

#### World Bank Group Country Survey FY 2023 – Romania

The World Bank Group is interested in gauging your views as someone involved in development in Romania. The following survey will give us greater insight into how the Bank's work is perceived by its clients, partners, opinion leaders, and decision makers in Romania.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. None of the results will be attributable to a specific individual. We hope you'll be candid. If you feel that you do not have enough information on a subject to answer a question, please select "Don't know".

If you have any questions about this survey, please contact us at: countrysurveys@worldbankgroup.org

Please click the arrow below to begin the survey. By starting the survey, you indicate that you have read the purpose of the survey and voluntarily agree to participate.

1. V	/hich of the following best describes your current affiliation? (Select only 1 response)
1	Office of the President, Prime Minister, Minister
2	Office of a Parliamentarian (Legislative body)
3	<b>Government Institution:</b> Employee of a Ministry / Ministerial Department / Project Implementation Unit / Independent Government Institution (e.g., Central Bank, Regulatory or Oversight Agency) / Judiciary / State-Owned Enterprise
4	Local Government Office or Staff
5	Bilateral or Multilateral Agency: e.g., embassy, development organization, development bank, UN Agency
6	<b>Civil Society Organization:</b> local and regional (NGO; Community Based Organization; Private Foundation; Professional / Trade association, Faith-Based Group, Youth Group)
7	Private Sector: Private Company / Financial Sector Organization / Private Bank
8	Academia / Research Institute / Think Tank
9	Media
10	Other (please specify)

2. How familia	ar are yo	u with tl	ne work	of the W	/orld Bai	nk Group	o in Rom	ania?	
1	2	3	4	5	6	7	8	9	10
Not familiar at all	·								Extremely familiar

## 3. Currently, do you professionally collaborate/work with the World Bank Group (IBRD, IFC, MIGA, ICSID) in your country?

1	Yes
2	No

### 4. Which, if any, of the following agencies of the World Bank Group do you primarily collaborate/work with in Romania? (Select only 1 response)

 1
 The World Bank (IBRD)

 2
 The International Finance Corporation (IFC)

 3
 The Multilateral Investment Guarantee Agency (MIGA)

 4
 International Centre for Settlement of Investment Disputes (ICSID)

#### SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN ROMANIA

A1	A1. In general, would you say that Romania is headed in ?								
1	The right direction								
2	The wrong direction								
3	Not sure								

A2.	To what extent, do you trust each of the followi	ng gr	oup	s to	o do	wh	at is	s rig	ht?				
		To no degree at all							To a very significant degree				
1	Central government	1	2	3	4	5	6	7	8	9	10		
2	Presidential Administration	1	2	3	4	5	6	7	8	9	10		
3	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10		
4	Local government	1	2	3	4	5	6	7	8	9	10		
5	National Bank of Romania	1	2	3	4	5	6	7	8	9	10		
6	The World Bank Group	1	2	3	4	5	6	7	8	9	10		
7	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10		
8	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10		
9	The European Commission	1	2	3	4	5	6	7	8	9	10		
10	European Investment Bank (EIB)	1	2	3	4	5	6	7	8	9	10		
11	European Bank for Reconstruction and Development (EBRD)	1	2	3	4	5	6	7	8	9	10		
12	Other Regional Development Banks or IFIs (e.g., Council of Europe Development Bank, OECD)	1	2	3	4	5	6	7	8	9	10		
13	Private sector	1	2	3	4	5	6	7	8	9	10		
14	Civil society (e.g., non-governmental organizations, community-based organizations)	1	2	3	4	5	6	7	8	9	10		
15	Academia / think tanks / research institutions	1	2	3	4	5	6	7	8	9	10		
16	Trade unions or employers' associations	1	2	3	4	5	6	7	8	9	10		
17	Media	1	2	3	4	5	6	7	8	9	10		

A3. How effective has the World Bank Group been in achieving development results in Romania?										
1	2	3	4	5	6	7	8	9	10	
Not effective at all									Very effective	Don't know

#### SECTION A: OVERALL CONTEXT AND ATTITUDES TOWARD THE WORLD BANK GROUP IN ROMANIA

	vhat extent do you agree/disagree with the follo up's work in Romania?	owing	g sta	aten	nent	ts al	bou	t th	e W	orlo	d Bar	ık
		Stron disag									ongly agree	Don't know
A4	The World Bank Group currently plays a relevant role in development in Romania.	1	2	3	4	5	6	7	8	9	10	
Α5	The World Bank Group's work is well aligned with what	1	2	3	4	5	6	7	8	9	10	

A5	I consider the development priorities for Romania.	1	2	3	4	5	6	7	8	9	10	
A6	The World Bank Group's work helps end extreme poverty in Romania.	1	2	3	4	5	6	7	8	9	10	

To no degree at all									To a very significant degree	Don't know
1	2	3	4	5	6	7	8	9	10	
A7. To what e Romania?	extent	does	the W	orld B	ank G	roup i	nflue	nce th	e development a	genda in

#### A8. How significant a contribution do you believe the World Bank Group's <u>knowledge work</u> and activities make to development results in Romania?

