



Côte d'Ivoire Productive Social Safety Nets System Strengthening Program (P175594)

WESTERN AND CENTRAL AFRICA | Cote d'Ivoire | Social Protection & Jobs Global Practice | Requesting Unit: AWCF2 | Responsible Unit: HAWS2
IBRD/IDA | Program-for-Results Financing | FY 2022 | Team Leader(s): Giorgia Demarchi, Ruslan G. Yemtsov

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Program Development Objectives

Program Development Objective (from Program Appraisal Document)

The Program for Results Development Objective (PDO) is to increase access of poor and vulnerable households to safety nets programs and improve the performance of delivery systems.

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory

Implementation Status and Key Decisions

The Program became effective in December 2022 and has started to make progress towards achieving its objectives.

The recruitment of an Independent Verification Agent was completed and the preparation of the program's implementation manual, including verification protocols, is ongoing. These milestones enable verification of the first two Disbursement Linked Results (DLRs), whose deliverables were transmitted by the BCPFS (Bureau de Coordination des Programmes des Filets Sociaux; Coordination Unit of the Safety Nets Programs) on December 29, 2022: DLR 1.1 (Geographic Roll-out Strategy of the Unique Social Registry / Registre Social Unique) and DLR 4.1 (Productive Cash Transfers Program's Operations Manual).

The Program has seen faster progress towards increasing access for poor and vulnerable households to safety net programs than towards improving performance of the delivery systems. The Productive Cash Transfers Program (PTMP) recruited a fifth cohort of 100,000 beneficiary households in 2023. As of early October 2023, the cohort had received its first two quarterly cash transfers, which will contribute to achieving DLRs 5 and 6. Activities linked to DLI 2 (Registre Social Unique) and DLI 9 (Shock-response) are advancing, despite initial delays, and progress is expected to accelerate. The pilot aimed at strengthening Social Centers (linked to DLI 3) has faced delays, yet acceleration is expected in the coming months following technical discussions.

The Social and Environmental Safeguards specialists have been recruited; this is expected to accelerate implementation of commitments set in the Environmental and Social Commitment Plan (ESCP) and allow meeting related legal covenants, some of which are delayed.

Data on Financial Performance**Disbursements (by loan)**

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P175594	IDA-71090	Effective	USD	200.00	200.00	0.00	48.08	143.06	25%
P175594	TF-B8338	Effective	USD	5.00	5.00	0.00	0.00	5.00	0%

Key Dates (by loan)



Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P175594	IDA-71090	Effective	19-May-2022	10-Jun-2022	06-Dec-2022	31-Dec-2026	31-Dec-2026
P175594	TF-B8338	Effective	28-Apr-2022	10-Jun-2022	07-Dec-2022	31-Dec-2026	31-Dec-2026

Program Action Plan

Action Description	Recruitment of key staff to strengthen RSU unit operational capacity				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		RSU / DGLP	Other	30 days after Program effectiveness	Completed
Completion Measurement	A computer developer/systems specialist and an operations specialist have been recruited at the RSU unit				
Comments	An IT specialist and an operations specialist have joined the RSU team in February 2023 and are operational.				

Action Description	Finalizing the SIG-RSU based on the official list of villages and neighborhoods (quartiers) from the National Institute of Statistics				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical	DLI 1	RSU / DGLP	Other	90 days after Program effectiveness	Delayed
Completion Measurement	SIG-RSU finalized on the basis of the official list of villages and neighborhoods (quartiers) of the National Institute of Statistics.				
Comments	The development of the SIG-RSU has seen important delays in the recruitment of the service provider and later development of some modules. The SIG-RSU is expected to be finalized in December 2023.				

Action Description	Integration of budget line for the PAFS in the Financing Law				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		BCPFS and relevant government entities	Due Date	30-Dec-2022	Completed
Completion Measurement	Sufficient resources are available for the Program.				
Comments	The Finance Law 2023 has a separate budget line for the PAFS. The PforR covers 52% of the resources needed to achieve the objectives of the PAFS; an additional 48% of resources will need to be made available through government funding.				

