WS: Pacific Regional Connectivity Program: Phase 3 - Samoa (P128904)

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EAST ASIA AND PACIFIC | Samoa | Digital Development Global Practice |

IBRD/IDA | Investment Project Financing | FY 2015 | Seq No: 11 | ARCHIVED on 31-May-2020 | ISR40622 |

Implementing Agencies: Ministry of Finance, Independent State of Samoa, Samoa Bureau of Statistics, Samoa Submarine Cable Company, Office Of The Regulator

## **Key Dates**

## **Key Project Dates**

Bank Approval Date: 19-Jun-2015 Effectiveness Date: 04-Sep-2015

Planned Mid Term Review Date: 23-Jul-2018 Actual Mid-Term Review Date: 20-Aug-2018

Original Closing Date: 31-Jul-2020 Revised Closing Date: 30-Jun-2022

#### **Project Development Objectives**

Project Development Objective (from Project Appraisal Document)

The Project development objective is to reduce the cost and increase the availability of Internet services in theIndependentStateof Samoa.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

Yes

Public Disclosure Authorized

Board Approved Revised Project Development Objective (If project is formally restructured)

The Project Development Objectives are: (a) to reduce the cost and increase the availability of internet services; and (b) to facilitate the development of initial foundations for digital government, including digital identification.

## Components Table

#### Name

Component 4 (a) ): Legal and regulatory enabling environment:(Cost \$0.50 M)

Component 4 (b) Advisory Assistance on a Samoa Digital Government Platform: (Cost \$0.40 M)

Component 4 (c): Establishing the NDID system and upgrading the CR system:(Cost \$3.20 M)

Component 1 (a) Submarine Cable System:(Cost \$33.00 M)

Component 1 (b) Landing stations and ancillary requipment.(Cost \$2.85 M)

Component 1(c) Additional costs (Cost \$7.41 M)

Component 2. ICT Regulatory Technical Assistance: (Cost \$1.47 M)

Component 3. Project implementation and administration:(Cost \$1.11 M)

#### **Overall Ratings**

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	□Satisfactory	Satisfactory
Overall Implementation Progress (IP)	Satisfactory	Satisfactory
Overall Risk Rating	□Substantial	Substantial

#### Implementation Status and Key Decisions

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- 1. **Submarine Cable System:** This component has been completed. The Tui Samoa cable was ready for service (RFS) in February 2018 and has been operating since that time. Additional spurs to Wallis & Futuna and Savusavu (Fiji) are also now in service. Telecom/internet service providers are reporting significant increase in the volume of data usage. They are now offering new data plans and prices typically with increased data.
- Regulatory technical assistance. The Office of The Regulator (OOTR) continues with implementation of its business
  plan notwithstanding recent operational challenges it is currently operating from temporary premises. OOTR will need to maintain proactive
  in monitoring sector developments and continuing to enhance the capabilities of its staff.
- 3. **Project Restructuring.** The Project was restructured in August 2019: closing date extended to June 30, 2022. In addition, savings were allocated to a new Digital ID --Component 4. This is supporting the Government in three interrelated key areas: (a) digital legislation, (b) digital Government platform options assessment and high-level design, and (c) digital ID program design and implementation. The Government has procured consultants for legal advisory assistance under 4 (a) and the team mobilized remotely to start the work in April 2020. An Inception Report was delivered on May 15. Technical/design consultants for digital ID and civil registration systems have been recruited and have commenced work remotely. Consultancies for Digital Government Platform under 4(b) and for communications advisory assistance under 4(c) are in progress.
- APIP grant extension. Government has requested the extension of the cofinancing APIP grant to June 30, 2022.

## **Risks**

#### **Systematic Operations Risk-rating Tool**

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	Moderate	□Moderate	□Moderate
Macroeconomic	Moderate	□Moderate	□Moderate
Sector Strategies and Policies	Moderate	□Moderate	□Moderate
Technical Design of Project or Program	Substantial	□Moderate	□Moderate
Institutional Capacity for Implementation and Sustainability	Substantial	□Moderate	□Moderate
Fiduciary	□High	Substantial	Substantial
Environment and Social	Low	□Moderate	□Moderate
Stakeholders	Substantial	Substantial	Substantial
Other	Substantial	Substantial	□High
Overall	□Substantial	Substantial	Substantial

#### Results

#### PDO Indicators by Objectives / Outcomes

Impact on Telecom sector of WB Technical Assistanceomposite score:1- low impact to 5-high impact)

▶ Impact on Telecom sector of World Bank TA to OOTR (composite score: 1- low impact to 5-high impact) (Number, Custom)

Baseline Actual (Previous) Actual (Current) End Target

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Value	1.00	5.00	5.00	5.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022
Comments:	Cable in service Feb 201	8, Regulator support largely o	completed.	

