1%

Civil Society Organization	Private Sector	Academia
83.9%	72.7%	76.9%
45.2%	27.3%	46.2%
51.6%	54.5%	61.5%
71.0%	27.3%	84.6%
48.4%	36.4%	53.8%
45.2%	45.5%	38.5%
54.8%	18.2%	61.5%
3.2%	0.0%	15.4%
3.2%	0.0%	15.4%
29.0%	27.3%	30.8%
9.7%	18.2%	23.1%
3.2%	9.1%	23.1%

Civil Society Organization	Private Sector	Academia
70.6%	60.0%	80.0%
5.9%	0.0%	60.0%
11.8%	0.0%	60.0%
23.5%	40.0%	60.0%
17.6%	0.0%	40.0%
35.3%	40.0%	60.0%
29.4%	20.0%	0.0%

Civil Society Organization	Private Sector	Academia
36.7%	36.4%	23.1%
53.3%	27.3%	7.7%
30.0%	27.3%	30.8%
20.0%	18.2%	46.2%
36.7%	36.4%	30.8%
13.3%	9.1%	7.7%
36.7%	9.1%	30.8%

16.7%	9.1%	15.4%
50.0%	18.2%	53.8%
53.3%	27.3%	30.8%
10.0%	9.1%	15.4%

## Appendix B: Responses to Selected Questions by Stakeholder Group

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>Q2</b>	How familiar are you with the work of the World Bank Group in the Republic of Congo?*	40	5.78	60	6.93	27	6.63

(1-"Not familiar at all", 10-"Extremely familiar") \*Significantly different between stakeholder groups

### OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK IN THE REPUBLIC OF CONGO

**A1. To what extent, do you trust each of the following groups to do what is right?** (1-"To no degree at all", 10-"To a very

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>1</b>	The national/federal government*	34	6.79	55	7.18	24	5.04
<b>2</b>	The World Bank Group	35	6.71	57	7.44	26	7.35
<b>3</b>	The International Monetary Fund*	36	6.31	51	5.98	23	6.35
<b>4</b>	The United Nations (UN)	35	6.77	51	6.63	28	7.18
<b>5</b>	Regional development banks (BDEAC)	29	6.41	50	6.60	25	6.80
<b>6</b>	Private sector*	28	5.82	54	6.43	27	5.67
<b>7</b>	Civil society (e.g., NGOs, CBOs)*	31	5.61	55	6.33	27	5.30
<b>8</b>	Youth organizations	30	4.70	52	4.83	27	4.89
<b>9</b>	Faith-based institution	30	6.13	54	6.26	26	5.42
<b>10</b>	Private Foundations	26	4.88	49	4.94	25	4.88
<b>11</b>	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	25	6.56	53	6.68	22	7.23
<b>12</b>	Other donor institutions	33	7.15	55	6.87	27	7.30
<b>13</b>	Academia/think tanks/research institutions*	29	6.55	52	6.65	24	5.75
<b>14</b>	Parliament/legislative branch*	34	6.21	51	5.98	26	5.04
<b>15</b>	Local government*	32	5.38	53	5.85	27	4.89
<b>16</b>	Media	33	5.09	55	5.33	29	4.69
<b>17</b>	Syndicate*	29	4.79	53	5.08	26	4.65

\*Significantly different between stakeholder groups

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>A2</b>	How effective has the World Bank Group been in achieving development results in the Republic of Congo?*	34	5.71	54	6.96	22	6.59

(1-"Not effective at all", 10-"Very effective") \*Significantly different between stakeholder groups

**To what extent do you agree/disagree with the following statements about the World Bank Group's work in the Republic of Congo?\***

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>A3</b>	The World Bank Group currently plays a relevant role in development in the Republic of Congo.*	36	6.64	56	7.79	27	6.78

<b>A4</b>	The World Bank Group's work is well aligned with what I consider the development priorities for the Republic of Congo.	37	6.38	54	7.69	26	6.69
<b>A5</b>	The World Bank Group's work helps end extreme poverty in the Republic of Congo.	36	5.53	53	6.43	24	5.96