Action Description	Recruitment of an operations management specialist (shock response pilot)				
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Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		DGSL	Other	30 days after Program effectiveness	Completed
Completion Measurement	Personnel hired				
Comments	A specialist was hired in June 2023, following significant delays.				

Action Description					
Recruitment of an operations management specialist (social centers pilot)					
Source	DLI#	Responsibility	Timing	Timing Value	Status
Technical		DAS/MEPS	Other	30 days after Program effectiveness	Delayed
Completion Measurement	Personnel hired				
Comments	The recruitment was put on hold awaiting a revised concept and implementation agreements for the pilot. Technical discussions to define the scope of the pilot will continue to December 2023, following which the position is expected to be advertised.				

Action Description					
Production and publication of quarterly reports on the program's budgetary execution on public communication channels (website, newspapers etc.)					
Source	DLI#	Responsibility	Timing	Timing Value	Status
Fiduciary Systems		BCPFS	Recurrent	Quarterly	In Progress
Completion Measurement	Reports published				
Comments	N/A				

Action Description					
Carrying-out of semi-annual inspections and audits covering procurement, financial and technical aspects of the program					
Source	DLI#	Responsibility	Timing	Timing Value	Status
Fiduciary Systems		BCPFS	Recurrent	Semi-Annually	In Progress
Completion Measurement	Reports available no later than two months after the end of each semester				
Comments	N/A				

Action Description					
Conducting an annual external audit of the program's financial statements, including follow-up on recommendations from previous audit reports					
Source	DLI#	Responsibility	Timing	Timing Value	Status
Fiduciary Systems		BCPFS	Recurrent	Yearly	In Progress



Completion Measurement	Audit report copies submitted to the Bank nine months after the end of each calendar year
Comments	N/A

Action Description	Capacity building of the various structures associated with the program on the new public procurement code and national procurement management procedures				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Fiduciary Systems		BCPFS & associated programs	Recurrent	Yearly	Completed
Completion Measurement	Training reports/Minutes available; development of a "how to" guide on the new public procurement code.				
Comments	The procurement personnel of the BCPFS have benefitted from initial trainings. Additional capacity building will be done in the coming months.				

Action Description	Establish and disseminate a simple and effective complaint management mechanism within each program area and implement a complaint management system. The mechanism will include a SEA/SH complaint resolution channel that respects the anonymity of surv				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Environmental and Social Systems		BCPFS	Other	90 days after Program effectiveness	Delayed
Completion Measurement	Complaint mechanism reports and complaint mechanism manual available				
Comments	The social safeguards and gender specialist was recruited in June 2023. Preparation of deliverables is ongoing.				

Action Description	Capacity building of the program's key actors (E&S focal points, CAC and regional directorates etc.) on the following themes: environmental and social issues, and citizen engagement.				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Environmental and Social Systems		BCPFS	Recurrent	Yearly	In Progress
Completion Measurement	Post training reports/Minutes				
Comments	E&S personnel was recruited with delay in June 2023. The delivery of capacity building activities is ongoing.				

Action Description	Strengthening of the existing system of monitoring and control of the environmental and social management of the investment sub-projects and control of all the mitigation measures foreseen in the E&S management tools				
Source	DLI#	Responsibility	Timing	Timing Value	Status



Environmental and Social Systems		BCPFS	Due Date	30-Dec-2022	Delayed
Completion Measurement	E&S reports available based on information from the existing information system, that has been strengthened				
Comments	E&S personnel was recruited with delay in June 2023. They are currently working on the relevant monitoring and control systems.				

Action Description	Update the PTMP operations manual to include provisions for implementing environmental and social safeguard principles (procedure for documenting land use in IGAs; frequency and implementation details of E&S missions; distribution of reports to all)				
Source	DLI#	Responsibility	Timing	Timing Value	Status
Environmental and Social Systems	DLI 4	BCPFS	Due Date	30-Dec-2022	Completed
Completion Measurement	Operations manual aligned with E&S principles.				
Comments	Recruitment of key E&S personnel ongoing. PTMP manual will be reviewed with regards to E&S provisions once they are on board.				

Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	<input type="checkbox"/> Low	<input type="checkbox"/> Low	<input type="checkbox"/> Low
Macroeconomic	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Sector Strategies and Policies	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Technical Design of Project or Program	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Institutional Capacity for Implementation and Sustainability	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Fiduciary	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial
Environment and Social	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate	<input type="checkbox"/> Moderate
Stakeholders	<input type="checkbox"/> Low	<input type="checkbox"/> Low	<input type="checkbox"/> Low
Other	--	--	--
Overall	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

Results

PDO Indicators by Objectives / Outcomes



Increased access of poor and vulnerable households to safety nets programs				
► Beneficiaries of social safety net programs (Number, Corporate)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,362,000.00	1,362,000.00	1,974,928.00	2,625,000.00
Date	22-Mar-2022	13-Mar-2023	09-Oct-2023	31-Dec-2026
Comments	As of October 2023, 100,000 additional households were added compared to the baseline, averaging 6 household members each.			
□ Beneficiaries of social safety net programs - Female (Number, Corporate Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	681,000.00	681,000.00	987,464.00	1,312,500.00
► Beneficiaries of RAM-CMU in the regions where social center pilot takes place (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	15,000.00	15,000.00	15,000.00	315,000.00
Date	21-Mar-2022	13-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Cumulative number of individuals benefitting from RAM-CMU in two pilot regions. The value of this indicator is cumulative.			
□ Beneficiaries of RAM-CMU in the where social center pilot takes place- Female (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	7,500.00	7,500.00	7,500.00	157,500.00
Date	21-Mar-2022	13-Mar-2023	09-Oct-2023	31-Dec-2026
► Shock response framework defined and operationalized (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	21-Mar-2022	13-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #9: Shock response framework defined and operationalized. Once all DLRs of this DLI are met, including an administrative text setting up the institutional and operational framework of a shock response system approved, this indicator is considered as met. As of October 2023, the initial stocktake for the preparation of the operation manual for the pilot has started.			
Improved performance of the delivery systems				
► Households in the Unique Social Registry (Number, Custom)				



	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	387,232.00	2,120,000.00
Date	21-Mar-2022	13-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	The intermediate value reflects the transfer of PTMP MIS database into the RSU MIS. The intermediate target for year 2 had aimed to include also the transfer of the CMU MIS database in the RSU MIS. The remaining intermediate targets will be met by the RSU directorate direct households data collections/registrations. The value of this indicator is cumulative.			
► Social programs using at least 2 of the safety nets system tools (grievance redress mechanism, payment system, social centers, unique social registry) (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1.00	1.00	1.00	10.00
Date	21-Mar-2022	13-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	As of year 2, the PTMP program uses most of these tools. The PAFS (government program) encompasses several social programs other than the PTMP. The indicator measures whether other programs are also leveraging the delivery system tools developed.			
► PTMP quarterly payments made on time (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	80.00	94.00	67.00	100.00
Date	21-Mar-2022	31-Oct-2022	09-Oct-2023	30-Dec-2026
Comments	Two cohorts of active beneficiaries have PTMP payments in the period covered by this ISR: cohort 4 (100,000 beneficiaries), who received four payments, of which only the September 2023 was delayed; and cohort 5, who received two payments, of which the September 2023 was delayed. The lower than expected value at this time is driven by only one delayed payment cycle, which however results in a high share given cohort 5 beneficiaries have only received a total of two payments.			

