



## Rural Service Delivery Project (P159517)

EAST ASIA AND PACIFIC | Papua New Guinea | Social Sustainability and Inclusion Global Practice |  
IBRD/IDA | Investment Project Financing | FY 2017 | Seq No: 15 | ARCHIVED on 19-Apr-2024 | ISR60398 |

Implementing Agencies: Department of Provincial and Local Government Affairs, Independent State of Papua New Guinea

### Key Dates

#### Key Project Dates

Bank Approval Date: 09-Jun-2017

Effectiveness Date: 28-Sep-2017

Planned Mid Term Review Date: 09-Mar-2021

Actual Mid-Term Review Date: 09-Mar-2021

Original Closing Date: 30-Jun-2022

Revised Closing Date: 31-May-2024

### Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective is to improve communities' access to basic infrastructure and services in targeted rural areas using inclusive, participatory planning and implementation.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

### Components Table

Name

Preparation and implementation of sub-projects:(Cost \$10.00 M)  
Capacity building of national and sub-national entities:(Cost \$2.50 M)  
Project Management:(Cost \$13.00 M)

### Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Moderately Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Moderately Satisfactory
Overall Risk Rating	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

### Implementation Status and Key Decisions

The project has continued to make good implementation progress. Since the last Dec 2023 mission, all remaining Ward Development Grants (WDGs) have been disbursed to communities and Sub-project Implementation Support Grants (SPISGs) to all 20 LLGs in the five targeted provinces. In addition, the top-up grants for each WDG based on materials canvassing have been calculated and will be disbursed to all wards by June 2024. All provinces have begun procurement activities for sub-project implementation and 26 out of the total of 255 sub-projects have commenced physical construction of prioritized facilities. The field mission to Western Province in March 2024 also reconfirmed strong provincial, local government and community support for the project as reflected in substantial counterpart contributions and willingness to cost-share the delivery of sub-project materials especially given the significant logistical challenges. Similar local counterpart support has also been provided in other provinces.

Nonetheless, the project still faces complex logistical and procurement challenges that slow implementation and make full completion of all 255 sub-project activities by the current project close (May 2024) difficult. Material deliveries are further constrained by limited input availability, challenging



access conditions and adverse weather patterns and natural disasters (landslides). Thus, an extension of the project closing date is justified, has been requested by Government and is under discussions between the World Bank and Government.

**Risks**

**Systematic Operations Risk-rating Tool**

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	☐ Substantial	☐ Substantial	☐ Substantial
Macroeconomic	☐ Substantial	☐ Moderate	☐ Moderate
Sector Strategies and Policies	☐ Substantial	☐ Moderate	☐ Moderate
Technical Design of Project or Program	☐ Moderate	☐ Moderate	☐ Moderate
Institutional Capacity for Implementation and Sustainability	☐ Substantial	☐ Substantial	☐ Substantial
Fiduciary	☐ High	☐ Substantial	☐ Substantial
Environment and Social	☐ Low	☐ Moderate	☐ Moderate
Stakeholders	☐ Low	☐ Low	☐ Low
Other	--	☐ Low	☐ Low
Overall	☐ Substantial	☐ Substantial	☐ Substantial

**Results**

**PDO Indicators by Objectives / Outcomes**

Improve communities' access to basic infrastructure and services in targeted rural areas				
▶ Direct project beneficiaries (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	113,387.00	338,832.00	240,000.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	All five provinces have received the Ward Development Grants, with the direct beneficiaries derived from the sub-project proposals.			
☐ Female beneficiaries (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	49.17	55.70	50.00
<b>► Percentage of individuals from project areas reporting improved access from infrastructure or services (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	60.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Only assessed upon completion of sub-projects and end-line survey.			
<b>► Percentage of individuals from the project areas that report project investments reflected their needs (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Only assessed upon completion of sub-projects and end-line survey.			
<b>□ Percentage of women from the project areas that report project investments reflected their needs (Percentage, Custom Breakdown)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	70.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
<b>► Percentage of targeted wards that introduced a new public service type (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	50.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Only assessed upon completion of sub-projects.			

