



Cash Transfer Modernization Project (P160819)

SOUTH ASIA | Bangladesh | Social Protection & Jobs Global Practice |
IBRD/IDA | Investment Project Financing | FY 2018 | Seq No: 9 | ARCHIVED on 29-Jun-2022 | ISR52174 |

Implementing Agencies: Department of Social Services, Ministry of Social Welfare, People's Republic of Bangladesh

Key Dates**Key Project Dates**

Bank Approval Date: 31-Jan-2018

Effectiveness Date: 02-Dec-2018

Planned Mid Term Review Date: 31-Dec-2020

Actual Mid-Term Review Date: 04-May-2021

Original Closing Date: 30-Jun-2023

Revised Closing Date: 30-Jun-2023

Project Development Objectives

Project Development Objective (from Project Appraisal Document)

The Project Development Objective is to improve the transparency and efficiency of selected cash transfer programs for vulnerable populations by modernizing service delivery.

Has the Project Development Objective been changed since Board Approval of the Project Objective?

No

Components Table

Name

Enhancement of Cash Transfer Programs:(Cost \$104.16 M)

Modernization of Service Delivery:(Cost \$30.00 M)

Contingent Emergency Response:(Cost \$165.84 M)

Overall Ratings

Name	Previous Rating	Current Rating
Progress towards achievement of PDO	<input type="checkbox"/> Satisfactory	<input type="checkbox"/> Moderately Satisfactory
Overall Implementation Progress (IP)	<input type="checkbox"/> Moderately Satisfactory	<input type="checkbox"/> Moderately Satisfactory
Overall Risk Rating	<input type="checkbox"/> Moderate	<input type="checkbox"/> Substantial

Implementation Status and Key Decisions

The Project is completing its fourth fiscal year of implementation. The Project has met all its targets relating to the modernization of payments, and is now expediting activities relating to the aspects of modernization, i.e. data digitization and capacity (systems and knowledge), applications (program access), targeting (beneficiary selection), and grievance redress (complaint management). Of these, targets relating to an improved application process are expected to be met shortly after the online application process is launched early in FY 2023, while a modernized grievance redress process would be initiated later in FY 2023.



Risks

Systematic Operations Risk-rating Tool

Risk Category	Rating at Approval	Previous Rating	Current Rating
Political and Governance	☐ Substantial	☐ Moderate	☐ Moderate
Macroeconomic	☐ Moderate	☐ Moderate	☐ Moderate
Sector Strategies and Policies	☐ Moderate	☐ Low	☐ Low
Technical Design of Project or Program	☐ Moderate	☐ Moderate	☐ Substantial
Institutional Capacity for Implementation and Sustainability	☐ Substantial	☐ Moderate	☐ Substantial
Fiduciary	☐ Substantial	☐ Substantial	☐ Substantial
Environment and Social	☐ Low	☐ Low	☐ Low
Stakeholders	☐ Substantial	☐ Low	☐ Substantial
Other	--	☐ Moderate	☐ Moderate
Overall	☐ Substantial	☐ Moderate	☐ Substantial

Results

PDO Indicators by Objectives / Outcomes

Improved Transparency and Efficiency				
▶ P.01. Beneficiaries of cash transfer programs in lowest two quintiles based on poverty score (Text, Custom, PBC)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	51%	51%	51%	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
☐ Female (%) (Text, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available.	Not available.	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
▶ P.02. Vulnerable persons in lowest two quintiles based on poverty score covered by cash transfer programs (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	40%	40%	40%	60%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
□Female (%) (Text, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	60%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
▶P.03. Cash transfer program budget delivered using digital payment (Text, Custom, PBC)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	BDT 0.25 billion	BDT 53.72 billion	BDT 69.03 billion	BDT 20.00 billion
Date	30-Jun-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023
□Female (BDT) (Text, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	BDT 0.14 billion	BDT 31.04 billion	BDT 39.91 billion	BDT 12.00 billion
Date	30-Jun-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023
▶P.04. Cash withdrawal time taken using digital payment (Minutes, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	230.00	136.00	136.00	150.00
Date	15-May-2017	31-Dec-2020	31-Dec-2020	30-Jun-2023

Intermediate Results Indicators by Components

Modernization of Service Delivery				
▶I.01. Beneficiary records digitized and poverty certified (Number, Custom, PBC)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	6,000,000.00
Date	31-May-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023
Comments:	Targets for FY 2019 to FY 2020 (5.5 million) pertain to the cumulative number of beneficiary records digitized, while targets for FY 2021 to FY 2023 (6.0 million) pertain to the cumulative number of beneficiary records poverty certified. As of June 30, 2021, 8,840,392 beneficiary records have been			



digitized (of which 60% are female beneficiary records). This achievement thus meets the target relating to the first part ("records digitized") of this results indicator.

