



Zambia: Voice and Accountability: Community Empowerment for Improved Local Service Delivery Project (P173472)

EASTERN AND SOUTHERN AFRICA | Zambia | Governance Global Practice |
 Recipient Executed Activities | Investment Project Financing | FY 2022 | Seq No: 2 | ARCHIVED on 23-Apr-2023 | ISR55714 |

Implementing Agencies: Civil Society for Poverty Reduction (CSPR), Civil Society for Poverty Reduction (CSPR)

Key Dates**Key Project Dates**

Bank Approval Date: 28-Jul-2021

Effectiveness Date: 20-Dec-2021

Original Closing Date: 30-Jun-2025

Revised Closing Date: 30-Jun-2025

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective (PDO) is “to strengthen community awareness and participation with school management and local authorities for accountable primary and secondary education services in the nine selected districts in Zambia.”

This will be achieved by: (i) building community awareness and capacity to apply social accountability tools in education service delivery; and (ii) increasing community participation in a dialogue with school management and local authorities to seek improved education service delivery in 9 districts (Kalabo, Kaoma, Nalolo, Senanga and Sesheke in the Western Province and Katete, Mambwe, Sinda, and Vubwi in the Eastern Province) targeting approximately 86,000 citizens.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately Satisfactory

Implementation Status and Key Decisions

The US\$ 2.75 million grant to fund the “Zambia: Voice and Accountability: Community Empowerment for Improved Local Service Delivery Project” (Zambia V&A Project: P173472) is financed by the Japan Social Development Fund (JSDF) and it was approved on July 28, 2021. The recipient of the grant is the Civil Society for Poverty Reduction (CSPR). The Grant Agreement was signed between the World Bank and the CSPR on September 21, 2021. The project declared effective on December 20, 2021 and the first disbursement was made on February 3, 2022.

The CSPR is a leader of a network of Civil Society Organizations (CSOs) in Zambia. As a grant recipient, the CSPR is responsible for managing and implementing the project activities. The Partnership for Transparency Fund (PTF), an international partner organization, will provide technical support to the CSPR for implementing project activities, the M&E and communication.

Risks**Overall Risk Rating**



Risk Category	Rating at Approval	Previous Rating	Current Rating
Overall	☐ Moderate	☐ Moderate	☐ Moderate

5. Results

Project Development Objective Indicators

► Percentage of trained community members reporting enhanced knowledge about their entitlements and education service delivery (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	89.00	95.00
Date	31-May-2022	18-Nov-2021	30-Jun-2022	30-Jun-2025

☐ Percentage of trained female community members reporting enhanced knowledge about their entitlements and education service delivery (Percentage, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	45.00	85.00
Date	21-Jun-2021	18-Nov-2021	18-Nov-2021	30-Jun-2025

► Percentage of underrepresented community members (females, disabled, youth and minorities) in the targeted areas reporting their views about education service delivery (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	58.00	0.00	58.30	55.00
Date	21-Jun-2021	18-Nov-2021	30-Jun-2022	30-Jun-2025

► Percentage of education issues identified by communities that are addressed by school management and local authorities (Percentage, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	23.00	0.00	33.70	50.00
Date	31-May-2022	18-Nov-2021	30-Jun-2022	30-Jun-2025

Overall Comments

CSPR has been able to collect data manually as they wait for completion of their website development and dashboard, which is funded by the project.

Intermediate Results Indicators



▶ Number of community members trained in social accountability in the education service delivery (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	1,125.00	1,500.00
Date	21-Jun-2021	18-Nov-2021	29-Jun-2022	30-Jul-2025
□ Number of female community members trained on social accountability in the education service delivery (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	505.00	450.00
Date	21-Jun-2021	18-Nov-2021	22-Jun-2022	30-Jun-2025
▶ Number of active community groups that have clear mandates, are attended by key community members and hold meetings on regular basis (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	135.00	135.00
Date	21-Jun-2021	18-Nov-2021	22-Jun-2022	30-Jun-2025
▶ Number of community members participating in consultation meetings with school management and local authorities (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	348.00	6,000.00
Date	31-May-2022	18-Nov-2021	29-Jun-2022	30-Jun-2025
□ Number of female community members participating in consultation meetings with school management and local authorities (Number, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	3,096.00
Date	21-Jun-2021	18-Nov-2021	18-Nov-2021	30-Jun-2025
▶ Number of consultation meetings held between communities, school management and local authorities with full representation (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	9.00	250.00
Date	31-May-2022	18-Nov-2021	22-Jun-2022	30-Jun-2025
▶ Percentage of communities that have completed the monitoring of more than 3 education service activities (Percentage, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	0.00	0.00	100.00	100.00
Date	31-May-2022	18-Nov-2021	18-Nov-2021	30-Jun-2025