Intermediate Results Indicators by Results Areas

Strengthened targeting mechanism and delivery systems for social programs				
► Villages whose households are registered in the RSU (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	90.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Jun-2026
Comments	DLI #1: National coverage of the RSU reached. One DLR measures the percentage of villages (rural areas), based on the official list of the National Institute of Statistics, whose households' socio-economic data are registered in the RSU-MIS. Its value informs this indicator.			
► Neighborhoods whose households are registered in the RSU (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	0.00	80.00
Date	01-Feb-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #1: National coverage of the RSU reached. One DLR measures the percentage of neighborhoods (urban areas), based on the official list of the National Institute of Statistics, whose households' socio-economic data are registered in the RSU-MIS. Its value informs this indicator.			
▶ Households whose socio-economic data have been collected before 2023 whose information have been updated or is less than 3 years old (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #2: RSU data has been updated. This indicator measures in a specific year the percentage of households in the RSU whose socio-economic data either have been collected before 2023 and whose data have been updated; or is less than 3 years old. Actualized data is important to serve program targeting needs.			
▶ Social centers that have implemented the improved service delivery pilot (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	6.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	The improved service delivery mechanism is planned to be piloted in 6 social centers. The value of this indicator is cumulative.			
▶ Texts on social centers' new functioning model approved (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #3: Social centers service delivery model enhanced. The DLI is measured through several DLRs, one of them being the approval of an administrative text defining the new mandate of the social centers and their service delivery model based on the pilot's lessons learned.			
▶ Multi-program multi-operator payment platform operational (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	A multi-program multi-operator payment platform will serve social programs of the PAFS to provide timely cash assistance to their respective beneficiaries.			

Expansion and sustainability of the PTMP



► Unique PTMP beneficiary households (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	227,000.00	227,000.00	327,000.00	525,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Number of households who benefitted from the PTMP. The value of this indicator is cumulative.			
► Active PTMP beneficiary households receiving cash transfers (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	175,000.00	100,000.00	200,000.00	200,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Number of households receiving quarterly cash transfers from the PTMP.			
► Cash transfers recipients in PTMP beneficiary households who are women (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	101,676.00	101,676.00	153,330.00	315,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	The value of this indicator is cumulative. This indicator aims to ensure women's inclusion and calculates the total number of women who have been recipients of the cash transfers in the program lifetime. This is closely linked to DLI 6 which however focuses in the share of women recipients in cohort 5 and 6 only			
► Ratio of frontline workers/PTMP beneficiaries (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	1:303	1:250
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #5: Improved access of poorest regions to PTMP. This DLI includes several DLRs, including the ratio of frontline workers to PTMP beneficiaries. The ratio is an indication of the service delivery quality at local level through the PTMP. It is calculated taking into account all active PTMP beneficiary households, as well as all active frontline workers who register their field activities implementing the PTMP's economic inclusion package in the PTMP-MIS.			
► PTMP beneficiaries who participated in life skills training (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	50.00	80.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #7: Enhanced access to economic inclusion activities provided by the PTMP for beneficiaries. This DLI consists of several DLRs, including one on the share of villages and neighborhoods in which the life skills training was offered. This indicator looks at household level and will be informed through data collected among a representative sample of PTMP beneficiaries in the villages and neighborhoods in which the training was offered.			



<p>Until the data collection using a sample is carried out (expected in December 2023), the provisional indicator will report the share of PTMP beneficiaries who are offered and enroll in the training, regardless of participation.</p>				
<p>► PTMP beneficiaries who participated in life skills training who are women (Percentage, Custom)</p>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	54.00	70.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	<p>Share of PTMP beneficiaries who participated in the life skills training offered in all PTMP beneficiary localities, who are women. The indicator will be informed through data collected among a representative sample of PTMP beneficiaries in the villages and neighborhoods in which the training was offered. The value of this indicator is cumulative.</p> <p>Until the data collection using a sample is carried out (expected in December 2023), the provisional indicator will report the share of PTMP beneficiaries who are offered and enroll in the training, regardless of participation.</p>			
<p>► PTMP beneficiaries who participated in the entrepreneurship training (Percentage, Custom)</p>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	50.00	85.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	<p>Share of PTMP beneficiaries who participated in the entrepreneurship training offered in all PTMP beneficiary localities. The indicator will be informed through data collected among a representative sample of PTMP beneficiaries in the villages and neighborhoods in which the training was offered.</p> <p>Until the data collection using a sample is carried out (expected in December 2023), the provisional indicator will report the share of PTMP beneficiaries who are offered and enroll in the training, regardless of participation.</p>			
<p>► PTMP beneficiaries who participated in the entrepreneurship training who are women (Percentage, Custom)</p>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	54.00	70.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	<p>PTMP beneficiary localities, who are women. The indicator will be informed through data collected among a representative sample of PTMP beneficiaries in the villages and neighborhoods in which the training was offered. The value of this indicator is cumulative.</p> <p>Until the data collection using a sample is carried out (expected in December 2023), the provisional indicator will report the share of PTMP beneficiaries who are offered and enroll in the training, regardless of participation.</p>			
<p>► Saving and loan associations who completed their saving cycle at least once (Number, Custom)</p>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	306.00	306.00	1,974.00	4,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026