Users of Mobile Internet Services (number of unique subscribers per 100 people)

## ▶ Access to Internet Services (number of subscribers per 100 people) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	27.00	52.00	54.00	55.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022
	The number of unique mo	obile broadband (3G and 4G)	subscribers is 54% of all u	unique subscribers. Total

Comments:

The number of unique mobile broadband (3G and 4G) subscribers is 54% of all unique subscribers. Total unique subscribers estimated at 96,900, of a total of 144,300 subscriptions (excl IoT) (up 1.15%). 122,000 Broadband capable handsets in use. 2G subscriptions 15.7%, down 4.6% over the year. 3G subscriptions 52.13% and declining, 4G subscriptions 32.14% up by 7.50% over the year.

#### ▶ Retail price of internet services (lowest published price 2Gb data volume) (Amount(USD), Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	16.00	4.00	1.10	5.00
Date	30-Apr-2019	31-Oct-2019	25-Mar-2020	30-Jun-2022
Comments:	For min 2GB plan. Voda	fone - US\$1.89. Digicel - US\$	\$1.10, CSL - US\$ 1.30	

## ▶ Retail price of internet services-business (lowest published price 50Gb data volume) (Amount(USD), Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	80.00	80.00	30.00	30.00
Date	30-Apr-2019	31-Oct-2019	25-Mar-2020	30-Jun-2022
Comments:		Digicel US\$70 , CSL US\$30. any related / complementary		

## **Direct Project Beneficiaries**

# ▶ Direct Project beneficiaries. (Number, Custom)

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	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	95,600.00	104,600.00	96,000.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022

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Comments:

End target project beneficiaries is 50% of the 2014 population (i.e. 96,000). Tui Samoa Cable impact is from Feb-2018. Beneficiaries are the population of unique subscribers of mobile (96,600) or landline (6000) services. Additionally, Samoa has 75,600 persons under 15 and 9,700 over 65 (total 85,300) and beneficiaries can be dependents of users (which would indicate that beneficiaries are most of the population of 198,400)). However, unique subscriber beneficiaries are cited.

## ▶ Project beneficiaries (female) (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	86,152,000.00	56,200.00	48,000.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022

Comments:

Previous period data has an error that is corrected with this data. End target project female beneficiaries is 50% of the 2014 female population (i.e. 48,000). Female beneficiaries include any female Internet or telecom user. In Samoa, female users of Internet exceed male users (55% vs 45% - ref published stats of Facebook, Internet World (Jun 2019) and OOTR digital inclusion survey (2017). Additionally 55% of females under 15 and over 65 (85,300) are dependant beneficiaries. However, estimated unique female subscriber beneficiaries are cited.

Grievances registered related to delivery of project benefits addressed.

▶ Grievances registered related to delivery of project benefits addressed. (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	19-Jun-2015	31-Mar-2019	25-Mar-2020	30-Jun-2022
Comments:	No grievances registered	during past life of the project		

Beneficiaries that feel project investment reflected their needs - female.

▶ Beneficiaries that feel project inv. reflected their needs - female. (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	43,076.00	46,500.00	36,000.00
Date	19-Jun-2015	31-Mar-2019	25-Mar-2020	30-Jun-2022
Comments:	Cable impact availa	of female beneficiaries of the or ble from Feb-2018. Female ber 00). Survey not conducted as	neficiaries are subscribers i	in 3G/ 4G coverage or in

Beneficiaries that feel project investment reflected their needs - male.

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► Beneficiaries that fee	el project investment reflected the	eir needs - male. (Number, Cus	stom)	
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	46,000.00	46,000.00	36,000.00
Date	19-Jun-2015	31-Mar-2019	25-Mar-2020	30-Jun-2022
Comments:	End Target is 75% of male beneficiaries in the original expected coverage area. Tui Samoa Cable impact available from Feb-2018. Male beneficiaries are males in 3G/4G coverage or in landline areas (92,000). Survey not conducted as at Feb 2020 but estimated from subscriber and grievance data.			