**Knowledge work** includes the provision of analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. This may be delivered as part of ongoing WBG operations or through Analytical and Advisory Services (e.g., Reimbursable Advisory Services).

1	2	3	4	5	6	7	8	9	10		
Not significant at all									Very significant	Don't know	

1	Gender equity: close gender gaps in health, education, social protection, economic opportunities, and voice and agency
2	Water supply and sanitation infrastructure
3	Health: universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases
4	Transport: roads, bridges, sustainable transportation, inland waterways, maritime transport
5	<b>Energy / Extractives:</b> access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources, just transition
6	<b>Public sector governance / Strengthening institutions:</b> efficiency, effectiveness, accountability, and transparency of government institutions, strategic planning and budgeting, integrated financial management systems in the public sector, transparent centralized public procurement system
7	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems, low carbon agriculture, flood risk management
8	Education: more resilient and equitable education systems
9	Climate change: mitigation, adaptation, and transition to a low-carbon economy
10	Digital Development: digital infrastructure (e.g., cloud), public digital services, digital skills development
11	Macroeconomic stability / budget support: sustainable fiscal policy, effective tax administration, monetary policy; financial support to mitigate effects of potential crisis or fiscal deficit
12	<b>Social Inclusion:</b> increasing opportunities for marginalized people and vulnerable groups to participate fully in markets, services, and society (e.g., elderly, Roma communities, institutionalized children)
13	Disaster risk management: risk assessments, risk reduction, preparedness, recovery, and reconstruction
14	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness, predictable regulatory environment
15	Support for Romania's convergence with the EU standards: higher absorption and better use of EU funds, implementation of reforms under the National Recovery and Resilience Plan
16	Environment: water and air quality, pollution reduction
17	Urban development: urban regeneration, services, and institutions
18	Judiciary reform: efficient and fair judiciary system
19	Social protection: pensions, social assistance, social safety nets, long-term care, disability
20	Job creation / employment: labor policies, skills development
21	Debt sustainability: strengthening debt management
22	Support to forcibly displaced persons from Ukraine: access to education, social protection, health services, employment support
23	Support for research and innovation: improving the quality of and relevance of the research sector, improving the research & innovation regulatory and legal frameworks
24	Other (please specify):

#### SECTION B: DEVELOPMENT PRIORITIES IN ROMANIA

The WBG is seeking the views of clients and stakeholders in Romania to help us shape the forthcoming Country Partnership Framework (CPF) that will define the WBG program in Romania in the next 4-5 years:

#### B2. Where would it be most impactful for the WBG to channel its support to help Romania's development progress in a sustainable and inclusive way? (Choose no more than 3)

1	Predictable institutional and economic environment for people and businesses
2	Equal access to high-quality public services on the central and local levels
3	Better health and education outcomes for all
4	Favorable conditions for more and better private-sector jobs
5	Climate change mitigation for environmental sustainability of economic activity
6	Resilience to shocks and adaptation to climate change, especially for vulnerable households
7	Other (please specify):
8	Don't know

#### B3. In your view, in which areas can the WBG contribute the most to help strengthen governance based on reformed institutions? (Choose no more than 3)

1	Strengthen institutions to accelerate public investments in Romania
2	Modernize economic institutions and enhance public financial management
3	Improve transparency and accountability in the public sector
4	Strengthen institutions to help recruit and retain highly skilled human resources on a merit basis
5	Strengthen the performance of institutions through digitalization
6	Enhance competition via state-owned enterprise reform
7	Strengthen the performance of the judicial system
8	Other (please specify):
9	Don't know

#### B4. Please share any other thoughts related to the WBG's support to Romania in the next 4-5 years (Please be specific)

#### SECTION B: DEVELOPMENT PRIORITIES IN ROMANIA

Listed below are development areas where the World Bank Group is engaged in Romania, divided by major themes. Please tell us how effective you think the World Bank Group has been at achieving development results in each of these areas.