Comments	The value of this indicator is cumulative and reports on the number of associations that have completed their saving cycle at least once across the country and cohorts. This DLI related to DLI 7 which monitors provision of and participation in saving groups training			
▶ PTMP beneficiaries who received their productive grants (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	27,511.00	27,511.00	27,511.00	400,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Number of PTMP beneficiaries who received their productive grants following offering of life skills and entrepreneurship training in their locality. The value of this indicator is cumulative.			
▶ PTMP beneficiaries who received their productive grants who are women (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	8.00	8.00	8.00	60.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	This indicator represents the share of women who receive the productive grants out of all of the beneficiaries who receive the productive grant. As of October 2023, activities were not initiated, thus the value remains the same as at baseline.			
▶ MoUs signed with partner programs (social and agriculture government programs) facilitating the access of PTMP beneficiaries to their services (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	4.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #8: I: Increased synergies between the PTMP and partner programs . This DLI is measured through several DLRs, including on the number of MoUs signed between the PTMP and social or agriculture government programs. The value of this indicator is cumulative.			
▶ PTMP beneficiary households with at least one member enrolled in at least one complementary partner program (social or agriculture program) (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	50,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	DLI #8: : Increased synergies between the PTMP and partner programs . This DLI is measures through several DLRs, including on the number of PTMP beneficiary households with at least one member enrolled in at least one partner social or agriculture partner program. The value of this indicator is cumulative.			
▶ Active PTMP beneficiaries who know and understand the RAM-CMU program in the pilot regions (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Share of PTMP beneficiaries who understand the benefits offered by the RAM-CMU program and the way to access and benefit from its services. The indicator will be informed through data collected among a			



representative sample of PTMP beneficiaries in regions where the pilot supporting the enhancement of social centers as delivery platform takes place.				
► Review of the GRM conducted and roadmap for the GRM to be used by different social programs developed (Yes/No, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	No
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	The government is improving its PTMP-GRM mechanism in order to move towards a centralized, standard GRM that can be used by all social programs. In order to do so, it will conduct a review of the existing GRM and develop a roadmap for the GRM to be used by different social programs.			
► Grievances registered and addressed within the required timeframe (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	95.50	100.00	100.00	90.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	This indicator measures the effectiveness of the GRM by looking at the percentage of grievance resolved on time, as per the operations manual. While it first reports on the PTMP-GRM, it will later on start reporting on the centralized GRM for all PAFS programs (if and once available). As of October 2023, 174 grievances were registered for the PTMP, all of them addressed.			

Developing a shock response mechanism				
► Beneficiary households of shock response cash transfers (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5,000.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Number of households who benefitted from cash transfers through the shock response pilot. The value of this indicator is cumulative			
► Women recipients of shock response cash transfer (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	50.00
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	Percentage of women who were the recipients of the cash transfers through the shock response pilot. This indicator aims to ensure women's inclusion.			
► Cash payments done in response to a shock made on time relative to operations manual (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00



Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	This indicator measures the effectiveness of the pilot to respond fast to beneficiaries needs. It capture the share of payments that are done within the required timeframe as per the operations manual on the total number of payments made during the pilot implementation			
► Risk finance strategy or policy defined and approved (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Strategy or policy approved
Date	21-Mar-2022	31-Mar-2023	09-Oct-2023	30-Dec-2026
Comments	The DLI #9 Shock response framework defined and operationalized. This indicator looks at the definition and operationalization of the shock response framework and is measures through several DLRs one of them being the definition and adoption of a risk financing legal text.			

Disbursement Linked Indicators

► DLI 1 National coverage of the RSU reached (Output, 10,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	DLR. 1.1 : Geographic roll-out strategy adopted by the RSU steering committee in Year 1	n.a.
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	The BCPFS submitted documentation to confirm achievement of DLR 1.1 : Geographic roll-out strategy adopted by the RSU steering committee in Year 1. As of October 2023, the DLR is pending verification by the independent verification agent. The strategy was adopted by the RSU technical committee.			