□Female (number) (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	3,600,000.00
Date	31-May-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023

►1.02. Beneficiaries enrolled for digital payment (Number, Custom, PBC)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	39,008.00	8,840,392.00	10,003,271.00	2,000,000.00
Date	30-Jun-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023

□Female (number) (Number, Custom Breakdown)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	22,384.00	5,298,743.00	6,079,770.00	700,000.00
Date	30-Jun-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023

►1.03. Access points for applications and grievances (Number, Custom, PBC)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	2,312.00	2,312.00	4,500.00
Date	31-May-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023

►1.04. Access points for digital payments (Number, Custom, PBC)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	58.00	157,427.00	157,427.00	2,000.00
Date	30-Jun-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023

►1.05. Unions using poverty score for beneficiary selection (Number, Custom, PBC)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	2,250.00
Date	31-May-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023



► I.06. Unions with personnel trained on business processes (Number, Custom, PBC)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	0.00	0.00	0.00	4,500.00
Date	31-May-2017	30-Jun-2021	31-Dec-2021	30-Jun-2023
► I.07. Enrollment decisions made within service standard (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
► I.08. Grievances resolved within service standard (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	Not available	Not available	80%
Date	31-May-2017	31-May-2017	31-May-2017	30-Jun-2023
► I.09. Community awareness of application and selection process (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	32%	32%	80%
Date	31-May-2017	31-Dec-2020	31-Dec-2020	30-Jun-2023
☐ Female (%) (Text, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	31%	31%	80%
Date	31-May-2017	31-Dec-2020	31-Dec-2020	30-Jun-2023
► I.10. Beneficiaries satisfied with service delivery (Text, Custom)				
	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not available	74%	74%	80%
Date	31-May-2017	31-Dec-2020	31-Dec-2020	30-Jun-2023
☐ Female (%) (Text, Custom Breakdown)				
	Baseline	Actual (Previous)	Actual (Current)	End Target



Value	Not available	74%	74%	80%
Date	31-May-2017	31-Dec-2020	31-Dec-2020	30-Jun-2023

Contingent Emergency Response

► I.11. Beneficiaries receiving cash transfers under CERC (Text, Custom)

	Baseline	Actual (Previous)	Actual (Current)	End Target
Value	Not applicable	4.36 million beneficiaries	4.36 million beneficiaries	4.36 million beneficiaries
Date	11-Mar-2020	30-Jun-2020	30-Jun-2020	30-Jun-2020

Performance-Based Conditions

► PBC 1 Targeting Modernization (Text, Outcome, 10,000,000.00, 0.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	51%	51%	51%	80%
Date	--	31-May-2017	31-May-2017	--

► PBC 2 P.03. Cash transfer program budget delivered using digital payment (Text, Outcome, 10,000,000.00, 100.00%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	BDT 0.25 billion	BDT 53.72 billion	BDT 69.03 billion	--
Date	--	30-Jun-2021	31-Dec-2021	--

► PBC 3 I.01. Beneficiary records digitized and poverty certified (Number, Intermediate Outcome, 13,000,000.00, 53.85%)

	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	0.00	0.00	--
Date	--	30-Jun-2021	31-Dec-2021	--



▶PBC 4 I.02. Beneficiaries enrolled for digital payment (Number, Intermediate Outcome, 20,000,000.00, 100.00%)				
	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	39,008.00	8,840,392.00	10,003,271.00	--
Date	--	30-Jun-2021	31-Dec-2021	--

▶PBC 5 I.03. Access points for applications and grievances (Number, Intermediate Outcome, 13,000,000.00, 53.85%)				
	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	2,312.00	2,312.00	--
Date	--	30-Jun-2021	31-Dec-2021	--

▶PBC 6 I.04. Access points for digital payments (Number, Intermediate Outcome, 20,000,000.00, 100.00%)				
	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	58.00	157,427.00	157,427.00	--
Date	--	30-Jun-2021	31-Dec-2021	--

▶PBC 7 I.05. Unions using poverty score for beneficiary selection (Number, Intermediate Outcome, 9,000,000.00, 0.00%)				
	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	0.00	0.00	--
Date	--	30-Jun-2021	31-Dec-2021	--