#### How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of *human development* in Romania?

(If you have NO exposure to/experience in working in any of these areas, please respond "Don't know")

<u>B5.</u>	Human Development:	Not effective Very at all effective										
1	Education: more resilient and equitable education systems	1	2	3	4	5	6	7	8	9	10	
2	<b>Health:</b> universal health coverage, primary health systems, pandemic preparedness, eradicating infectious diseases	1	2	3	4	5	6	7	8	9	10	
3	<b>Social protection:</b> pensions, social assistance, social safety nets, long-term care, disability	1	2	3	4	5	6	7	8	9	10	
4	<b>Social Inclusion:</b> increasing opportunities for marginalized people to participate fully in markets, services, technologies, and society (e.g., elderly, Roma communities, institutionalized children)	1	2	3	4	5	6	7	8	9	10	
5	<b>Gender equity:</b> close gender gaps in health, education, social protection, economic opportunities, and voice and agency	1	2	3	4	5	6	7	8	9	10	

### How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of *infrastructure* in Romania?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<u>B6.</u>	Infrastructure:	Not effective Very at all effective										
1	<b>Transport</b> : roads, bridges, sustainable transportation, inland waterways, maritime transport	1	2	3	4	5	6	7	8	9	10	
2	Water supply and sanitation infrastructure	1	2	3	4	5	6	7	8	9	10	
3	<b>Digital Development</b> : digital infrastructure (e.g., cloud), public digital services, digital skills development	1	2	3	4	5	6	7	8	9	10	
4	<b>Urban development:</b> urban regeneration, services, and institutions	1	2	3	4	5	6	7	8	9	10	
5	<b>Disaster risk management:</b> strategic planning and prioritization, resilient infrastructure	1	2	3	4	5	6	7	8	9	10	
6	<b>Energy / Extractives</b> : access to energy, transition to cleaner energy sources; governance of oil, gas, and mineral resources, just transition	1	2	3	4	5	6	7	8	9	10	

### How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of *finance/institutions/economic growth* in Romania?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<u>B7.</u>	Finance / Institutions / Economic growth:	Not at a	effect I	ive						eff	Very ective	Don't know
1	Public sector governance / Strengthening institutions: efficiency, effectiveness, accountability, and transparency of government institutions, strategic planning and budgeting, integrated financial management systems in the public sector, transparent centralized public procurement system	1	2	3	4	5	6	7	8	9	10	
2	<b>Debt sustainability:</b> management, relief, financing, and transparency	1	2	3	4	5	6	7	8	9	10	
3	<b>Private sector development:</b> business regulation, access to finance, improved competitiveness, predictable regulatory environment	1	2	3	4	5	6	7	8	9	10	
4	Job creation / employment: labor policies, skills development	1	2	3	4	5	6	7	8	9	10	
5	Macroeconomic stability / budget support: sustainable fiscal policy, effective tax administration, monetary policy; financial support to mitigate effects of potential crisis or fiscal deficit	1	2	3	4	5	6	7	8	9	10	
6	Support for Romania's convergence with the EU standards: higher absorption and better use of EU funds, implementation of reforms under the National Recovery and Resilience Plan	1	2	3	4	5	6	7	8	9	10	
7	<b>Support for research and innovation:</b> improving the quality of and relevance of the research sector, improving the research & innovation regulatory and legal frameworks	1	2	3	4	5	6	7	8	9	10	

#### How **EFFECTIVE** has the WBG been at achieving development results in each of these areas of *environmental sustainability* in Romania?

(If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

<u>B8.</u>	Environmental Sustainability:	Not effectiveVeryat alleffective										
1	<b>Environment:</b> water and air quality, pollution reduction	1	2	3	4	5	6	7	8	9	10	
2	<b>Climate change:</b> mitigation, adaptation, and transition to a low-carbon economy	1	2	3	4	5	6	7	8	9	10	
3	Agriculture and food security: sustainable agriculture, inclusive and efficient food systems, low carbon agriculture, flood risk management	1	2	3	4	5	6	7	8	9	10	

### B9. What is your level of concern for each of the potential impacts of climate change as it affects your country?

		Not concerned at all	A little concerned	Somewhat concerned	Very concerned
1	Forest fires				
2	Decreased crop yields/food insecurity				
3	Climate-driven migration				
4	More frequent and severe floods				
5	More frequent and severe droughts / heatwaves				
6	Effects on public health				
7	Air pollution				
8	Extinction of plant/animal species				
9	Land and forest degradation				
10	Loss of jobs				
11	Increase in natural disasters (for example, cyclones or sea-level surges)				
12	Increase erosion of shoreline				
13	Unsafe drinking water				
14	Diminished water supply for people and the economy				

### C1. When thinking about the WBG's role in Romania, which activity or activities do you VALUE the most? (Choose no more than 2)