▶ Number of school management and local authority meeting minutes that recorded community concerns and requests (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	9.00	873.00
Date	31-May-2022	18-Nov-2021	22-Jun-2022	30-Jun-2025

▶ Number of peer-to-peer community learning events held (Number, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	5.00	19.00
Date	31-May-2022	18-Nov-2021	22-Jun-2022	30-Jun-2025

Overall Comments

The low female participation in the first year of implementation was attributed to existing patriarchal norms in some of the communities the project is being implemented. Secondly the project also targets influential community figures such as PTC, WDC and SA Group Chairpersons and these are male dominated positions. However, going forward gender mainstreaming will be incorporated during trainings to enhance female participation.

Downward revision of the number of community members to be trained is due to cost escalation affecting all activities and this is picked up in the proposed restructuring note.

Data on Financial Performance

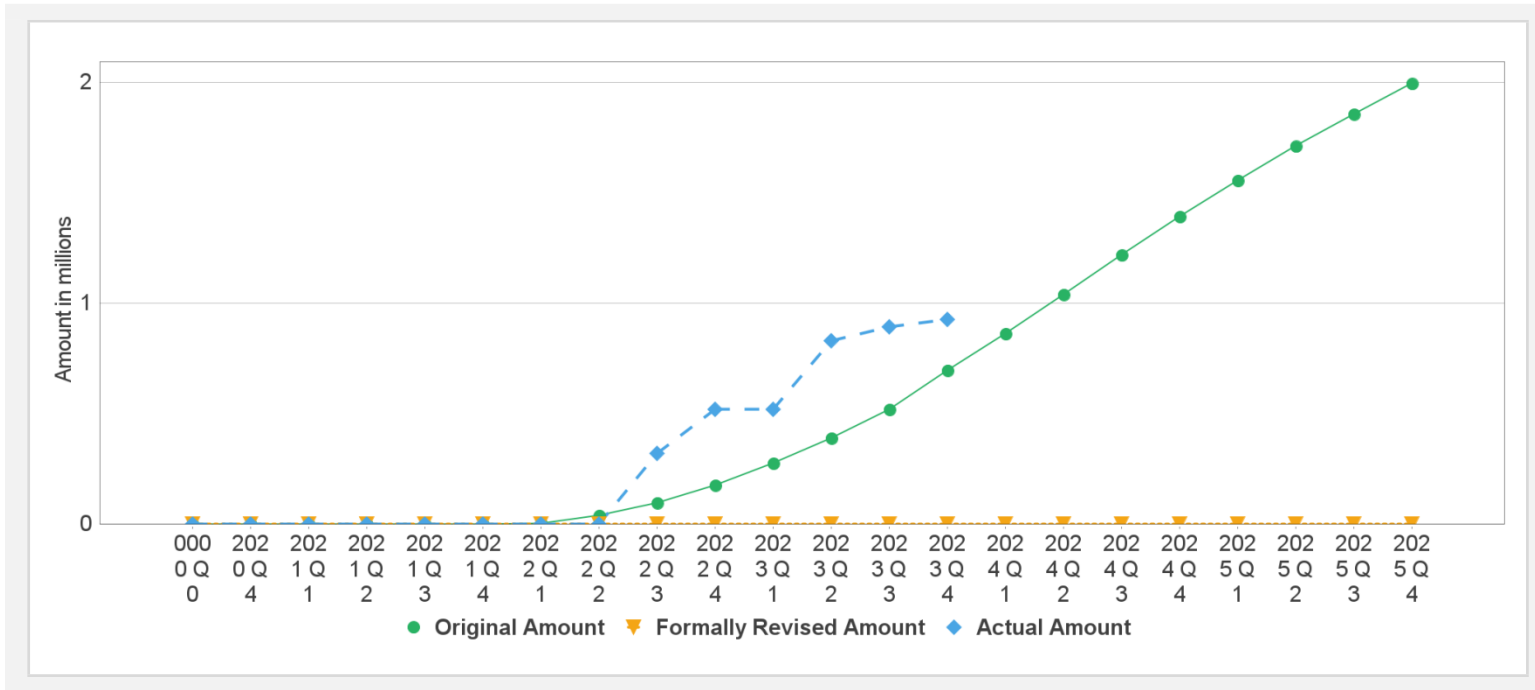
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P173472	TF-B6347	Effective	USD	2.75	2.75	0.00	0.93	1.82	34%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P173472	TF-B6347	Effective	21-Sep-2021	21-Sep-2021	20-Dec-2021	30-Jun-2025	30-Jun-2025

Cumulative Disbursements



Restructuring History

There has been no restructuring to date.

Related Project(s)

There are no related projects.