*\*Significantly different between stakeholder groups*

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>A6</b>	To what extent does the World Bank Group influence the development agenda in the Republic of Congo?*	35	5.80	52	7.42	25	6.52

*(1-"To no degree at all", 10-"To a very significant degree") \*Significantly different between stakeholder groups*

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>A7</b>	How significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in the Republic of Congo?*	34	6.74	54	8.13	27	7.26

*(1-"Not significant at all", 10-"Very significant") \*Significantly different between stakeholder groups*

## EFFECTIVENESS OF WORLD BANK WORK AND ENGAGEMENT IN THE REPUBLIC OF CONGO

To what extent is the WBG an effective development partner in the Republic of Congo, in terms of each of the following

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>B1</b>	Responsiveness to needs*	31	5.74	50	7.34	25	7.20
<b>B2</b>	Access to WBG staff and experts*	34	6.21	50	7.56	25	7.36
<b>B3</b>	Collaboration with the national/federal government*	35	7.57	55	8.55	25	7.36
<b>B4</b>	Collaboration with private sector	27	6.15	46	6.98	20	6.35
<b>B5</b>	Collaboration with civil society (e.g., NGOs, CBOs)	27	5.96	46	7.02	22	6.23
<b>B6</b>	Collaboration with other donors and development partners	25	6.36	39	7.90	24	6.83
<b>B7</b>	Regional development banks (BDEAC)	18	7.06	33	7.18	19	6.84
<b>B8</b>	Academia/think tanks/research institutions	22	5.45	38	6.47	21	5.38
<b>B9</b>	Parliament/legislative branch	24	5.79	37	6.70	19	5.74
<b>B10</b>	Local government	20	6.20	35	6.17	18	5.67
<b>B11</b>	Media	19	5.58	39	6.79	20	5.55

*\*Significantly different between stakeholder groups*

**B12. How EFFECTIVE has the WBG been at achieving development results in each of these areas of human development**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
<b>1</b>	Education: more resilient and equitable education systems	31	6.00	46	6.98	23	6.43

2	Health: universal health coverage, stronger primary health systems, pandemic preparedness, COVID-19 pandemic response; eradicating infectious diseases, nutrition, WASH, Health financing strategy, National Health Account and staff	33	6.82	49	7.24	24	6.79
3	Social protection: pensions, social assistance, social safety nets*	33	6.45	41	7.51	23	6.83
4	Social Inclusion: increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society	26	5.04	38	6.74	21	6.24
5	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency	25	6.40	40	6.62	22	6.55

\*Significantly different between stakeholder groups

**B13. How EFFECTIVE has the WBG been at achieving development results in each of these areas of infrastructure in the**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
1	Transport: roads, bridges, sustainable transportation	27	4.70	46	6.17	22	5.68
2	Water supply and sanitation infrastructure	27	5.37	50	6.68	21	5.86
3	Digital Development: digital infrastructure, digital services, digital skills development*	27	5.85	45	6.87	20	6.30
4	Urban development: urban planning, services, and institutions	30	5.80	43	6.81	22	6.05
5	Energy / Extractives: access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources	21	4.57	31	5.39	17	5.29

\*Significantly different between stakeholder groups

**B14. How EFFECTIVE has the WBG been at achieving development results in each of these areas of finance/institutions,**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
1	Public sector governance: efficiency, effectiveness, accountability, and transparency of the government institutions*	29	6.17	45	7.31	21	5.67
2	Debt sustainability: management, relief, financing, and transparency	28	6.32	40	6.72	20	5.75
3	Trade: access to markets, tariffs, customs	22	5.36	28	5.86	17	4.76
4	Private sector development: business regulation, access to finance, improved competitiveness	23	5.39	37	6.14	19	4.68
5	Job creation / employment: labor policies, skills development*	26	5.31	38	6.55	19	4.79
6	Macroeconomic stability: sustainable fiscal policy, effective tax administration, monetary policy*	26	6.38	35	6.71	21	5.86
7	Regional integration: promote common physical and institutional infrastructure	27	4.67	31	5.42	17	4.35
8	Crime and violence: violence prevention and law enforcement	28	5.89	35	6.66	20	5.10