1	Bringing together different stakeholder groups (including other development agencies and donors) to support Romania's development efforts
2	Providing data and statistics
3	Producing research on global development issues (e.g., reports, publications, research papers)
4	Providing advisory services and analytics to support design or implementation of policies
5	Providing financial resources (i.e., investment lending, Development Policy Loans, Program-for-Results)
6	Capacity building and training
7	Mobilizing third-party financial resources
8	Other (please specify):

### To what extent is the WBG an effective development partner in Romania, in terms of each of the following?

		To no at all	o degr	ee				Don't know				
C2	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	
С3	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	
C4	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	
C5	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	

### C6. Which THREE of the following groups should the WBG collaborate with more in Romania? (Choose no more than 3)

1	Central government
2	Presidential Administration
3	Local government
4	Parliament/legislative branch
5	Private sector
6	National Bank of Romania
7	The European Commission
8	Other donors and development partners (e.g., European Investment Bank, European Bank for Reconstruction and Development, Council of Europe Development Bank, OECD)
9	United Nations Agencies (e.g., UNICEF, World Health Organization)
10	Civil society (e.g., non-governmental organizations, community-based organizations)
11	Diplomatic missions to Romania
12	Academia / think tanks / research institutions
13	Media
14	Other (please specify):

### C7. To what extent is the WBG an effective development partner in Romania, in terms of collaborating with the following groups:

		To no at all	degree						To a ve		ficant egree	Don't know
1	Central government	1	2	3	4	5	6	7	8	9	10	
2	Local government	1	2	3	4	5	6	7	8	9	10	
3	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	
4	Other donors and development partners (e.g., European Investment Bank, European Bank for Reconstruction and Development, Council of Europe Development Bank, OECD)	1	2	3	4	5	6	7	8	9	10	
5	Private sector	1	2	3	4	5	6	7	8	9	10	
6	Civil society (e.g., non-governmental organizations, community-based organizations)	1	2	3	4	5	6	7	8	9	10	
7	Diplomatic missions to Romania	1	2	3	4	5	6	7	8	9	10	
8	Academia / think tanks / research institutions	1	2	3	4	5	6	7	8	9	10	
9	Media	1	2	3	4	5	6	7	8	9	10	

The following questions ask about **the WBG's financial support to Romania**. If you have NO exposure to, or experience with, the WBG's financing – please respond "Don't know"

			ngly gree	-					-		ongly agree	Don't know
1	The WBG's financial instruments <b>meet the needs</b> of Romania (i.e., investment lending, Development Policy Loan, Program-for-Results).	1	2	3	4	5	6	7	8	9	10	
2	The conditions of the WBG's financing <b>are competitive</b> compared to markets.	1	2	3	4	5	6	7	8	9	10	
3	The WBG <b>insists on accountability</b> through its lending (e.g., performance-based financing, resources tied to results).	1	2	3	4	5	6	7	8	9	10	
4	The WBG provides financial support in a <b>timely</b> manner.	1	2	3	4	5	6	7	8	9	10	

# The following questions ask about the WBG's advisory services and analytical (knowledge) work in Romania.

**Advisory services and analytics** are non-lending activities that help clients or audiences advance a development objective. These may include analytical reports, data, policy notes, hands-on advice, and knowledge-sharing workshops or training programs. Advisory services and analytics may be delivered as part of ongoing World Bank Group operations or through Reimbursable Advisory Services (RAS).

С9	C9. Have you used the WBG's advisory services and analytics in the past?										
1	Yes										
2	No										
3	Not sure										

#### C10. To what extent do you agree/disagree with the following statements?

(If you have NO exposure to, or experience with, the World Bank Group's advisory services and analytical work – please respond "Don't know")

	Strongly disagree				• •							
1	I am satisfied with the <b>quality</b> of the WBG's advisory services and analytical work in Romania.	1	2	3	4	5	6	7	8	9	10	
2	The WBG's advisory services and analytical work are <b>timely</b> .	1	2	3	4	5	6	7	8	9	10	
3	The WBG brings <b>global expertise</b> to Romania as part of its advisory services and analytical work.	1	2	3	4	5	6	7	8	9	10	
4	The WBG's advice and recommendations are <b>tailored</b> to Romania's context.	1	2	3	4	5	6	7	8	9	10	
5	I anticipate using the WBG's advisory services and analytical work in the future.	1	2	3	4	5	6	7	8	9	10	

#### SECTION D: COMMUNICATION AND INFORMATION SHARING

	D1. How do you get most of your information about economic and social development issues in Romania? (Choose no more than 3)						
1	Television (TV)	6	Blogs				
2	Radio	7	Podcasts				
3	Newspapers (Print or online)	8	e-Newsletters				
4	Social media	9	Other (please specify):				
5	Research papers / Official statistics	9					