### Intermediate Results Indicators by Components

Preparation and implementation of sub-projects				
<b>► Percentage of women attendees in ward development meetings (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	46.60	44.50	50.00



Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Estimated based on the average of Ward Development Meeting #1,2 and 3 figures.			
<b>► Percentage of targeted wards that have convened Ward Development Committees (WDC) (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	16.00	100.00	100.00	100.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
<b>► Number of subprojects approved for financing in targeted LLGs (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	256.00	255.00	254.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	All subprojects approved. 1 subproject less from previous Oct 2023 ISR (of 256) as the Tagum ward in Western Province has since been dissolved (with community members migrating away).			
<b>□ Number of women-led subprojects approved for financing in targeted LLGs (Number, Custom Breakdown)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	29.00	29.00	27.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
<b>► Number of subprojects completed in targeted LLGs (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	203.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	While construction of some sub-projects has commenced, no sub-project has been completed at this stage.			
<b>► Percentage of completed sub-projects which have an O&amp;M plan and O&amp;M Committee (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	75.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	No sub-project is completed at this stage. While draft O&M plans have been prepared by targeted wards; the O&M committee will be formed upon sub-project completion.			



Capacity building of national and sub-national entities				
<b>▶ Number of LLG staff, CDWs and TFs trained and providing technical assistance to communities (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	122.00	155.00	90.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
<b>▶ Percentage of female LLG staff, CDWs and TFs trained and providing technical assistance to communities (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	13.11	13.50	20.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
<b>▶ Number of LLG technical committees appraising subproject proposals prepared by wards (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	2.00	20.00	20.00	20.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	All 20 LLG technical committees have appraised subproject proposals prepared by all targeted wards.			
<b>▶ Percentage of provincial, district and LLG staff trained that report usefulness of project provided training (Percentage, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	80.00	92.40	75.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Based on the average % usefulness in available data from the post training evaluations of the following trainings: (i) SPISG training; (ii) CDW/TF intensive training; and (iii) refresher Sub-Project Implementation and Operations Training (SPIOT) Trainer of Trainers (TOT).			
<b>▶ Number of ward level community members receiving project related training (Number, Custom)</b>				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	6,680.00	8,476.00	10,000.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Estimates of attendees of the following trainings: (i) Ward Development meeting #1; and (ii) Community SPIOT training. The calculation may include some double counting (in line with how the targets were formulated at Restructuring).			



► Percentage of ward level community members receiving project related training who are women (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	15.00	39.00	30.00
Date	09-Jun-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	Estimated based on average % of female attendees for WDM#1 and available data from Community SPIOT training.			

Project Management				
► Grievances responded to or resolved within the stipulated service standards (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	53.33	100.00	80.00
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	31-May-2024
Comments:	The remaining 7 unresolved grievances as of the last ISR in Oct 2023 has since been resolved. Thus, to date, all 15 out of the total 15 complaints have been resolved within the stipulated time of 30 days. Two additional grievances were received in mid Mar 2024, and is currently being addressed by the Western Project Provincial Office (but not included in this indicator as it is not yet 30 days).			
► Percentage of annual financial audits submitted to World Bank on time (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	37.50
Date	01-Mar-2017	12-Oct-2023	28-Mar-2024	29-Nov-2024
Comments:	Following project restructuring, the Annual financial audit for 2022 was not submitted to WB on time. The project's financial statements for the year ending December 31, 2023, have been submitted to the Auditor General for audit and it's expected that the 2023 audit will be delivered by the due date of June 30, 2024.			