Wholesale Internet	Randwith Dri	ca (\$/Mhne/month)
vynolesale internet	Bandwith Pri	ce (5/MDDS/MONU)

#### ► Wholesale Internet Bandwith Price (\$/Mbps/month) (Amount(USD), Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	1,500.00	107.00	107.00	400.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022
	Tui Samoa Cable impact is from Feb-2018. Prior capacity via SAS/ASH cable, geostationary satellite and			

Comments:

Tui Samoa Cable impact is from Feb-2018. Prior capacity via SAS/ASH cable, geostationary satellite and O3B satellite is now decommissioned. Price cited is for 1Gbps capacity purchase per the registered Reference Offer in US\$/Mbps/month for most common capacity sold (note capacity in service is less than capacity sold). Price represents the price associated with product that has been sold, not with the lowest possible price (which is achieved by purchase of a 15 years IRU for 10Gbps).

# Available International Bandwidth (mbps)

## ► Available International Bandwidth (mbps). (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target	
Value	250.00	7,500.00	9,600.00	3,000.00	
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	30-Jun-2022	
Comments:	Bandwidth in service. (Lit capacity is 2x 100 Gbps lit to Suva; connected capacity to USA, Australia (9.5 Gbps) and Fiji (100Mbps) total ex Samao is 9.6 Gbps).				

## Coverage of the NDID system

▶ Percentage of Samoa's resident population who have received their credentials from the NDID system (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	80.00
Date	01-Jun-2019	01-Jun-2019	25-Mar-2020	30-Jun-2022

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▶ Population who have received their credentials from the NDID system of whom are women and girls (Percentage, Custom)					
Baseline Actual (Previous) Actual (Current) End Target					
Value	0.00	0.00	0.00	50.00	
Date 01-Jun-2019 01-Jun-2019 25-Mar-2020 30-Jun-2022					

The NDID system is used for service delivery

▶ Number of institutions using the NDID system for automated identity authentication of their clients (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5.00
Date	01-Jun-2019	01-Jun-2019	25-Mar-2020	30-Jun-2022
Comments:	NDID System in not yet operational.			

## **Intermediate Results Indicators by Components**

Component 1 (a) Submarine Cable System

► Length of Fiber Optic Network Built (km) (Kilometers, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target		
Value	0.00	1,385.00	1,385.00	1,300.00		
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	31-Jul-2020		
Comments:	Cable laying was co	Cable laying was completed in Jan 2018. No change since then.				

# Component 3. Project implementation and administration

► National installed data capacity (Number, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	1,433.00	4,500.00	48,000.00
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	31-Jul-2020
Operators in Samoa can draw on up to 9,600 Mbps connectivity. Local, current capacity to accommodate variable demand is operational capacity which exceeds 4.5 Gbps. (Peak data traffic reported below). Value as at 25-Mar-2020 is more than 4,500.00.				

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	Baseline	Actual (Previous)	Actual (Current)	End Target		
Value	250.00	7,500.00	9,600.00	3,000.00		
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	31-Jul-2020		
Comments:		Samoa operators have 2x 100Gbps lit wavelengths ex Samoa and more than 11Gbps of available lit capacity to overseas destinations including satellite as on demand backup.				
►Monthly volume of d	ata downloadedall service prov	iders (Terabytes) (Number, Cu	ustom)			
	Baseline	Actual (Previous)	Actual (Current)	End Target		
Value	650.00	650.00	1,542.00	1,250.00		
Date	30-Apr-2019	31-Oct-2019	25-Mar-2020	30-Jun-2022		
Comments:	Data is total TeraBy Mar 2020.	tes of all operators during the p	eak month during the perio	d Nov 2019 through end		
► Monthly peak data ra	ate (speed of data download fror	n Tui Samoa cable to all service	e providers in Samoa) (Mbp	s) (Number, Custom)		
• •	Baseline	Actual (Previous)	Actual (Current)	End Target		
Value	4.00	4.00	4.61	7.00		
	30-Apr-2019	31-Oct-2019	25-Mar-2020	30-Jun-2022		
Date	00 / Ipi 2010		Peak down load data rate during the period Nov 2019 through end Mar 2020.			