### D2. How would you prefer to obtain information from the WBG? (Choose no more than 3)

\ -			
1	e-Newsletters	6	Website
2	Direct contact with staff (e.g., in person, virtually, phone, email)	7	Direct messaging (e.g., WhatsApp, Telegram, Viber)
3	Blogs	8	Event/conference/ seminar/workshop (in person or online)
4	Social media (e.g., Facebook, Twitter)	9	Interviews and press conferences
5	Podcasts	10	Other (please specify):

#### D3. Do you recall seeing or hearing anything about the WBG in the last 30 days?

- 1 Yes
- 2 No

D4.	Where do you recall seeing or hearing this information? (Check all that apply)
1	Television (TV)
2	Radio
3	Newspapers (Print or online)
4	Event / conference / seminar (in person or online)
5	WBG Website
6	Social media
7	Direct contact with WBG staff (e.g., in person, virtually, phone, email)
8	Blogs
9	Podcasts
10	e-Newsletters
11	Direct messaging (e.g., WhatsApp, Telegram, Viber)
12	Other (please specify):

	. On what social media platforms do you recall seeing this information? (Check all that ply)
1	Facebook
2	Instagram
3	Twitter
4	LinkedIn
5	YouTube
6	WhatsApp
7	Other (please specify):

D6	. What topics were included in what you saw or heard? (Check all that apply)
1	WBG work or research on climate change (mitigation, adaptation)
2	WBG work or research on food insecurity
3	WBG work to provide debt relief for developing countries
4	WBG global economic forecasts
5	WBG research or work in support for education systems in developing countries
6	WBG work or research on energy (increasing energy supply, reducing dependence of fossil fuels)
7	WBG work or research on strengthening institutions for the delivery of high-quality public services and effective governance
8	Other (please specify):

#### SECTION E: COMMUNICATION AND INFORMATION SHARING

		To no degree at all				То а	Don't know					
1	The WBG helps address <b>the current food crisis</b> and enables greater preparedness <b>to future food</b> security crises	1	2	3	4	5	6	7	8	9	10	
2	The WBG supports countries to ensure transition to more <b>diversified and cleaner sources of energy</b>	1	2	3	4	5	6	7	8	9	10	
3	The WBG helps countries <b>boost climate resilience</b> and mitigate the effects of <b>climate challenge</b>	1	2	3	4	5	6	7	8	9	10	
4	The WBG provides support to improve access and quality of <b>education</b> in developing countries.	1	2	3	4	5	6	7	8	9	10	
5	WBG helps <b>strengthen institutions</b> in Romania for the delivery of high-quality public services and effective governance	1	2	3	4	5	6	7	8	9	10	
6	The WBG is committed to comprehensive <b>debt</b> <b>solutions</b> that bring significant benefits to people in poor countries	1	2	3	4	5	6	7	8	9	10	

#### D7. To what extent do you agree with the following statements:

	lowing wous?			,	
τοι	lowing ways?	Every few DAYS	Every few WEEKS	Every few MONTHS	Not at all
1	Read or heard a story about the WBG in national or local media (newspaper, TV, radio)				
2	Read or heard a story about the WBG in international media (newspaper, TV, radio)				
3	Read a WBG post / tweet on social media				
4	Visited a WBG website (e.g., read a blog, used its data)				
5	Attended a WBG event/conference/seminar/workshop (in person or online)				
6	Read some, or all, of a WBG research paper or publication				
7	Had an exchange with WBG staff, in person, virtually, or by phone/email/text				
8	Read a WBG e-newsletter				

### D8. Over the past SIX MONTHS, how often did you engage with the WBG in any of the

1	Education	11	Trade
2	Health	12	Environment / Natural resource management
3	Social protection, labor policies, jobs	13	Climate change
4	Gender	14	Agriculture and food security
5	Transport	15	Urban development
6	Water, sanitation	16	Disaster risk management
7	Digital development	17	Finance and markets
8	Energy / Extractives	18	Generalist (specialize in multiple sectors)
9	Public sector governance, anti-corruption	19	Other (please specify):
10	Macroeconomics, fiscal management	20	None of the above

## E1 Which if any of the following is the primary specialization of your work?

E2	E2. Within your organization, would you describe yourself as				
1	Junior level				
2	Mid-level staff				
3	Mid-level decision-maker / manager				
4	Senior level				

E3	. What's your gender?
1	Female
2	Male

E4	. What's your age?
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

E5. Which best represents your geographic location?	
1	Bucharest
2	Urban area, other than Bucharest
3	Rural area

#### Thank you for completing this survey!