► DLI 2 RSU data has been updated (Intermediate Outcome, 14,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	0.00	DLR 2.4: 80 percent of households with socio-economic data older than 3 years in Year 5 have their information updated
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, the DLR 2.1: Operational plan and tools for updating the RSU are approved by the RSU steering committee in Year 2 was in progress, but not yet achieved. The client indicates it expects to submit the operational plan and tools to the RSU technical committee for approval in December 2023. A workshop to finalize such plan and tools took place in early November 2023.			

► DLI 3 Social centers service delivery model enhanced (Outcome, 5,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)



Value	No	No	No	DLR 3.2: The Recipient has adopted the administrative text defining the new mandate of the social centers and their service delivery model has been approved in Year 5
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, the activities linked to this DLI have not yet started. Year 2 DLR 3.1 is expected to be missed. Progress in the implementation of related activities is expected in year 3, as technical discussions are now progressing.			

► DLI 4 Enhanced sustainability of the PTMP (Outcome, 29,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	DLR 4.1: Adoption of the PTMP operations manual by the steering committee in Year 1	n.a.
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, the client submitted documentation confirming achievement of DLR 4.1 : Adoption of the PTMP operations manual by the steering committee in Year 1 (December 2022). The result is under verification by the independent verification agent.			

► DLI 5 Improved access of priority regions to the PTMP (Outcome, 64,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	DLR 5.2 : The ratio of PTMP frontline workers/PTMP beneficiaries in the priority regions six months after first cash transfer payment to the first cohort of beneficiaries enrolled is 1:303.	DLR 5.5: The ratio of PTMP frontline workers/PTMP beneficiaries is equal or bigger than 1/250 in the priority regions 42 months after first cash transfer payment to the first cohort of beneficiaries enrolled
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, there is evidence that DLR 5.2 : The ratio of PTMP frontline workers/PTMP beneficiaries is equal or bigger than 1/250 in the priority regions six months after first cash transfer payment to the first cohort of beneficiaries enrolled is partially met (1/303). No formal submission of this DLR has been made yet and no verification by the independent agent made. As of October 2023, DLR 5.1 : The PTMP enrolls 175,000 new beneficiaries in the 14 priority regions (expected for year 3) has advanced, with 100,000 beneficiaries enrolled and thus this scalable DLR will be at least partially met.			



► DLI 6 Increased access of women to the PTMP (Outcome, 20,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	DLR 6.1 : 65 percent of cash transfer recipients of cohort 5 are women partially met (51 percent).	n.a.
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, scalable DLR 6.1 : 65 percent of cash transfer recipients of cohort 5 are women was partially met, according to documentation shared by the client. The DLRs for year 2 and year 3 are not expected to be met in full. The formal submission and verification have not yet taken place.			

► DLI 7 Enhanced access to economic inclusion activities provided by the PTMP for beneficiaries (Outcome, 30,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	0.00	0.00	0.00	DLR 7.4: 80 percent of cohort 6 villages and neighborhoods have established at least one savings and loan association
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	No progress on DLRs as economic inclusion activities for cohort 5 are not yet due to start.			

► DLI 8 Increased synergies between the PTMP and partner programs (Outcome, 11,000,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	No partnerships	No partnerships	No partnerships	DLR 8.2: 50,000 PTMP beneficiary households with at least one member enrolled in at least one partner programs (social or agriculture programs)
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As of October 2023, no DLR was yet due.			

► DLI 9 Shock response framework defined and operationalized (Outcome, 9,500,000.00, 0%)				
	Baseline	Actual (Previous)	Actual (Current)	Calendar Year 2026 (Year 5)
Value	No shock response framework exists	No shock response framework exists	No shock response framework exists	DLR 9.3: Administrative text defining institutional



				arrangements and shock response mechanism is adopted // DLR 9.4: Administrative text defining risk financing is adopted
Date	--	13-Mar-2023	09-Oct-2023	--
Comments	As per Financing Agreement, DLR 9.1 is not due until Year 3.			