# Component 1 (b) Landing stations and ancillary requipment

# ► Private Capital Mobilized (Amount(USD), Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target	
Value	0.00	6,540,000.00	6,540,000.00	8,000,000.00	
Date	19-Jun-2015	31-Oct-2019	25-Mar-2020	31-Jul-2020	
Comments:	Unchanged. Refer to Corporations register of Samoa. Additional private capital has been mobilised for the Manatua cable based on the same model as for the Tui Samoa cable.				

# Component 4 (a) Legal and regulatory enabling environment

► Law establishing National Digital ID System is enacted (Yes/No, Custom)

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Baseline	Actual (Previous)	Actual (Current)	End Target	

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Value	No	No	No	Yes
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	30-Jun-2020

#### Component 4 (b) Advisory Assistance on a Samoa Digital Government Platform ► Government digital platform implementation options assessment completed (Yes/No, Custom) Baseline Actual (Previous) Actual (Current) **End Target** Value No No No Yes 01-Jun-2019 25-Mar-2020 30-Jun-2020 Date 31-Oct-2019 TA to assist Government assessment is in evaluation Comments:

# Component 4 (c): Establishing the NDID system and upgrading the CR system

# ► NDID implementation strategy developed (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	30-Jun-2020

## ▶NDID awareness campaign and public consultations launched (Yes/No, Custom)

Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	31-Dec-2020
Value	No	No	No	Yes
	Baseline	Actual (Previous)	Actual (Current)	End Target

# ► NDID system enrollment begins (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	31-Mar-2021

## ▶ NDID system begins automated authentication (Yes/No, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	No	No	No	Yes
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	30-Jun-2021

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►New civil registration software is operational (Yes/No, Custom)								
	Baseline	Actual (Previous)	Actual (Current)	End Target				
Value	No	No	No	Yes				
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	30-Dec-2021				
►NDID and CR systems sharing data on births and deaths (Yes/No, Custom)  Baseline Actual (Previous) Actual (Current) End Target								
Value	No	No	No	Yes				
Date	01-Jun-2019	31-Oct-2019	25-Mar-2020	31-Mar-2022				
		NDID system not yet operational.						

## **Performance-Based Conditions**

# **Data on Financial Performance**

## Disbursements (by loan)

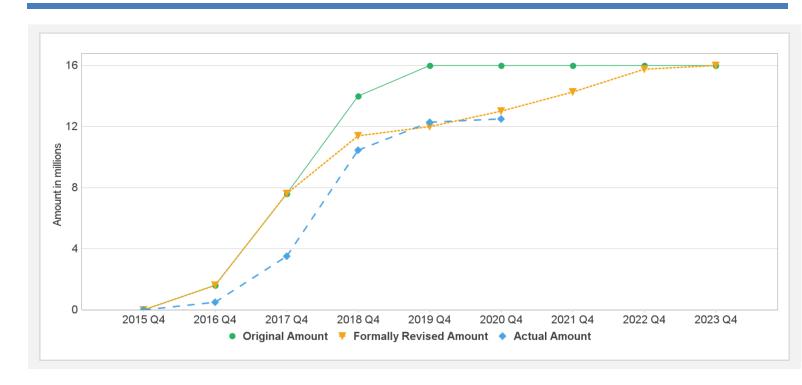
Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Г	Disbursed
P128904	IDA-D0630	Effective	USD	16.00	16.00	0.00	11.62	4.58		72%
P128904	TF-A2332	Effective	USD	1.50	1.50	0.00	0.87	0.63		58%
Kov Datos (hy Joan)										

#### Key Dates (by Ioan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P128904	IDA-D0630	Effective	19-Jun-2015	11-Aug-2015	04-Sep-2015	31-Jul-2020	30-Jun-2022
P128904	TF-A2332	Effective	23-Mar-2016	30-May-2016	16-Nov-2016	31-Jul-2020	31-Jul-2020

# **Cumulative Disbursements**

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# **PBC Disbursement**

PBC ID	DDC Turns	Description	Coo	DDC Amount	Achievement	Disbursed amount in	Disbursement %
PBC ID	PBC Type	Description	Coc	PBC Amount	Status	Coc	for PBC

# **Restructuring History**

Level 2 Approved on 16-Aug-2019 ,Level 2 Approved on 22-Jan-2020

# Related Project(s)

P163996-Test of GU in OPS 3.0 Full Name

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