



Social Protection Enhancement Project (P160674)

MIDDLE EAST AND NORTH AFRICA | West Bank and Gaza | Social Protection & Jobs Global Practice |
Special Financing | Investment Project Financing | FY 2018 | Seq No: 10 | ARCHIVED on 21-Jan-2022 | ISR49889 |

Implementing Agencies: Ministry of Social Development, Ministry of Finance and Planning

Key Dates

Key Project Dates

Bank Approval Date: 27-Jul-2017

Effectiveness Date: 10-Oct-2017

Planned Mid Term Review Date: 14-Oct-2019

Actual Mid-Term Review Date: 17-Nov-2019

Original Closing Date: 31-Mar-2023

Revised Closing Date: 31-Mar-2023

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The project development objective is to establish a single targeting and referral system to provide cash benefits and services to poor and vulnerable households.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

Name

Cash Transfer Program support:(Cost \$9000000.00 M)
Social Registry:(Cost \$1400000.00 M)
Case Management System:(Cost \$3600000.00 M)
Program Management and Monitoring:(Cost \$1000000.00 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Satisfactory
Overall Risk Rating	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

Implementation Status and Key Decisions

The Project has made significant progress across all its components over the last nine months. Accordingly, project Implementation Progress (IP) and Progress towards achievement of the Project Development Objective (PDO) have been upgraded from Moderately Satisfactory (MS) to Satisfactory (S). The Social Registry and Case Management Components have also been upgraded from "Moderately Satisfactory" to "Satisfactory". Fiduciary performance is maintained as Satisfactory. Under Component 1: Cash Transfer Program Support, the process of recertifying the 115,000 registered poor households started in December 2021. Under Component 2: *Social Registry (SR)*: The Social Registry was successfully launched on December 8, 2021 and is presently linked with the ministries of Interior, Health and Labor. Efforts are ongoing to connect with other ministries such as Finance and Transportation. Under Component 3 Case Management System (CMS), progress indicates the strong impact the project has had on the social supervisors and workers by helping them transition from Cash Transfer Program data collectors to case managers embracing a holistic approach to assist the poor. Basic and advanced training sessions on SR and CM were conducted both regionally



and centrally. A referral system to key social services has been embedded, and the ministry is regulating this relationship through MoUs. Component 4: Program management and monitoring. The Project Management Unit is operating effectively and is achieving substantial progress. For a more effective SR and CM implementation, the Project will be restructured in 2022 to encompass the remaining five governorates as per the request of the Ministry

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	High	Moderate	Moderate
Macroeconomic	High	High	High
Sector Strategies and Policies	Moderate	Moderate	Moderate
Technical Design of Project or Program	Moderate	Moderate	Moderate
Institutional Capacity for Implementation and Sustainability	Moderate	Moderate	Moderate
Fiduciary	Substantial	Substantial	Substantial
Environment and Social	Low	Low	Low
Stakeholders	Low	Substantial	Substantial
Other	--	--	--
Overall	Substantial	Substantial	Substantial

Results

PDO Indicators by Objectives / Outcomes

Establish a single targeting and referral system to provide cash benefits and services to the poor				
▶ Number of households benefiting from the Bank's funded CTP (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	5,000.00	13,837.00	13,837.00	5,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
Comments:	The quarterly Bank payment amounts to US\$1M covering maximum 5000 poor households. For the August 2020 quarterly payment and since the remaining CTP allocation of US\$2.4M was made to help bridge the financing gap at the time, the number of household exceeded the end target and reached 13837 households.			



<input type="checkbox"/> Number of households with Female head benefiting from the Bank's funded Cash Transfer Program (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2,000.00	5,610.00	5,610.00	2,300.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ Number of households benefiting from counseling services provided by social workers by gender of the household head (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
<input type="checkbox"/> Number of households benefiting from counseling that are aware of women and family protection services available to them (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	2,500.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
<input type="checkbox"/> Number of households benefiting from counseling services with Female head of household (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	2,500.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ Number of households benefiting from referral services in targeted areas, by gender of the household head (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	15,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
<input type="checkbox"/> Number of Households benefiting from referral services with Female head of household (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	6,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ The number of households enrolled in the Social Registry (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	150,000.00



Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
□ Number of households enrolled in the Social Registry with Female head of household (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	60,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023

Intermediate Results Indicators by Components

Cash Transfer Program support				
▶ Number of households with Female head benefiting from the Cash Transfer Program (Number (Thousand), Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	44,000.00	47,403.00	47,403.00	46,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ Number of households benefiting from the national Cash Transfer program, by region (West Bank and Gaza) and gender of the household head. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	110,000.00	114,393.00	114,393.00	110,000.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023

Social Registry				
▶ Percentage of claims and grievances of SR beneficiaries documented, processed, and resolved within 30 days (from year 2 onwards). (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023

