



West Bank Emergency Social Protection COVID-19 Response Project (P174078)

MIDDLE EAST AND NORTH AFRICA | West Bank and Gaza | Social Protection & Jobs Global Practice |
Special Financing | Investment Project Financing | FY 2021 | Seq No: 6 | ARCHIVED on 26-May-2023 | ISR56354 |

Implementing Agencies: Ministry of Finance, Ministry of Labor/Palestinian Fund for Employment and Social Protection for Workers, Ministry of Social Development, Palestine Liberation Organization (for the Benefit of the Palestinian Authority)

Key Dates**Key Project Dates**

Bank Approval Date: 27-Jul-2020

Effectiveness Date: 12-Aug-2020

Planned Mid Term Review Date: --

Actual Mid-Term Review Date:

Original Closing Date: 31-Dec-2023

Revised Closing Date: 31-Dec-2023

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

To provide cash support and short-term employment opportunities to vulnerable populations in West Bank, affected by COVID-19.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

Yes

Board Approved Revised Project Development Objective (If project is formally restructured)

To provide cash support and short-term employment opportunities to vulnerable populations in West Bank and Gaza affected by emergency shocks including COVID-19 and in case of an eligible crisis or emergency, respond to it promptly and effectively.

Components Table

Name

Emergency Cash Transfers in West Bank and Gaza:(Cost \$25.60 M)

Cash for Work in the West Bank (C4W):(Cost \$11.13 M)

Capacity Building, Project Management, Monitoring and Evaluation:(Cost \$1.05 M)

Contingent Emergency Response Component (CERC):(Cost \$1.64 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Risk Rating	<input type="checkbox"/> Substantial	<input type="checkbox"/> Substantial

Implementation Status and Key Decisions

Progress towards achievement of the Project Development Objective and Overall Project Implementation is rated Satisfactory. To date, the "Number of households receiving cash support" has reached 95,174 out of an end target of 106,752, of which 42% are females (out of an end target of 50%). The "Number of beneficiaries receiving cash for work" has reached 3,974, exceeding the target number by 34 and with an 85% female participation, exceeding the end target of 50%. All other project ratings and components are rated Satisfactory.



Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	High	Substantial	Substantial
Macroeconomic	High	Substantial	Substantial
Sector Strategies and Policies	Moderate	Moderate	Moderate
Technical Design of Project or Program	Moderate	Moderate	Moderate
Institutional Capacity for Implementation and Sustainability	Substantial	Substantial	Substantial
Fiduciary	Substantial	Substantial	Substantial
Environment and Social	Substantial	Substantial	Substantial
Stakeholders	Moderate	Moderate	Moderate
Other	--	--	--
Overall	High	Substantial	Substantial

Results

PDO Indicators by Objectives / Outcomes

To provide cash support and and short-term employment opportunities to vulnerable populations				
▶ Number of households receiving cash support (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	79,015.00	95,174.00	106,752.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Aggregated number of beneficiary households receiving cash support			
□ Number of individual beneficiaries (Number, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	395,075.00	475,870.00	533,760.00



☐ Of which female (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	42.00	42.00	50.00
☐ Of which in the West Bank (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	50,445.00	55,638.00	62,123.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
☐ Of which in Gaza (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	28,560.00	47,091.00	44,629.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
▶ Number of vulnerable populations receiving cash for work from the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	3,656.00	3,974.00	3,940.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Beneficiaries who have been unemployed for at least 2 months.			
☐ Of which, female (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	85.00	85.00	50.00

Intermediate Results Indicators by Components

Emergency Cash Transfer Program for the West Bank and Gaza				
▶ Component 1.1. Number of newly enrolled households receiving emergency cash transfer (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	55,990.00	66,741.00	77,715.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Number of newly enrolled households receiving emergency cash support, currently not covered by the CTP			