**Performance-Based Conditions**

**Data on Financial Performance**

**Disbursements (by loan)**

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P159517	IDA-60760	Effective	USD	23.00	23.00	0.00	17.47	5.47	76%

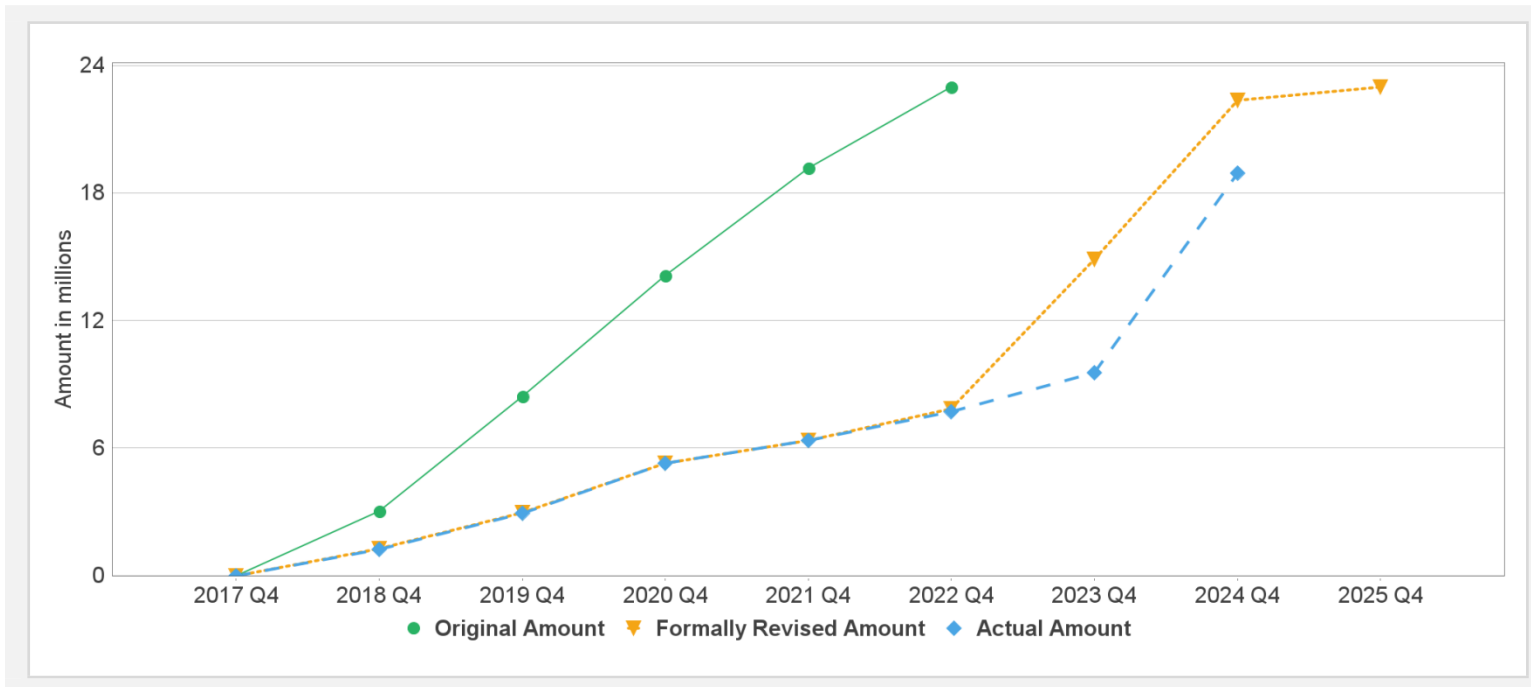


P159517	TF-A5004	Closed	USD	4.50	1.48	3.02	1.48	0.00	<div style="width: 100%; height: 10px; background-color: green;"></div>	100%
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**Key Dates (by loan)**

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P159517	IDA-60760	Effective	09-Jun-2017	19-Jul-2017	28-Sep-2017	30-Jun-2022	31-May-2024
P159517	TF-A5004	Closed	09-Jun-2017	19-Jul-2017	09-Oct-2017	31-Dec-2020	31-Dec-2020

**Cumulative Disbursements**



**Restructuring History**

Level 2 Approved on 23-Jun-2022

**Related Project(s)**

There are no related projects.