▶PBC 8 I.06. Unions with personnel trained on business processes (Number, Intermediate Outcome, 9,000,000.00, 0.00%)				
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	Baseline	Actual (Previous)	Actual (Current)	Year 5 (FY 2023)
Value	0.00	0.00	0.00	--
Date	--	30-Jun-2021	31-Dec-2021	--

Data on Financial Performance

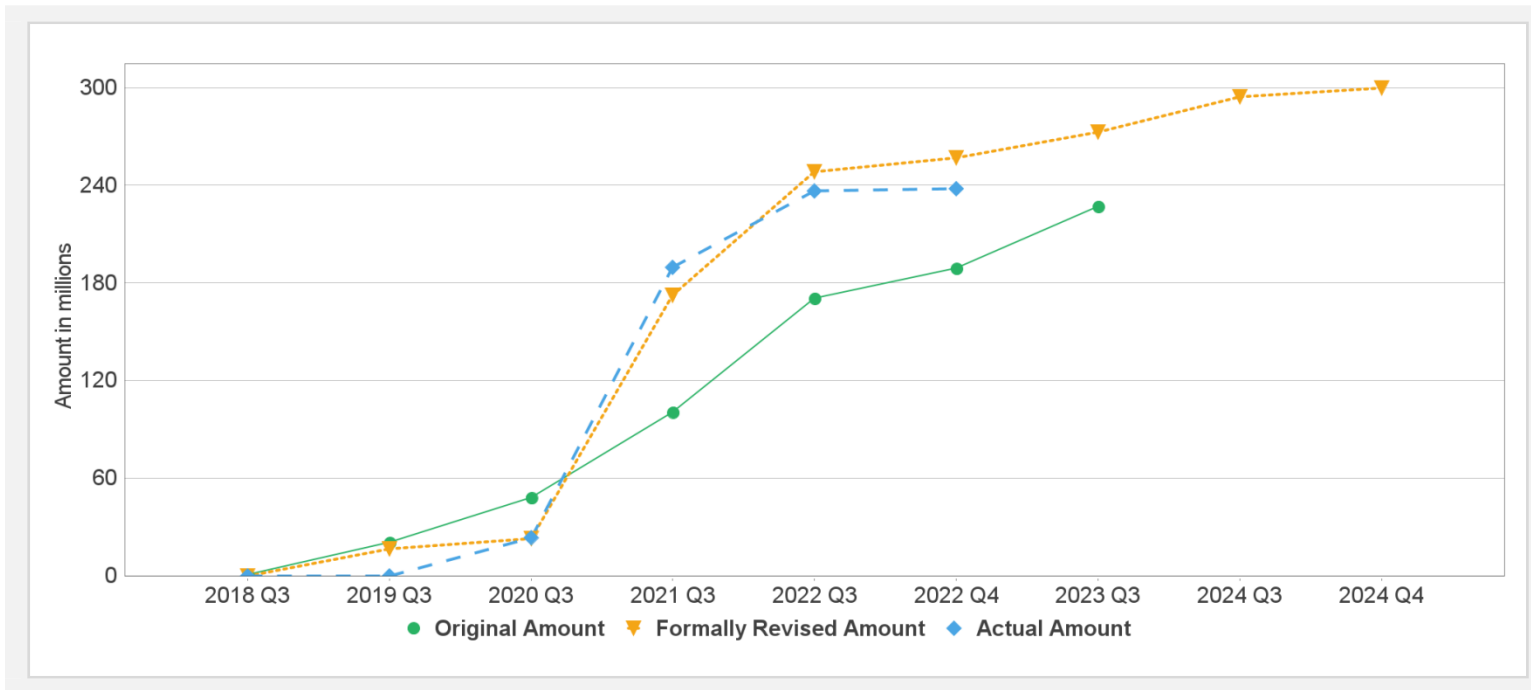
Disbursements (by loan)

Project	Loan/Credit/TF	Status	Currency	Original	Revised	Cancelled	Disbursed	Undisbursed	% Disbursed
P160819	IDA-61630	Effective	USD	300.00	300.00	0.00	237.97	60.11	80%

Key Dates (by loan)

Project	Loan/Credit/TF	Status	Approval Date	Signing Date	Effectiveness Date	Orig. Closing Date	Rev. Closing Date
P160819	IDA-61630	Effective	31-Jan-2018	28-Oct-2018	02-Dec-2018	30-Jun-2023	30-Jun-2023

Cumulative Disbursements





Restructuring History

Level 2 Approved on 10-Jun-2020 ,Level 2 Approved on 26-Jun-2020 ,Level Approved on 10-Aug-2020 ,Level 2 Approved on 08-Dec-2020

Related Project(s)

There are no related projects.