<input type="checkbox"/> of which in the West Bank (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	33,808.00	38,126.00	42,470.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
<input type="checkbox"/> of which in Gaza (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	22,182.00	28,615.00	35,245.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
► Number of members from newly enrolled households benefiting from the cash transfer program (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	279,950.00	333,705.00	388,575.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
<input type="checkbox"/> Of which, females (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	42.00	42.00	50.00
► Component 1.2.: Number of CTP beneficiary households receiving cash support (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	23,025.00	28,433.00	29,037.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Number of CTP households receiving 2nd quarterly benefit payment from proceeds of this Project			
► Number of individual beneficiaries (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	115,125.00	142,165.00	145,184.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	All members of households benefiting from the Emergency Cash Transfer Program			
<input type="checkbox"/> Of which, females (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	41.00	41.00	50.00
☐Of which in the West Bank (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	16,672.00	17,557.00	19,653.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
☐Of which in Gaza (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	6,378.00	10,876.00	9,384.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
▶Percentage of complaints, and inquiries addressed within the 30 day time frame publicly communicated by the project (Percentage) (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	100.00	100.00	80.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Percentage of cases that are referred to the PCU or MoSD on the project, through various grievances and complaints channels and are addressed by the PCU or MoSD staff in a timely manner. 1298 inquiries were received by the PCU and addressed. Based on the methodology of data collection "percentage of addressed complaints = number received/number addressed" - the actual for this reporting period is 100%			

Cash for Work in the West Bank				
▶Number of beneficiaries receiving cash for work from the project (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	3,656.00	3,974.00	3,940.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Target beneficiaries that are currently unemployed			
☐of which female (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	85.00	85.00	50.00
▶Number of members of households where beneficiaries receive C4W (Number, Custom)				



	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	18,280.00	20,538.00	19,700.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	All members of households where target beneficiaries directly benefit from C4W opportunities			
<input type="checkbox"/> Percentage of female beneficiaries (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	85.00	85.00	50.00
► From the CTP households or on the CTP waiting list (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	12.00	17.00	20.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	From CTP households or households on the CTP waiting list			
► Number of vulnerable people directly benefiting from health and social services provided through C4W sub-projects (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	361,136.00	66,954.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Vulnerable people benefiting directly from the services provided under C4W projects (e.g. COVID patients, disabled, elderly, children, women)			
<input type="checkbox"/> Of which, females (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	51.00	25.00
<input type="checkbox"/> Of which, children (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	43.00	25.00
<input type="checkbox"/> Of which, disabled (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	8.60	10.00



▶ Percentage of claims and grievances processed and resolved within 30 days (Percentage) (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	100.00	100.00	80.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	The objective of the grievance redress mechanism (GRM) is to help ensure that the Project supports the intended beneficiaries (direct and indirect) and that the support is provided in full and in a timely and satisfactory manner. The GRM allows complaints and appeals from (actual or potential) Project beneficiaries to be effectively addressed.			

Capacity Building Project Management, Monitoring and Evaluation				
▶ Number of PFESP, MoL and MoSD staff benefiting from training and capacity building activities (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	252.00	254.00	35.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	A total of 68 trainees including 41 females received training on 4 different topics as detailed in the ISR.			

▶ Beneficiary households receiving digital payment (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	5.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	As per the explanation provided in the ISR, this indicator will need to be dropped/revisted. MoF will pilot the FIA for the 7th and last payment of the emergency cash transfer.			

▶ Beneficiaries who expressed satisfaction with the project intervention (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	80.00	80.00	80.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Percentage of surveyed beneficiaries that are satisfied with the support provided by the Project, by type of support			

□ Female beneficiaries who expressed satisfaction with the project intervention (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	82.00	80.00	80.00

▶ Beneficiaries who expressed satisfaction with delivery and communication of the project intervention (Percentage, Custom)				
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	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	80.00	81.00	80.00
Date	03-Aug-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Percentage of beneficiaries that are satisfied with the project intervention, including regarding delivery and communication aspects			
<input type="checkbox"/> Female beneficiaries who expressed satisfaction with delivery and communication of the project intervention (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	82.00	81.00	80.00
<input type="checkbox"/> Beneficiary households that are aware of women and family protection services available to them (Percentage, Custom Supplement)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	81.00	81.00	70.00
► High frequency crisis monitoring survey is implemented (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	1.00	1.00
Date	03-Aug-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	The survey tool is implemented			
► Percentage of grievances, complaints and inquiries addressed within the timeframe outlined in the project operations manual (Percentage) (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	100.00	80.00
Date	01-Jun-2020	14-Nov-2022	18-May-2023	31-Dec-2023
Comments:	Percentage of cases that are referred to the PCU or MoSD on the project, through various grievance and complaints channels and are resolved by the PCU/MoSD staff in a timely manner.			