\*Significantly different between stakeholder groups

**B15. How EFFECTIVE has the WBG been at achieving development results in each of these areas of environmental susta**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean

1	Environment / Natural resource management: air/water quality, sustainable land and aquatic resource management, biodiversity*	20	4.40	41	6.73	23	5.52
2	Climate change: transition to low-carbon economy*	27	5.11	44	6.93	22	5.50
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems*	27	5.48	50	7.18	24	5.79

\*Significantly different between stakeholder groups

**B16. What is your level of concern for each of the potential impacts of climate change as it affects your country? (1-"N)**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
1	Forest fires	36	2.11	53	2.30	27	2.33
2	Decreased crop yields/food insecurity	34	3.21	55	3.33	27	3.22
3	Climate-driven migration	35	2.63	52	2.50	26	2.50
4	More frequent and severe floods	35	3.26	56	3.21	27	3.41
5	More frequent and severe droughts / heatwaves	35	2.43	56	2.21	27	2.30
6	Effects on public health	35	3.03	56	2.96	27	3.07
7	Air pollution	36	2.83	54	2.63	27	2.70
8	Extinction of plant/animal species	36	2.92	56	2.80	27	2.63
9	Land and forest degradation	37	2.86	55	2.98	27	3.00
10	Loss of jobs	35	2.80	56	3.00	27	3.00
11	Increase in natural disasters	35	2.37	56	2.41	27	2.59
12	Increase erosion of shoreline	34	3.18	56	2.79	27	2.89
13	Unsafe drinking water*	36	3.31	55	3.22	27	3.26
14	Diminished water supply for people and the economy	36	2.56	56	2.71	27	2.44

**COMMUNICATION PREFERENCES**

**D5. To what extent do you agree with the following statements: (1-"To no degree at all", 10-"To a very significant degree)**

		Government Principals		Government Institutions		Bilateral/Multilateral	
		N	Mean	N	Mean	N	Mean
1	The WBG helps address the current food crisis and enables greater preparedness to future food security crises	32	5.47	49	6.55	24	6.12
2	The WBG helps the Republic of Congo boost climate resilience and mitigate the effects of climate challenges.	30	5.57	48	6.90	24	6.21
3	The WBG helps create more and better jobs in the Republic of Congo.	32	4.91	47	5.60	21	5.05
4	The WBG is committed to comprehensive debt solutions that bring real benefits to people in the Republic of Congo.	29	6.03	39	6.36	24	6.21
5	The WBG supports countries to ensure transition to more diversified and cleaner sources of energy	25	5.44	44	6.43	22	5.59
6	The WBG is working with governments, the private sector, and other partners to support critical facilities during the COVID-19 pandemic, while increasing vaccinations and reducing health impacts.	32	7.12	43	7.28	21	6.95
7	The WBG helps strengthen human capital in the Republic of Congo through improving health care, nutrition, education, jobs, and skills.*	30	6.43	51	7.35	25	6.96
8	The WBG helps the Republic of Congo rebuild trust between citizens and the state to create a new social contract.	24	4.08	36	5.22	21	5.38

9	The WBG helps improve gender equity and empower women and girls in the Republic of Congo.	28	5.36	41	6.76	23	6.04
10	The World Bank helps the Republic of Congo strengthen economic management to create an improved climate for sustainable private sector-led growth	28	6.50	47	6.60	23	7.00

*\*Significantly different between stakeholder groups*

	Government Principals		Government Institutions		Bilateral/Multilateral	
	N	Mean	N	Mean	N	Mean
<b>Overall Mean Ratings for the twelve indicator questions*</b>	39	6.70	60	7.34	29	6.89

*\*Significantly different between stakeholder groups*



## ps (scale questions)

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
42	5.14	22	4.32	15	7.47

(significant degree)