Case Management System				
▶ Percentage of beneficiaries satisfied with service, by type of service and gender. (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	60.00



Date	27-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ Percentage of beneficiaries who know their rights and responsibilities in terms of program rules and entitlements, for component 1 and for component 3 (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	60.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
▶ Number of social workers and supervisors trained in the new CMS methodology. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	235.00	100.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
Comments:	297 MoSD staff including general directors received CMS orientation both at the central and muderias level.			
▶ Number of households reached by the Case Management System in targeted areas. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	130.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023
Comments:	297 MoSD staff at the central and Muderias level received CMS orientation			
▶ Number of social workers and supervisors trained in counseling services, by type of service. (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	30.00	30.00	30.00	70.00
Date	28-Feb-2017	14-Jul-2021	23-Dec-2021	31-Mar-2023

Performance-Based Conditions

Data on Financial Performance

Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
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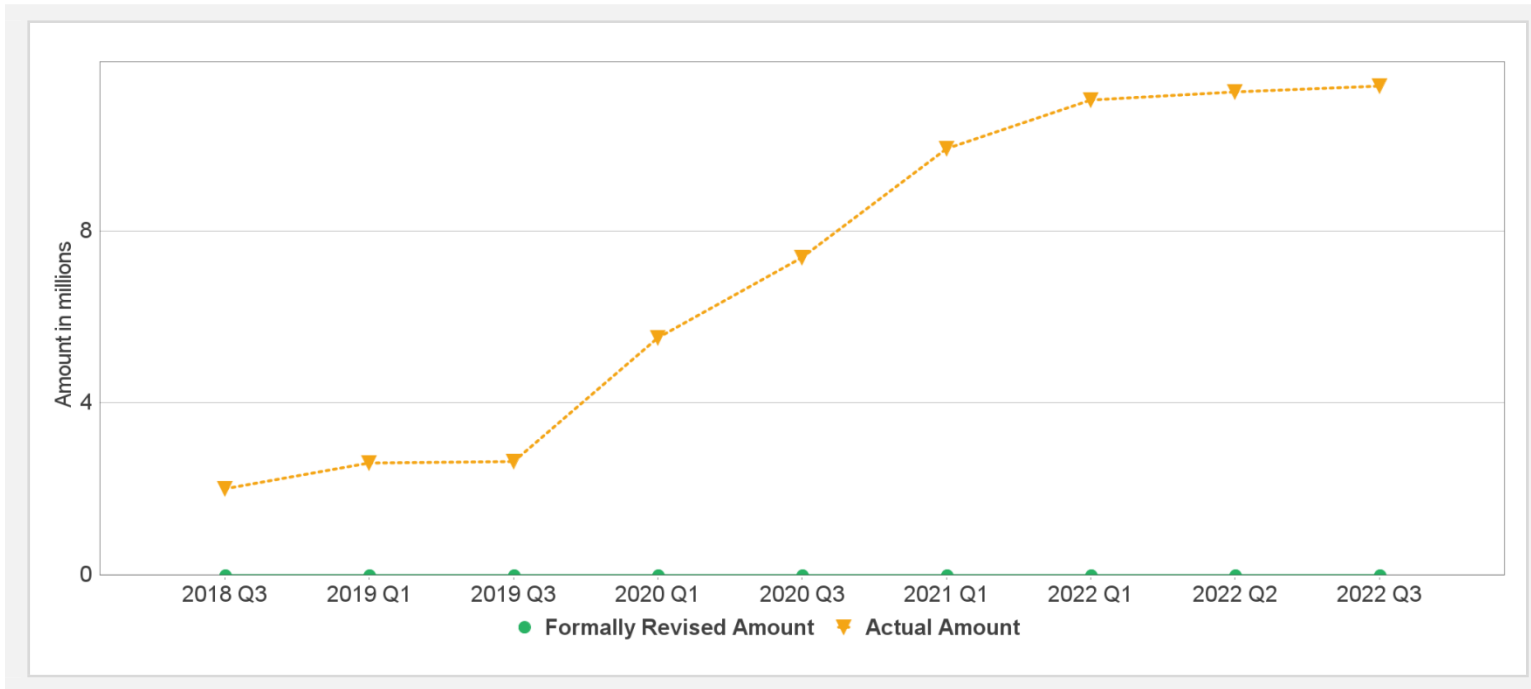


P160674	TF-A5359	Effective	USD	15.00	15.00	0.00	11.37	3.63	<div style="width: 76%; height: 15px; background-color: #4CAF50;"></div>	76%
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Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P160674	TF-A5359	Effective	15-Aug-2017	15-Aug-2017	10-Oct-2017	31-Mar-2023	31-Mar-2023

Cumulative Disbursements



PBC Disbursement

PBC ID	PBC Type	Description	Coc	PBC Amount	Achievement Status	Disbursed amount in Coc	Disbursement % for PBC
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Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.