Contingent Emergency Response Component				
► Number of poor households in Gaza benefiting from one-time emergency payments as a result of COVID-19 (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	7,600.00	7,600.00	7,600.00
Date	01-May-2021	14-Nov-2022	18-May-2023	30-Dec-2021



Performance-Based Conditions

Data on Financial Performance

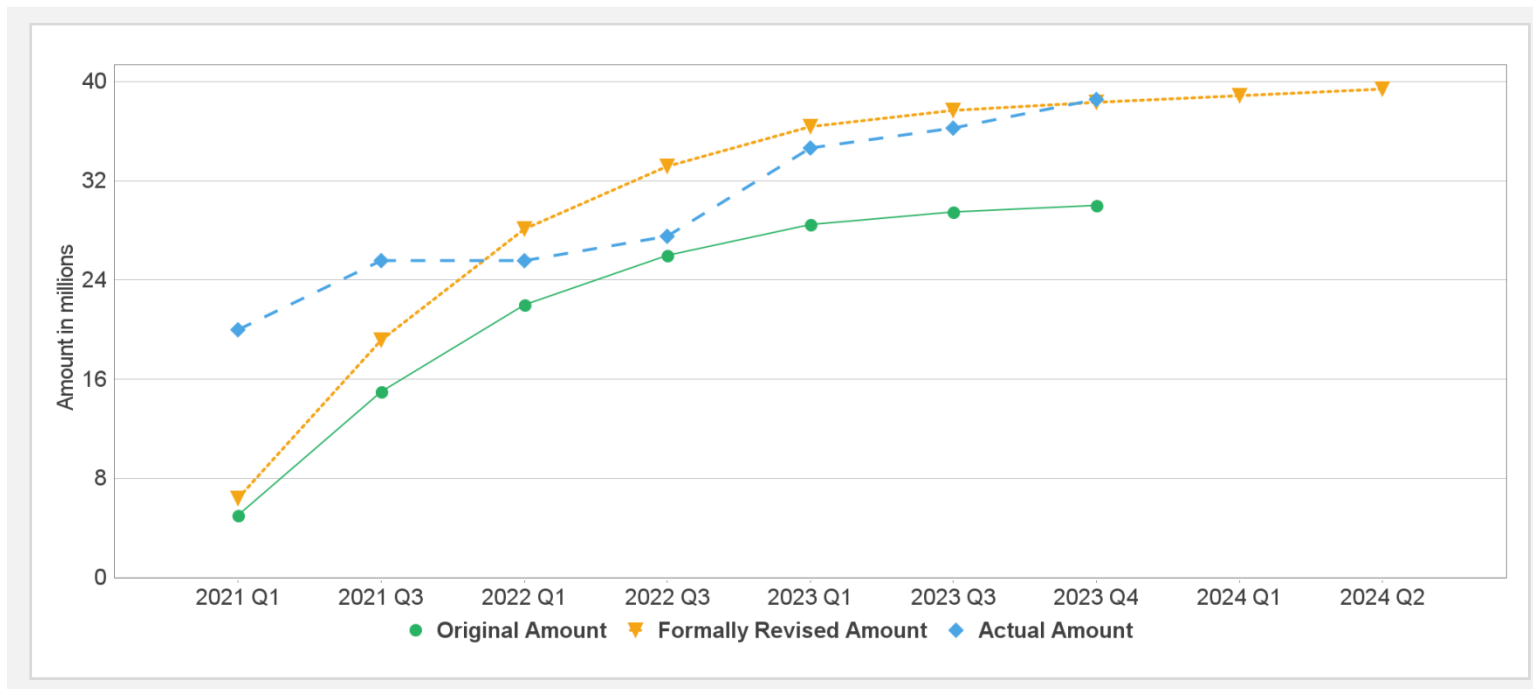
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P174078	TF-B3131	Effective	USD	30.00	30.00	0.00	29.12	0.88	97%
P174078	TF-B7880	Effective	USD	4.81	4.81	0.00	4.81	0.00	100%
P174078	TF-B8270	Effective	USD	4.61	4.61	0.00	4.61	0.00	100%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P174078	TF-B3131	Effective	27-Jul-2020	06-Aug-2020	12-Aug-2020	31-Dec-2023	31-Dec-2023
P174078	TF-B7880	Effective	24-Jan-2022	29-May-2022	20-Jun-2022	31-Dec-2023	31-Dec-2023
P174078	TF-B8270	Effective	18-Mar-2022	29-May-2022	20-Jun-2022	30-Jun-2023	30-Jun-2023

Cumulative Disbursements





Restructuring History

There has been no restructuring to date.

Related Project(s)

P176199-Additional Financing for the Emergency Social Protection and Jobs COVID-19 Response Project