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
39	3.64	19	5.37	11	5.91
41	6.68	23	6.48	15	7.73
30	4.40	21	5.62	11	5.36
33	6.33	21	6.24	12	7.42
26	5.35	22	5.77	11	6.00
29	5.52	22	7.45	10	6.90
39	8.00	21	5.52	12	7.50
33	5.09	18	4.56	10	5.10
33	5.58	18	6.89	10	7.10
30	5.33	17	5.24	10	6.40
33	6.61	18	6.06	9	5.67
38	7.42	21	6.48	12	6.42
29	5.59	20	5.75	13	8.69
31	3.26	19	5.53	11	5.27
31	3.55	20	5.20	10	6.30
35	4.46	21	3.95	12	5.42
35	3.74	19	3.58	10	6.10

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
32	5.75	18	4.50	12	7.00

lic of Congo? (1-"Strongly disagree", 10-"Strongly agree")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
39	6.79	18	5.56	13	7.31

34	7.03	19	6.11	12	7.33
38	6.16	17	4.24	11	6.18

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
38	5.97	17	4.88	10	6.60

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
35	7.94	18	6.94	12	7.92

g? (1-"To no degree at all", 10-"To a very significant degree")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
34	6.62	16	6.75	10	7.40
31	6.13	17	5.65	13	7.85
39	8.08	14	6.57	12	8.50
30	6.10	19	5.53	10	6.80
41	6.61	16	5.94	9	6.33
27	7.30	11	7.36	8	7.12
14	6.86	10	7.40	7	6.14
19	4.79	10	6.10	9	5.33
23	5.35	14	4.71	6	5.33
28	4.50	12	5.83	7	5.14
21	4.71	10	5.90	6	5.50

t in the Republic of Congo? (1-"Not effective at all ", 10-"Very effective")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
35	6.34	14	6.79	13	7.85

33	6.24	15	7.27	13	7.08
34	5.79	14	5.36	8	5.88
33	5.45	14	4.86	11	6.36
31	6.55	14	5.64	10	6.70

**Republic of Congo?** (1-"Not effective at all ", 10-"Very effective")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
30	5.23	15	6.00	10	6.10
35	5.69	17	5.65	9	5.78
30	5.37	15	6.87	12	8.25
30	5.30	14	5.93	8	5.38
26	3.96	14	4.07	8	5.75

**Economic growth in the Republic of Congo?** (1-"Not effective at all ", 10-"Very effective")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
27	4.96	15	4.47	11	6.00
26	5.12	16	5.62	12	6.58
24	3.96	14	4.36	9	5.67
24	5.00	16	4.44	9	5.89
28	4.96	15	3.80	9	5.67
22	4.68	13	4.15	10	6.20
23	4.00	13	3.62	10	5.10
27	4.96	14	5.14	9	5.67

**Corruption in the Republic of Congo?** (1-"Not effective at all ", 10-"Very effective")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean

33	5.36	16	5.12	9	6.78
34	5.32	16	5.44	9	6.67
38	6.05	16	5.12	9	6.22

ot concerned at all", 2-"A little concerned", 3-"Somewhat concerned", 4-"Very concerned")

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
41	2.27	20	2.40	11	2.55
40	3.17	20	3.15	14	3.14
41	2.63	20	2.40	12	2.17
42	3.24	20	3.00	12	3.08
42	2.31	19	2.16	12	2.17
41	2.93	20	3.20	12	2.67
39	2.54	20	2.60	14	2.43
38	2.95	20	2.80	14	2.71
41	2.93	20	2.70	12	2.58
39	2.79	20	2.95	12	2.92
40	2.17	20	2.50	12	2.58
39	2.82	20	2.90	12	2.75
38	2.74	19	3.05	14	2.50
40	2.65	19	2.63	13	2.62

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Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
36	6.50	13	5.00	10	6.80
32	6.81	16	5.56	12	7.17
30	6.17	12	3.08	10	5.30
27	5.74	16	5.12	9	4.89
27	5.81	16	5.06	9	4.33
32	7.16	16	7.00	12	6.50
38	6.26	15	5.00	14	7.86
30	5.40	16	4.94	9	3.89

36	6.08	16	5.19	11	6.45
31	6.42	17	5.47	12	7.00

Civil Society Organization		Private Sector		Academia	
N	Mean	N	Mean	N	Mean
42	6.78	23	5.97	15	7.81